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|  |  | KRISHNA POLAVARAPU  BI Program Lead |
| Profile An ambitious, capable and hardworking professional who is an expert at coordinating and technical project teams.  Have a successful track record of providing the overall technical direction and analytical guidance needed to solve highly complex technical issues.  Key skills include but are not limited to; participating in high-level project planning, transferring ideas into practical action and making sure that all team members understand their roles and accept their responsibilities.  Having around Eighteen Years of experience in Information Technology which includes:  15+ years of extensive experience in Data Warehousing environment with Analysis, Design, Implementation of Business Intelligence systems, Reporting tools and OLAP environments.  10+ years of experience Product & Project Management, owning all stages of the project lifecycle from inception through monitoring and closing to deliver projects that exceed expectations on time and on budget. Contact PHONE:  +1 7707346-809  EMAIL:  delvin@srsoftinc.com |  | EDUCATIONMaster’s in computer applications from University of Madras, India. Jun 2001 – Apr 2004  **Bachelor’s in Computer Science (BSc) from Nagarjuna University, India**.  Apr 1998 – Jun 2000 WORK EXPERIENCEDeutsche Bank – BI Program Lead Aug 2013 – Till Date Sage IT Inc – Sr. Software Engineer Oct 2010 – Jul 2013 CNSI – Software Engineer Jul 2009 – Oct 2010 Sage IT Inc – Software Engineer Mar 2007 – Jun 2009 Cognizant Technology Solutions – Programmer Analyst Jun 2006 – Jan 2007 Teamware Solutions – Software Engineer Jan 2005 – Jun 2006 Certifications  * **Tableau Server Badges** * **Tableau Developer Badges** * **Google Cloud Certified** – Professional Data Engineer * **AWS Cloud Practitioner Certified** * **IBM Certified Meta Data Modeler** – Cognos 8 & 10 BI * **IBM Certified Developer** – Cognos 8 BI Data warehouses |

## TECHNICAL SKILLS

BI Tools : Tableau 2022.3.8, 2020.4.6, IBM Cognos 8, 10 & Cognos Analytics, , SAP BO 4.3 (webi, Lumira), Power BI.

ETL : Alteryx, IBM Data Stage, Tableau Prep.

Operating Systems : Windows, Linux

Databases : Oracle 9i & 10g, SQL Server

Cloud Databases : Google Big query, AWS Redshift, Postgres.

## PROJECT SUMMARY:

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| **SL. No** | **Client Name** | **Role** | | **Duration** |
| 1 | Deutsche Bank | | BI Program Lead / Admin / Developer | Aug 2013 - Present |
| 2 | Marriott International | | Sr BI Consultant | Oct 2010 – Jul 2013 |
| 3 | State of Michigan | | BI Consultant / Lead | Jan 2007 – Oct 2010 |
| 4 | CNSI | | Cognos Consultant | Jul/2009 – Oct 2010 |
| 5 | Johnson & Johnson | | Programmer Analyst | Jun 2006 – Jan 2007 |
| 6 | Abbott Laboratories | | Software Engineer | Jan 2005 – Jun/2006 |

## BI Lead/Architect – Roles & Responsibilities:

* Overall responsibility for the successful initiation, planning, design, execution, monitoring, controlling and closure of a project as part of Core Clearing Transformation and other banking programs.
* Reviewed low demanded BI strategic tools in the bank and presented the demand to the CIO group.
* Working with business groups in the bank and show case the strategic tools features and functionalities to convert the applications to the strategic solution.
* Ensuring for the objectivity and integrity (quantity, quality, timeliness) of tools/capabilities
* Leading all Planning, Execution, Monitoring and close-out of programs related to BI Platform
* Ensured on-time delivery of 100% of projects while meeting all contractual and deliverables commitments, ensuring execution was in line with company strategic vision.
* Leading Onsite SL3 leads and Offshore SL3/SL2 Engineering team members.
* Business Partnering and Working with Vendors.
* Review and validate business and technology requirements during various phases of the upgrade project.
* Continually refined and evolved agile processes for predictable and rapid software delivery resulting in hitting 99% of project deadlines.
* Managed all sprint planning, sprint reviews, sprint retrospectives, and daily scrums with the development and support team.
* Worked closely with product owner and technical stakeholders to clarify the schedule, status and details of each project.
* Partner with BI Product team to develop and implement analytics strategy.
* Involved in Project Planning, Design, Development and Testing
* Interacting with Business users and understanding their requirements
* Managing the Tableau platform and installed/configured High Availability (HA) tableau infrastructure in Prod & DR environments.
* Implemented the governance policies, best practices to improve the infrastructure performance.
* Implemented the authentication using Active Directory, Kerberos and SAML.
* Experience in design and deploy rich Graphic visualizations with Drill Down and Dropdown menu option and Parameterized using Tableau.
* Experience in Tableau in place upgrades and parallel installations.
* Extensive knowledge in various reporting objects like Facts, Attributes, Hierarchies, Transformations, filters, prompts, Calculated fields, Sets, Groups, Parameters in Tableau
* Worked on the development of Dashboard reports for the Key Performance Indicators for the top management.
* End to end experience in designing and deploying data visualizations using Tableau.
* Publishing dashboards and data sources to Tableau Server as well as managing access, user security, refreshing of Tableau extracts, etc by connecting to the different data sources like Excel, Share point, Oracle, MS SQL server, and cloud databases.
* Experience in installation and development of Alteryx to transform the data.
* Conducted Trainings on Tableau Desktop and Server to the newly coming team members.
* Effectively apply Agile software development process, managing entire business intelligence development life cycle from concept through definition, development, and market delivery for Consumer Insights features
* Working directly with multiple vendors to resolve customer service issues or unauthorized activities.
* Responsible for providing high quality customer service by responding to telephone inquiries, customer requests and problems related to data issues and missing information.
* Recorded results to help managers track trends.
* Provided feedback to other team members and Managers to help improve process and escalate issues if needed.
* Activity Planning, Sequencing and Defining Scope for new initiations as well as process improvements to existing processes.
* Developing Schedules to have the deliverables in different phases Time and Cost Estimating
* Documenting escalations procedures and staying on top of any issues related to CCT Program.
* Creating Charts and Schedules and Risk Analysis
* Managing Risks and Issues, formulated Monitoring and Reporting Progress
* Team Leadership and Strategic Influencing
* Scalability, Interoperability and Portability Analysis
* Coordinated with customer to develop requirements, determine feasibility, recommend options, and craft overall solutions for any new development.
* Involved in the entire project life cycle from analysis, installation, development, testing, production and end user support.
* Anticipate project deviations pro-actively and be responsible for taking immediate corrective actions.
* In case of any change required in existing Framework Model for the new development/ enhancement, had to analyze the FM model and modify such that it doesn’t affect the existing reports and solves our new requirement.

## Business Intelligence Admin Developer– Roles & Responsibilities:

* Strong experience with Cognos installation, Tuning and administration.
* Technical and functional understanding of the current Architecture.
* Upgraded the platform from Cognos 8.2/8.4 to Cognos 11.
* Extensive experience in developing Dashboards and reports using Report Studio, Active reports, Workspace Advance.
* Business partnership and vendor management.
* Guided business users in developing reports and self-service solutions.
* Provided training to users on Cognos suite (report studio, workspace advance).
* Strong experience in working with business users and understanding the requirements.
* Participating in the User meetings to analyze and prepare the reporting and analysis requirements of users.
* As part of ZIP(Zero intervention production), designed the process of content migration from lower to higher environments using IBM Udeploy.
* Managed and mentor the vendor resources L2 (Production) L3 (dev&uat) who supports the business intelligence platforms.
* Extensive interaction with business users to gather and document end user requirements. Analyzed the data with DBA to create catalogs in the Impromptu. Installation and configuration setup of Powerplay & Impromptu.
* Design, development and maintenance of Decision Support Systems, using the Cognos Suite of BI tools, building cubes, generating reports.
* Developed Multi-Dimensional Analysis and Business Metrics Reports using Cognos Power Play and Power Cubes using Cognos Transformation Server.
* Powerplay Reports were created in. PPR & .PPX; aided as Production Support for the Existing Sales Reports and cubes. Expertise in creation of Transformer Cubes by saving the impromptu reports as IQD (Impromptu Query definition).
* Performed data operations including Sum, Average, Intersection, etc., and formatting like Exception Highlighting, Sorting, and Ranking etc.
* Prepared documentation published ad-hoc reports from various systems as required. Developed catalogs, multiple queries with complicated reports and query definition. files using various join and filter conditions in Impromptu.