**Abhilaash Kothandan**

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| **Experience Summary** |

**Abhilaash Kothandan** currently working as a **Product Specialist-Technical, Canada** at Cognizant Technology Solutions has nearly **9 years** of IT industry experience on Java/J2EE technologies and Guidewire products. He is experienced in Insurance and Banking domains. He is working on Guidewire products from last 6 years, has experience in Claims implementations. He is GW [Specialist Certified - Claim Center 10.0 Configuration](https://education.guidewire.com/lmt/clmscourse.prcoursedetails?in_sessionId=139901J812JA8300&in_userid=108815433&in_rcoid=77303806&in_from_module=CLMSLEARNINGHISTORY.PRMAIN&in_filter=%26in_include_extlearning%3DY%26in_include_autocompl%3DY%26in_include_nontrnscrpt%3DY%26in_displayform%3DY&in_tab_group=&in_selfContained=N)

* Worked in Banking and P&C Insurance domains.
* Experienced in Agile methodology.
* Worked in the inception phase of multiple GW ClaimCenter implementation projects.
* Has nearly 2years of experience in ClaimCenter implementation.
* Worked as the Technical and delivery lead for the GW Claims 9 upgrade. This is the first GW project to be upgraded to version 10.
* Currently working as the Configuration and Integaration lead for a Claims implementation project. Responsible for setting up the infrastructure for different environments, build process and coordinate with offshore.
* Earlier, played different roles of Team Lead, Project Lead and Tehnical SME.
* GW ClaimCenter [Specialist Certified in Claim Center 10.0 Configuration](https://education.guidewire.com/lmt/clmscourse.prcoursedetails?in_sessionId=139901J812JA8300&in_userid=108815433&in_rcoid=77303806&in_from_module=CLMSLEARNINGHISTORY.PRMAIN&in_filter=%26in_include_extlearning%3DY%26in_include_autocompl%3DY%26in_include_nontrnscrpt%3DY%26in_displayform%3DY&in_tab_group=&in_selfContained=N).
* Trained multiple batches on GW CC at Capgemini Hyderabad.
* Has experience working on Java applications using Java, JSP, EJB, JDBC, Struts, Hibernate and databases including SQL Server and Oracle, has experience writing PL/SQL scripts and Unix shell scripts.
* Experience in Deploying applications using WebSphere and Tomacat, setting up version control for GW projects.
* A very good Team player, leader and enthusiastic with excellent inter-personnel skills, keen to learn new technlogies and products.

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| **Professional Summary** |

* Product Specialist-Technical, Canada, Sep 2022 – Till Now
* Product Specialist-Technical, Chennai, Dec 2019 - Sep 2022.
* Programmer Analyst, Chennai, June 2016 – Dec 2019
* Software Engineer, Hyderabad, Jan 2004 – June 2016

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| **Areas of Expertise** |

**Guidewire :** ClaimCenter 8,9 and 10 versions. Gosu Scripting, PCF and rules.

**Languages :** Java,WebServices (SOAP, REST), Spring, Spring Boot, HTML, XML, Log4J

**BackEnd :** Oracle, SQL Server.

**Servers** : websphere , tomcat.

**Build Tools :** Jenkins

**Scripting :** Java script, Gosu script.

**Software Tools/IDEs :** Eclipse, NetBeans, SoupUI, Maven, Spring Tool suite.

**Other :** Git, MS-Office Products, TOAD, Oracle SQL Developer, Rally.

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| **Educational Qualifications and Certifications** |

* Dr.Mahalingam college of Engineering and Technology/Anna University, India, 2010-2013
* [Certification Prerequisite - InsuranceSuite 10.0 Fundamentals](https://education.guidewire.com/lmt/clmscourse.prcoursedetails?in_sessionId=139901J812JA8300&in_userid=108815433&in_rcoid=78930455&in_from_module=CLMSLEARNINGHISTORY.PRMAIN&in_filter=%26in_include_extlearning%3DY%26in_include_autocompl%3DY%26in_include_nontrnscrpt%3DY%26in_displayform%3DY&in_tab_group=&in_selfContained=N)
* [Specialist Certification - ClaimCenter 10.0 Configuration](https://education.guidewire.com/lmt/clmscourse.prcoursedetails?in_sessionId=139901J812JA8300&in_userid=108815433&in_rcoid=77303806&in_from_module=CLMSLEARNINGHISTORY.PRMAIN&in_filter=%26in_include_extlearning%3DY%26in_include_autocompl%3DY%26in_include_nontrnscrpt%3DY%26in_displayform%3DY&in_tab_group=&in_selfContained=N)

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| **Professional Experience** |

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| **Guidewire ClaimCenter 10 implementation**  **GAIG-NI-GW-CC-IMPL – Cognizant Technology Solutions, CANADA – Toronto** | |
| **Duration** | Feb 2022 – till date. |
| **Technology** | Guidewire ClaimCenter 10, Jenkins, Git, Git Extensions, Tomcat, SQL Server |
| **Project Abstract** | Great American insurance company is implementing the GW ClaimCenter 10 to overcome the legacy system limitations, improve the turnaround time of the claim process, faster assignment of claims, integrate the application with different vendors to speed up the service process, improve the flexibility in generating the Reports. |
| **Responsibilities** | * Coordinated during inception for 3 weeks to setup different environments, automated build process using Jenkins and Git Version control tool. Trained the onshore and offshore team on using Git. * Established Gosu coding standards and templates for design, code review and data model change requests. * Coordinate with offshore team on their sprint deliverables and technical blockers/clarifications. Work on my own story deliverables. * Work with BA during the implementation sprint in doing any POCs required to demo the client. * Take part in the scrum of scrums to discuss dependencies between the technical streams and update status to the client project manager. Prepare weekly status reports. * Support Conversion team and Reporting teams. * Work with client team to design their story requirements and coordinate on the technical front. * Responsible for the code and design document reviews. Part of data governance team responsible to approve any data model changes. * Provide Release Notes for the weekly Test build. * Support QA testing and UAT, providing the fix for the defects and tracking them to closure in Quality Center. |

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| **Guidewire Full suite Implementation**  **HIG-G-IT-CLAIMS-INVEST-TM - Cognizant Technology Solutions, Chennai - India** | | |
| **Duration** | | Dec 2019 – Jan 2022. |
| **Technology** | | GW CC 9x, Tomcat, SQL Server |
| **Project Abstract** | | Hartford insurance is replacing their legacy system with all the Guidewire product and the plan is to implement Rating and Claims processing System using GW products. This is to improve the efficiency, quality of the current process and customer experience. This project had a very short Inception phase. |
| **Responsibilities** | | * Worked as ClaimCenter Configuration lead primarily and also support the Claim Center configuration team technically and functionally. * Setup the version control tool, GIT and help the team to understand using GIT. * Coordinate the team on their deliverables. Help the client team while working on design phase for their stories. * Help the team to resolve any technical blockers. * Responsible for code reviews and design reviews. * Lead the development and support team during design, build & deliver. * Experienced in SOAP based Web service & Spring Batch * Gosu Code, Plugins, Rules flow understanding skill * Worked in Rally tool for agile methodology for regular User Story and Tasks. * Built and Deploy Github Branches in Jenkins tool. * Spring Batch job flow understanding for Inbound and Outbound data. * Worked in Log Migration to SUMO logic in Spring Batch, Web service, ClaimCenter, ContactManager |
| **GW CC Upgrade from 8x to 9x and Maintenance**  **XL Catlin-XLC US Ins – Cognizant Technology Solutions, Chennai - India** | | |
| **Duration** | May 2017 – Dec 2019 | |
| **Technology** | Guidewire Claim Center 8.0.2, Tomcat, Tortoise SVN, Linux, Ant 1.8.2, Beyond Compare 3, Oracle 12C, Rally | |
| **Project Abstract** | The client has upgraded the GW CC 8.0.7 version to GW CC 9.0.2 version. This is the first GW client to upgrade to version 9x. Project was executed by a team of 8 and was supported for 2 weeks. This project followed 1 week sprint. The upgrade involves different steps: Contact Manager upgrade, CC Configuration upgrade, DB upgrade, upgrade CC for Contact Manager integration. Coordinate the Integration testing with the vendor. | |
| **Responsibilities** | * Planned on the environments required and the approach for upgrade. * Prepared upgrade plan for each sprint and divide work between the developers and coordinate in integrating the individual upgraded pieces. * Weekly status updates and demo of the deliverables to the Program Manager.   • Work on complex gosu queries to correct the data for migrated claims.  • Analysis of complex issue related to Mitchell reporting integration, also work on correcting them.  • Worked in defect fixing in both configuration and integration layers.  • Prepare unit test cases and business rules  • Extensive technical knowledge of Guidewire platform technologies:  • Panoptic knowledge of screen workflow designing:  • Involved in agile development of Guidewire module related to EDI Mitchell.  • Worked in Event fired rues and Messaging Queues.  • Enhancements, Batch Process, Query API, Transaction Bundles.  • Configuration of New PCF and enhancing the existing PCF in Claim Center as per Business requirements | |
| **Development and Support**  **MM RS Tech Strategy Support - Cognizant Technology Solutions, Chennai - India** | | |
| **Duration** | Jun 2016 – May 2017 | |
| **Technology** | Java programming language | |
| **Project Abstract** | MassMutual insurance company has implemented GAPS Web application in the enterprise. Cognizant owns end to end IT support for the GAPS Web application implementation. Client has planned to complete a very large technology upgrade of this platform in upcoming years. | |
| **Responsibilities** | * Job includes Application Troubleshooting, Research user issues, Performance Monitoring, Identifying potential problems and solutions. * Following applicable Escalation Matrix, Application testing, Assist with User acceptance process, Vendor Relationships, Prioritization of tasks & Cross team communication. * Responding to service tickets and service requests within established time-based requirements. * Working in coordination with the DBA and other support vendors for any issues related to the database and Applications * Involved in DR-Testing and Server handling. | |
| **VMC Integration**  **Sunpro Cyber Systems, Hyderabad, INDIA** | | |
| **Duration** | Jan 2014 – Jun 2016 | |
| **Technology** | Core Java, Struts2.0, Java Web services, MS-SQL-Server | |
| **Project Abstract** | * BPM is a web-based application used by external vendors and various internal (Target-wide including AMC offices) users/groups to gather vendor related information surrounding vendors’ business capabilities and relationships, their conformance with various compliance programs and Target’s utilization of these vendors. * BPM’s primary goal is to group GMS vendors based on their organizational relationships into a single entity known as a Business Partner. The ability to view unified business partners instead of disparate GMS vendors enables internal users make better strategic sourcing decisions and monitor business partners and their sourcing partners from a compliance (Human Rights and CTPAT-Security) standpoint. * As part of the VMC initiative, all partner management will be maintained with the new system - Vendor Management and Maintenance (VMM) and certain functionalities has been identified to be moved from BPM, as part of the Release 1. Along with this functionality shift, the existing partner data will as well be migrated into VMM and both the systems will be running parallel, until BPM reaches its end of life. | |
| **Responsibilities** | * Researching, designing, implementing, and managing software programs * Testing and evaluating new programs * Identifying areas for modification in existing programs and subsequently developing these modifications * Writing and implementing efficient code * Determining operational practicality * Developing quality assurance procedures * Deploying software tools, processes, and metrics * Maintaining and upgrading existing systems * Training users * Working closely with other developers, UX designers, business and systems analysts | |