

# **DOCUMENTED PROCEDURES MANUAL**

**Document Code No. DPM-USTP-FIC-001** Rev. No. **Effective Date** Page No.

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12.01.22

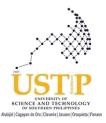
# UNIVERSITY OF SCIENCE AND TECHNOLOGY OF **SOUTHERN PHILIPPINES**

PROCESS TITLE	CONDUCT OF EXTERNALLY REQUEST	ED CONSULTATION	
PROCESS OBJECTIVES	<ul> <li>To ensure that the schedule, activities, personnel, and documents pertaining to the consultation are all organized.</li> <li>To ensure that activities are supported with the necessary documents and conducted as scheduled.</li> <li>To ensure that schedule, activities, and personnel involved in the consultancy have the complete and necessary documents and appropriate funding, as agreed by both parties, i.e., client and consultant.</li> </ul>		
SCOPE	• The procedure begins with the receipt of the request and concludes with the submission of pertinent documents after the consultation.		
RELATED RISK/S	• Activities related to the consultation are not completed and not conducted on the appointed time.		
PROCESS OWNER/S	Northern Mindanao Food Innovation Center (NMFIC, sometimes abbreviated as FIC)		
FORMS	Consultation/ Advisory Form	FM-USTP-FIC-002	
	Technical Advisory Services Evaluation Form	FM-USTP-FIC-003	

PROCESS FLOW/DETAILS		RESPONSIBLE PERSON/OFFICE	RECORDS/ EVIDENCE
Communicate with concerned FIC personnel	Note 1	Requesting party	Consultation/ Advisory Form
Conduct consultation proper	Note 2	Consultant	
END			
Evaluate services	Note 3	Requesting Party	Technical Advisory Services Evaluation Form
PREPARED BY:		REVIEWED BY:	

THERESE JUNE V. ARANAS, PhD APOLINARIO/B. GONZAGA JR., PhD Deputy Quality Management Leader- Research Focal Person for the Process **RECOMMENDED BY: APPROVED BY:** AMBROSIO B. CULTURA II, PhD
USTP System President

CONTROL December VANESSA V. ASCAÑO, DPA Quality Management Leader



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#### NOTE 1:

- 1. The FIC Office receives a letter of intent, phone call /text, or any form of communication indicating the scope of consultation.
- 2. The FIC Office searches for a consultant (FIC-designated faculty) with expertise and time availability that matches the concerns and the schedule of the requesting party, respectively.
- 3. The FIC Office schedules the appointment between the consultant and requesting party.
- 4. Upon finalizing the arrangements, the request is then considered accepted.
- 5. If the request is received through a drop-by visit, the Consultancy/Advisory Form will be immediately filled-out and submitted.
- 6. If request is received thru letter, call or text, the Consultancy/Advisory Form will be filled-out and submitted prior to the consultation proper.

#### NOTE 2:

- 1. The consultant or FIC staff will accommodate the client upon arrival at the FIC building.
- 2. After the meeting venue is prepared, the concerns of the client will be addressed by the consultant.

### NOTE 3:

- 1. After the consultation, the requesting party will fill-out the Technical Advisory Services Evaluation form.
- 2. The FIC personnel will record the evaluation form and keep it in the FIC files

#### **RECORDS/ EVIDENCE:**

Quality Management Leader

Consultation/ Advisory Form FM-USTP-FIC-02 Technical Advisory Services Evaluation Form FM-USTP-FIC-03

PREPARED BY: THERESE JUNE V. ARANAS, PhD APOLINARIO/B. GONZAGA JR., PhD Focal Person for the Process Deputy Quality Management Leader- Research ONTROLLED E.COPY
Date: December 11, 2022 **RECOMMENDED BY: APPROVED BY:** AMBROSTO B. CULTURA II, PhD VANĔSSA V. ASCAÑO, DPA USTP System Presiden

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