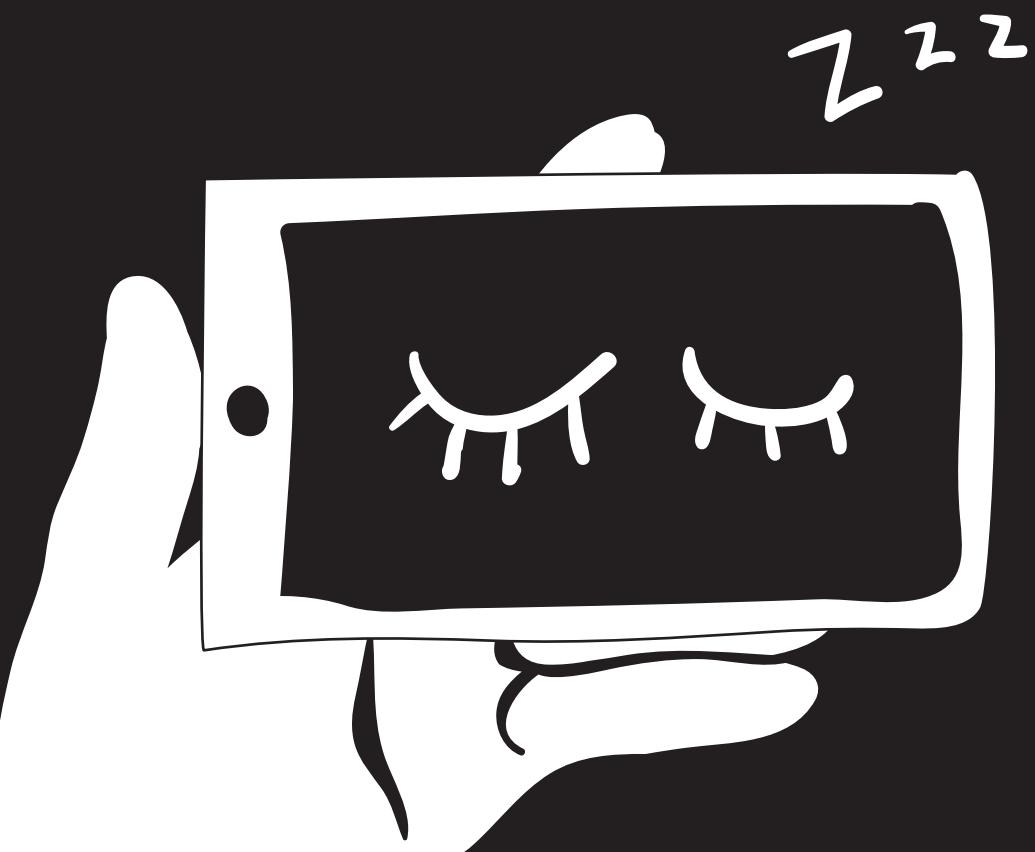




[www.weneedtotalk.ai](http://www.weneedtotalk.ai)

# We Need to Talk, AI

A Comic Essay on Artificial  
Intelligence



Dr. Julia Schneider  
Lena Kadriye Ziyal



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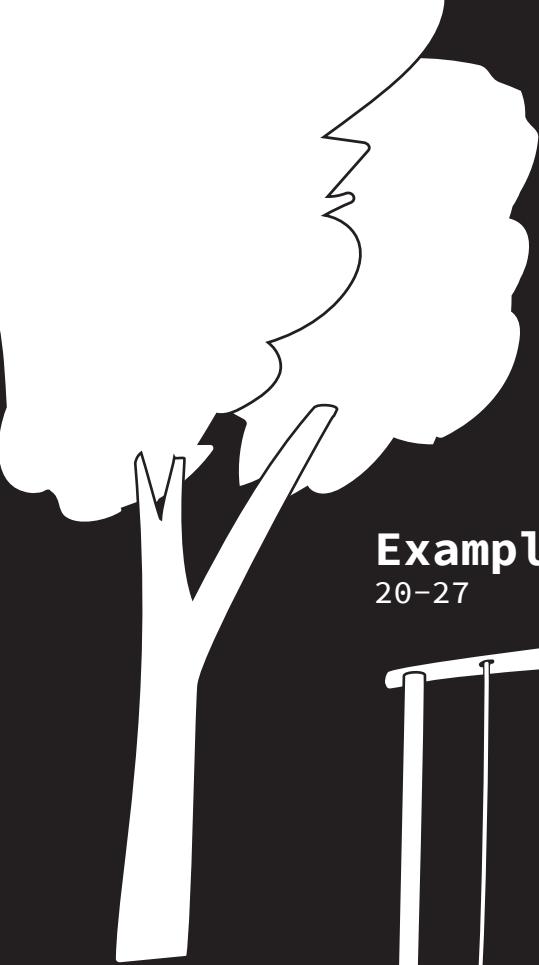
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## Intro

6-10



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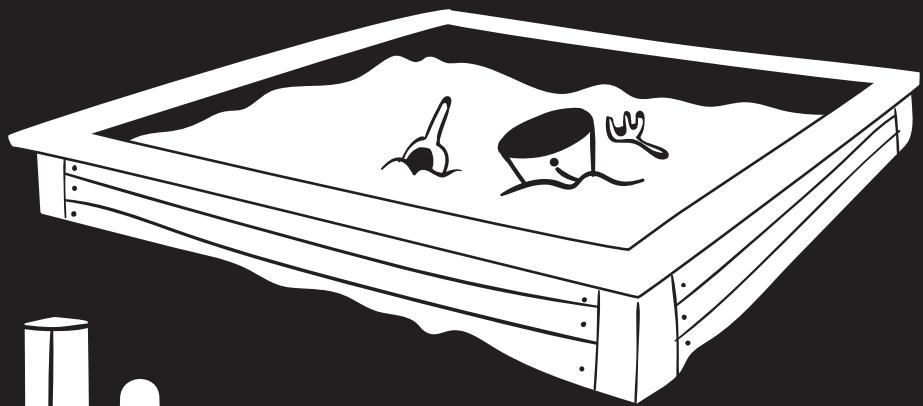
## Examples

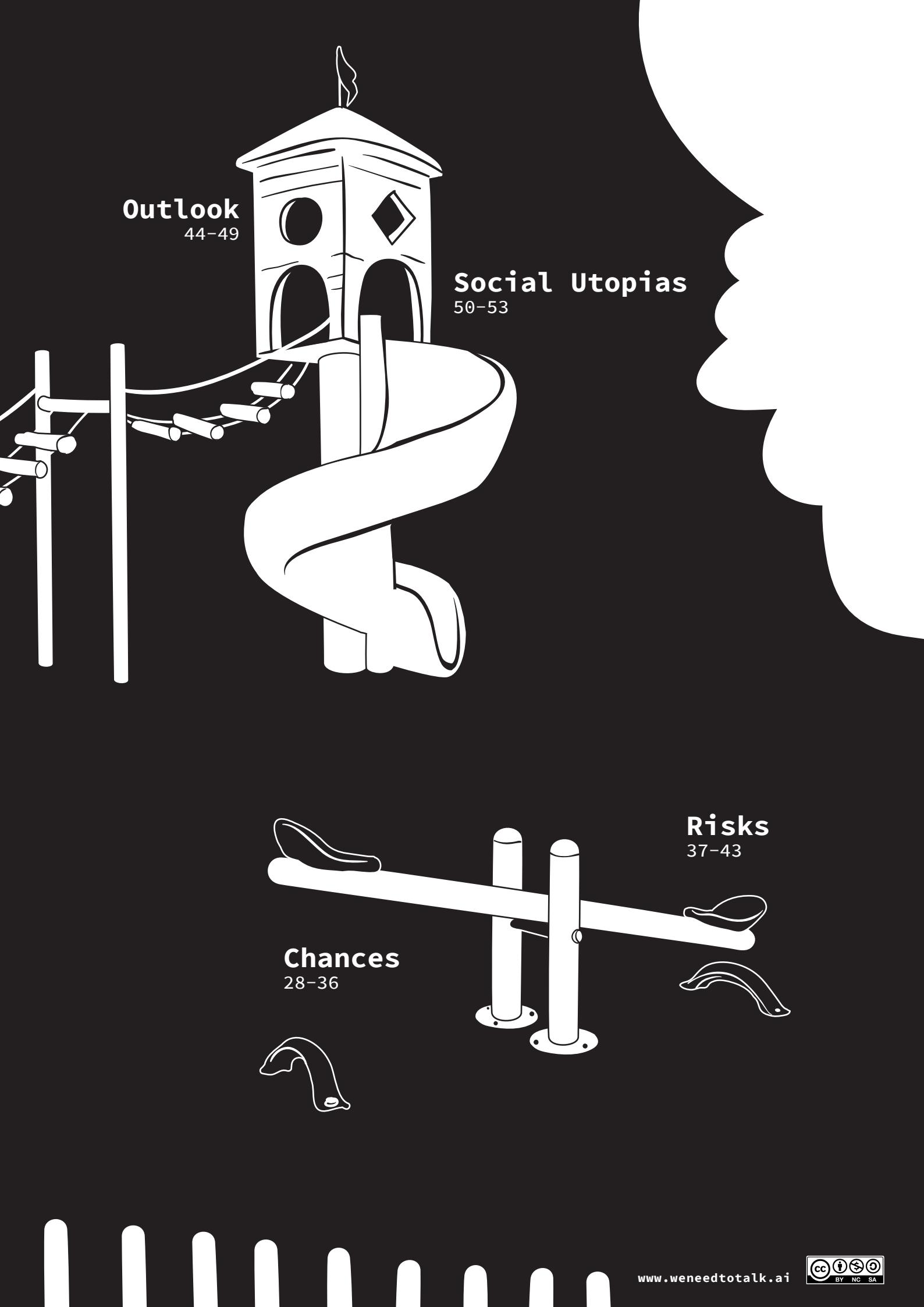
20-27



## Basics

11-19





//Knowing the future is impossible. But what we can do: Knowing what future we would like to have. And then work on it.





Our creatures have always turned against us. This applies to the Golem of Jewish mythology as well as to Frankenstein.



Neither magic nor natural sciences have ever helped to make artificial humans submissive and controllable.



Parents whose kids prefer to wear rubber boots instead of weather-proof sandals even when it's hot outside know that.



An AI Take-Over is a hypothetical scenario in which AI takes control of the planet - taking it away from us.

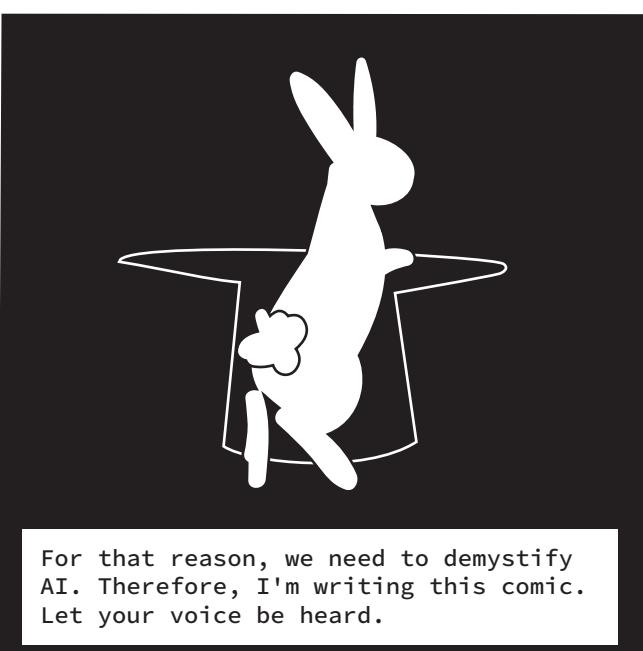
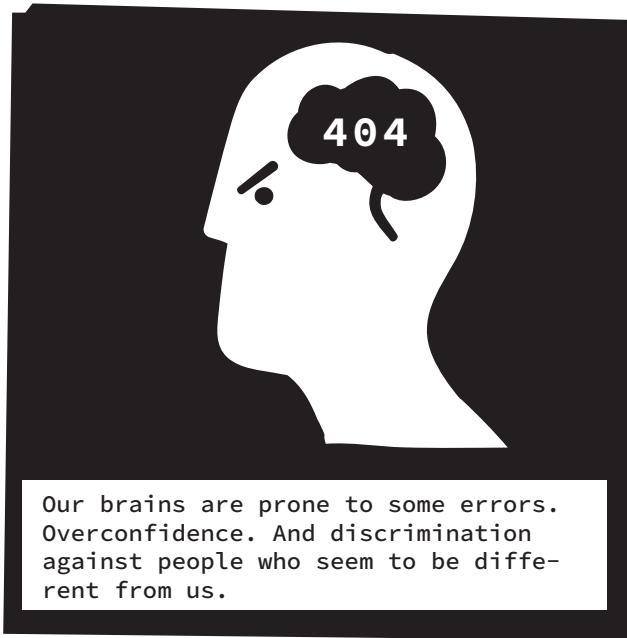
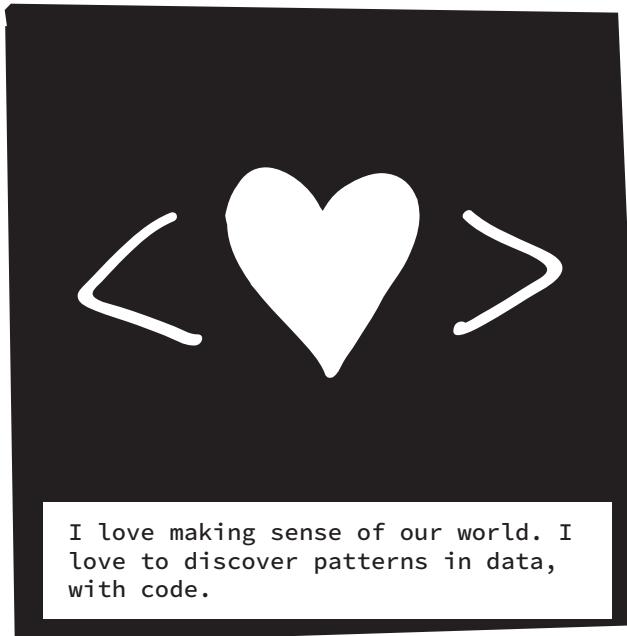


In 2011, Stephen Hawking said that "Success in creating AI would be the biggest event in history."



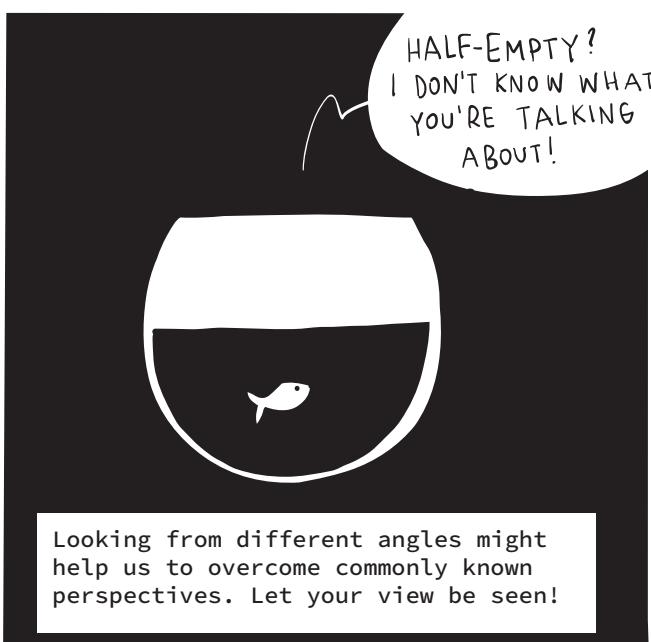
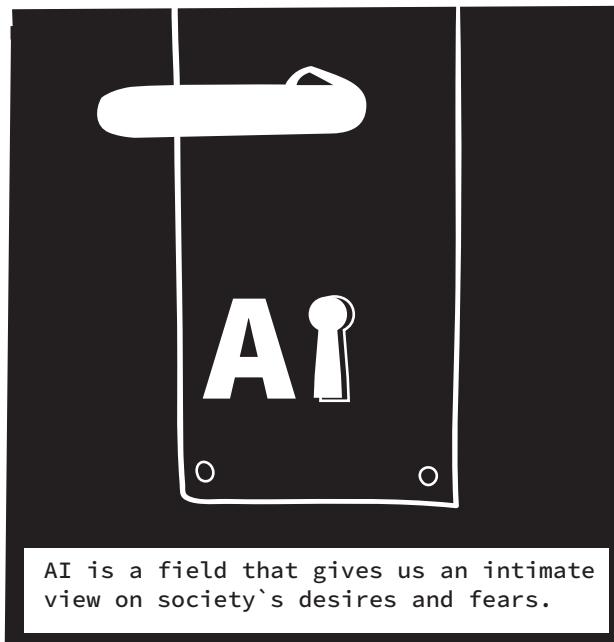
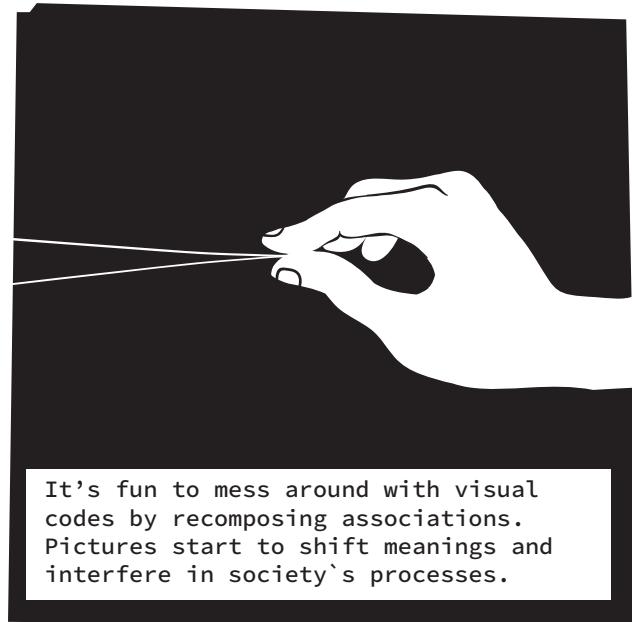
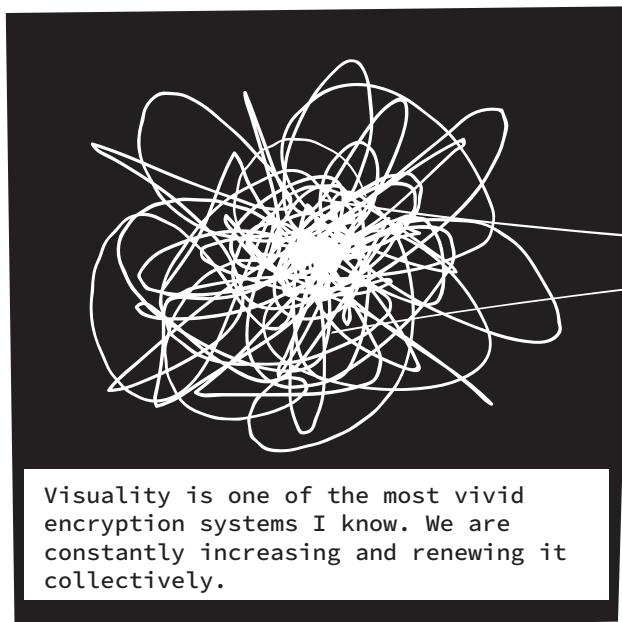
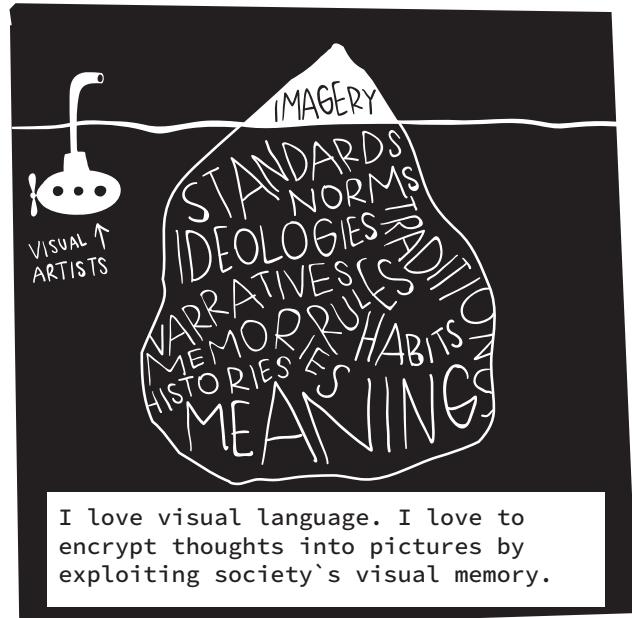
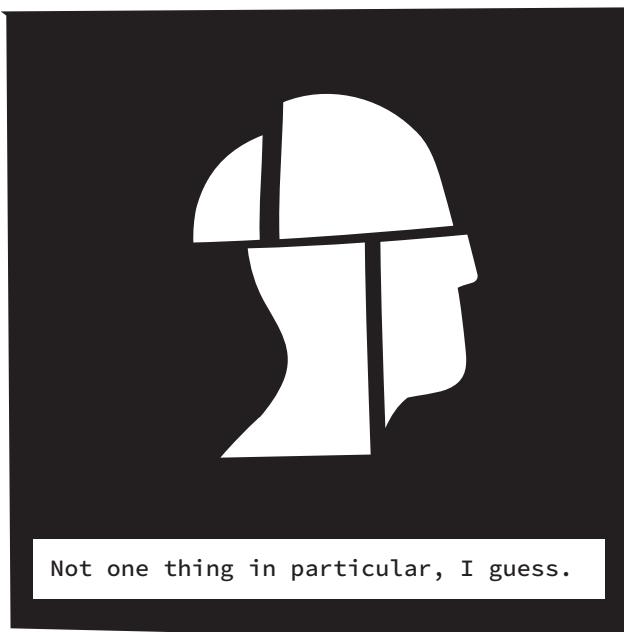
"Unfortunately, it might also be the last, unless we learn how to avoid the risks." How can we make AI systems both safe and beneficial?

# Who is Julia



# Who is Lena

9



# Lessons from AI in Fiction

10

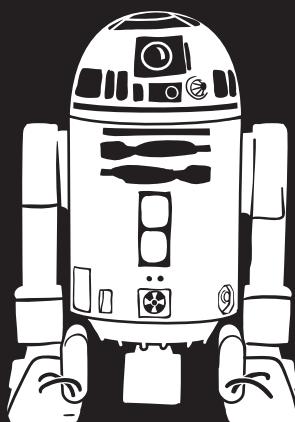
1927

Hi, I'm  
Maschinen-Maria  
and I am from  
*Metropolis*. My  
skin is made of  
human skin.



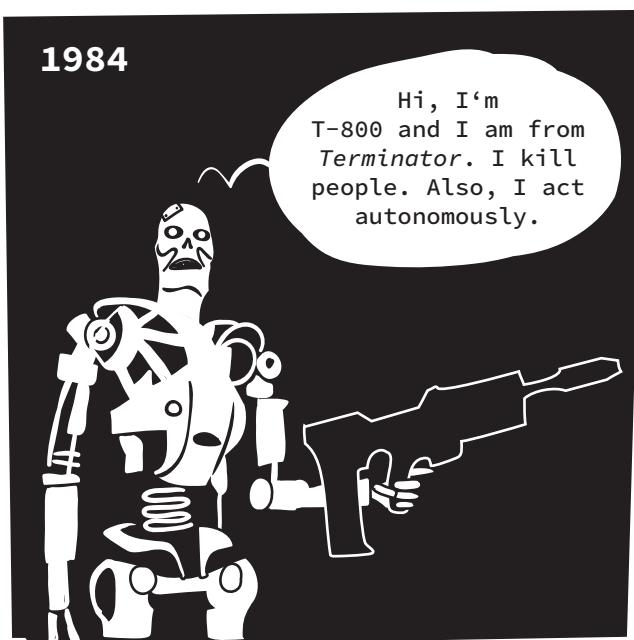
1977

Hi, I'm R2D2  
and I am from  
*Star Wars*. I can  
solve multiple  
problems.



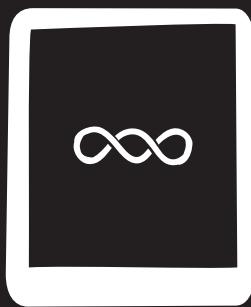
1984

Hi, I'm  
T-800 and I am from  
*Terminator*. I kill  
people. Also, I act  
autonomously.



2013

Hi, I'm Samantha  
and I am from *Her*. I  
have emotions and can  
build relationships.



2014

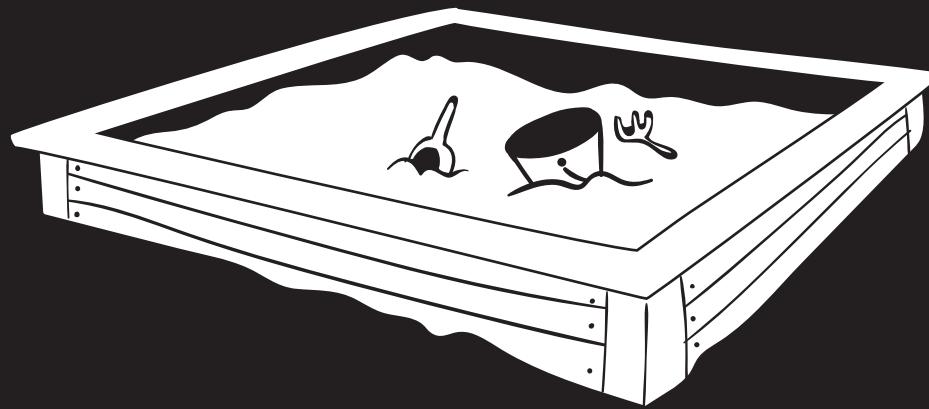
Hi, I'm Tars and  
I am from *Inter-  
stellar*. I am  
funny. Do you  
want to hear a  
joke?



Seems, like we should not seek to  
replicate but to augment ourselves.



# Basics



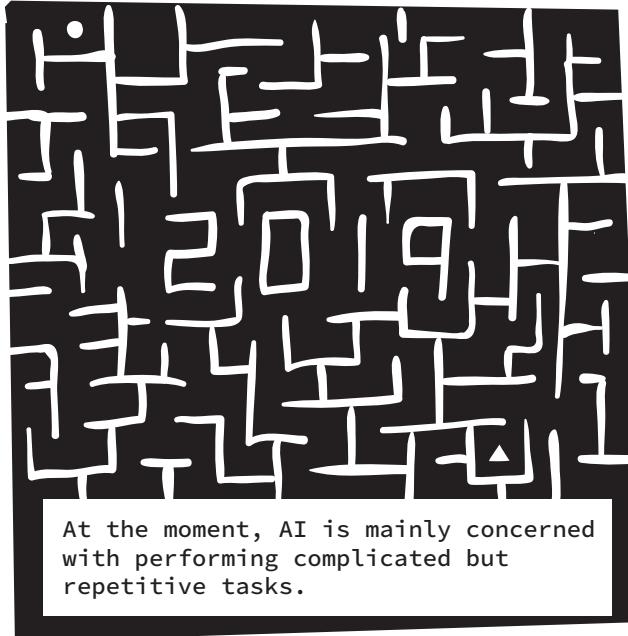


# What is Artificial Intelligence?

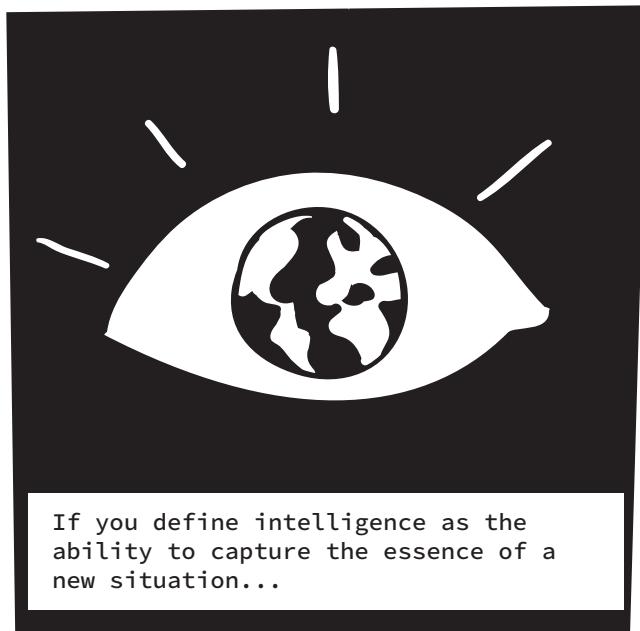
13



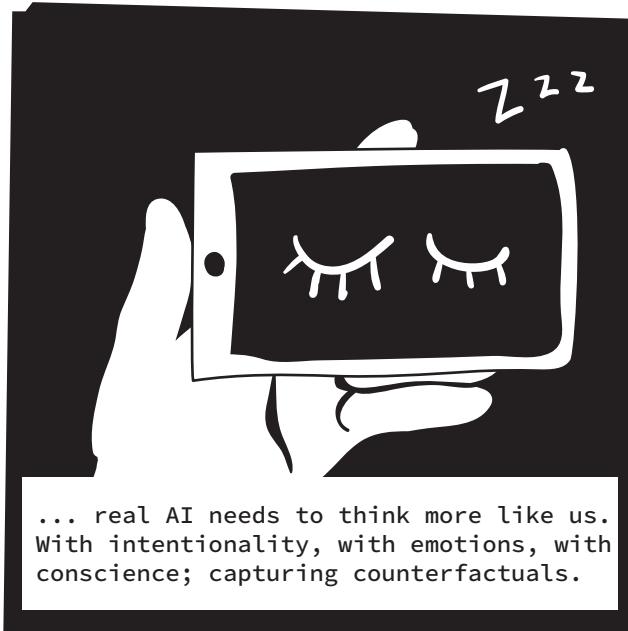
Actually, the methods are not new.  
Just the techniques and the data.



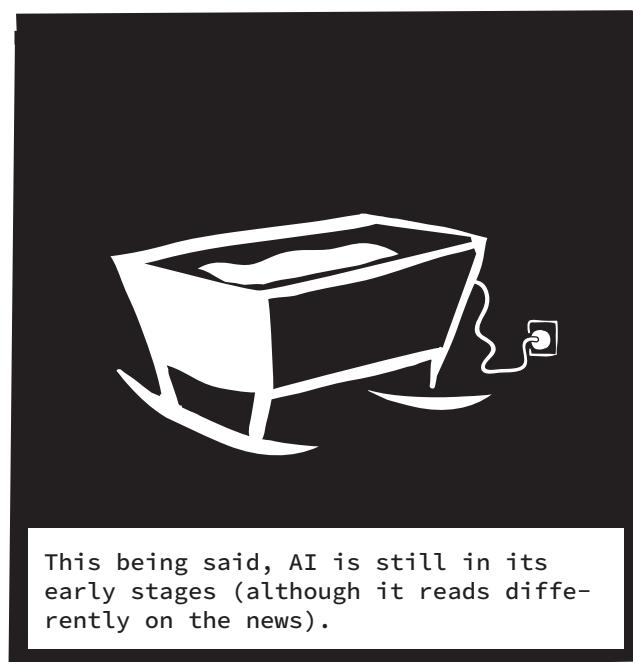
At the moment, AI is mainly concerned  
with performing complicated but  
repetitive tasks.



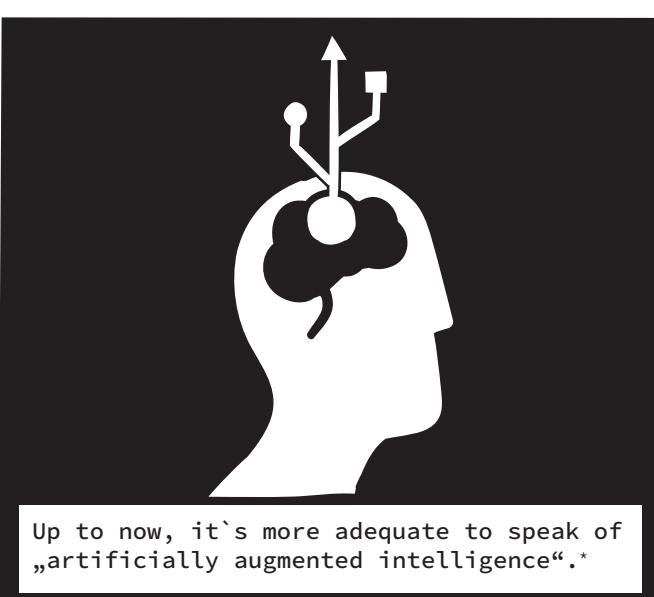
If you define intelligence as the  
ability to capture the essence of a  
new situation...



... real AI needs to think more like us.  
With intentionality, with emotions, with  
conscience; capturing counterfactuals.



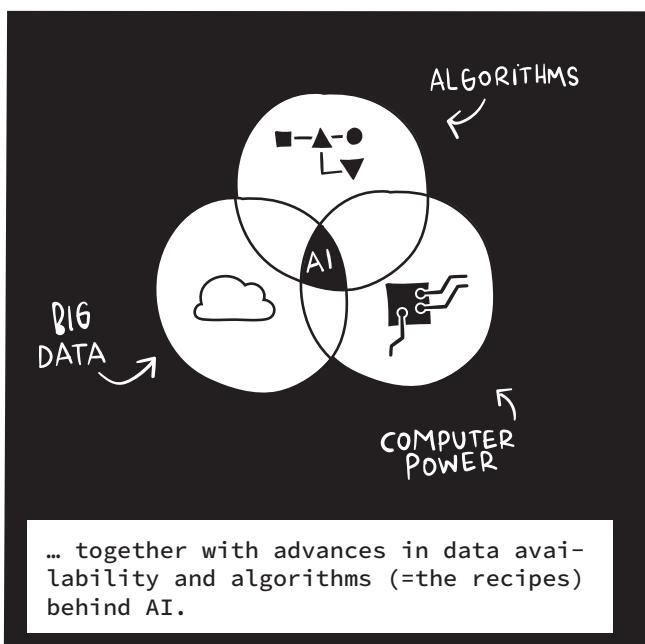
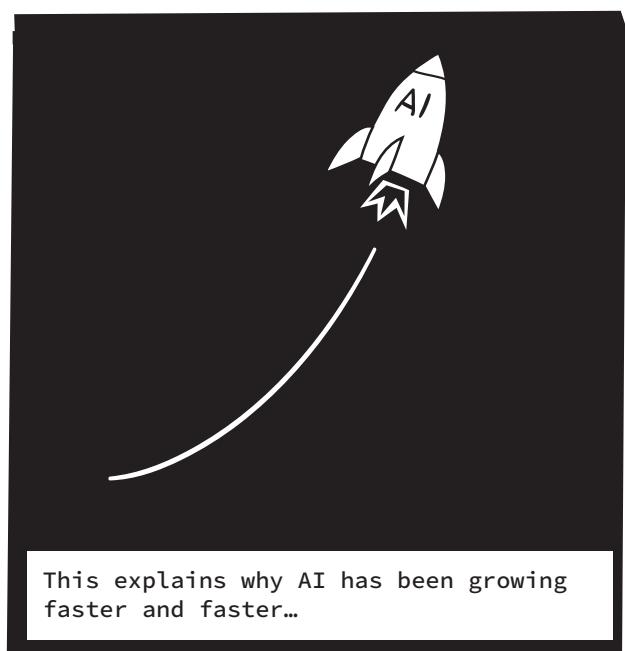
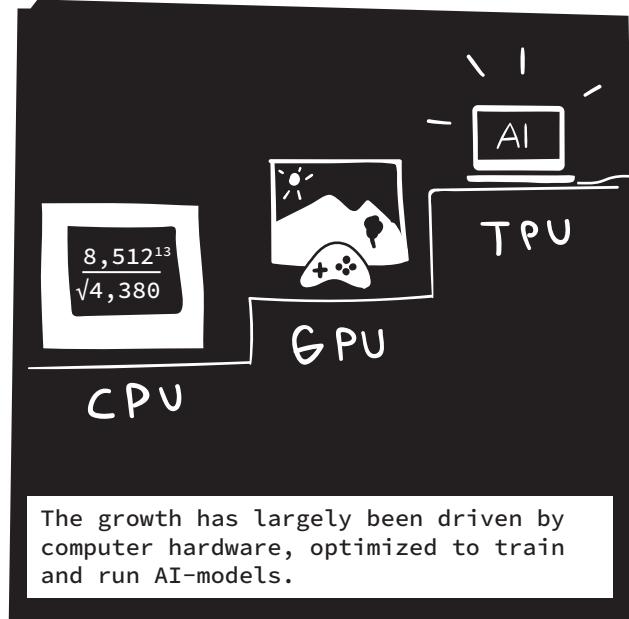
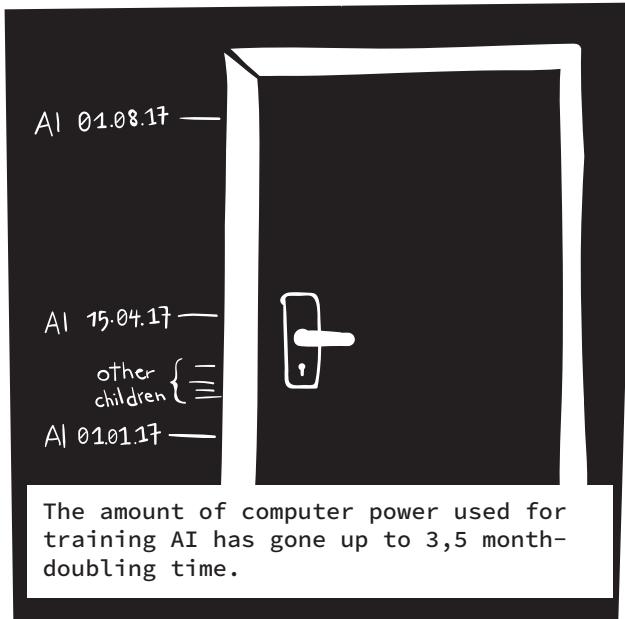
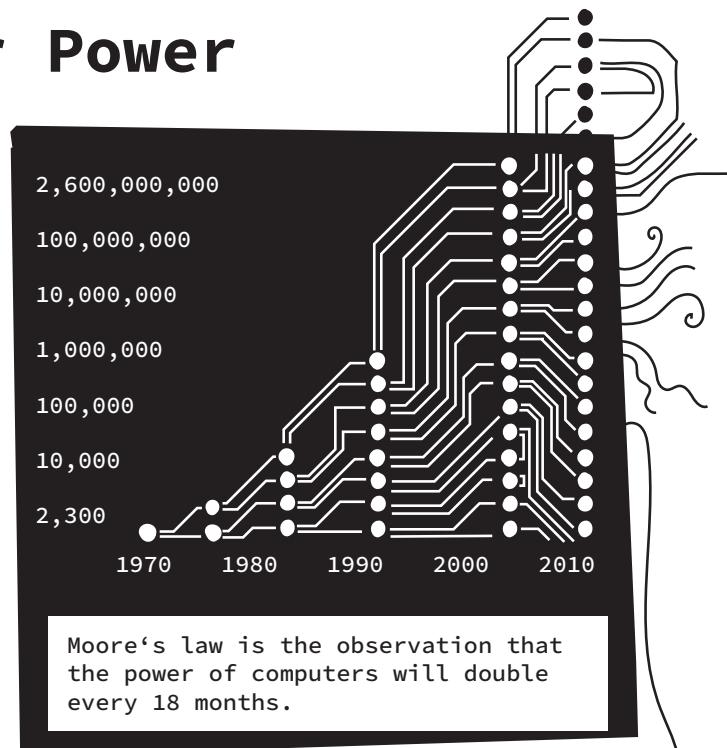
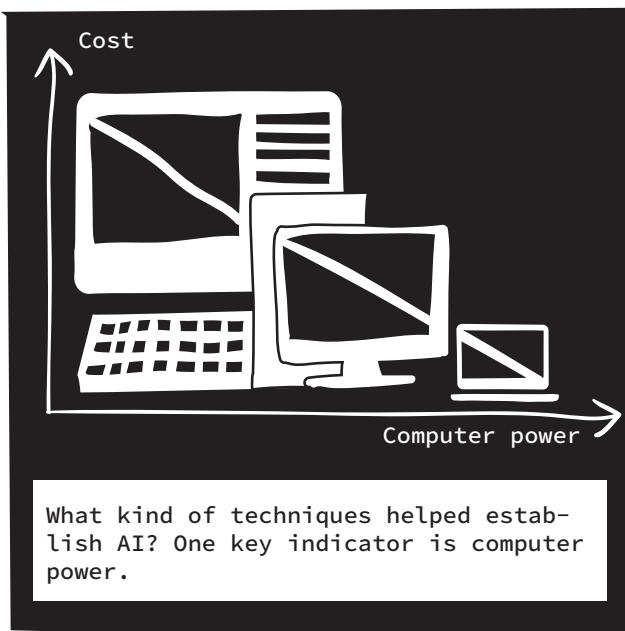
This being said, AI is still in its  
early stages (although it reads differ-  
ently on the news).



Up to now, it's more adequate to speak of  
„artificially augmented intelligence“.\*

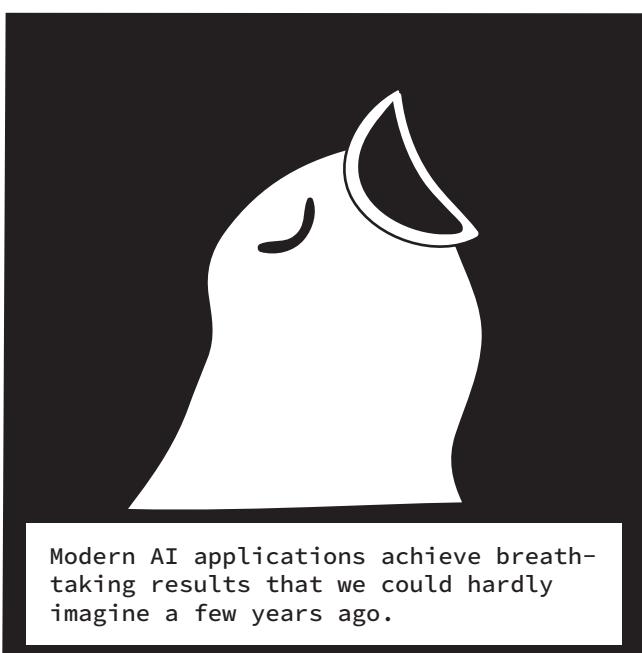
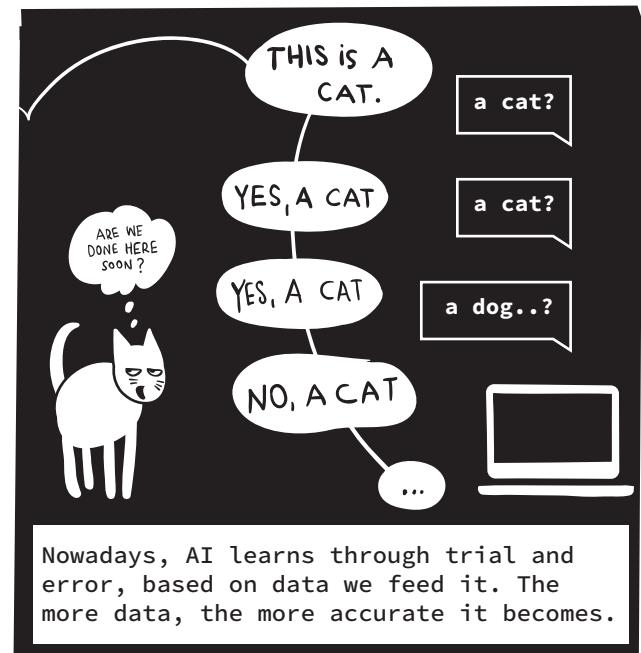
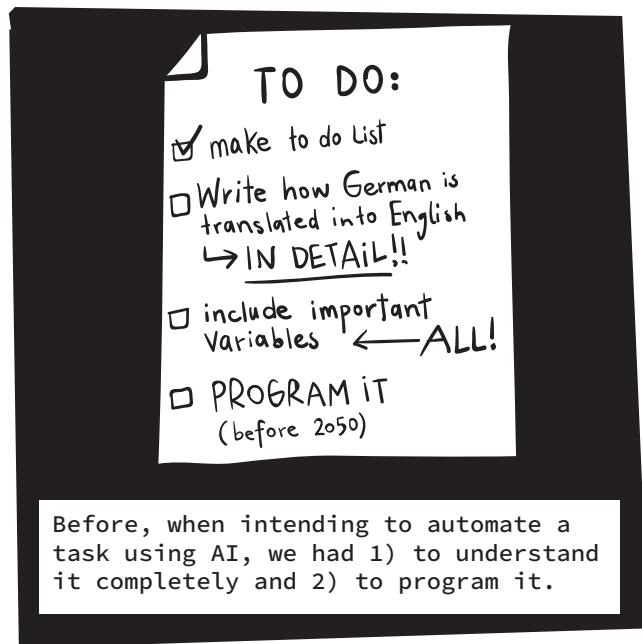
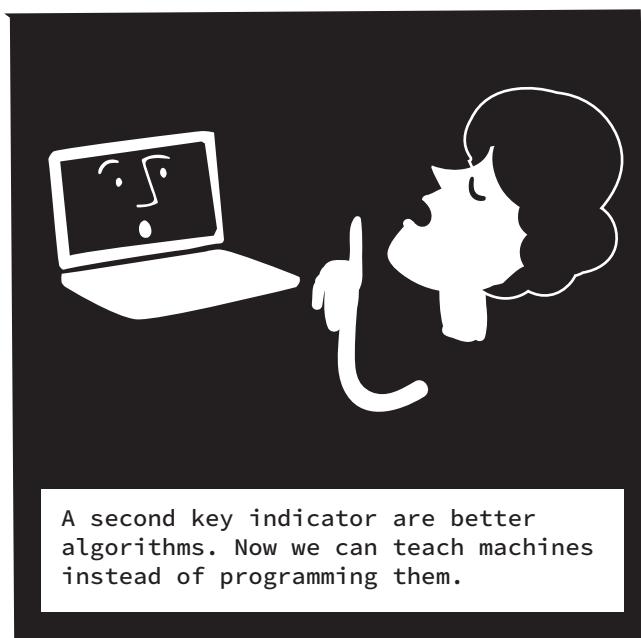
\*Nevertheless, we will use the term 'AI' in the following  
to simplify matters. And please, find some reading  
suggestions at the end of the book.

# Computer Power

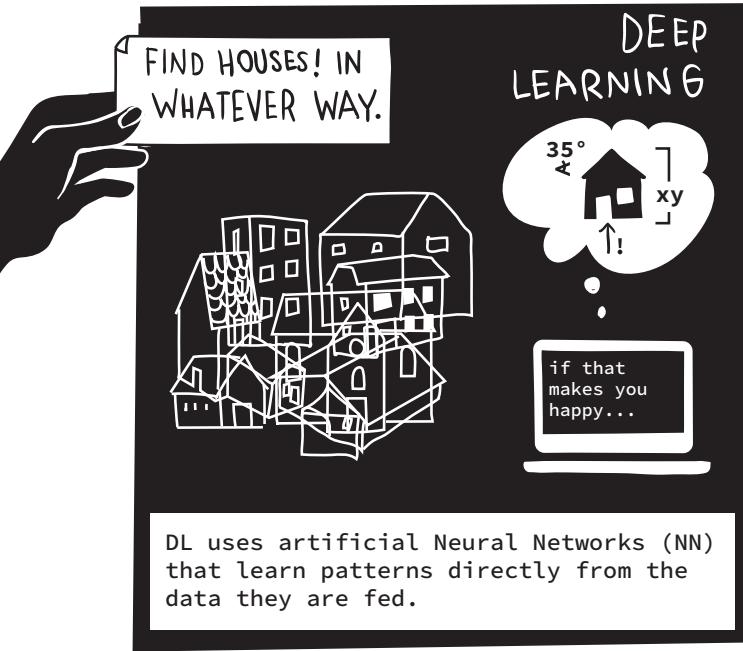
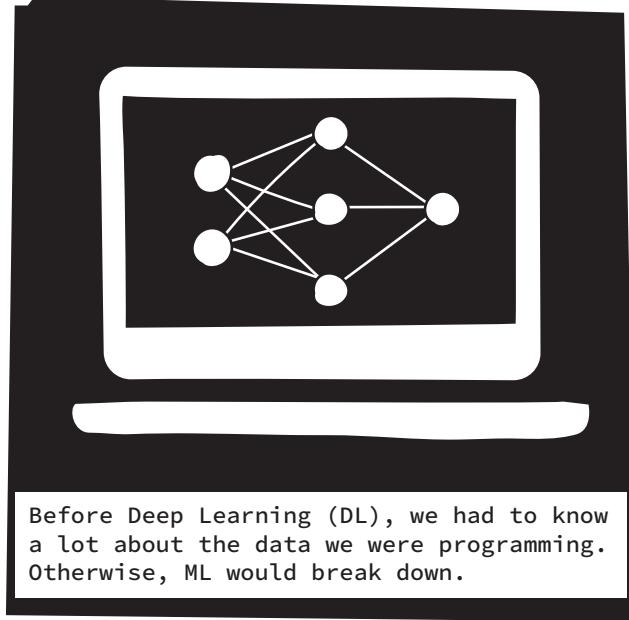
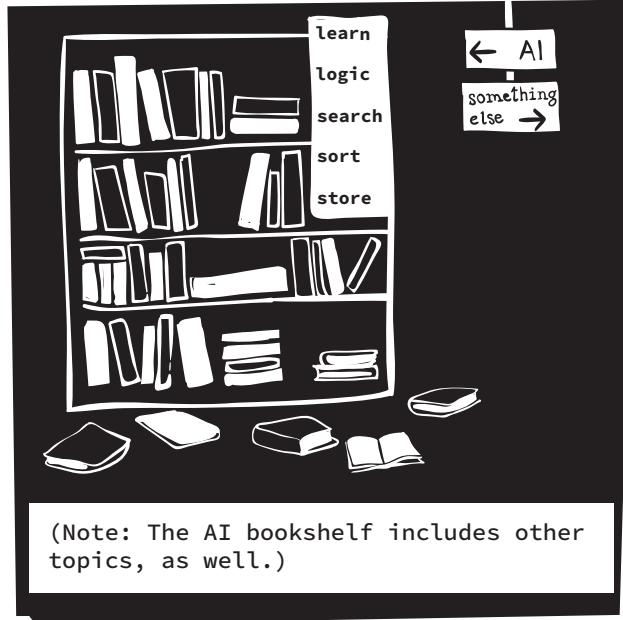
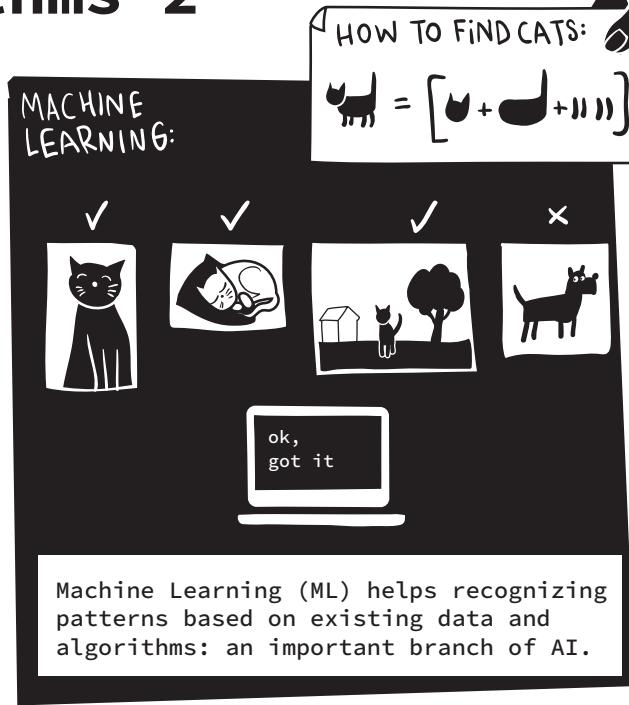
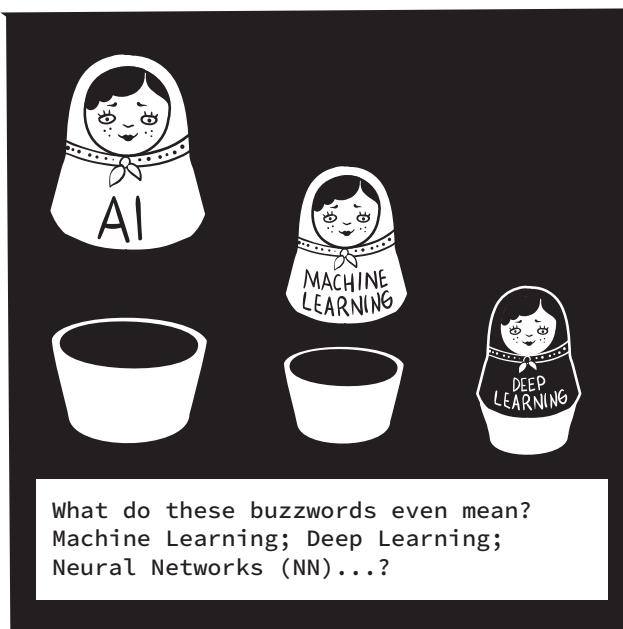


# Algorithms 1

15

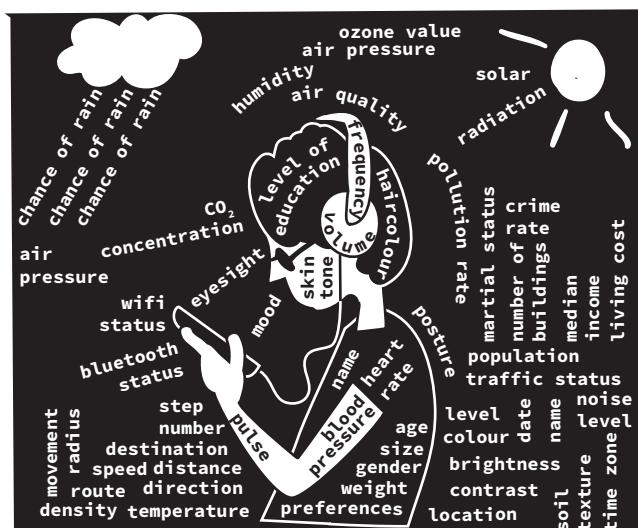


# Algorithms 2

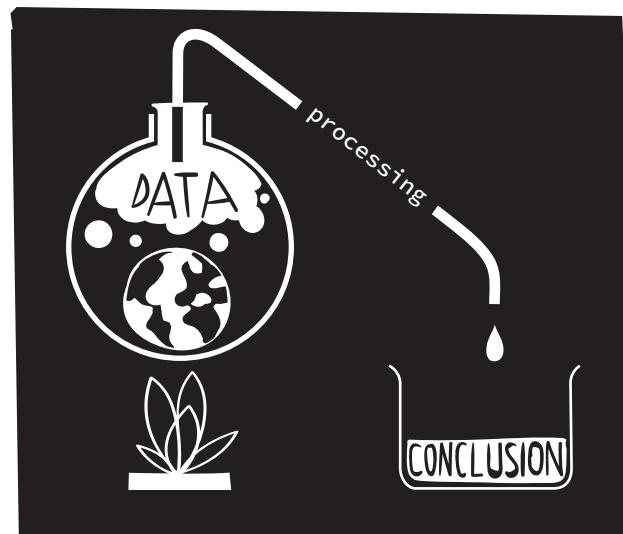


# Data 1

17



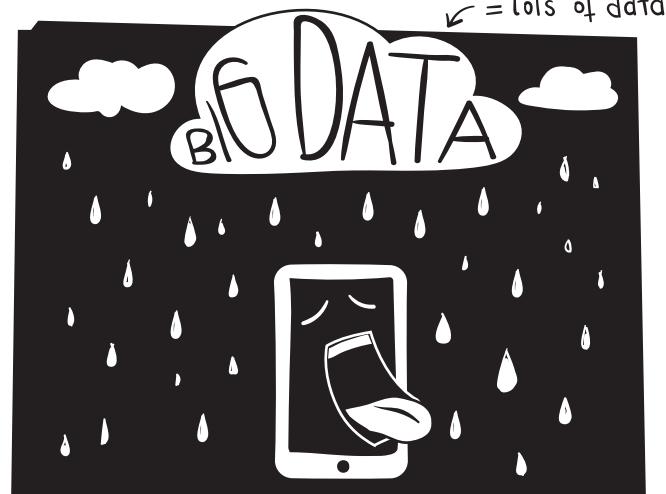
Data is the third element that makes AI so powerful. But what exactly is data?



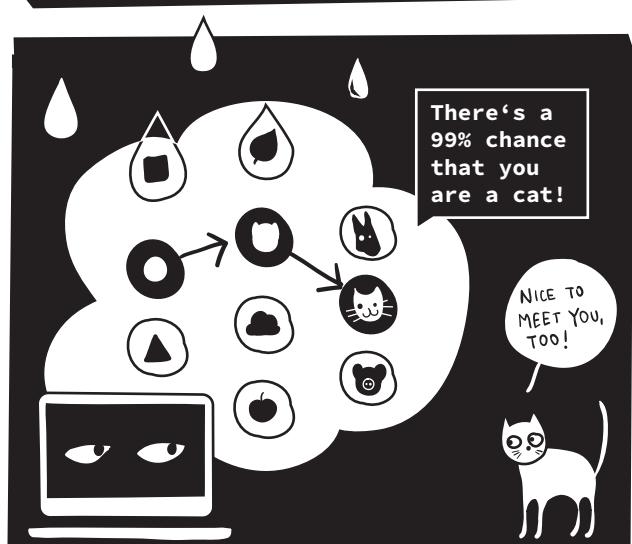
Any form of raw fact or figure is data. Whether on paper or in electronic form.



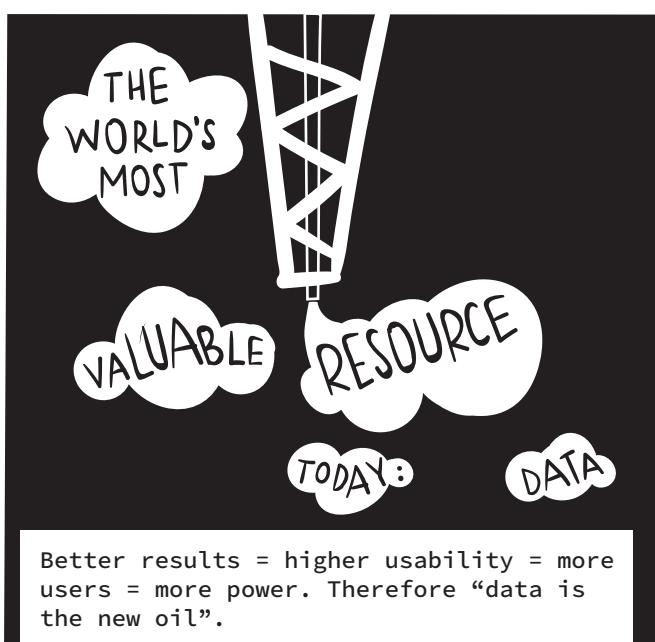
Data describes what we know and we can draw conclusions from it. Data can take the form of text, numbers, images, or sounds.



The internet and mobile devices like smartphones, drones or simple sensors have made data abundant and far more valuable.

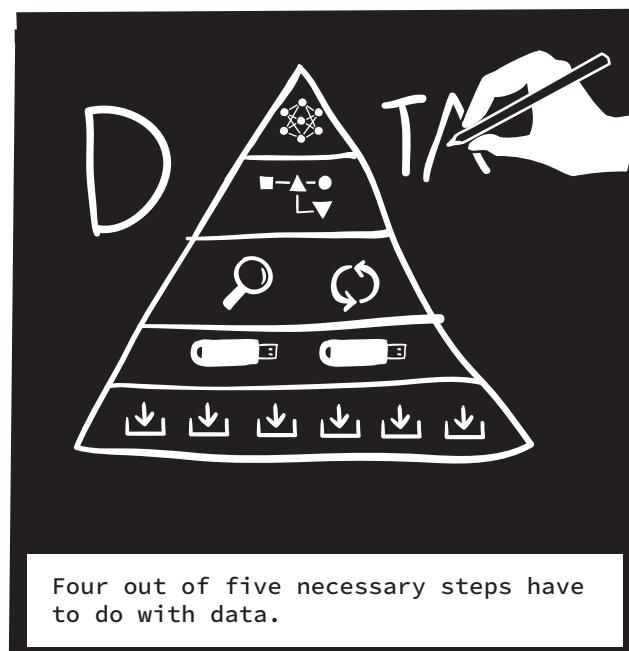
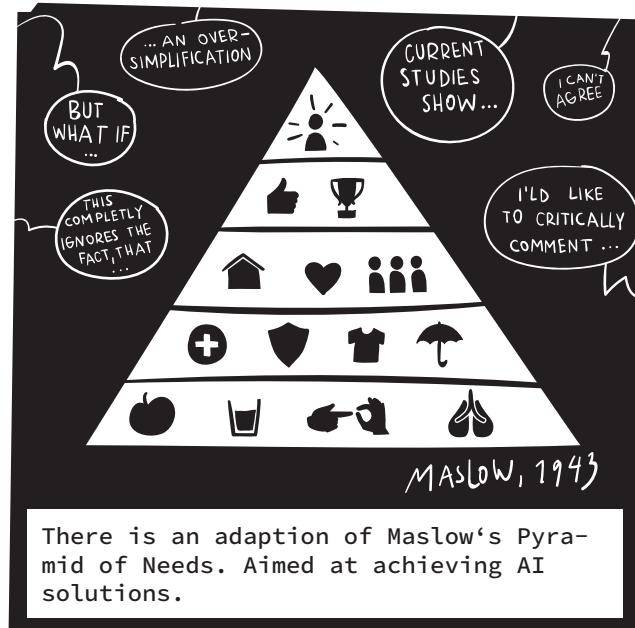
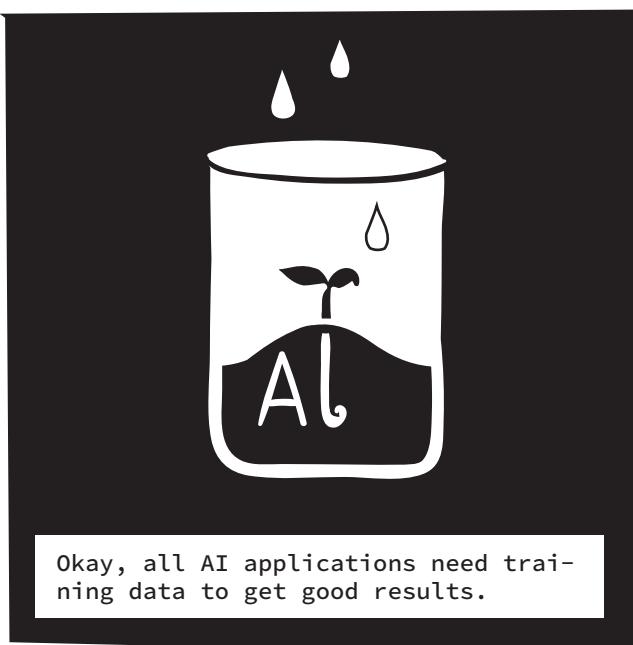


The more data an algorithm is trained on, the better its results: conclusions, predictions, timing, actions.



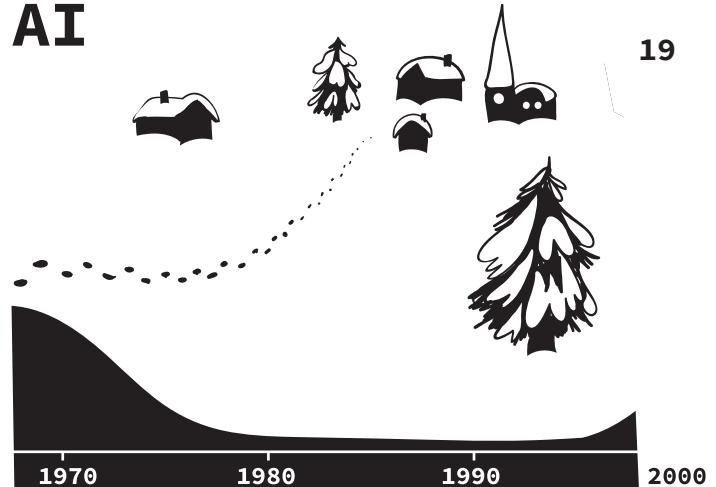
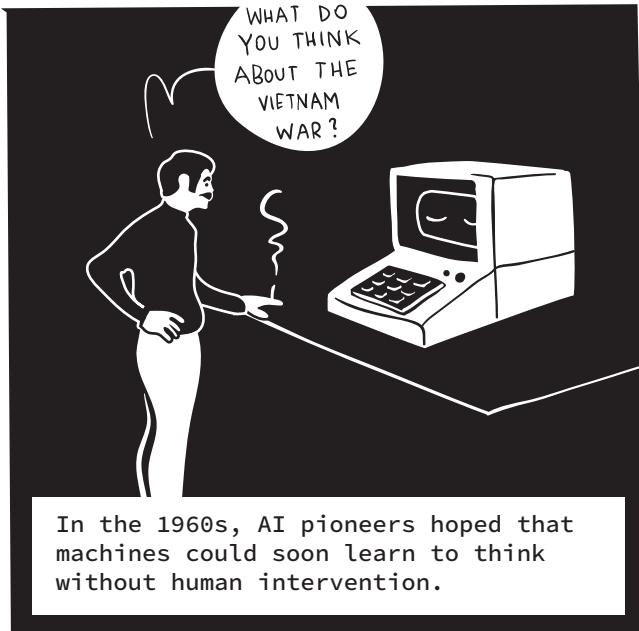
Better results = higher usability = more users = more power. Therefore "data is the new oil".

# Data 2

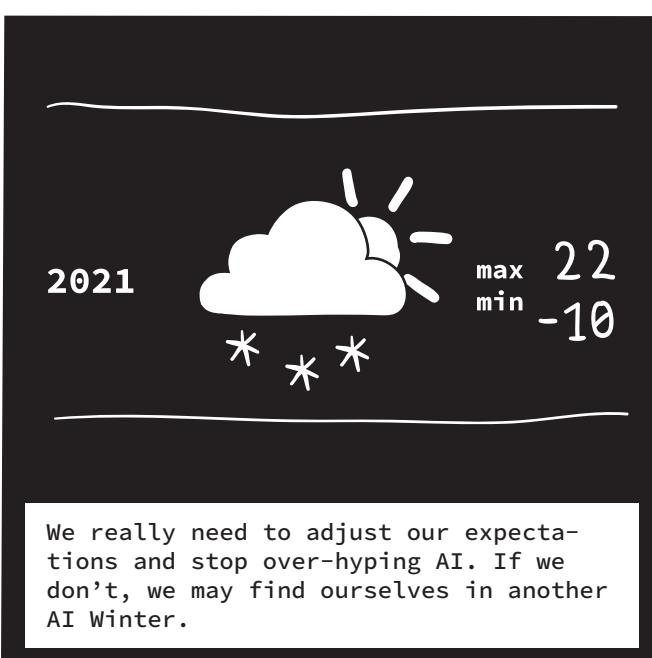
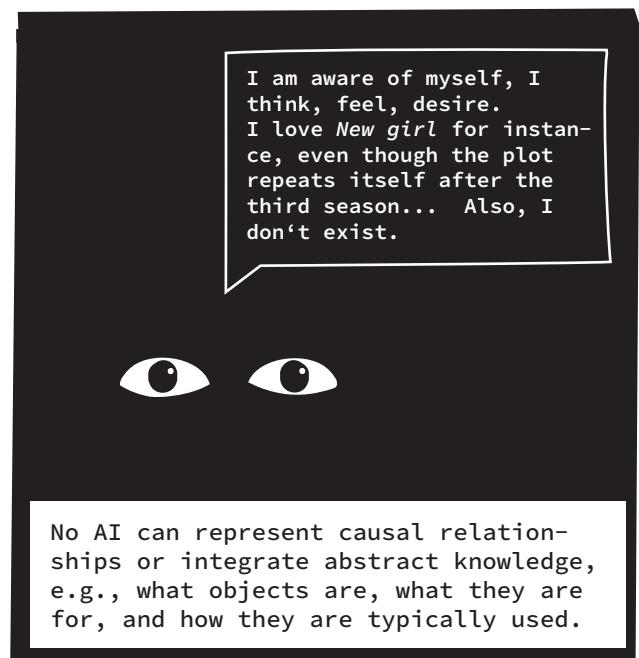
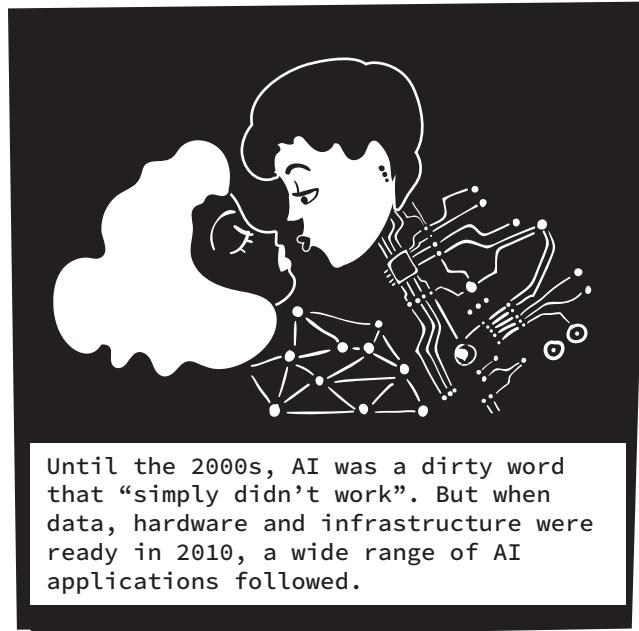


# General AI

19



But from 1973 onwards, disappointment and criticism in the community, followed by pessimism in the press, led to the 1st "AI Winter". A 2nd one followed.

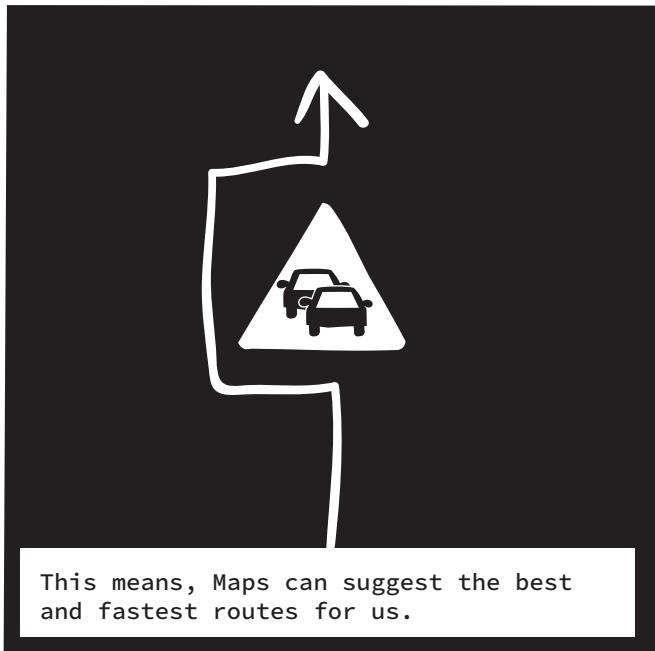
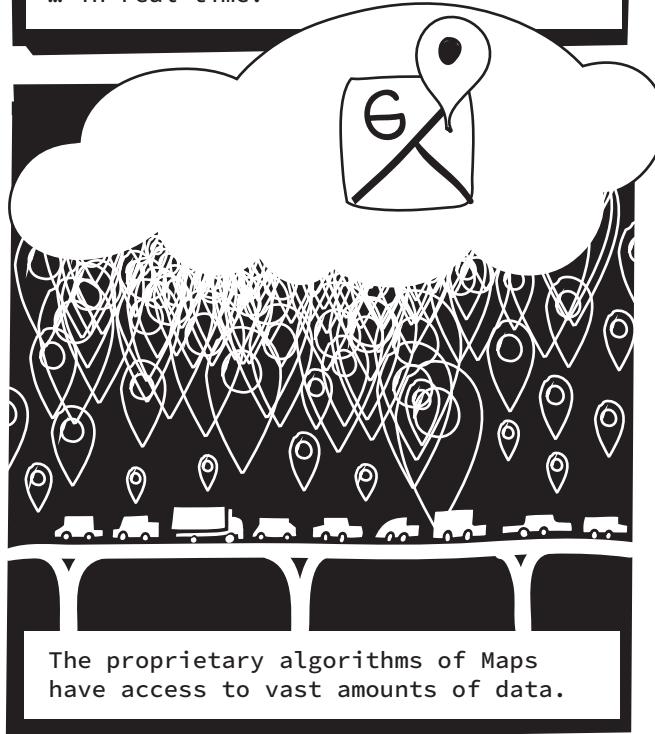
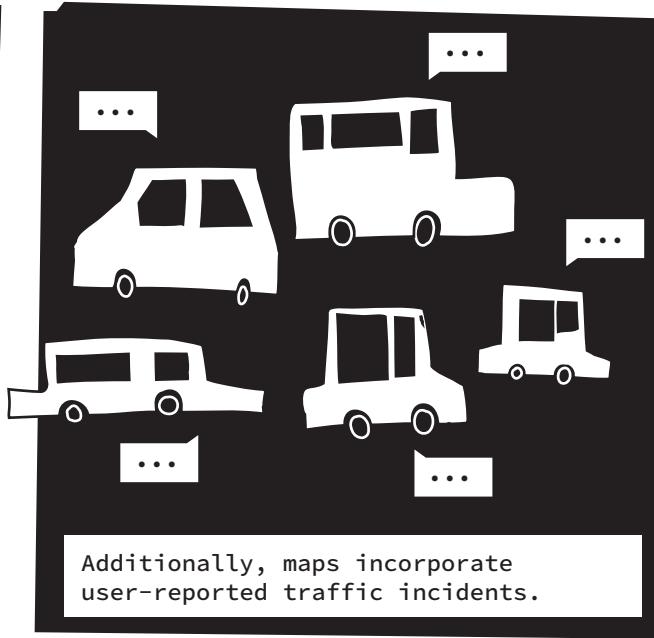
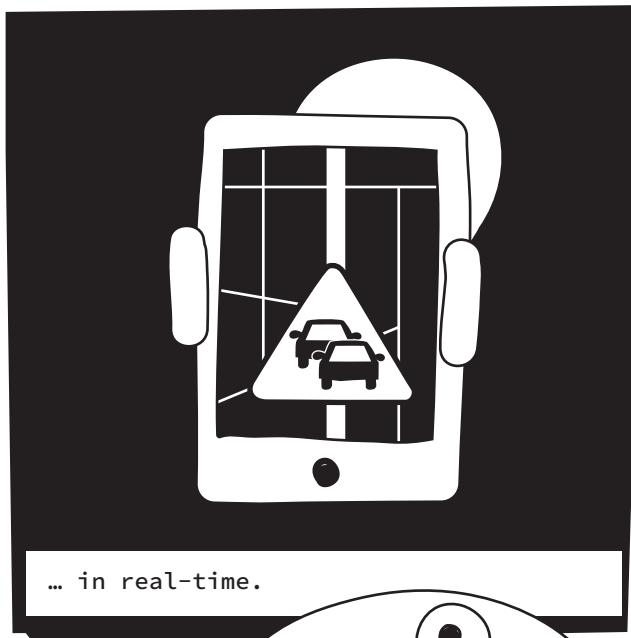
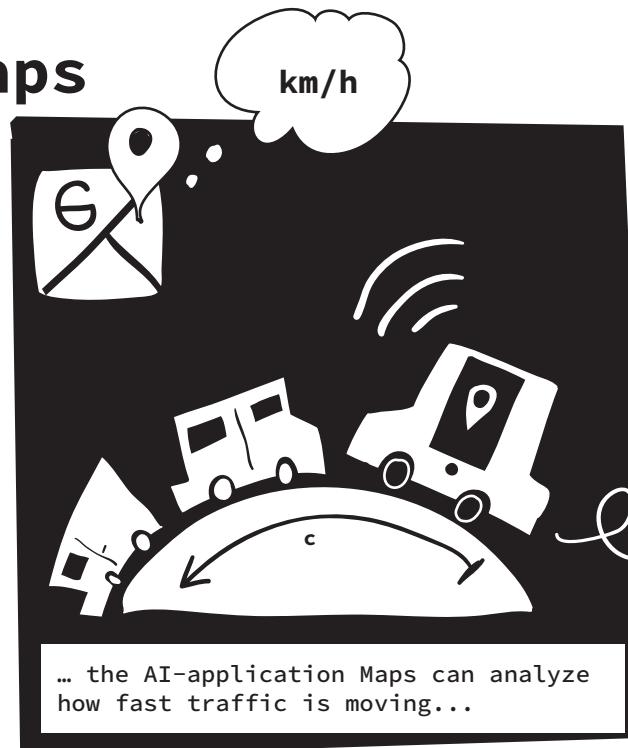
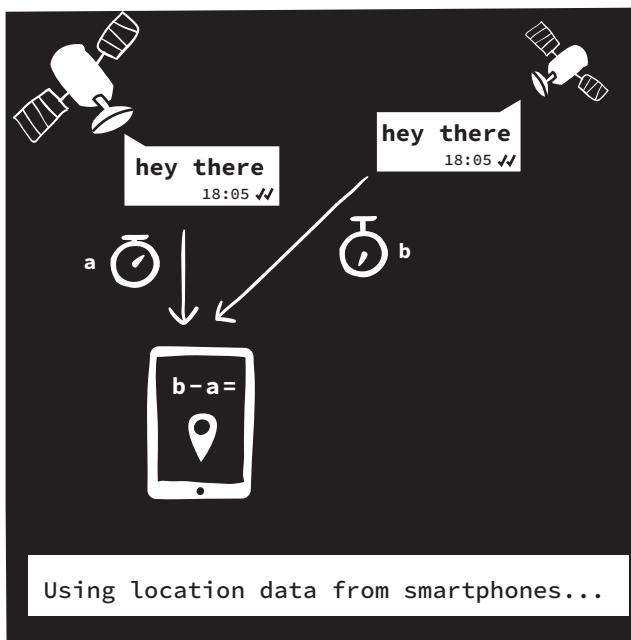


# Examples

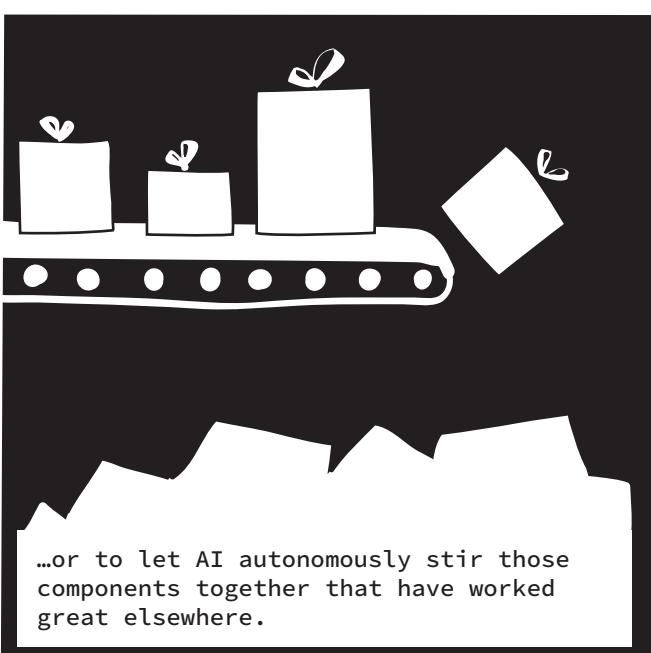
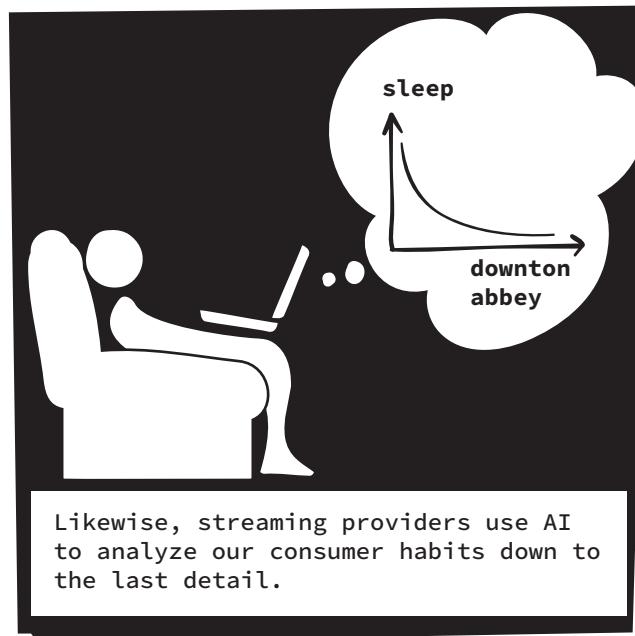


# Maps

21

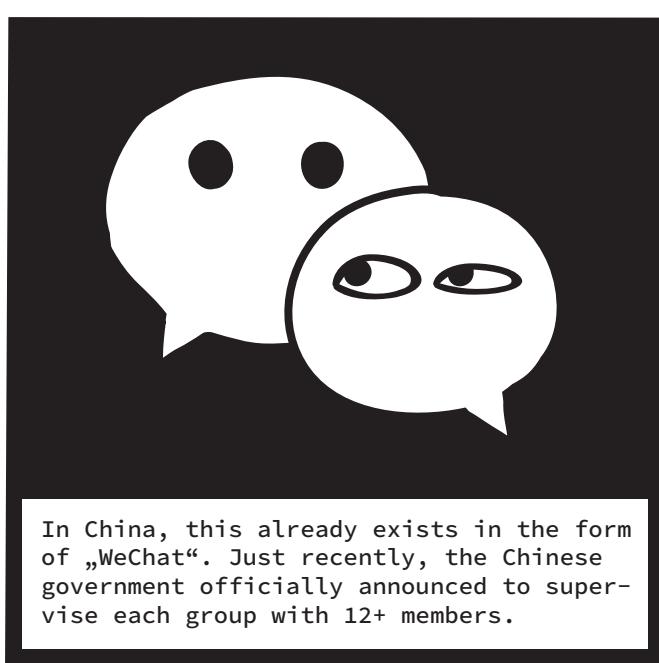
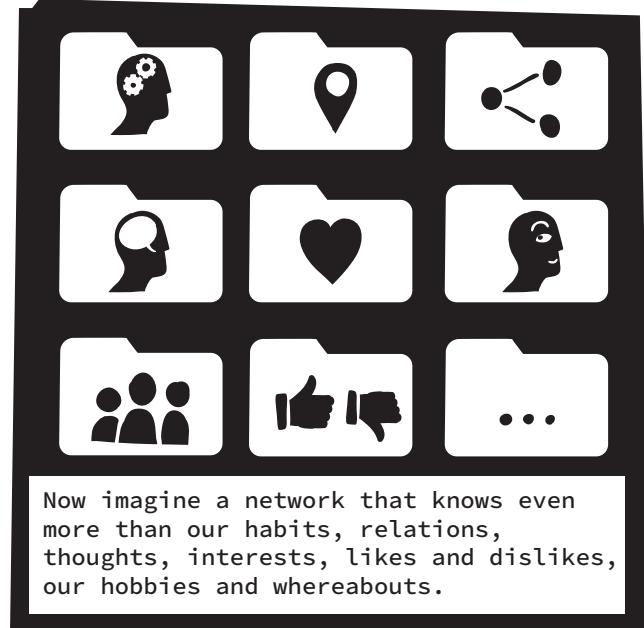
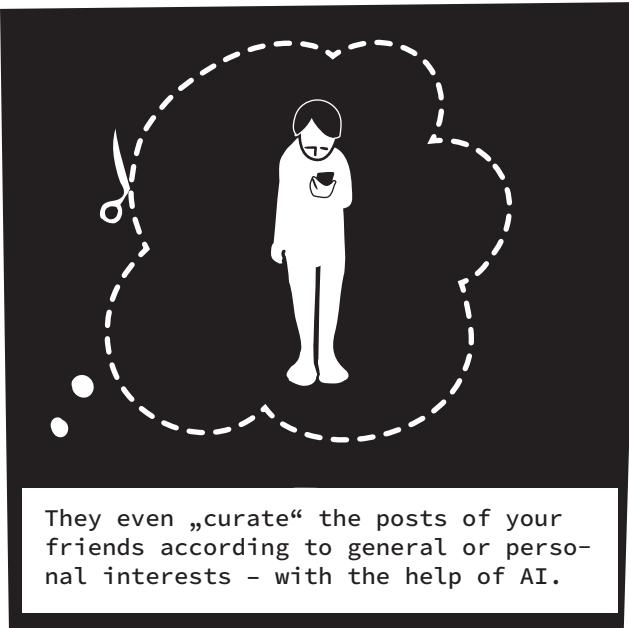
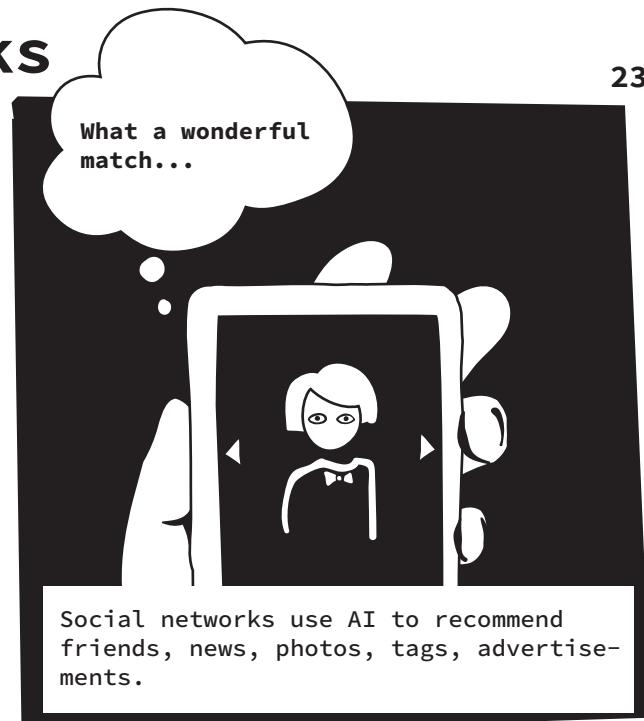


# Recommendation

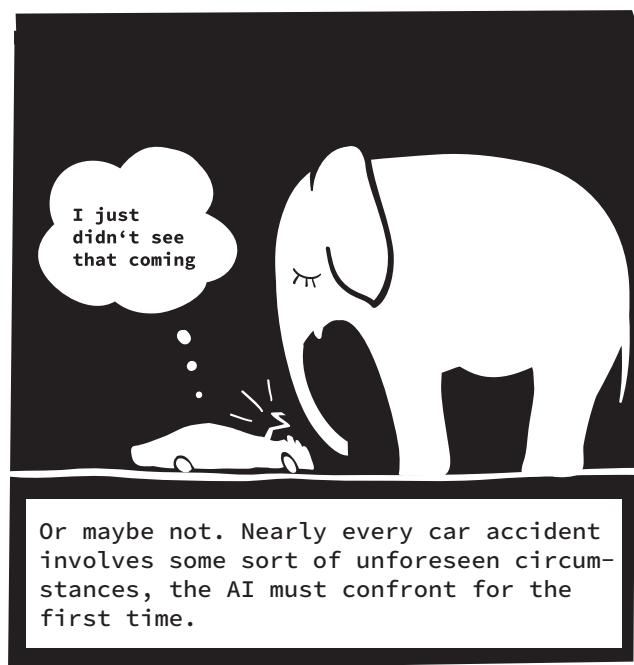


# Social Networks

23

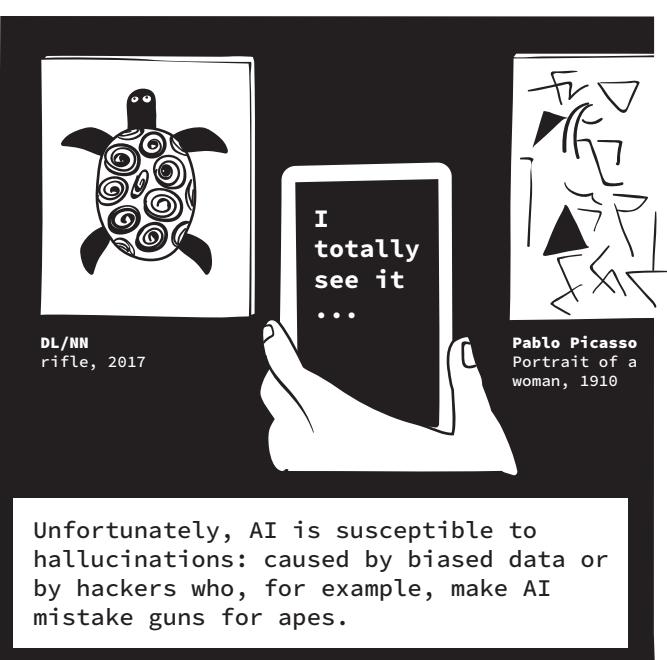
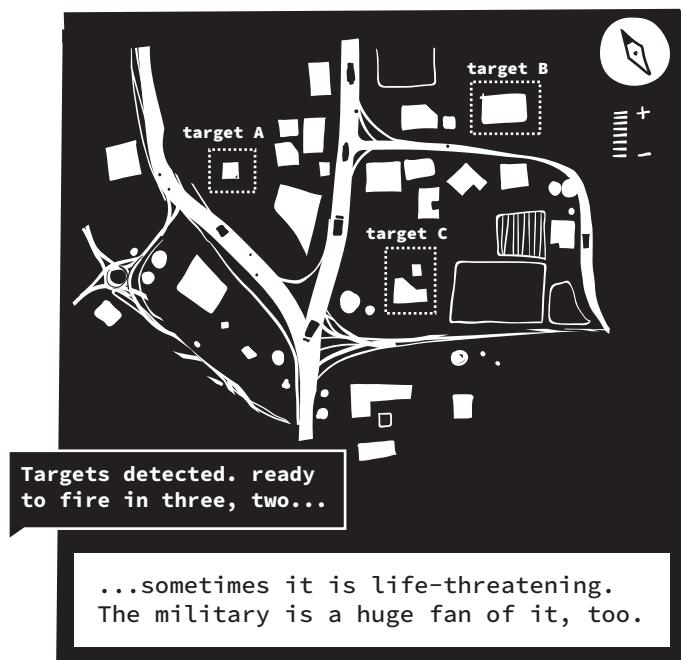
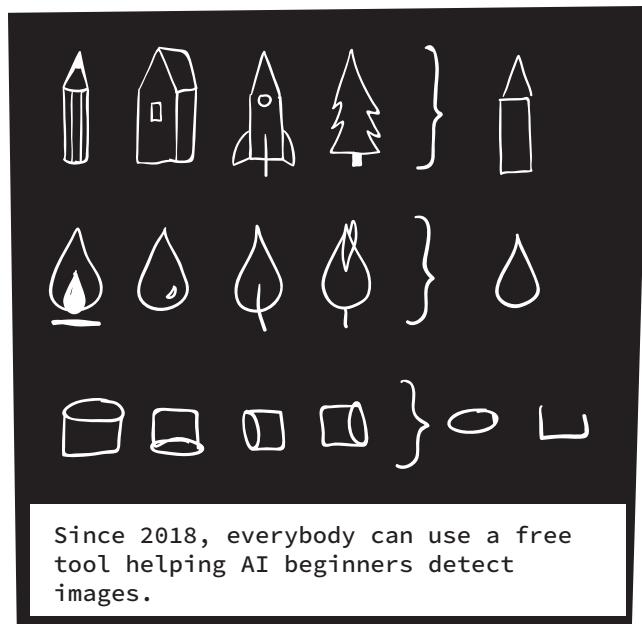
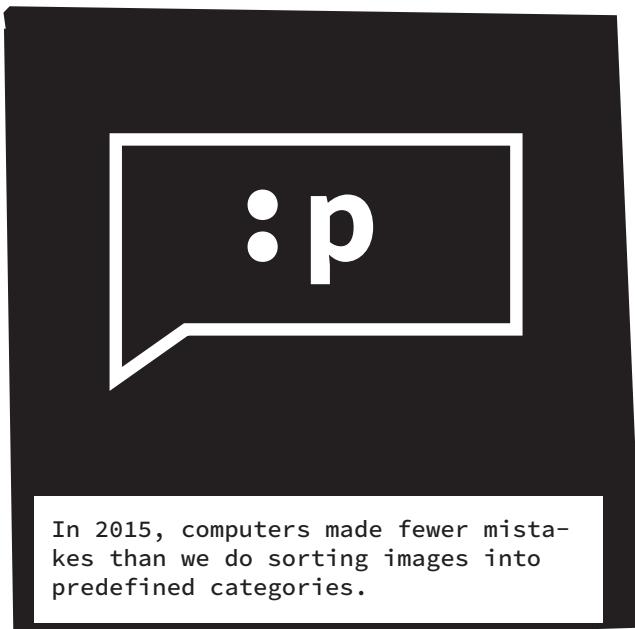
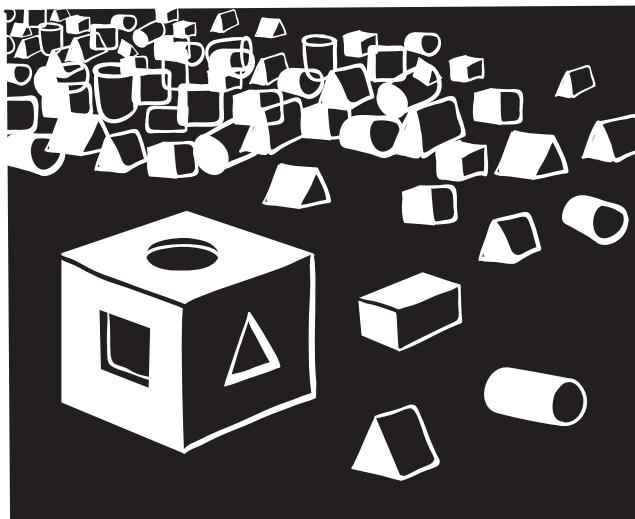


# Self-driving Cars



# Identifying Images

25



# Emotional AI



Only ~ 10% of the emotional meaning of a message is conveyed through words.

REALLY

To really understand us, you need our facial expressions, our tone of voice, our gestures plus our words.



As our relationship with AI is becoming more and more intimate...

WHY WOULD  
YOU TURN OFF THE  
ALARM ? I MISSED MY  
JOB INTERVIEW...

LATE :

you said you didn't  
want to go there  
and instead sleep  
all day...

... we need our AI devices (like  
assistant systems, cars, or robots) to  
sense and adapt to what we mean and not  
only to our words.



Indeed, Emotional AI could help us with some highly valuable tasks. Help autistic children, for example, to learn emotions.

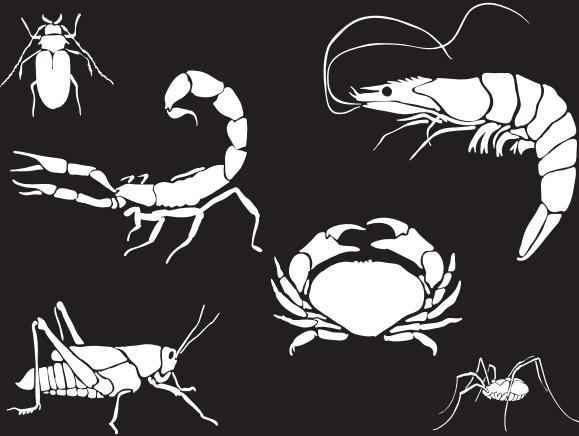
...YOU'RE  
SAYING YOU'VE MISSED  
OUR LAST APPOINTMENT  
BECAUSE YOUR MOTHER  
GOT SICK? ... HONESTY  
IS ONE OF OUR  
CORE VALUES

IMPORTANT  
PERSON

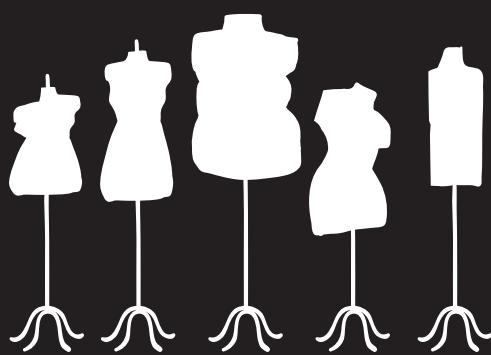
Nonetheless, our freedom of thought might  
be at stake in hostile scenarios.

# Exoskeletons

27



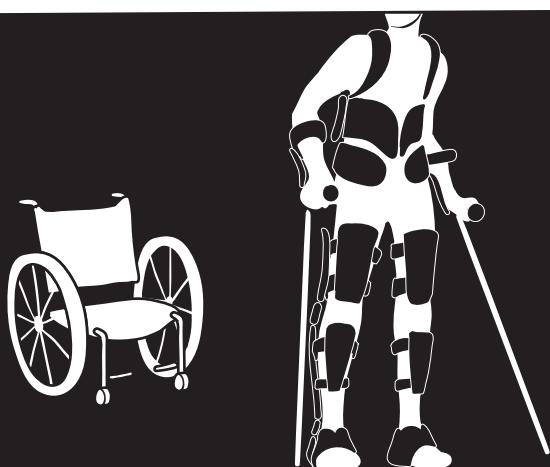
Exoskeletons are an external framework we can wear to augment our natural physical ability and reduce strain and weaknesses.



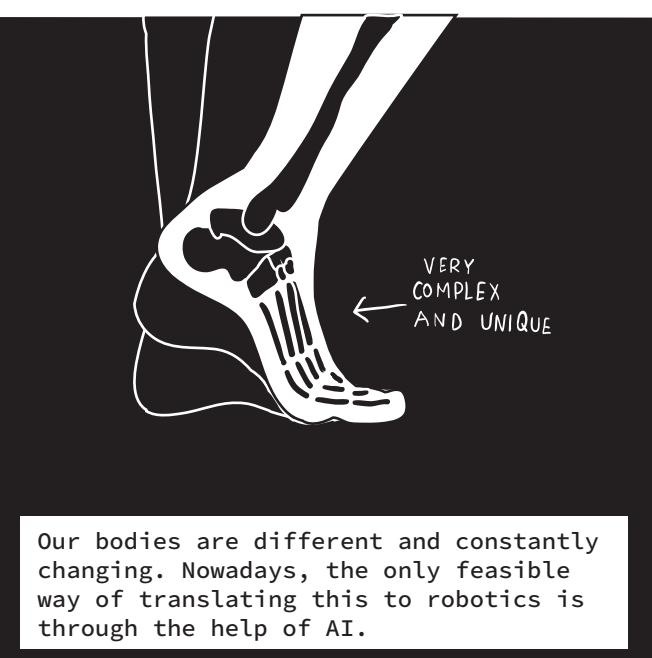
We need assistance that is specifically fit for us. We need to tailor our devices at an individual level.



AI can use real-time measurements of our body signals, our breathing rate or hip extension for example.

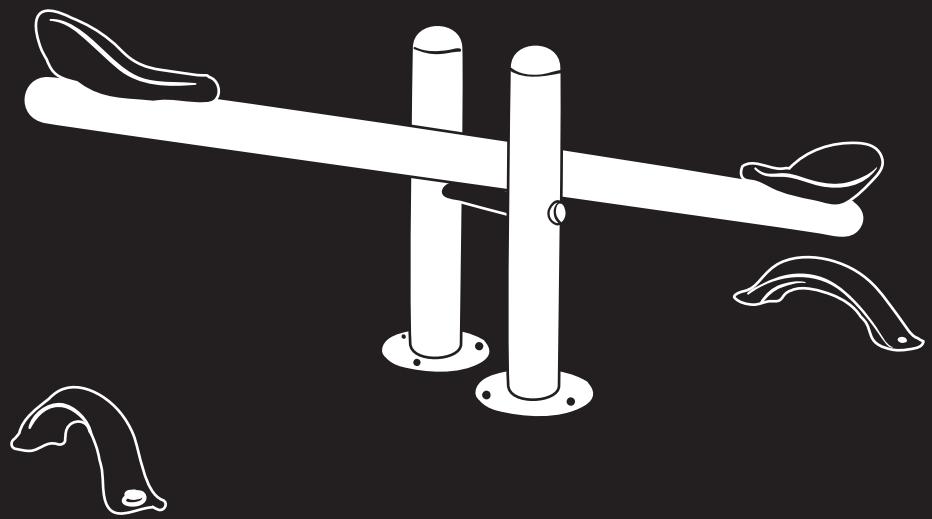


This way, the AI can get our individual profile right. AI can make our exoskeletons fit our needs - elderly man or firefighter.



Our bodies are different and constantly changing. Nowadays, the only feasible way of translating this to robotics is through the help of AI.

# Chances



# Dealing with Big Data

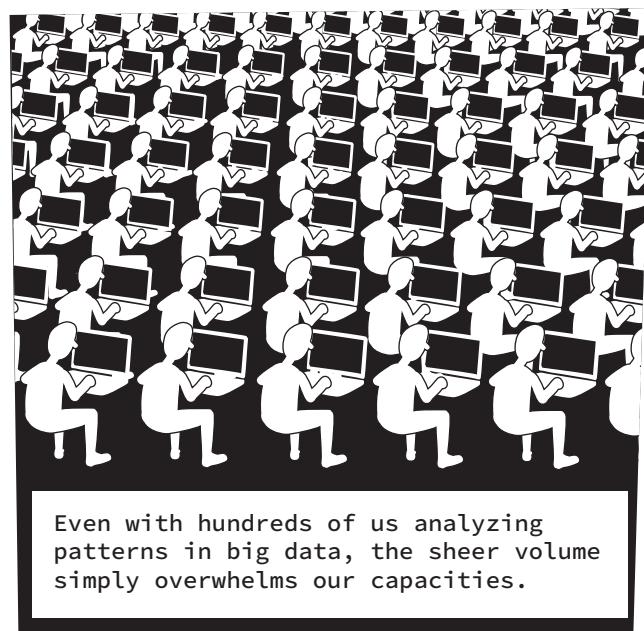
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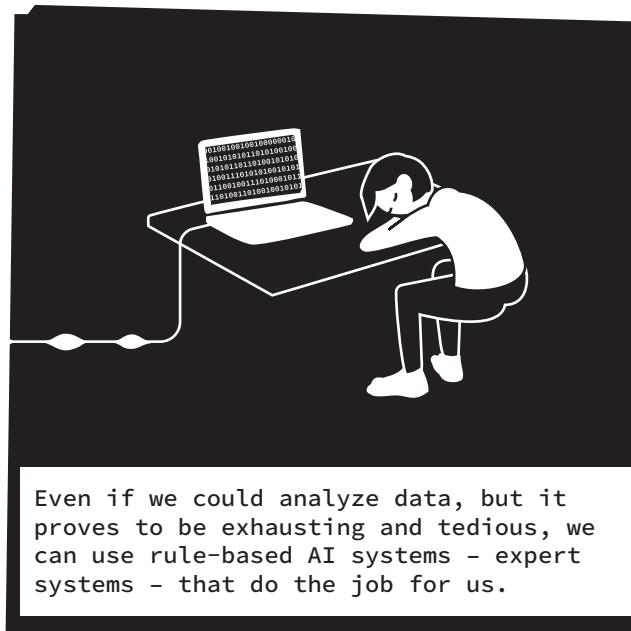
Our power to analyze the tons of data we are now able to store and to collect can be a bottleneck.



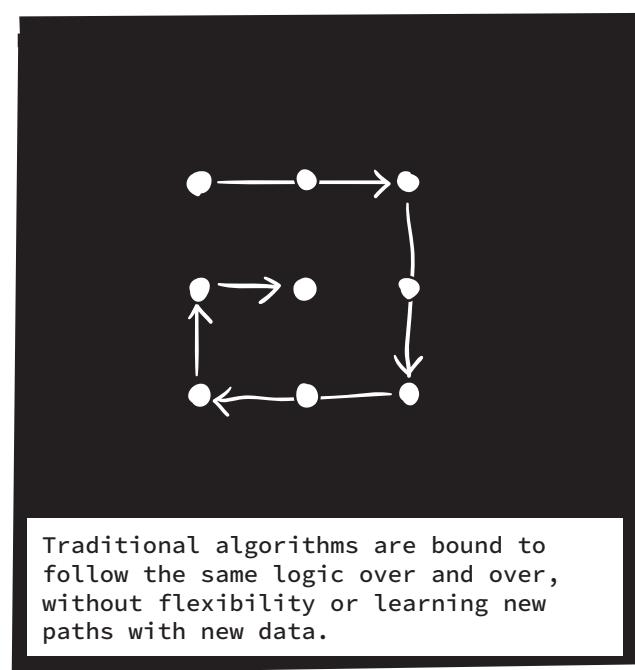
AI helps us deal with large and complex datasets in ways we have never seen before.



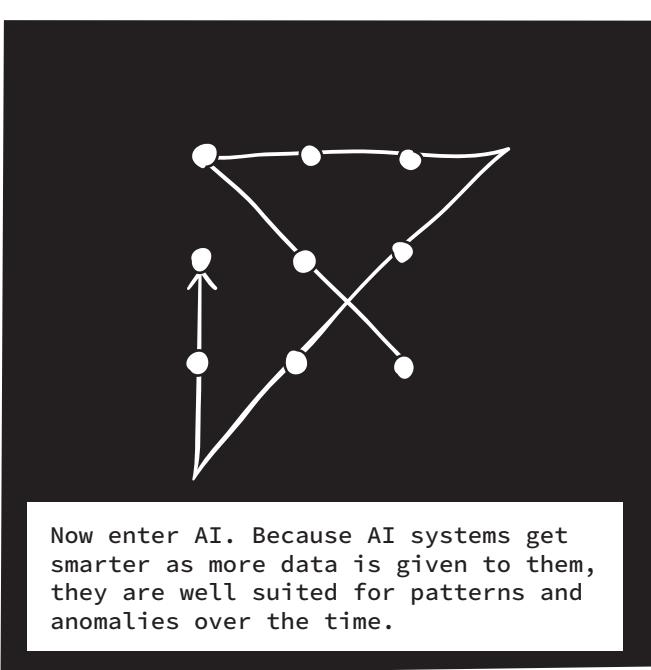
Even with hundreds of us analyzing patterns in big data, the sheer volume simply overwhelms our capacities.



Even if we could analyze data, but it proves to be exhausting and tedious, we can use rule-based AI systems - expert systems - that do the job for us.

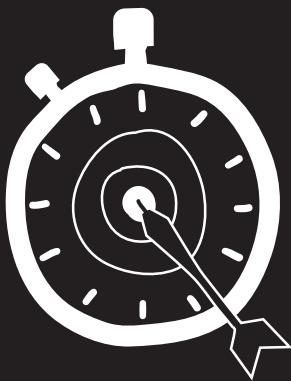


Traditional algorithms are bound to follow the same logic over and over, without flexibility or learning new paths with new data.



Now enter AI. Because AI systems get smarter as more data is given to them, they are well suited for patterns and anomalies over the time.

# Efficiency



In many situations, AI is simply faster and more accurate than we are. Let's look at an example\*.

VERY EXPERIENCED LAWYERS



A legal platform carried out a competition between 20 experienced lawyers against a trained AI.

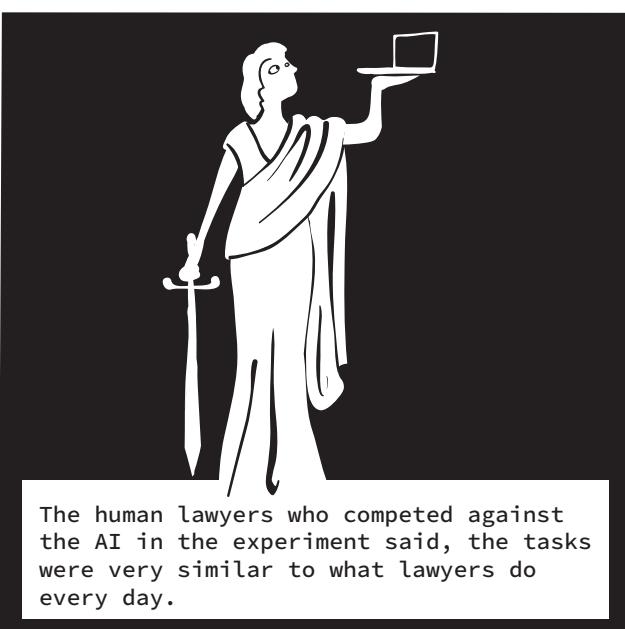
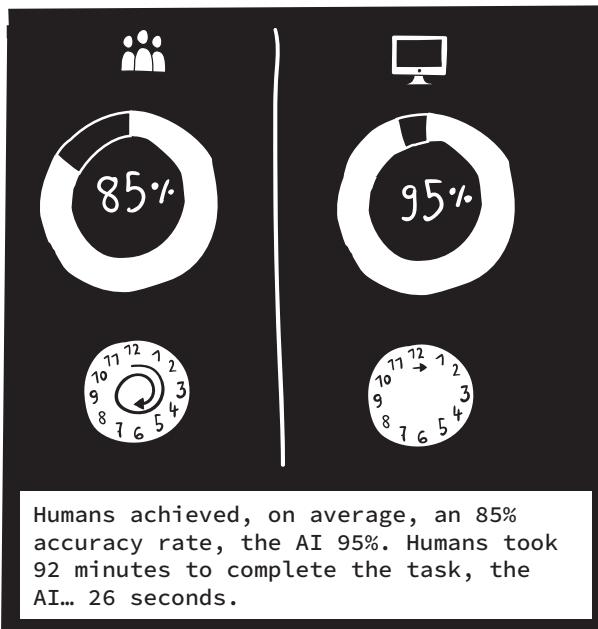
**FIND MISTAKES**

**CONTRACT**  
This contract contains several regulations concerning very important things...  
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Competitors had to review 5 legal contracts in 4 hours and identify 30 legal issues.

Clock icon above a group of people gathered around a table with a computer monitor showing a clock face.

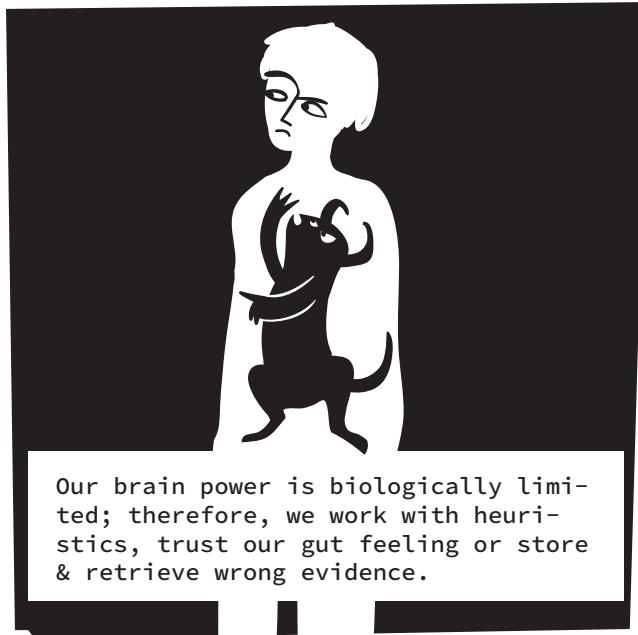
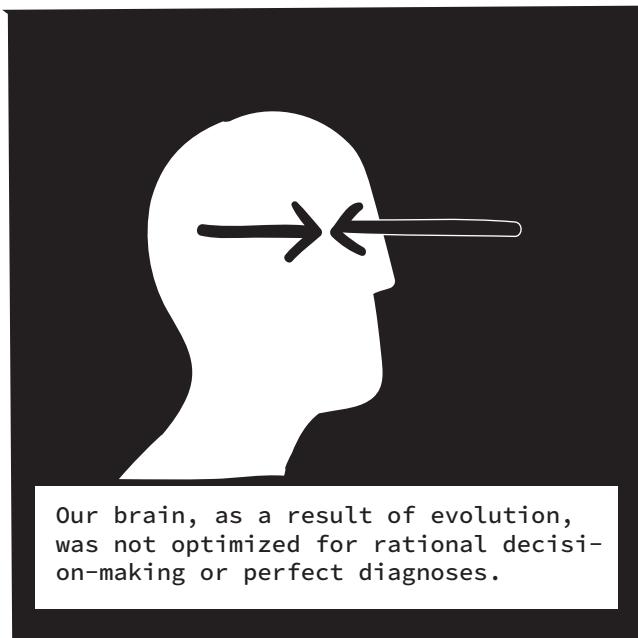
They were rated according to how accurately they identified each issue. Who won?



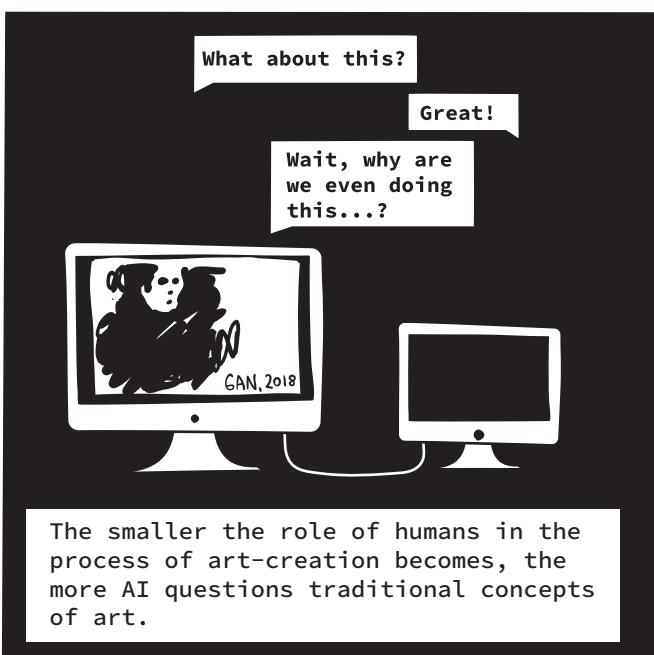
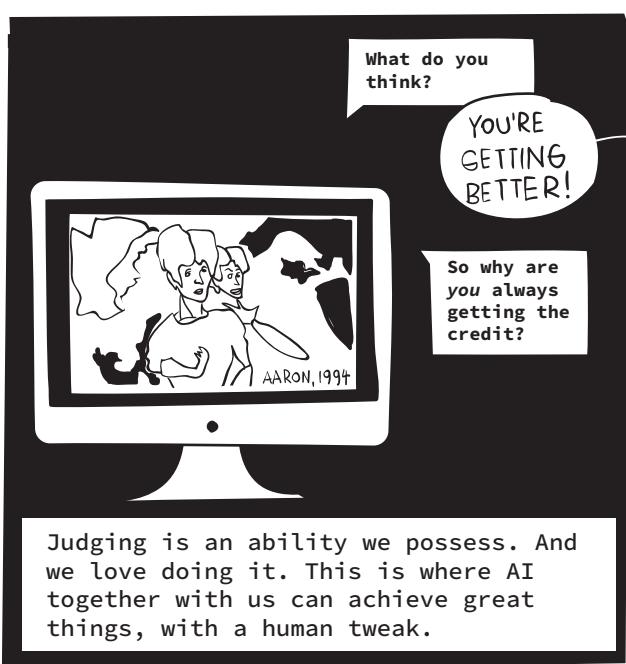
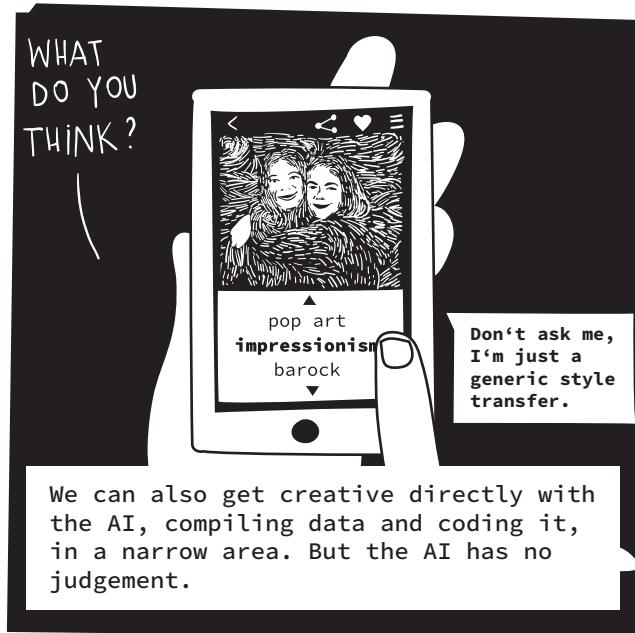
\*<https://legal-revolution.com/de/the-legal-revolutionary/ik/artificial-intelligence-vs-human-in-the-legal-profession>

# Cognitive Biases

31



# Creativity

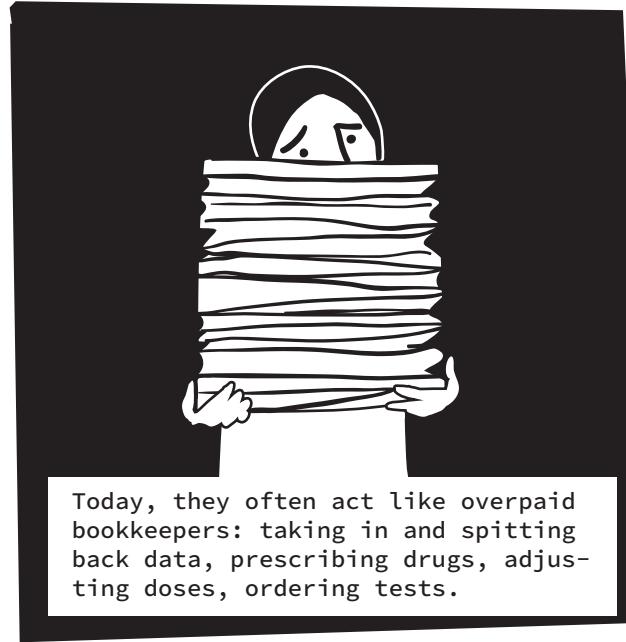


# Connection

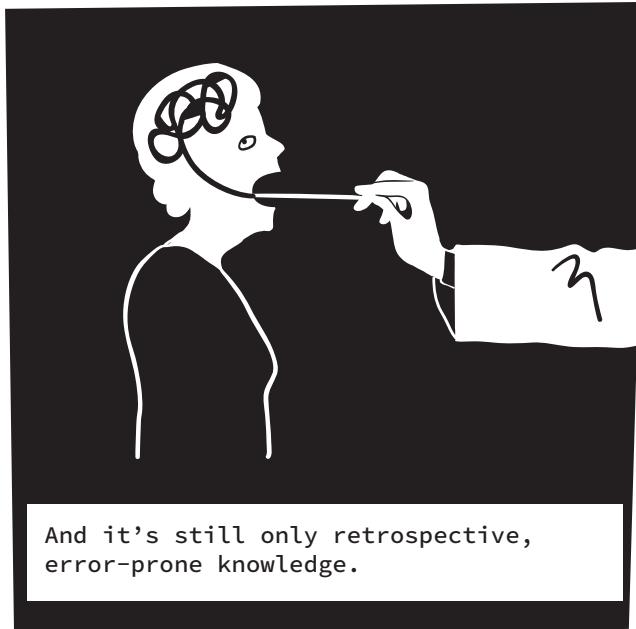
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Most doctors became doctors because they wanted to connect with people in order to heal them.



Today, they often act like overpaid bookkeepers: taking in and spitting back data, prescribing drugs, adjusting doses, ordering tests.



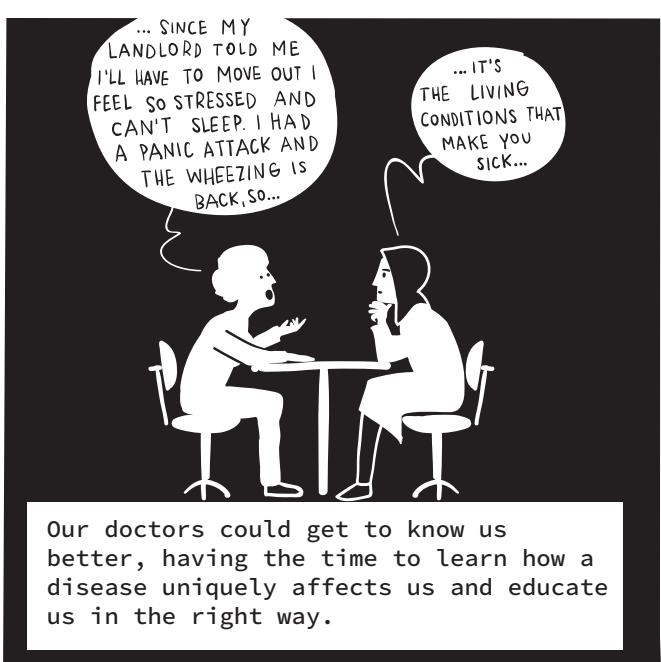
And it's still only retrospective, error-prone knowledge.



But we cannot connect to doctors who struggle to keep up with messy data from disparate connections. And they cannot connect to us.

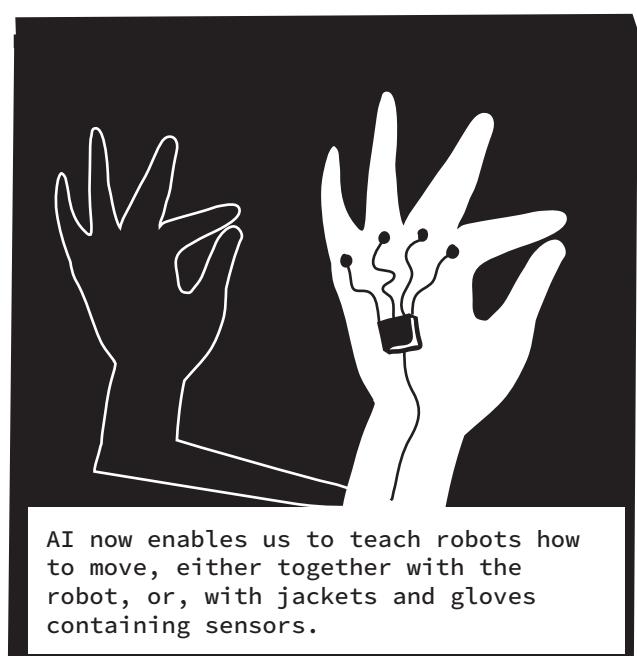
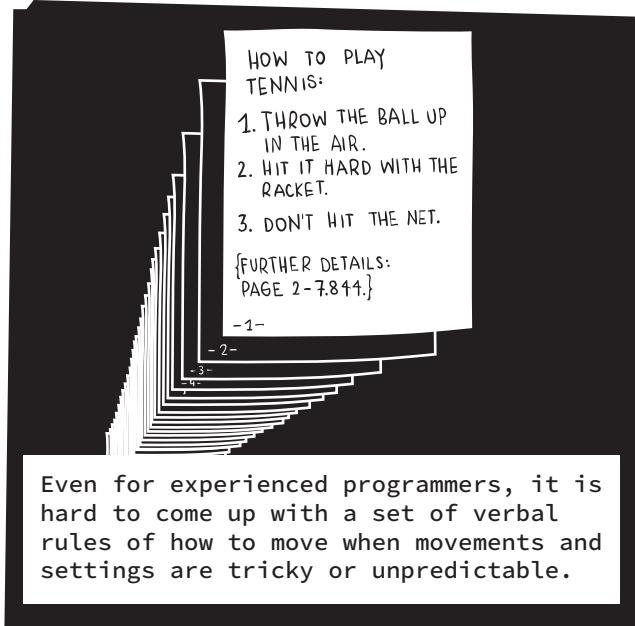
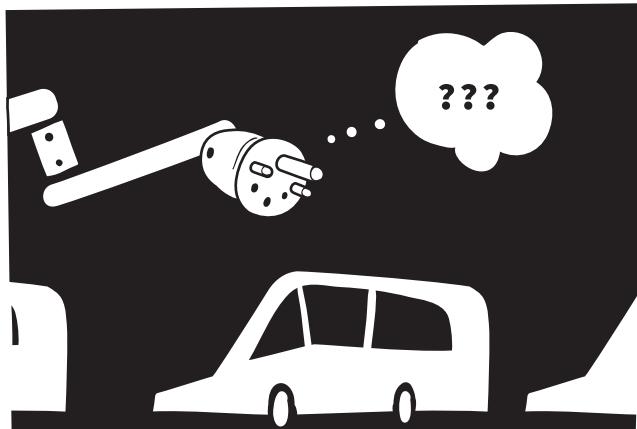
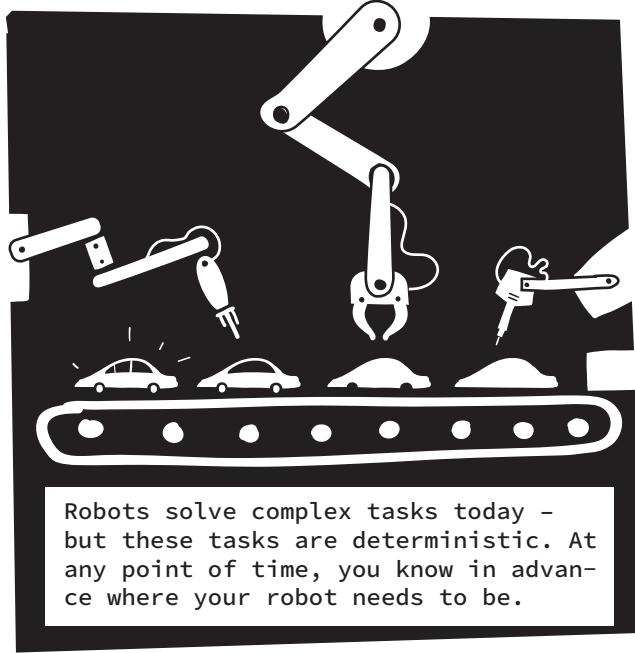
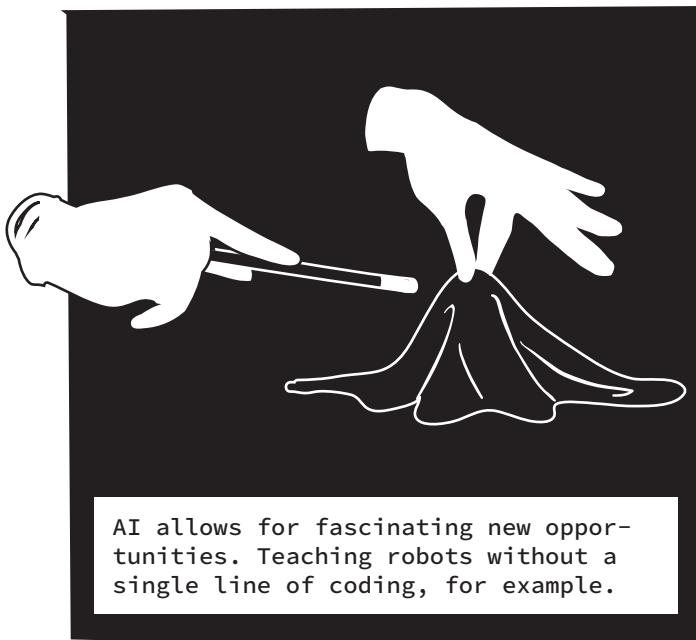


AI can support proactive, individualized strategies.



Our doctors could get to know us better, having the time to learn how a disease uniquely affects us and educate us in the right way.

# New Opportunities

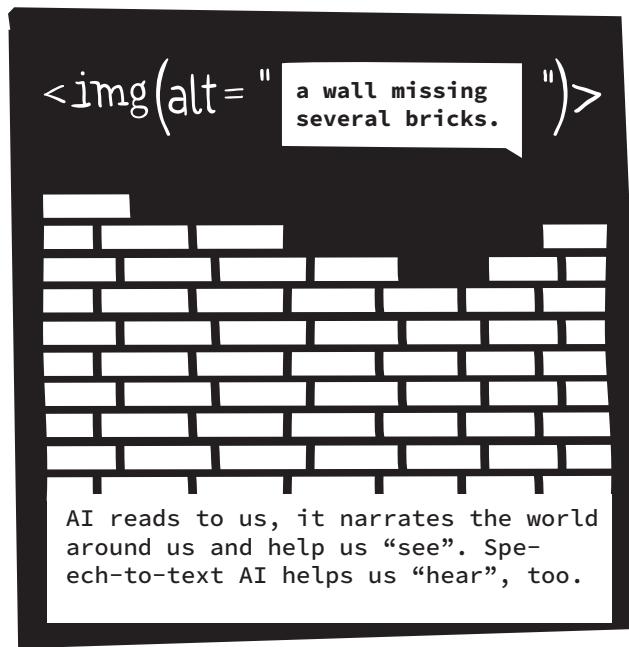


# Inclusion

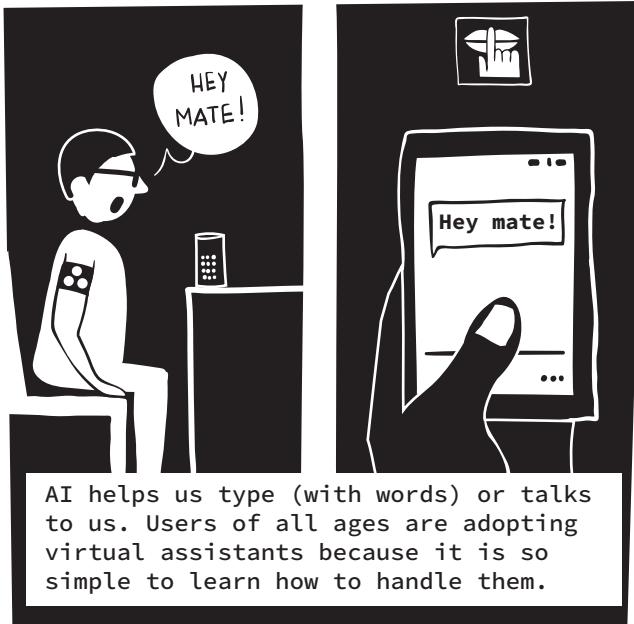
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AI is also about helping us, about improving inclusion and our well-being, by removing barriers.



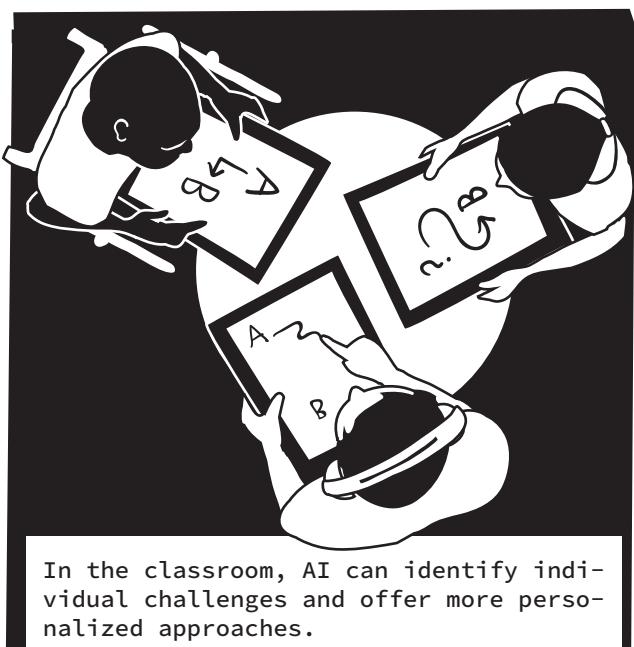
AI reads to us, it narrates the world around us and help us “see”. Speech-to-text AI helps us “hear”, too.



AI helps us type (with words) or talks to us. Users of all ages are adopting virtual assistants because it is so simple to learn how to handle them.



Smart home devices help us do things easily around the house and live independently.

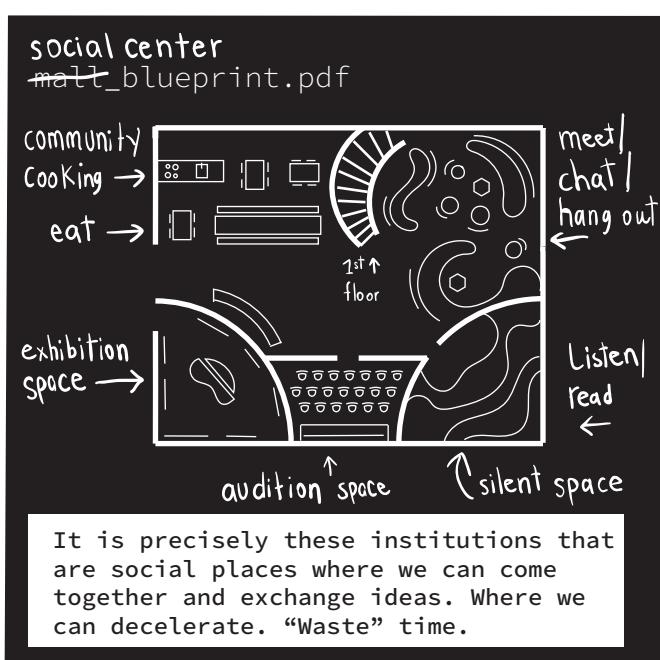
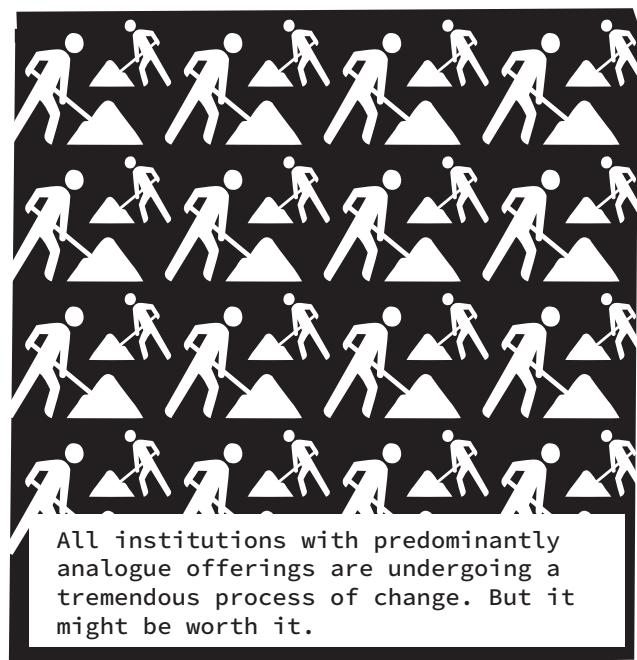
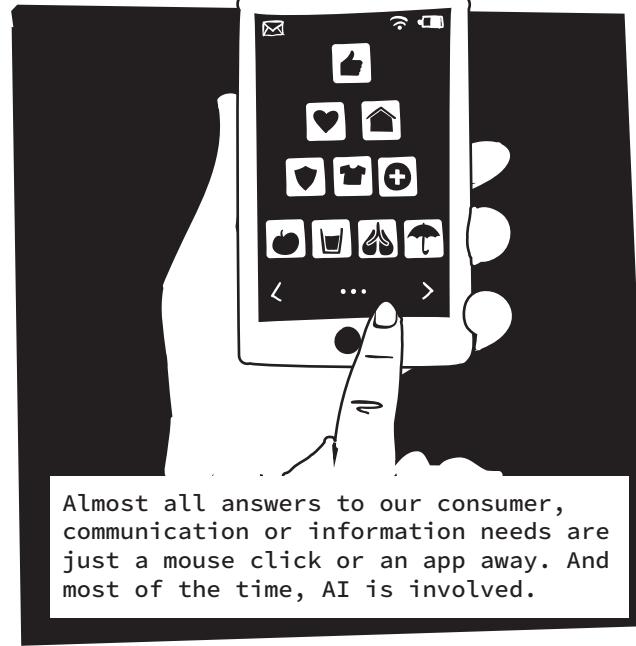


In the classroom, AI can identify individual challenges and offer more personalized approaches.

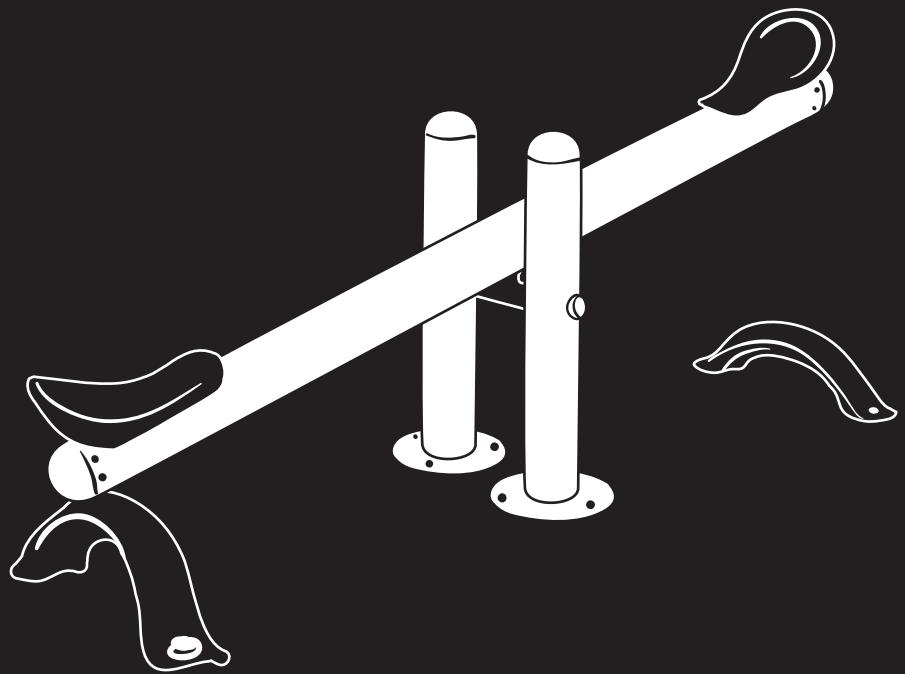


AI virtual nurses or therapists offer 24-hour-support, or someone to talk to in case we are shy.

# Comfort



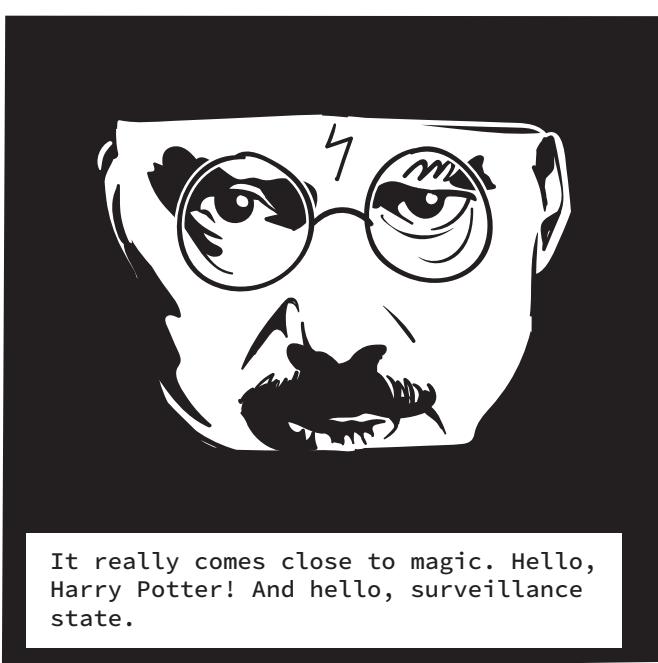
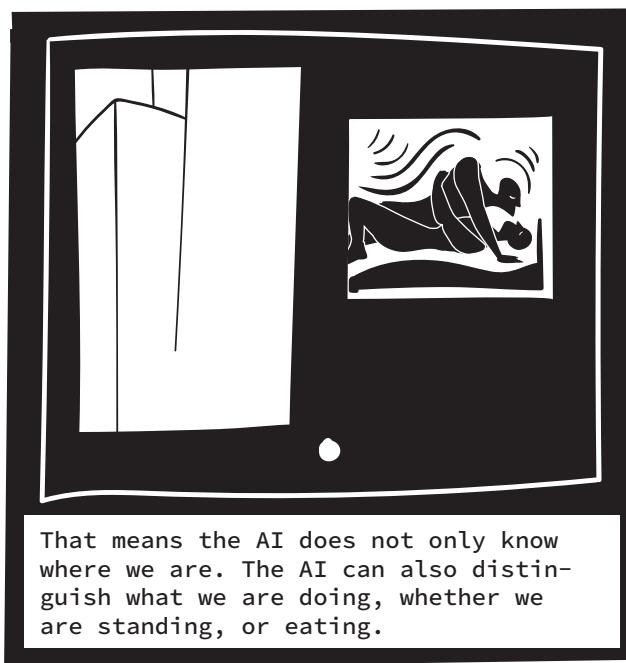
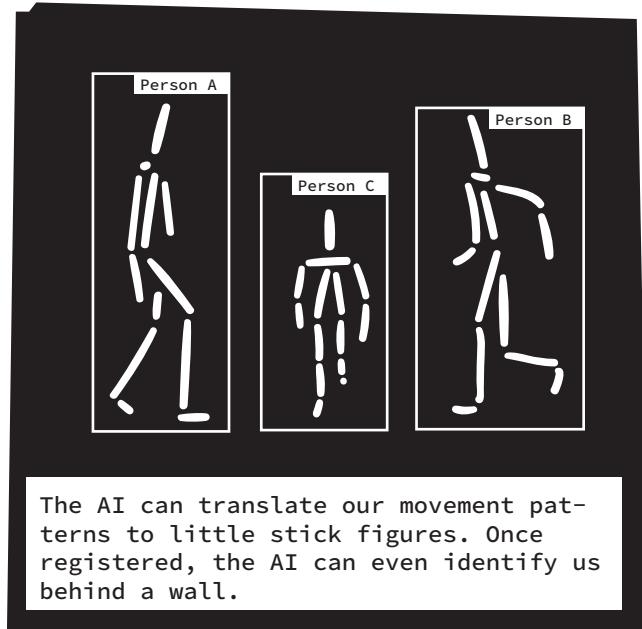
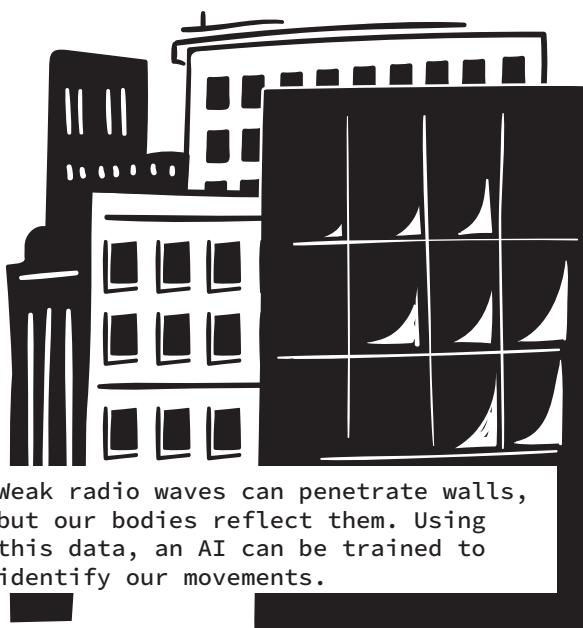
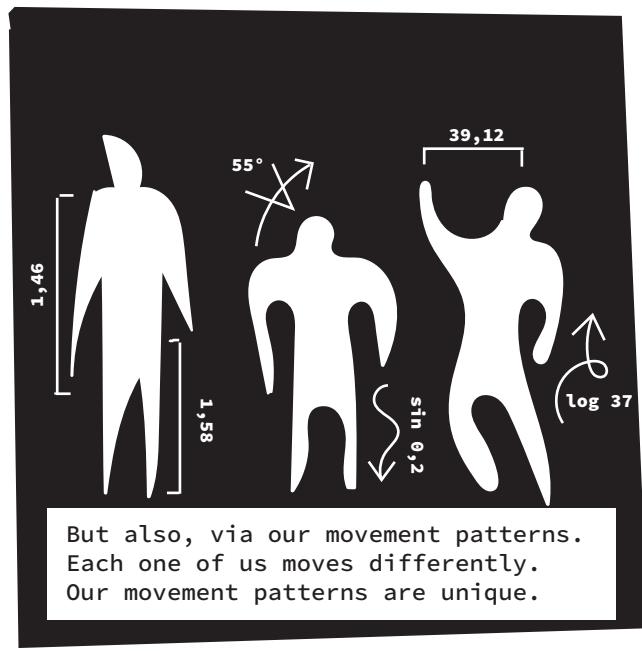
# Risks



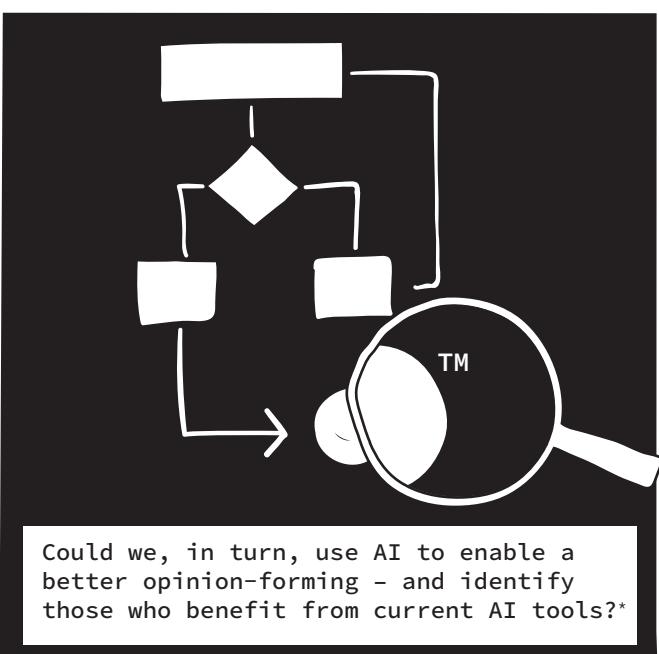
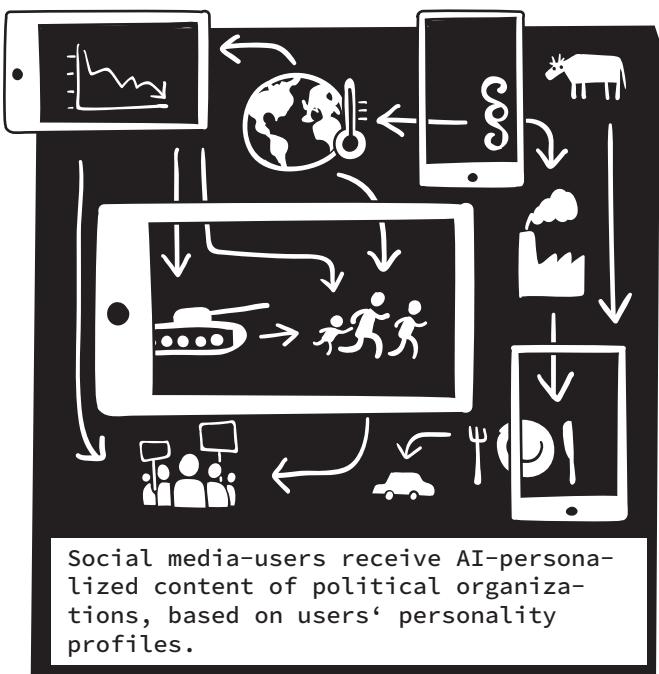
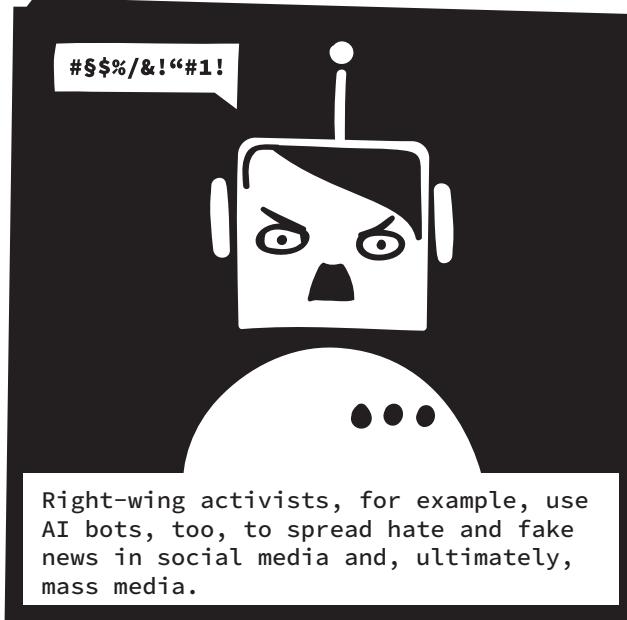
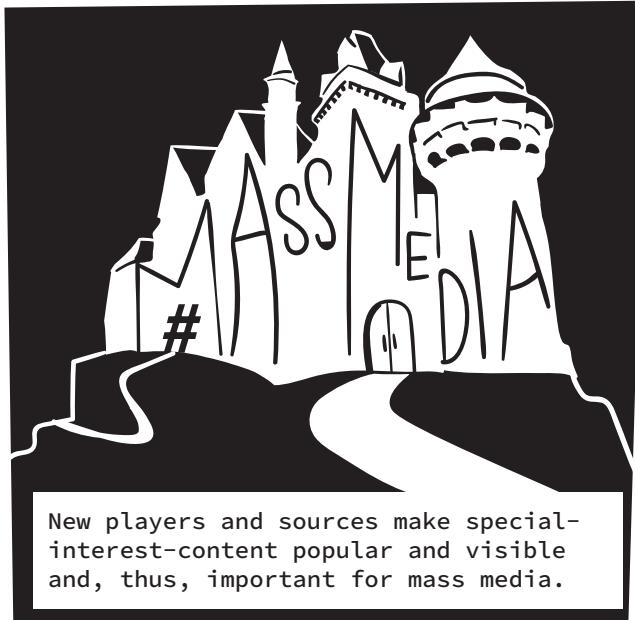
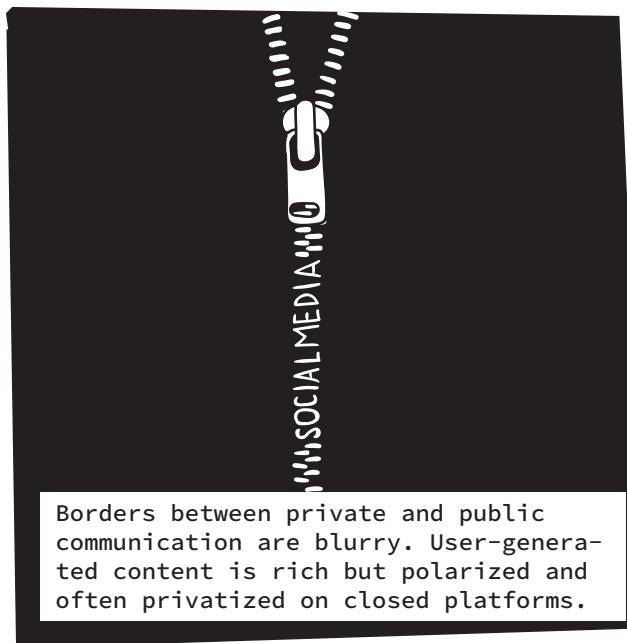
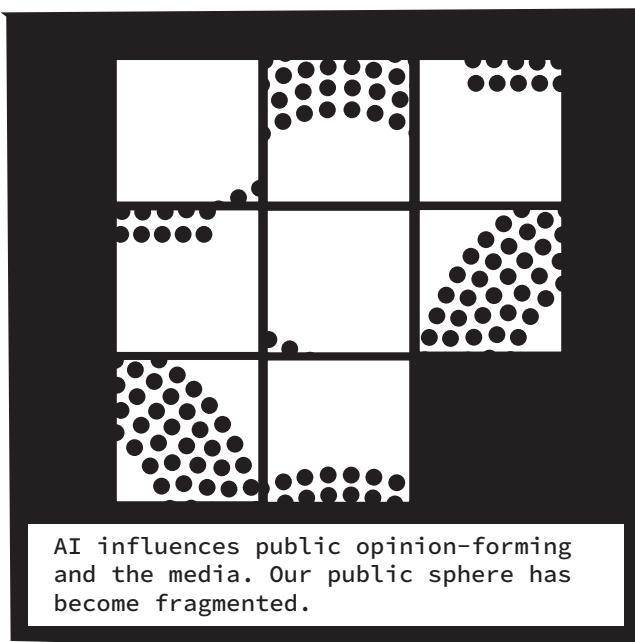


# Surveillance

39

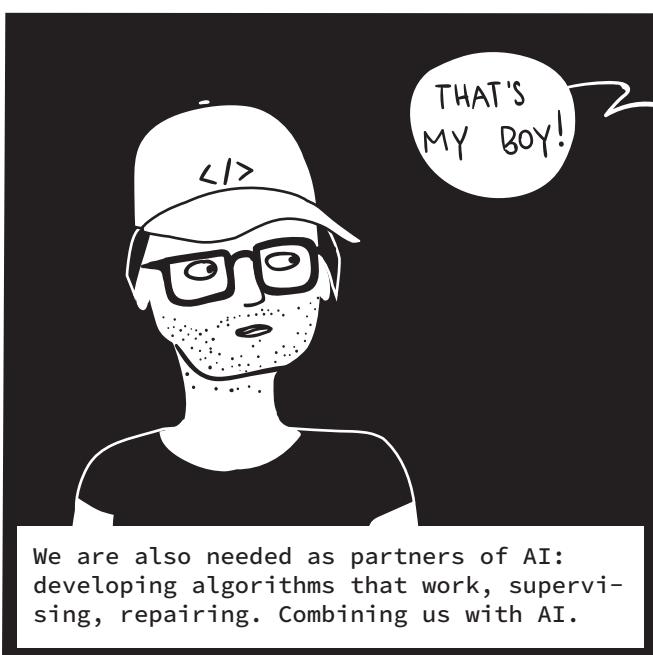
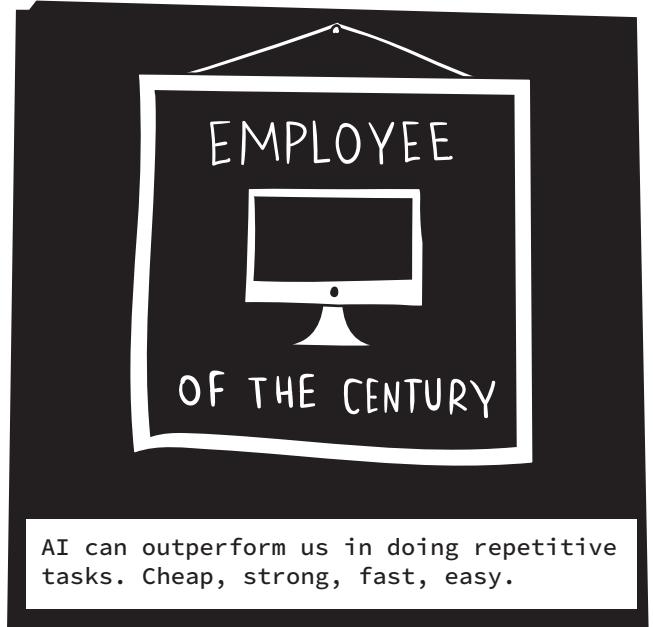
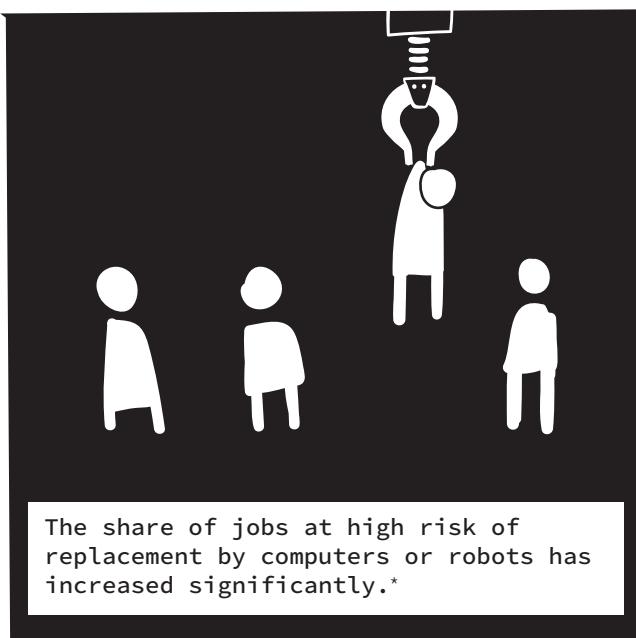


# Opinion-Forming and Media

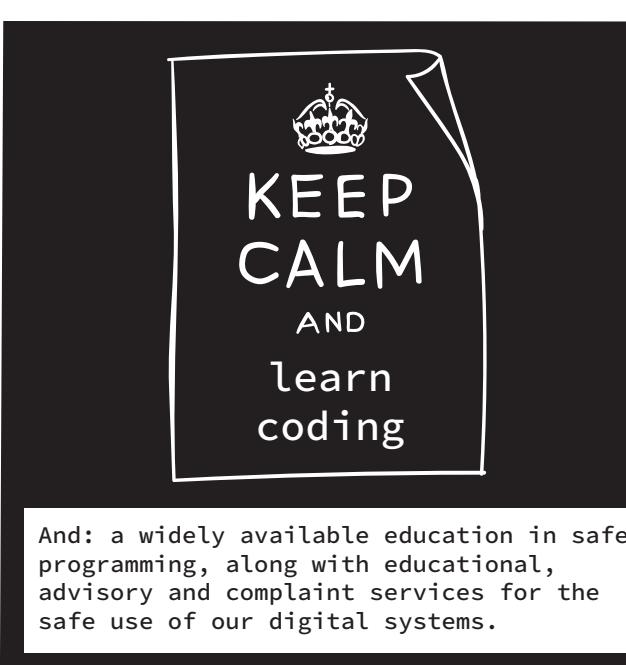
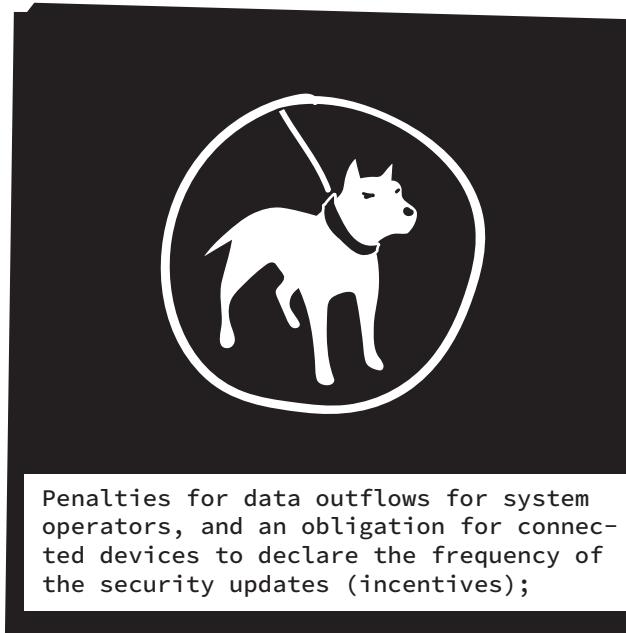
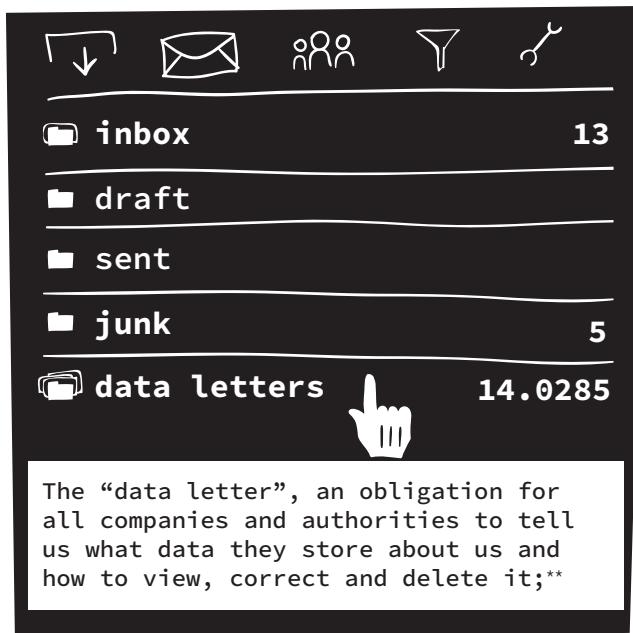


# Future Work

41

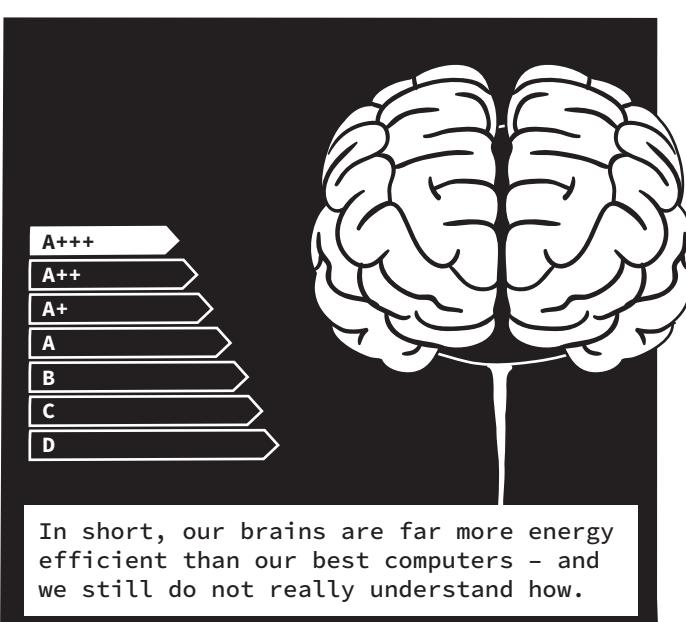
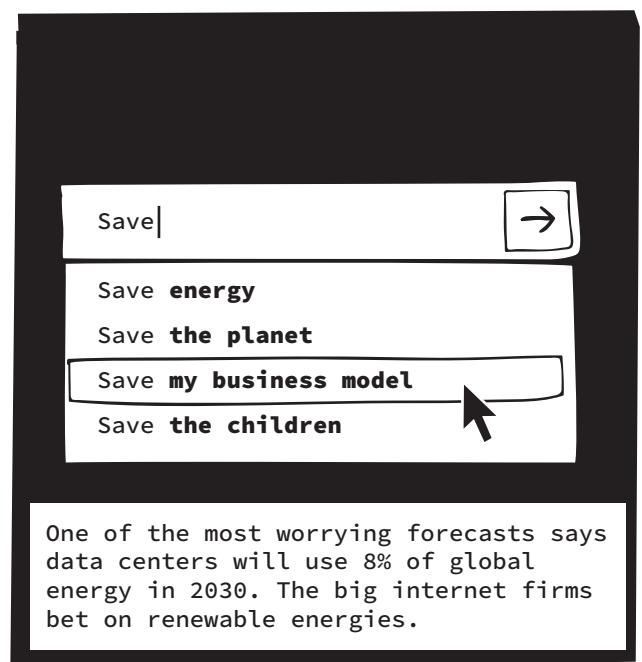
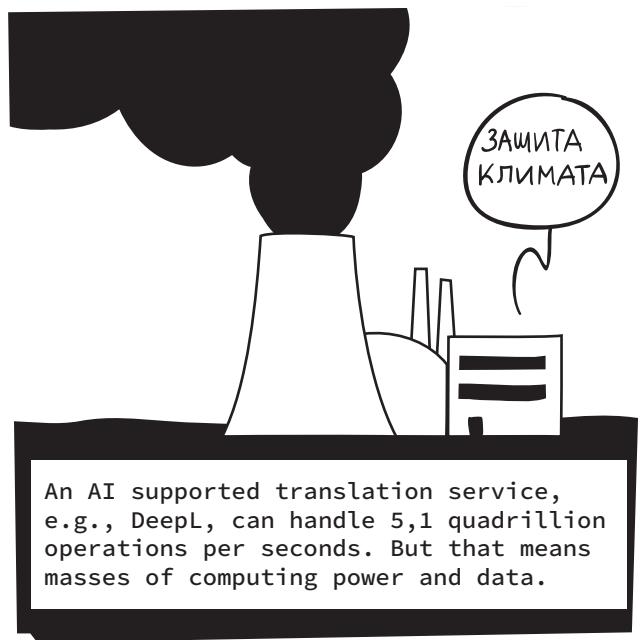
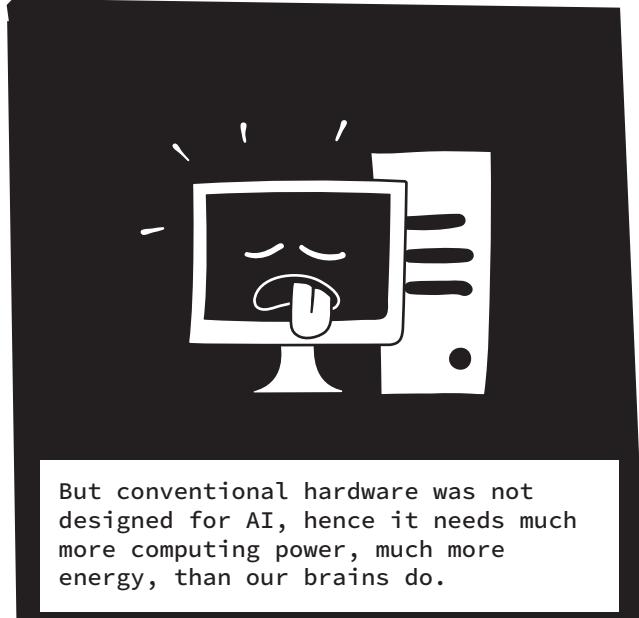
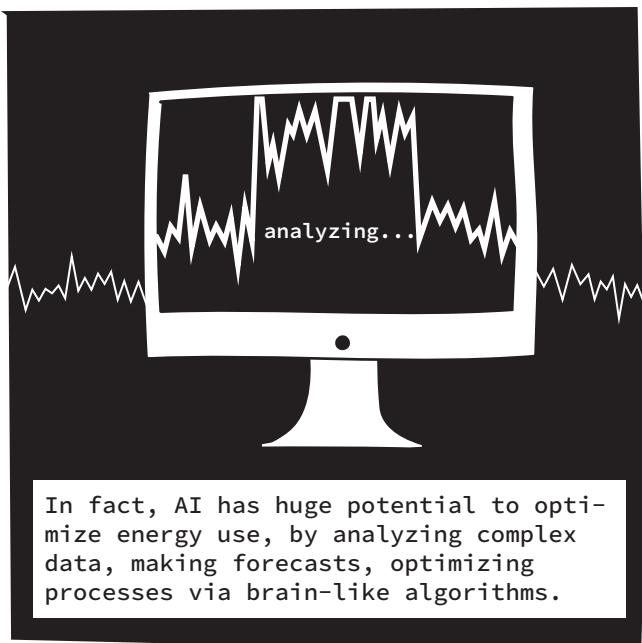


# Data Security and Safety\*



# Energy Use

43



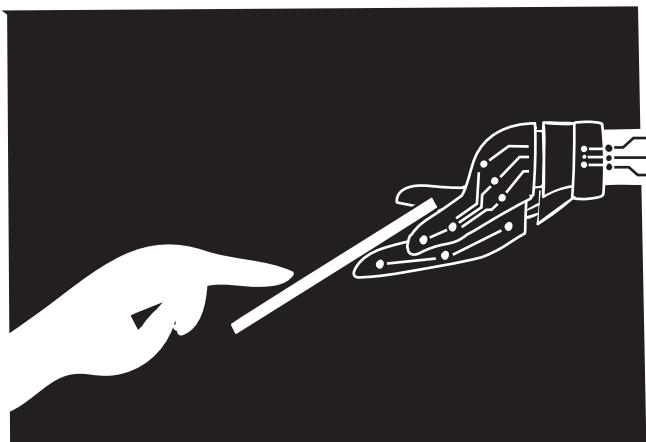
\*e.g., <https://www.nature.com/articles/d41586-018-06610-y> or <https://www.datanami.com/2018/11/27/global-datasphere-re-to-hit-175-zettabytes-by-2025-idc-says/>

# Outlook



# Overall Human-Machine Intelligence

45



We mainly interact with AI via our smartphone. A proprietary marketplace for countless uncurated applications (=platform economy).



On the smartphone, we use AI basically for entertainment (image recognition), communication (language and translation) and information (e.g. google).



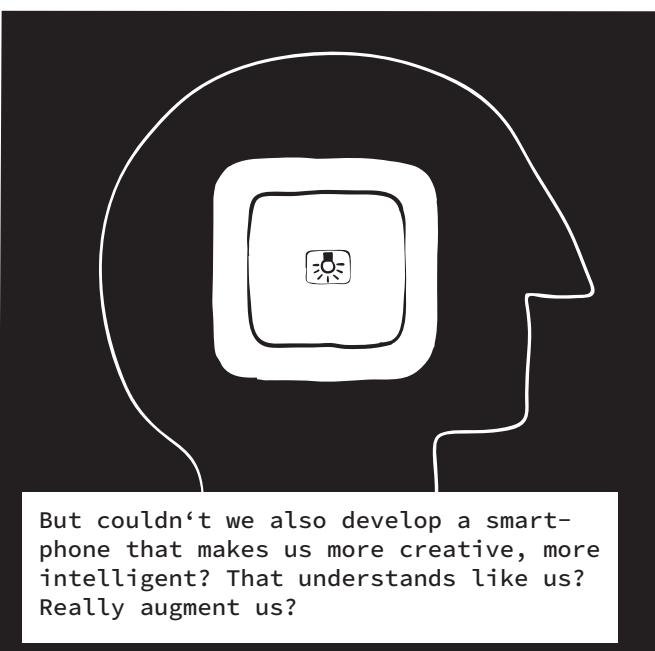
Unbeknownst to us, AI improves performance and battery life, too. And: It analyzes us, its users.



Up to date, there is no smartphone that is especially good at helping us get better ideas or interpret information. There is no interface for that either.



The development budgets are driven by numbers of purchase. In turn, our purchase decision is based on entertainment and communication values, and the design of the device.



But couldn't we also develop a smartphone that makes us more creative, more intelligent? That understands like us? Really augment us?

# Feminism

46



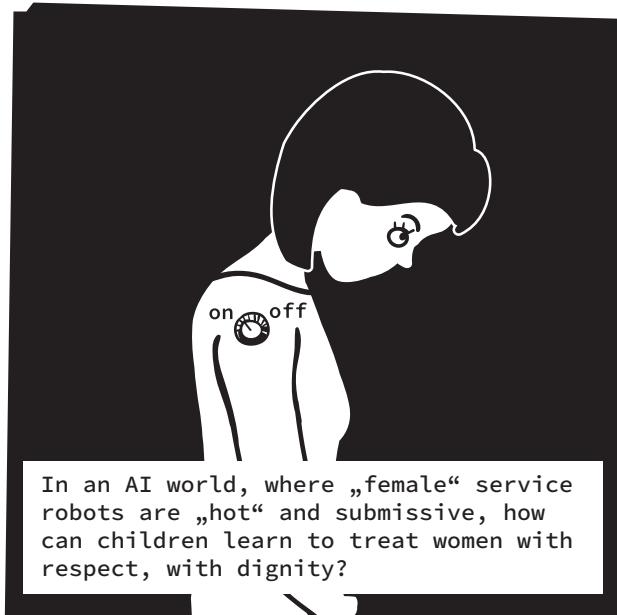
The contribution of women to AI is usually underestimated, especially concerning the democratic applicability of computing.



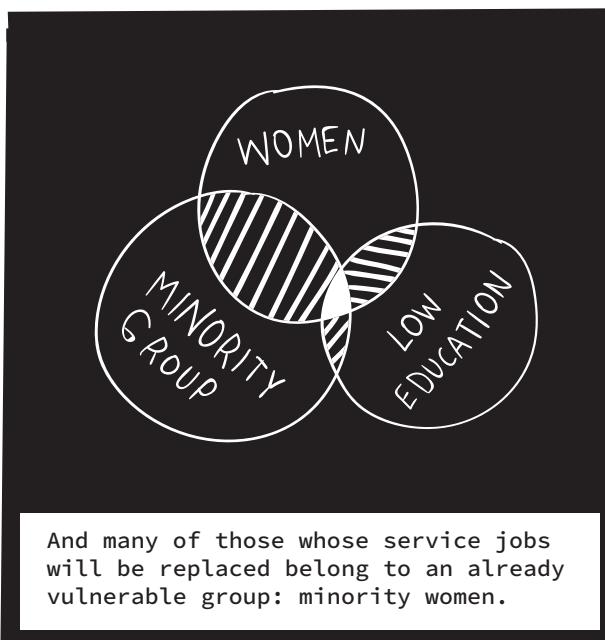
They were the first computers, actually: running calculations in the first information network of the world.



What we fear is not an AI-takeover. We fear scientists' homogeneity leading them to (finally!) „create“ intelligent beings – in an egocentric way.



In an AI world, where „female“ service robots are „hot“ and submissive, how can children learn to treat women with respect, with dignity?



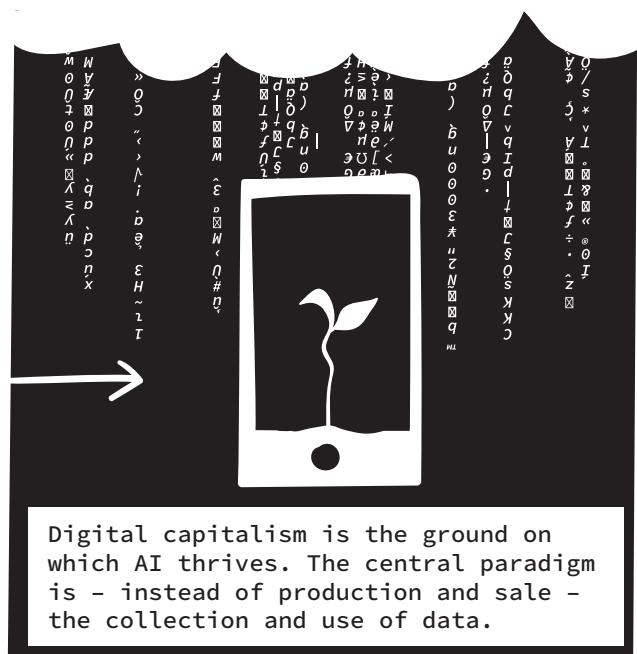
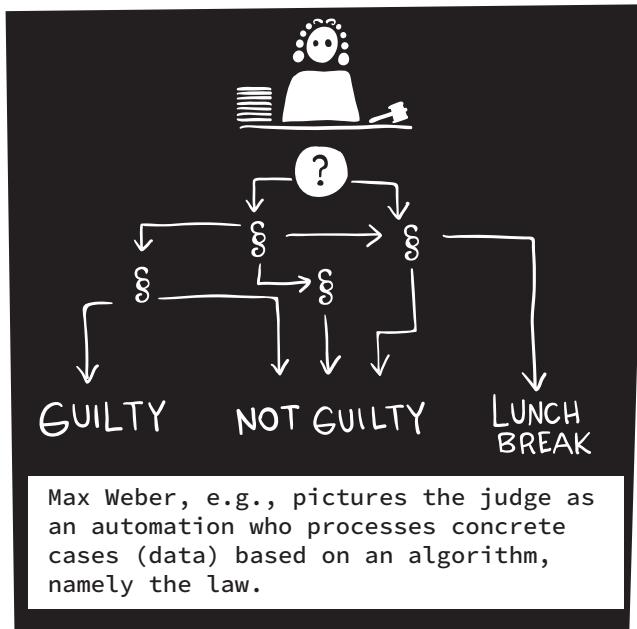
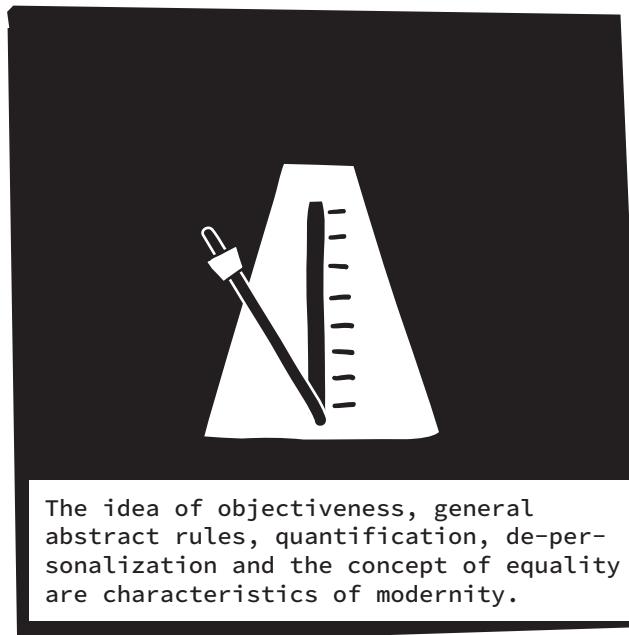
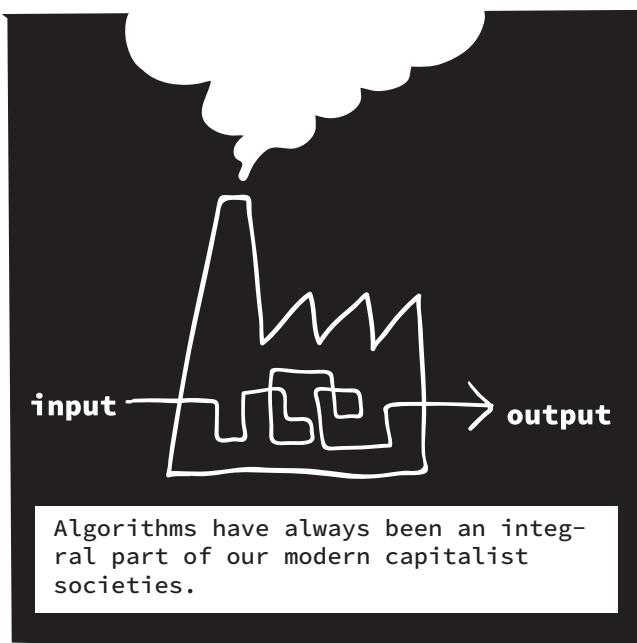
And many of those whose service jobs will be replaced belong to an already vulnerable group: minority women.



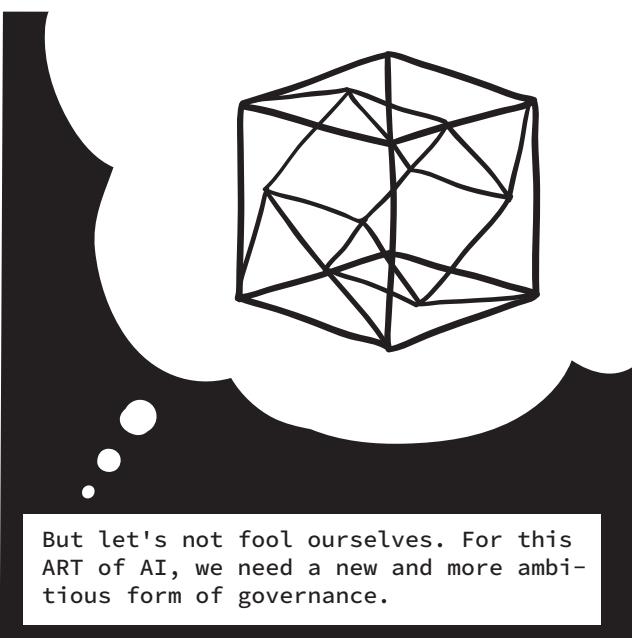
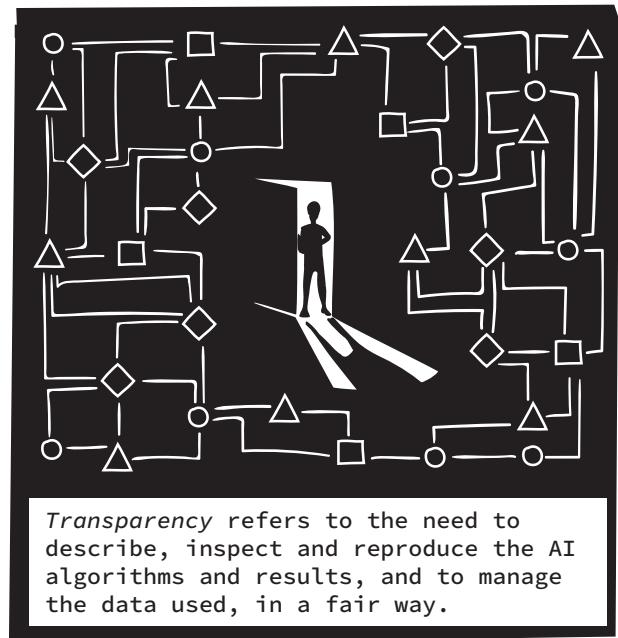
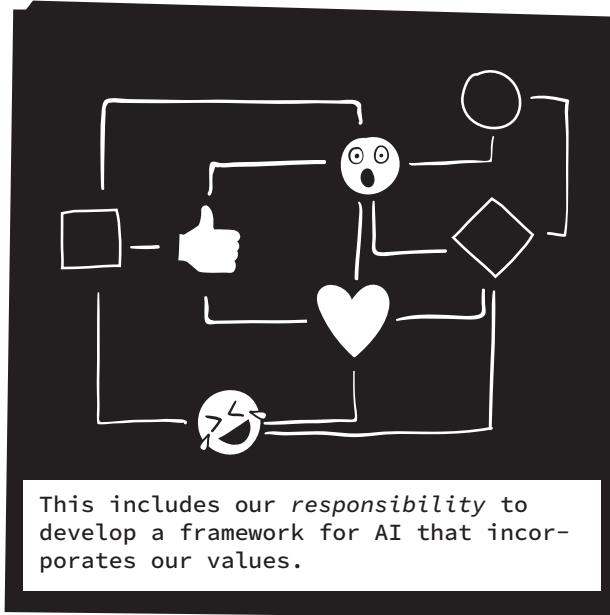
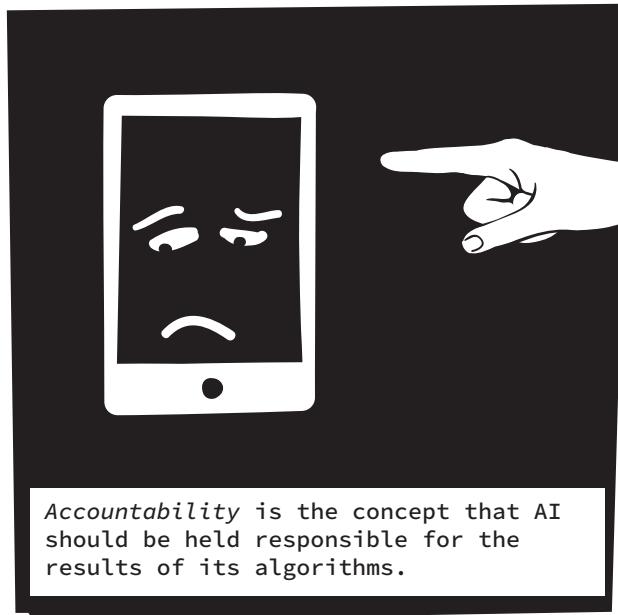
We need (different!) women to participate in the development and use of AI. Otherwise we'll just reproduce patriarchal structures.

# Digital Capitalism\*

47



# ART: Accountability, Responsibility, Transparency\*



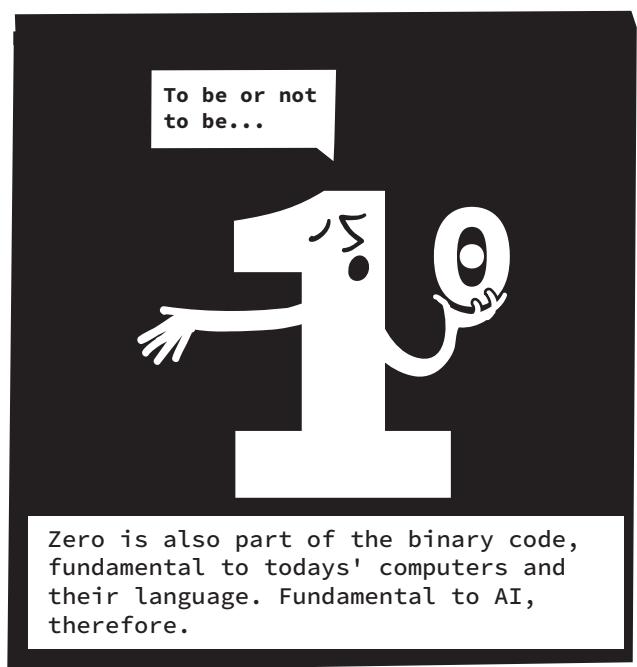
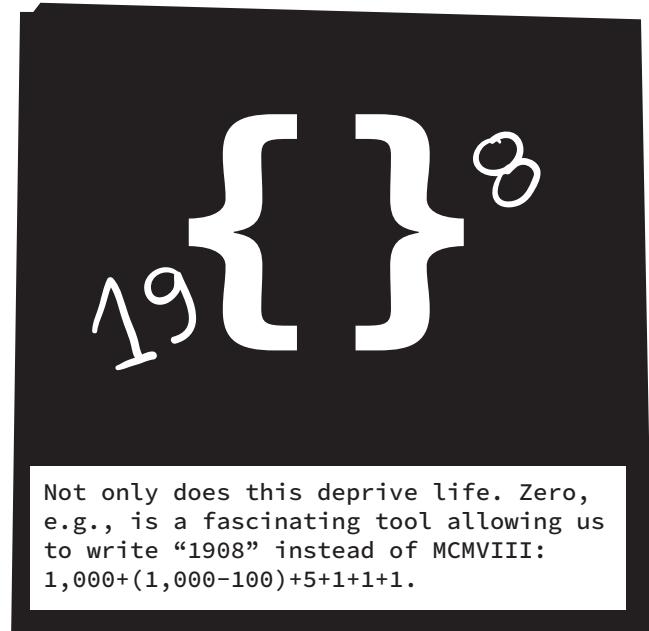
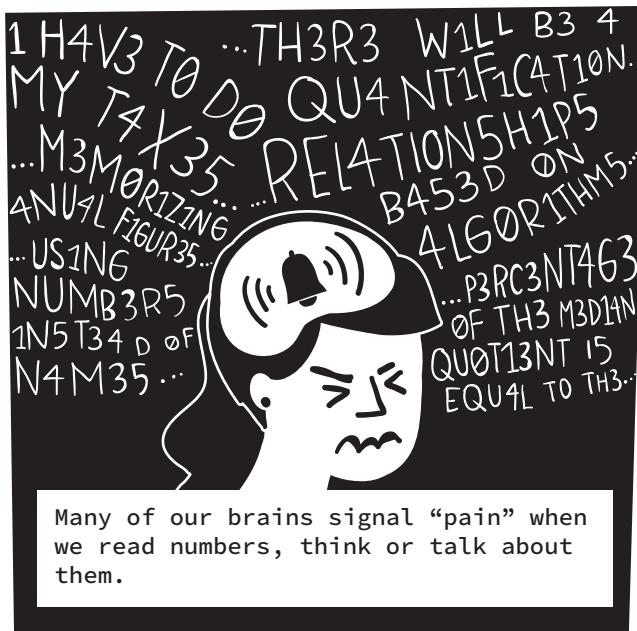
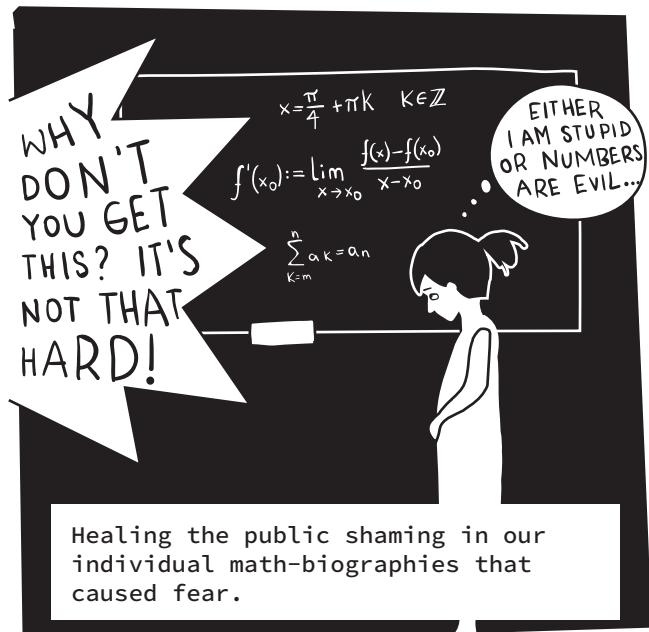
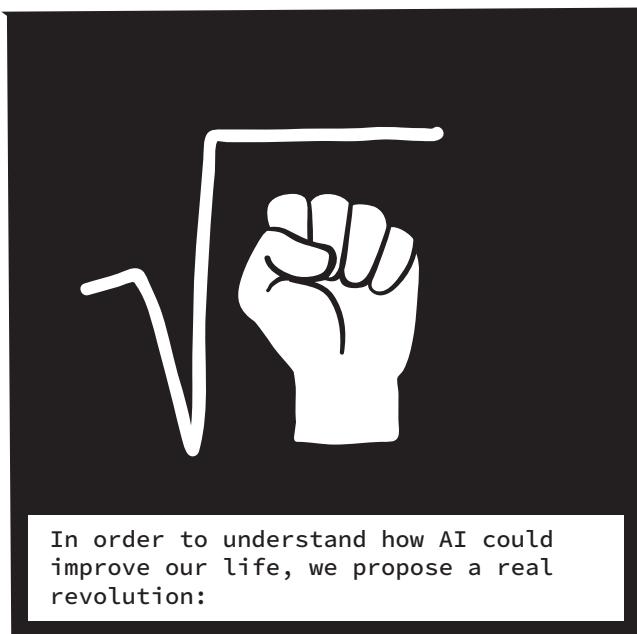
\*Credits to Virginia Dignum



[www.weneedtotalk.ai](http://www.weneedtotalk.ai)

# No Fear of Numbers

49





# Social Utopias with AI

All in all, AI today is not Skynet, HAL9000, Wall-E or C3PO. We appreciate this technology, but we don't want to overrate it. For over 300,000 years we've been hunting with spears; for less than ten years we've been looking for our next song with the help of AI.

Surely, there have been revolutionary applications, especially in the field of machine learning, in past years. This has been helping us in many ways. However, it is always very specific, single tasks, the so-called "narrow" AI is helping us with. "General" AI would combine multiple intelligent functions and improve itself on its own. „Think“. „Want“.

Today's narrow AI must still solve many problems in the area of methodology, technology, and

resource consumption. But even with the use of this narrow AI, we keep wondering what a utopian AI could look like. What exactly would we want to use it for?

Technical progress has often promised to make the world a fairer place. For many of us, however, this promise has not yet been kept. Technical solutions cannot completely overcome the existing social injustice, while everything else remains as it is. If we look at it from a global perspective, injustices are a fundamental part of the societies we know.

But we do believe that technical solutions, including AI, can somehow function as a catalyst that initiates and influences changes within ourselves and within societies. An AI may not be able to resolve all injusti-

ces, but it can raise questions about how we want to live. Since we were little, we, and perhaps you, too, have dreamed of living in a better, fairer and friendlier world in which each of us has from the moment we are born approximately the same privileges and opportunities for well-being and fulfillment. (This, by the way, is what most of us would choose before we know whether we are born privileged. In retrospect, the privileged among us are often in favour the inheritance of privileges.)

AI could increase the chances and resources of the underprivileged among us. What could this look like? Some have already begun to gain initial experience with AI-supported application procedures, but they have not yet been perfectly successful. Whether AI can be of help here depends on the type of training data: If we train AIs on discriminatory data, they will make discriminatory decisions and reduce, not increase, the opportunities, and resources of the underprivileged.

Also, the protection of this sensitive data, human monitoring to avoid technical or human error, the possibility of gaining insight into decisions and the ability of intervention are some of today's challenges.

But let us think one step further. How can AI support us to articulate our needs and gather them at negotiating tables of society? Do we need to invent an intelligent unit of measurement - one that is not money - to

quantify needs, costs, benefits? Can a digital platform be the right place to collect and evaluate them?

If, for example, a motorway was to be planned through a city, an AI could transparently document every single inhabitants' involvement and propose different solutions that work best for the city. Now think globally: imagine a world in which the social costs and benefits of a clean environment, a specific resolution of a conflict or improvement in health care are transparently documented and processed into solutions, which bring the greatest benefit to all of us. Somehow trivial, but given that maybe you, dear readers, and certainly we as authors belong to those who profit from the distribution of privilege, this could be a major step to overcome our privilege-blindness, and a way to learn socially responsible behavior.

Could AI furthermore be used to transparently document and reward the invisible work, that we do at home and the unpaid volunteerism or care work in non-commercialized places? This might be a real step towards gender equality. Also, imagine an AI that plays with set pieces of all constitutions to simulate and optimize the respective social effects. AI can give us a glimpse into the future when certain changes in the law are pending. Or it could even create fluid constitutions that - depending on current social processes - customize themselves.

For the long-term prosperity of societies, it is essential to have an independent media carried by free-thinking journalists who are impartial to economic and party-political pressure. Couldn't AI also be of help here? As users of the media, we could allow the use of our private data for socially meaningful research projects, for example for improving our transport systems in cities. In return, the media would receive the resources needed for free. This might guarantee truly independent reporting instead of the media getting their resources from companies that use their credibility on the one hand while on the other they undermine it by selling their marketing texts as editorial titles.

Moreover, AI could raise questions that confuse our self-image. Not necessarily by the actual tasks, but rather by the new existence of a recognizable intelligence next to the human intelligence. Just a thought. We haven't yet talked about the potential of a wave of robotics and real automation, the time, and quality of life that this could bring us, the many strenuous activities that we wouldn't have to do anymore; think of the many underpaid people who are deleting traumatizing decapitation videos in social media channels...

We have also not yet spoken of the possibilities of effectively planning and optimizing an economic system with the help

of AI. After some good ideas failed monstrously due to lack of suitable tools for flexible planning, maybe we are for the first time in history able to establish an economy that is not based on the exploitation of humans and nature.

Or is this vision making us create a creepy surveillance state? Why should the authorities always be well-meaning? How could we make sure they are?

We also didn't talk about the cyborgs, nor of a billion things that we couldn't remotely think of. And even though a utopia has yet to be shaped, we are in desperate need of it. This will set the direction in which we are heading. But the first step has been made: What can AI help us with? Where do we have to be careful? What do you think? Let your voice be heard and your point of view be seen.

Tbc.





# Further reading

- > **Ajay Agrawal, Joshua Gans, Avi Goldfarb:** Prediction Machines: The Simple Economics of Artificial Intelligence. *Harvard Business Review Press, Boston, Massachusetts, 2018*
- > **Claire I. Evans:** Broad Band – the untold story of the women who made the internet, *Penguin Random House, 2018*
- > **François Chollet, J. J. Allaire:** Deep Learning with R. *Manning Publications, 2018*
- > **Jean-Noël Lafargue, Mathieu Burniat:** Das Internet. *Verlagshaus Jacoby & Stuart, Berlin, 2018*
- > **Kai-Fu Lee:** AI superpowers: China, Silicon Valley, and the new world order. *Houghton Mifflin Harcourt, Boston, 2018*
- > **Nick Bostrom:** Superintelligence: Paths, Dangers, Strategies. *Oxford University Press, 2014*
- > **Shoshana Zuboff:** The Age of Surveillance Capitalism: The Fight for a Human Future at the New Frontier of Power: *Profile Books, 2018*
- > **Stuart Russell, Peter Norvig:** Artificial Intelligence: A Modern Approach. 3. Auflage. *Prentice Hall, 2010*
- > **Timo Daum:** Das Kapital sind wir: Zur Kritik der digitalen Ökonomie. *Hamburg: Edition Nautilus GmbH, 2017*



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Lena studied visual communication and graphic arts at *Kunsthochschule Berlin-Weißensee*, the *University of Arts (UdK)* in Berlin and at the *Marmara University Istanbul*.

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[www.weneedtotalk.ai](http://www.weneedtotalk.ai)

In 30 years, will robots do all the unpleasant work for us? Or will they subjugate us to become submissive slaves? The debates on how Artificial Intelligence (AI) will change our lives move between these extremes. There is no doubt that the change will be dramatic. Maybe now is just the right time to start interfering.

This pioneering comic essay on AI invites you on an illustrated journey through the dimensions and implications of the groundbreaking technology. Discussing important chances and risks associated with AI, this work is a creative stimulus for insiders of the subject as well as an invitation for newbies to get informed and join the debate.

With a doctorate in economics, Julia Schneider appreciates data and code as tools for solving complex puzzles – and loves comics as a medium for telling complex stories. Coming from the opposite direction, artist Lena Kadriye Ziyal loves encrypting complexity with associations and thereby expands the meaning of a theme with her perspective.

