

TRANG NGUYEN



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FULLSTACK WEB DEVELOPER

EDUCATION

HANOI UNIVERSITY OF SCIENCE AND TECHNOLOGY

2016 – 2021

Information Technology, Talented Engineer Degree

WORK EXPERIENCE

DIVISION HEAD, SOFTWARE DEVELOPER - AVEPOINT

April 2021 – Present

RESPONSIBILITY

Team Lead, Develop SaaS Management Solutions for Microsoft 365, Salesforce

- Full-stack developer, implement features using ASP.NET core, ReactJS and SQL Server.
- Research Microsoft Office 365 APIs.
- Research Salesforce technologies.
- Leading a team of junior front-end and back-end developers, estimate task's difficulty and assign task to members.
- Code Review – Review functionalities, maintainable, performance, security.
- Optimize performance of product, propose idea to deal with API limitation from M365.
- Collaborate with different teams (PM, QA, Designer, Supporter...) from Singapore and China to clarify the requirement and ensure the quality for features.
- Monitor multiple customer environments to ensure that it works smoothly, Fix customer issues if happen.

Division Head:

- People management, resolving daily issues and guiding the development of team members.
- Support interview – Translate, ask questions to junior candidates.
- Training new hires about company's business domain, cultural and provide probation program.

FULLSTACK WEB DEVELOPER FOR E-COMMERCE PRODUCT - MEGAADS

2020– April 2021

RESPONSIBILITY

Fullstack developer for e commerce platform: chiaki.vn, vuahanghieu.com, ...

- Use AngularJS, ReactJS and Laravel framework with PHP to implement some features of e-commerce website(Both Front-end and Back-end).
- Optimize code, optimize database structure to speed up the query for feature search product by category with nested set.

Time-keeping machine to manage employees in company (internal project).

- Face recognize using OpenCV with some optimization for performance and user behavior recognize.
- Human Resource Management website with Laravel and AngularJS.

SKILLS, TECHNOLOGIES AND TOOLS

- SQL server,
- C#, ASP.NET,
- ReactJS, TypeScript, Redux,
- Microsoft Graph API, Restful API, Power Platform,
- Jira, GitLab, Visual Studio, Postman, Fiddler, Burp Suite
- Data Migration, Management, Backup and Restore.
- Salesforce CLI, Salesforce API
- Lightning Web Component
- Lightning System Design
- Visualforce
- Apex, SOQL
- C, C++, Php...
- Solid principles
- Cyber security
- Problem solving

PROJECT/PRODUCT

ENPOWER - SAAS SOLUTION FOR MANAGE M365 DATA

- Create a least-privileged model from the tenant or environment level to individual administrators that aligns IT operations with organization's model. Segment out Microsoft 365 tenants or Power Platform environments so users only have visibility and access to services and objects that are a part of their assignment. Create specific roles for administrators or business stakeholders by breaking down permissions with not only role-based access control (RBAC) but by function and scope.
- Centralized Microsoft 365, users, Power Platform, and Teams Phone will only get you so far. Equip administrators across your organization to take immediate action on issues by drilling down to the root cause from the dashboard and remediating either individually or in bulk.
- Know what user did what in Microsoft 365, user, Power Platform, or Teams Phone management. Set a time range and be able to confirm who initiated an activity or change, if it was successful, or what object was updated. Download a .csv file to share and review further.

SALESFORCE PROJECTS

- Create Visualforce Apps and Lightning Components to communicate with Internal Services of company.
- Implement and deploy Apps using Salesforce CLI.
- Deploy and manage development process for Salesforce Application.
- Collaborate with different teams to send final package to customer. (Build package, write document and support customers)

LANGUAGES

- English - Professional Working Proficiency.
- Chinese - Beginner

ACTIVITIES

- **Road To Olympia** - Vietnam National television program for high school students on VTV3 channel
- **FPT Young Talent** - Talented student club for university students in the field of science and technology.