
PROFESSIONAL SUMMARY:

- Over 10+ years of industry experience in area of Software Testing (Manual and Automation) with a sound Understanding of test planning, test designing, test execution and Defect report and tracking
- Experienced in Agile Scrum software development life cycle participate in daily scrum, Sprint planning
- Sprint reviews and retrospective meeting
- Expertise in working with Cypress and Selenium Web Driver using TestNG for Automation testing
- Experience in Continuous Integration/Continuous Development testing using Maven, Jenkins, GIT
- Experience in writing CSS Selectors, Xpath expressions to identify web elements
- Experienced in reading the test data from Excel spreadsheets using Apache POI and TestNG Data provider
- Adequate knowledge of build, maintain and map dependencies using Maven Java Project
- Experience in writing advanced JAVA classes, calling methods, and utilize array, loops within Different functions
- Extensively experienced in writing automated tests using Java, Selenium WebDriver, TestNG, Jenkins, Maven
- Depth understanding of Software Test Life Cycle (STLC) and Defect Life Cycle
- Expert building test automation framework using Selenium WebDriver, TestNG, Cucumber with BDD, Maven
- Expert in unattended execution using Continuous Integration (CI) tool Jenkins
- Experienced in developing and executing automation Regression testing using Selenium
- Exceptional proficiency in Apex Classes, Visualforce, Migration Tool, and other programs in Salesforce developer toolkit
- Experienced in Insurance and Health domain.
- Have good experience in **Sales Cloud, Service Cloud, Salesforce Billing ,CPQ and FSL and Experience Cloud**
- Strong Experience in SFDC development Apex, Apex Triggers, Lightning Aura Components, LWC
- Experience in integrating with other systems using SOAP and REST API
- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization
- Have the experience on the Objects, Fields, Roles, Profiles, Permission sets, Page Layouts and Record Types, formula field's creation
- Extensive experience over creating **sharing & security rules, Validation rules, workflow rules, Process Builder, Lightning Flows, Approval Processes** based on the business requirements
- Experience in generating Reports, Dashboards, customized reports and analyzing the data in Salesforce
- Good Analytical, programming and communication skills
- Experienced in Agile (Scrum) Methodology and actively involved in each stage of the Scrum process
- Ability to understand the available technology, tools and existing designs, and work on complex problems
- Strong oral and written communication skills
- Sound ability to integrate various business processes across different systems`

Functional/Domain Knowledge:

HealthCare
Aero Space

: Med Devices, Pharmacy, Insurance,
: Service Center, Sales process, Maintenance

:

Technical Skills:

Technical/Frameworks
Testing Tools
Languages
User Interface
Salesforce tools
Operating Systems
Test Management Tool
IDM Tools

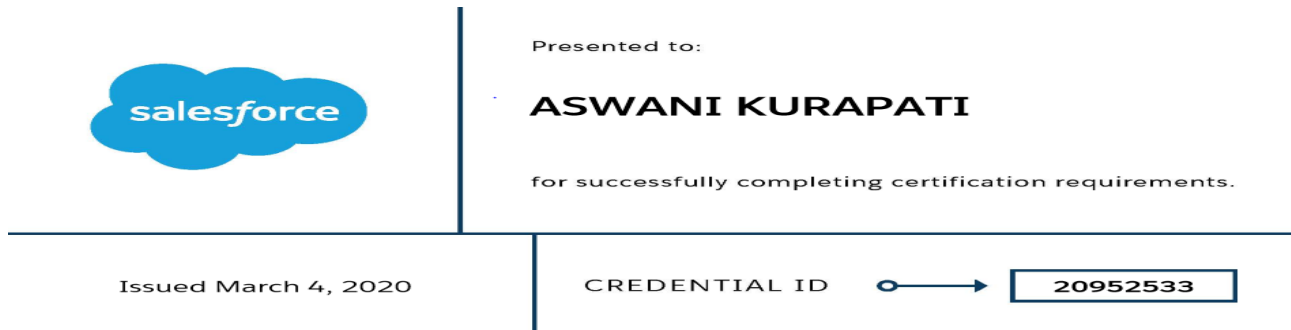
: Salesforce.com CRM
: Selenium, Cypress, Tosca, Cucumber, TestNG, Jenkins, Maven
: C++, Java, JavaScript
: HTML, CSS, Java Script
: Workbench, Apex Data Loader
: Windows XP/2000, Windows 7
: HP Quality Center, ALM, JIRA
: Eclipse, Force.COM IDE, VS Code

Other tools

: Service Now, JIRA, Zoho

EDUCATION:

- **B. Tech** from GVR & S College of Engineering & Technology, Nagarjuna University, Guntur, AP

Certification: Salesforce Certified Administrator:**Work Experience:**

Jan 2023 to Present

Client: Harmony care FSL Implementations, FL US
Role: Sr. Automation Test Engineer/Salesforce

Responsibilities:

- Actively involved in all phases of Software Development Life Cycle (SDLC)
- Participated in release planning, sprint planning, daily scrum, and retrospective in agile scrum environment
- Designed and developed Test Plan, Test Cases, and Automated Test Scripts
- Performed Smoke, Functional, Integration, System, User Acceptance, Regression, Positive, negative, and GUI testing
- Build and enhanced automated test framework using Selenium WebDriver, TestNG, Cucumber, Maven and Page Object Model concepts
- Ensure automated script works properly by locating elements using XPath and page object model (POM)
- Developed java code / JS code for collections including Array, Array List, and Linked List
- Developed test cases and performed integration testing of the combined software modules and tested as a group
- Experience Setting up fields service features according to client unique business
- Installing Field Services Lighting managed packages and Field Service Lighting mobile app
- Worked with Organization Wide Defaults, Role Hierarchies, Sharing Rules and Manual Sharing to implement Record-based sharing
- Worked on FSL Dispatcher Console settings and Scheduling policies
- Created the Validation rules and workflow rules based on the business requirements
- Have good understanding of FSL Data Object Module(Work Order,Service Appointments, Service Resource, Territories, Shift , Shift Patterns and shift Templates etc)
- Maintain the functional areas of data management, contacts, leads, campaigns, opportunities, quotes, Dashboards, and reports
- Used Tabular, Summary, Matrix, Joined reports and custom report types to create Reports and Dashboards
- Have created Flows to support the business process
- Used workbench to load data into SFDC
- Implemented Email to case Functionality
- Involved in customization changes such as apex classes, triggers
- Assigned permission set licenses and permissions based on user role
- Worked on Apex Classes and triggers
- Involved in Deployment

March 2020 to Dec 2022

Client: Standard Aero, NC, US
Role: Automation Test Engineer/Salesforce

Responsibilities:

- Actively involved in all phases of Software Development Life Cycle (SDLC)
- Participated in release planning, sprint planning, daily scrum, and retrospective in agile scrum environment
- Designed and developed Test Plan, Test Cases, and Automated Test Scripts
- Performed Smoke, Functional, Integration, System, User Acceptance, Regression, Positive, negative, and GUI testing
- Build and enhanced automated test framework using Selenium WebDriver, TestNG, Cucumber, Maven and Page Object Model concepts
- Ensure automated script works properly by locating elements using XPath and page object model (POM)
- Created maven projects in command line, and Git repository to manage codes
- Developed test cases and performed integration testing of the combined software modules And tested as a group
- Performed Restful API testing using Rest Assured, test NG, and maven
- Developing the Lightning components and meet the requirements based on business requirement
- Making community Changes for customer portal
- Had calls to Client to gather requirements
- Coordinated with QA team and fixed bugs
- Have involved in migration from Classic to Lightning
- Developed the Lightning buttons and its respective components to overcome the JavaScript buttons which are supported in Classic
- Worked on Apex Classes, Triggers
- Worked with Organization Wide Defaults, Role Hierarchies, Sharing Rules and Manual Sharing to implement Record-based sharing
- Involved in customization changes such as apex classes, triggers
- Created the Validation rules and workflow rules based on the business requirements
- Created the Objects, Fields, Roles, Profiles, Page Layouts and Record Types for new requirements
- Worked on **Salesforce CPQ Package and Salesforce Billing**
- Have hands on experiences on Product Rules , Price Rules, Advanced Approvals I
- Have hands on experiences **on Invoice Billing, Revenue Recognition rules, tax rules and fulfilment rules.**
- Created Product Bundles

Feb 2019 to Feb 2020

Client: Wabash Valley, CA, US
Role: Automation Test Engineer/Salesforce

Responsibilities:

- Identifying and selecting the automation test cases
- Applying various designs and documenting the automation test strategy
- Creating an automation test plan and getting approval
- Configuring Selenium Test Environment (STE) in order to set it up
- Participating in Selenium Environment Setup with an Integrated Development Environment (IDE)
- Automating the design of a framework
- Build and enhanced automated test framework using Selenium WebDriver, TestNG, Cucumber, Maven and Page Object Model concepts
- Ensure automated script works properly by locating elements using XPath and page object model (POM)
- Created maven projects in command line, and Git repository to manage codes
- Implementing it as per the structure of the project
- Creating, enhancing, debugging, and running the test cases
- Collating and monitoring the defect management process

- Managing the changes and executing regression tests
- Coming up with exact solutions for problems related to object identity and error handling
- Interacting with customers/clients to solve the various issues they face and updating on the situation
- Requirement Analysis, Enhancement and CR Test case Preparation
- Involved all validation between UI to Salesforce
- Involved in 4 orgs in Salesforce – Energy & Marketing org, Franklin, Address DB and Director Expense
- Involved E2E functionalities with in SFDC environment
- Coordinate with the BA on status & clarifications
- Generated Reports of All Objects

Sept 2015 to Jan 2019

Client: New York, NY
Role: QA Engineer

Responsibilities:

- Analyzed the user/business requirement and functional specification documents
- Creating Business Scenario using use cases
- Involved in Test Plan preparation
- Involved Sanity Testing on Initial builds manually
- Involved in various types of testing like GUI testing, Integration testing, System testing and
- Design, develop and run scripts for automated testing of software
- Use test automation frameworks and tools, such as Selenium, to configure and customize test environments
- Collaborate with software developers and QA analysts to ensure quality and functionality of software
- Investigate and report issues, bugs, and feedback as they arise
- Prepare and analyze test reports and provide recommendations for process improvement
- Involved in detailed Functional and End-to-End testing
- Develops work plans or reviews other work plan timelines and manages workflows to meet project timeframes
- Working with management and end-users to create and manage workflow rules, data validation, processes and flows
- Work with management, create and manage complex workflow rules, data validation, and triggers
- Create and manage custom objects, fields, formulas, validation rules, custom workflow
- and approval processes
- Make recommendations for enhancements and modifications to improve system performance, efficiency, internal business process, and reporting
- Work Closely with Team Lead or Project Manager to develop solution in accordance to the system design
- Work with Manager to provide scope and timelines

Client: British Telecom, UK
Role: Associate QA Engineer

Aug 2013 to Aug 2015

Responsibilities:

- Analyzed the user/business requirement and functional specification documents
- Creating Business Scenario using use cases
- Involved in Test Plan preparation
- Involved Sanity Testing on Initial builds manually
- Involved in various types of testing like GUI testing, Integration testing, System testing and
- Design, develop and run scripts for automated testing of software
- Use test automation frameworks and tools, such as Selenium, to configure and customize test environments
- Collaborate with software developers and QA analysts to ensure quality and functionality of software
- Investigate and report issues, bugs, and feedback as they arise
- Prepare and analyze test reports and provide recommendations for process improvement
- Involved in detailed Functional and End-to-End testing