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**S/4 HANA | APICS CSCP | PMP®| ITIL® 4 | CSM® | Lean 6σ GB®| SAP Activate PM |SCM | IS-Oil**

*A multi-faceted certified professional offering experience in* ***SAP Supply Chain*** *proficient in defining* ***IT strategy for Supply Chain services*** *and delivering sustained organizational growth in highly competitive environment.*

**Profile Summary**

***~ SAP Supply chain ~ Sourcing Service Delivery ~ Operations Management***

***~ Project Management ~ Requirement Gathering ~ Quality Assurance***

***~ Team Building & Leadership ~ Process Improvement ~ Reporting & Documentation***

* **SAP S/4 HANA Supply chain and SAP Activate Project Manager certified professional** with **nearly 14 years** ofexperience with focus on **SAP IS-OIL-TSW/ MM/SRM/PM/SD**
* Currently working as **SAP Solutions Architect** for a Consulting MNC in areas involving Planning, Procure to Pay, Production, Quality and Transportation
* Played a key role in multiple E2E implementations, roll-out, upgrade and support projects, with hands-on experience on **Procure to Pay, Contract Management, Order to Cash, Sourcing, Logistics and Vendor Invoice Management** and required integrations with other SAP systems/ Non-SAP Systems which includes Business Analysis & Blue printing, Solution Design & Consulting, Technology & Process Implementation across multiple verticals - Process Manufacturing, Infrastructure, Logistics, Communications, Media & Technology and Petrochemicals across multiple geographies
* Driving Application Lifecycle Management and responsible for upgrading all existing system in Client Landscape
* Handling **New Projects Service Handover, Release & Deployment Management, and Incident & Problem Management**
* Worked long with Internal Business Excellence Team for **Strategizing the Business** by designing the KPI’s for each department and developing dashboards
* Worked as **IT Service Lead** in Group IT of client in Europe based Telecommunication industry for managing third party vendor who is providing AMS support
* Proven excellence in leading **Manpower Planning, Talent Acquisition and Engagement functions** from strategy designing to implementation

**Organisational Experience**

**Key Result Areas**

* Contribued as **Principal Solutions Architect - SAP** for Supply chain area and Cross Technical area (SRM/MM/SD/QM/PM/TSW/TM) and engaged in end-to-end Service delivery that includes multiple modules/ teams/ legacy systems & interfaces.
* Acted as **Design Lead/ Product Owner** for SAP – System Landscape simplification, which involves removal of middleware, B2B EDI establishments and introduction of setting up of proxy connections using SOAP UI and web services along with PI.
* Conducting workshops and providing demo to the client IT on new technologies like Fiori and extendable functionalities for business process improvements.
* Performing as extended Client IT Team: coordinating with third party teams/ vendors for timely and quality delivery.
* Driving CSIs/OPERA for process improvement and better end client/business user’s experience.
* Working/ coordinating with multiple ongoing projects and helping in design and transition.
* Monitoring regular status calls (Daily/weekly/Monthly) with client IT Team (Service Delivery Manager) and internal top management reporting.
* Acting as single point of contact towards Service Teams as well as the first point of escalation for service area related issues; accountable for all items for the service area.
* Engaged in application maintenance, maintenance planning and execution, release, CR planning and execution, service reporting, test plan creation & recording results and continuous service improvements.
* Contributing to expectations management that includes delivery feedback.
* Engaged in service handover from projects to maintenance.

**Significant Accomplishments:**

* **Escalation Lead**: Acting as first point of contact for escalations and delivery related issues to Client
* **Co-Innovation Lead** – Driving Co-Innovation together with Client for automating Service Requests using RPA – Blue Prism, Intelligent solution using Python, Fiori enablement for standard and custom solution
* **IT Service Lead**: Worked as IT Service Lead in Client Role for driving AMS as per target set by Client.
* **Project Management**: Responsible for Improvement expected by Client and driving it as new projects.
* **Business Process Automation**: Automation of Business processes using SAP applications/Python Scripts.
* **Service Handover**: Ensuring smooth transition of new incoming projects to AMS.
* **Incident & Problem Management**: Achieving SLA for incoming Tickets and finding Permanent solution for repeated Incidents.
* **Service Request catalog**: Standardization of Service catalog with priority and developed user manuals
* **Problem Management**: Permanent solution for the repeated incidents using Problem Management
* **Release Management**: Ensuing timely delivery of planned Change Requests as per Release Plan
* **Optimization of Manpower**: Cross training of Internal AMS team members to plan for manpower reduction
* **System Landscape Simplification**: Removal of middleware for simplifying the SAP Landscape and cost reduction
* **Fiori Apps**: Converting all Portal based applications to Fiori Apps.

**Skills Summary**

**Management Skills**  **Technical Skills**

* Project Management SAP Material Management
* Application Lifecycle Management SAP Extended Warehouse Management
* Release and Change Management SAP Supplier Relationship Management
* Manpower Optimization SAP Plant Maintenance
* Service Handover for New Projects SAP Sales and Distribution
* Co-Innovation Lead SAP Trader’s and Scheduler’s Workbench
* IT Service Management SAP Basic Transportation Management

**IT Experience**

* Since Jun’ 2022 with NTT Data Business Solutions as Solution Architect (Contract)
* Apr’2019 – May’ 2022 with Qatar Fuel Additives Company Limited as Principal Solutions Architect – SAP
* Oct’ 2016 – Mar’ 2019 with Industrial Maintenance International as SAP Consultant
* Feb’ 2016 – Aug’ 2016 with Brunel Oil and Gas W.L.L as SAP Functional Consultant
* Sep’2013 – Dec’2015 with Accenture Services Pvt. Ltd as Software Eng. Team Lead
* Nov’2011 – Sep’2013 with GKC Projects Ltd as Sr. SAP Executive
* Apr’2010 – Nov’2011 with IBM as SAP Consultant (Contract)

**Previous Domain Experience**

* Jun’2008 – Feb’2010 with Polymer Industries India Ltd as Graduate Engineer Trainee.

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**Academic Details**

* Bachelor of Technology (Mechanical Engineering), Kakatiya University, India.

**Certifications**

* Certified Supply Chain Professional (CSCP) from APICS
* Certified Project Management Professional from PMI
* Certified Application Associate - SAP S/4HANA Sales 2020
* Certified Application Associate – Extended Warehouse Management
* Certified Associate Consultant in SAP S/4HANA Sourcing and Procurement
* Certified Associate Consultant in SAP Ariba Sourcing
* Certified Associate as SAP Activate Project Manager
* Certified Scrum Master (CSM) – Scrum Alliance
* Certified ITIL V4 Foundation in IT Service Management
* Certified Lean Six Sigma Green Belt from TÜV SÜD

(Please refer to Annexure for Major Projects)

**ANNEXURE:**

**Major SAP Projects:**

**Project: SAP S/4 HANA 2021 Implementation**

**Period: Jun ‘22 – Till Date**

**Client: Lakeshore Learning Materials (LLM)**

**Location: California, USA**

**Description:**

Lakeshore Learning Materials is a chain of educational supply stores. The company is one of the largest retail and online suppliers of educational materials to teachers with more than 60 stores in 29 states. The company is based in Carson, California and employs more than 2000 people.

**Role:**

* SAP Supply chain Lead responsible for (MM/Basic TM) business requirement gathering, configuration, testing and troubleshooting of Sourcing, Procure to Pay, Order to Cash, MRP, Production, Quality, Transportation and Delivery related areas in SAP.
* Lead Onshore/Offshore team of 7 consultants to work with the technical offshore team on development and testing of RICEF objects
* Understanding the new business processes and mapping the same in SAP
* Leading workshops with business to understand As-Is business process
* Conducting workshops for best practices and gathering the business process requirements
* Responsible for implementation of new technologies and improvements expected by Client and driving it as new solutions
* Identifying the Gaps and providing feasible solutions in SAP
* Working on Gaps which involve Reports, Enhancements, Workflows, Integrations, and Smartforms using User Exits, BAPIs and BADIs
* Setting up EDIs 850/860/856/315/214 with extensions for data exchange with Logistics Vendors
* Setting up of Dynamic safety stock based on coverage profiles in MRP
* Setting up of Settlement and Cost Distribution on Material and expense account for Import procurement, STO and Customer Orders
* Community builder - Scheduling delivery for store plants on specific days based on Routings
* Special Handling of Sales orders and Return Order process
* Flexible workflow for business transactions
* Preparation of test scripts as per the business scenarios, recording the test results and reporting statuses on issue fixes
* Gathering requirements, preparing functional specifications, User manuals and providing training to end users
* Worked closely with Integration team to strategize the business by developing interfaces using SAP BTP and enhancing the APIs to integrate different business platforms like Manhattan, HighJump, CubiScan, etc.,
* Extracted and Analyzed data for migration to S4 HANA

**Project: SAP Implementation and SAP AMS**

**Period: Feb ’16 - May’ 22**

**Client: Qatar Fuel Additives Company Limited (QAFAC)**

**Location: Doha, Qatar**

**Description:**

Qatar Fuel Additives Company, popularly known as QAFAC, is an outcome of the Nation's far-sighted strategic plan to diversify its petrochemical base and expand its downstream industries. The Company aims to optimize the utilization of the country's vast hydrocarbon resources through producing and exporting Methanol and MTBE.

**Role:**

* SAP IS-OIL-TSW/MM/SRM/SD consultant responsible for configuration, testing and troubleshooting of Sourcing, Procure to Pay, Order to Cash, Plant Maintenance and Delivery related areas in SAP.
* Leading workshops with business to understand As-Is business process
* Responsible for implementation of new technologies and improvements expected by Client and driving it as new projects
* Identifying the GAPS and providing feasible solutions in SAP
* Working on Change requests which involve Reports, Enhancements, Workflows, Integrations, and Smartforms using BAPIs, BADIs and User exits
* SAP IS oil configuration - Nomination, tickets and Junction function
* Understanding the new business processes and mapping the same in SAP
* Planning and supporting the business during the Plant Turnaround (Shutdown) activities
* Preparation of test scripts as per the business scenarios, recording the test results and reporting statuses on issue fixes
* Gathering requirements, preparing functional specifications, User manuals and providing training to end users
* Coordinating and participating in SAP Health Checkup along with SAP MENA to identify the bottlenecks and enhance the business processes post go-live
* Worked closely with Business development team to strategize the business by developing Dashboards and analytical reports in SAP BI/BO on HANA
* Providing necessary custom reports to audit teams when requested from SAP
* Debugging to identify and resolve issues in ABAP programs or custom enhancements
* Extracted and Analyzed data for migration to S4 HANA and Cloud
* Analyzed data for migration to BI/Big Data using DS
* Worked along with SAP MENA for POC on SAP Ariba
* Worked with SAP Leonardo team in an IT Initiative for Intelligent Enterprise Solutions: Rapid building SAP Fiori application prototypes

**Project:**  **Predictive Category Management and Master Data Governance**

**Period:**  **Feb ’21 – Sep ’21**

**Client: Qatar Fuel Additives Company Limited (QAFAC)**

**Location: Doha, Qatar**

**Description:**

* Implementation of Spend Analysis, Vendor performance analysis and Vendor classification
* Procurement data management and classification of the raw data into UNSPSC categorization
* Classification of maverick spend using AI enabled solution
* New digital platform for registration of Material master data and linking to Equipment BoM.

**Role:**

* Contributed as Project Manager and Solution Architect for designing the integration and technical solution of the project.
* Co-Ordinated with the Business users and Service Vendor for gathering the requirements and implementation of the solution
* Implemented integration framework, middleware solutions (SAP JCO, SAP Connector)

**Project:**  **SP4 to SP10 Upgrade Project**

**Period: Aug ’18 – Dec ’18**

**Client: Qatar Fuel Additives Company Limited (QAFAC)**

**Location: Doha, Qatar**

**Description:**

* Upgradation of ECC system from SP4 to SP10.

**Role:**

* Acted as project lead for planning the timelines and coordinated with other Service leads and technical team for execution of test scripts and resolving the defects raised across the system landscape.
* Responsible for planning and execution of test scripts for end-to-end testing of service areas like Sourcing, Inbound Logistics and Outbound Logistics.
* Coordinating with business teams across service areas for complete cycle testing as part of UAT

**Project:**  **Fiori Implementation Project**

**Period: July ’17 – Dec ’17**

**Client: Qatar Fuel Additives Company Limited (QAFAC)**

**Location: Doha, Qatar**

**Description:**

* Migration of Portal based applications from Internal portal to Fiori Apps
* Contributed to creation of Functional design to replace current portal-based application

**Role:**

* Created POC for 3 portal applications and implemented successfully.
* Contributed as Project Lead for end-to-end project delivery.

**Project: SAP Lead Consultant**

**Period: Jun’ 15 – Dec’ 15**

**Client: Philips Healthcare**

**Location: Eindhoven, Netherlands**

**Description:**

Philips (Health care division) is a diversified technology company, focused on improving people’s lives through meaningful innovation. Their health care business makes up 42% of their global sales revenue. With a century of history and more than 450 innovative products and services, they are ready to meet today’s challenges in healthcare by creating solutions that deliver better care to more people at lower cost.

**Role:**

* SAP MM/WM/SD Lead Consultant responsible for configuration, testing and troubleshooting of Sourcing, Procurement, Order management and Delivery related areas in SAP.
* Planning and Delivery for global rollouts.
* Organization model analysis and configuring the Organization structure according to the business model.
* My responsibilities include business blueprinting, design, Configuration, and overall delivery of the MM/WM/SD solution.
* Configuration/Customization for country specific solutions.
* Identifying the GAPS and providing feasible solutions in SAP.
* Planning and Delivery for User Stories planned in a Sprint (Agile methodology).
* Manage the onsite-offshore coordination to ensure seamless delivery.
* Acting as a primary offshore contact for any service delivery related issues.

**Project: SAP AMS - Lead for Inbound and Network Logistics**

**Period: Sept ’13 – Jun ‘15**

**Client: Telia Company**

**Location: Stockholm, Sweden**

**Description:**

* Engaged in the maintenance of SAP system (AMS) for Nordic region
* Implemented modules: Supplier Relationship Management, Material Management, Inventory Management, Vendor Invoice Management and Sales and Distribution
* Interfacing with multiple third-party systems (150+) that includes different middleware, including warehouse interface
* Contributing in end-to-end coordination with third party teams/ systems
* Monitoring and deliver change requests

**Role:**

* Engaged in end-to-end service delivery in Supply chain area that includes SRM/MM/PS/VIM/PI/ BI/ Portal/IBX Cloud with the help of team members of 30 from above mentioned modules
* Acting as SME for overall SAP Supply chain related deliverables and providing technical support/ help to the team, as and when required.
* Interfacing with multiple third-party systems (150+) that includes different middleware, including warehouse interface and Custom developments needed using BAPIS, BADIs, IDocs, SProxy and User exits
* Contributing to end-to-end coordination with third party teams/ systems.
* Setting up EDIs for PO/GRs/Invoices with extensions for data exchange with legacy systems
* Weekly and monthly meetings with clients on the status of AMS and other project deliverables.
* Preparation of test scenarios and support during CR and technical upgrade.
* Monitoring and deliver change requests
* Driving CSIs for process improvement for better end client (business users) experience
* Working/ coordinating with multiple ongoing projects and helping in design and transition

**Project: VIM Upgrade from 6.0 SP4 to 7.5 SP2**

**Period: Feb’15 – Jun’15**

**Client: Telia Company**

**Location: Stockholm, Sweden**

**Description:**

* Upgrade of Vendor Invoice Management from 6.0 SP4 to 7.5 SP2 and to remove the custom programs for standardization
* Automation of invoices received through Paper, Email and IDOC channels

**Role:**

* Acted as SME/ Architect for Telia Company SAP VIM upgrade Project
* Contributed as Offshore Project Coordinator for End-to-end testing of VIM functionalities and extended support for User Acceptance Testing

**Project: SAP Solution Factory – SAP AMS**

**Period: Sept ‘14 – Jun ‘15**

**Client: Unity Media(Liberty Global)**

**Location: Cologne, Germany**

**Description:**

Unity media is the leading cable operator in Germany and the German federal states of North Rhine-Westphalia, Hesse and Baden-Württemberg. The Unitymedia brand is underpinned by a broad product portfolio which encompasses high-quality triple-play offerings and access to the world of innovative telecommunication and media services.

**Role:**

* As part of SAP Solution factory – Supported the AMS project as SAP PM Consultant.
* Service Handover as new incoming project for smooth transition and involved in KT sessions for conversion of documents maintained in German language to English.
* Handled & configured various maintenance process (Refurbishment, Preventive, Corrective and Cannibalization process).
* Preparing test documents.
* System integration testing and User Testing.
* Involving in various developments.
* Preparing User Manual and End user training.

**Project: Unicode and PI/PO Upgrade**

**Period: Jun ‘14 – Aug ‘14**

**Client: Telia Company**

**Location: Stockholm, Sweden**

**Description:**

* Upgradation of ECC system from SP2 to SP4, Unicode upgrade and PI to PO upgrade.

**Role:**

* Lead a team for Inbound Logistics, Network Logistics and related third party system.
* Designed test scripts for end to cycle of business processes and monitored the entire test phases from UT to UAT.
* Prepared the reports of testing status and fixed the issues logged in HPQC.

**Project: System Landscape Simplification**

**Period: June’14 – Dec’14**

**Client: Telia Company**

**Location: Stockholm, Sweden**

**Description:**

* Analysis of multiple interfaces (around 400+) used in Client Landscape and check for the feasibility to remove the possible middleware for cost reduction.
* Improve the design of interfaces for functional and technical improvement and also check the feasibility for Web services in Procure to Pay and Order to Cash flows.

**Role:**

* Contributed to point of contact for the client and co-ordination between Business and Supplier for delivering the solution on time

**Project: SRM Upgrade from 4.0 to 7.02 (New Implementation)**

**Period: Jan’14 – Sep’14**

**Client: Telia Company**

**Location: Stockholm, Sweden**

**Description:**

* New Implementation to Upgrade of Supplier Relationship Management from 4.0 to 7.02 and to integrate SRM with IBX catalog
* Drive to utilize the complete potential of IBX catalog using SAP SRM to fulfill the Procure to Pay business functionalities

**Role:**

* Acted as SME/ Architect for Telia Company to design Functional and Technical design document
* Identify and bridge gaps in Business Process by conducting workshop and along with 3rd party
* Identify new requirements and incorporate in Business Blueprint
* Design SIT & UAT (User Acceptance Testing) scripts based on business scenarios
* Resolve issues during UAT and to Train Super Users
* Plan cut-over activities for migrating old documents into new system Landscape
* Provide Post Go-Live Support

**Project(Role): SAP E2E Implementation and Roll-Out**

**Period: Nov’ 2011 – Sep ’2013**

**Client: GKC Projects Ltd.**

**Location: Hyderabad, India**

**Description:**

* Ever since its inception in 1996, GKC is registering consistent quantum growth year after year along with enhanced customer confidence and satisfaction. Over the years, the Company developed skills, generated employment, applied technology, deployed state-of-the-art equipment to deliver infrastructure projects to public and private sector clients. GKC has latest plant and machinery worth INR 2300 million + which among others include Crushers, Batching Plants, Sensor Pavers, Transit Mixers, Excavators, Graders, Compactors, Lining Machines, and Hydro-testers.

**Role:**

* Involved in the global Implementation and Roll-Out projects and participated extensively in Requirements gathering, Business Blueprint, Gap Analysis, Business scenario configuration, Functional specification design and documentation, Cutover and go-live activities, post go-live support.
* Completely responsible for the configuration, customizing, testing, cut over and documentation of MM/PM processes
* Worked extensively with other streams like FI/CO, SD, PS and DMS for integration and solution implementation.
* Identified Gaps as per the as-is and to-be document and implemented custom solutions via Change requests.
* Worked extensively along with the business tax teams for implementing complex taxes across different states.
* Acted as SPOC for specific plants and business leads for coordinating issues reported during hyper-care stage and post go-live.
* Lead Master data conversion and Cut-Over transactional data using LSMW and BDC.
* Conducted business workshops and trainings for business and sub-ordinates for MM/PM related activities.

**Project: SAP Global Roll-Out**

**Period: Jun ’2011 – Nov ’2011**

**Client: A.P. Moller - Maersk Group**

**Location: Pune, India**

**Description:**

* The A.P. Moller - Maersk Group is a worldwide conglomerate. Maersk is a worldwide group of companies de-voted to lasting success in the shipping, energy and related industries. Their container shipping lines, tanker business and Logistics Company move a large share of the world’s products around the globe. Our oil and gas company supplies energy from sources in Europe, Africa and the Middle East. Their shipping companies provide comprehensive coverage of the world’s need for cargo, oil and gas transport, terminal services and on-land logistics. Their energy-related business units include drilling.

**Role:**

* Define new plant, storage location, purchase organization & assignment, and maintain Master Data.
* Configuration of Material Master and Vendor Master Documents.
* Configured Material Groups, Purchasing Groups, and Shipping Instructions & Purchasing Value Keys
* Configure terms of payment, document types and assign number ranges to all purchase documents.
* Handle configuration of release strategy for Purchase Order.
* Creation and assigning responsibility id's to the release strategies.
* Customization of price Determination process with Necessary Condition Types, Access Sequences, Condition Tables & Schema Group.
* Configuration of complete Inventory management which includes Goods receipt, Goods issue, Transfer posting, physical inventory & customization of new movement types.
* Lead MM Master Data conversion using LSMW.

**Project: SAP AMS**

**Period: Apr ’2010 – June ’2011**

**Client: Leading Automotive Manufacturers (Production Support)**

**Location: Pune, India**

**Role:**

* Providing severity 2/3 level support to resolve functional incidents within agreed SLAs.
* Provided Support to SAP MM
* Creating estimates, Development and Customization as per FSP to achieve enhancements.
* Testing the changes and release it for user acceptance testing.
* Support for UAT and transported the changes to production client.

Non-SAP Experience - Responsibilities

* Responsible for Production, Machine Maintenance, Quality, Delivery
* Acted as POC for delivery to Toyota, Ford and Hyundai
* Maintaining of Injection Molding Machines, Generators, Painting Robots, Compressors
* Reduction of Rejections using SPC tools.
* Adhering to Preventive and Predictive maintenance schedules of the machines/Molds.
* Preparation of monthly stock statement for the Raw materials, semi-finished and finished products in the shop floor.
* Material reconciliation a daily basis and preparation of the consumption reports of every area in the shop floor.
* Preparation of daily reports of the production and making production plans with respect to the dispatch schedules.
* Maintaining the complete documentation required for the material reconciliation and the production
* Procurement of the materials requested by the user departments. Interaction with the suppliers regarding quotations and continuous monitoring of the status of the open Purchase orders.