Ratnakumari Nagothu

Senior Agile Project Manager | PMP®| PSM®| SFPC®| PCSA®| PCSSA®| ASTQB®

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Career Objective

Seeking a position to utilize my skills, abilities and contribute to the success and long-term growth of the company by capitalizing on projects, program management experience and applying my expertise in the various areas of business to ensure the timely accomplishment of all identified goals and schedules.

Professional Summary

* 11 Years of exp as Agile Project/Product Manager in leading and driving multi-project large enterprise implementations on Pega BPM, SAP, .Net, Java and Mobile Platforms in Financial and Insurance domains with 100% Implementation success rate and utmost client satisfaction.
* Work closely with project sponsor, cross-functional teams, and assigned project managers to plan and develop scope, deliverables, required resource allocations, work plan and budgets.
* Comprehensive knowledge in end-to-end software development lifecycle, implementation, upgrades, production support, User Acceptance Testing (UAT) and System Integration Testing (SIT), User training, roll-outs.
* Streamline the product and release backlog in line with overall Program objectives and goals.
* Works with the product management team to determine the features that would provide highest return on their investment.
* Owns project and program’s schedule. Track individual project schedules to meet all feature deadlines by proactively identifying, transparently communicating, and mitigating any engineering risks and roadblocks. Hence making sure that the project delivery stays on-time and on-budget
* Define, execute, control, and update the Project budget. Responsible for Project & Program’s cost projection and cost estimates by activity
* Meets budgetary objectives and adjust project constraints based on financial analysis
* Facilitates and acts as a liaison between IT and the Business teams to

develop a strong partnership, execute Project plan efficiently in line with the Project Scope and Business Requirements

* Certified Scrum Master: Brings process-oriented thought process amongst the teams in following Best Practices of Agile
* Encourage and make sure all the key project stakeholders involving in the scum ceremonies like Sprint planning, Daily Scrum, Sprint reviews, Retrospectives, refinement sessions etc.
* Worked in Scrum, Kanban and SAFe frameworks
* Responsible to clear any impediments the the team faces internally or with the third-party dependencies.
* Maintain organizational standards of satisfaction, quality, and performance.
* Conducting organizational level Agile workshops for continuous process improvements.
* Key USP being: Maintaining transparency in communications, feedback, and other delivery related activities

**Certifications:** Project Management Professional (PMP), Professional Scrum Master (PSM), CertiProf Scrum Foundation Certified, Pega Certified Senior System Architect, Pega Certified System Architect 8.0, ASTQB

**Education:** Bachelor of Technology in Computer Science & Engineering from JNTU, Hyderabad – IN

**Achievements:** Chairman Award’s nominee, 2-Time Employee of the month winner

**Professional Pursuits:** InternationalMember of Project Management Institute, Member of Toastmasters International

**Management Tools:** Version One, JIRA, Rally, Microsoft Project.

**Professional Experience**

**Senior Project Manager/ Sr Scrum Master**

Cisco, San Jose, CA Dec’ 2020 – Present

* Plan, Prioritize the work management, resource allocation, mitigation plans for the risks and issues by taking preventive as well as corrective measures to run the program swiftly.
* Facilitates and acts as liaison among multiple project development teams. Co-ordinates and publish plans with partner systems and their release schedules to help resolve the inter-team dependencies.
* Creates alignment with executive leadership team and shares the status reports of Program and Individual Project progress, resources, and budge for key stakeholders such as executive management.
* Collaborate with intra company teams and also external vendors for smooth transition release of the projects.
* Coordinated and led refinement sessions, architectural design discussions, and feature reviews.
* Actively participated in Scrum team ceremonies which can include technical refinement sessions, retrospectives, sprint reviews and daily stand-ups.
* Assisted scrum masters with obtaining, compiling, and presenting team metrics and status updates.
* Worked with cross teams of the Product team and project leadership to identify and manage team dependencies.
* Pursued incremental delivery constantly by looking for ways to meet business goals and learn from members and end users through frequent, measurable enhancements.
* Worked collaboratively and used best practices with the delivery team(s) to support backlog refinement, planning, and long-term release planning.
* Leading organization wide initiatives such as Tech Talks, Hackathons and Podcasts.

**Project Lead/ Scum Master**

AFLAC, Columbus, GA Oct’ 2018 – Feb’ 2020

* Mentoring offshore team, reviewing the efforts and results.
* Helps the business streamline the product and release backlog in line with overall Program objectives and goals.
* Supported business strategy by forming a backlog of features and user stories for use by the delivery team(s).
* Articulated requirements for each user story with detailed acceptance criteria into consumable artifacts.
* Used data and insights effectively from multiple sources that benefits the business and the members.
* Co-ordinates with partner project teams and their release schedules to help resolve the inter-team dependencies
* Communicates the overall Program status and roadblocks to stakeholders including executive management and makes proactive recommendations to remove them, leading to the on-time and on-budget delivery of the project.
* Facilitate meetings, demos and decision-making processes in order to ensure quick inspection and proper use of adaptation process.
* Participated in product roadmap planning, including assisting with high level estimate discussions.
* Prioritized and maintained sprint team backlog that aligns with product management feature roadmap.

**Senior Technical Member- Scrum Master**

Broadridge Financial Solutions, India Dec’ 2014 – Apr’ 2018

* Leads and Manages product development teams.
* Owns the project schedule and meet all feature deadlines by proactively identifying and mitigating any engineering roadblocks.
* Using Agile methodologies to ensure the development teams have the resources to meet deadlines.
* Responsible for Scrum ceremonies and deliveries.
* Help the team understand the need for clear and concise product backlog items.
* Responsible for preparing Project Metrics, Reports, Closure and Release Documents.
* Trained teams on agile process
* Coached the Manager, Scrum Master & Teams for agile process.
* Drive Agile process implementation across Manager, Scrum Master & Teams

**Lead SDET**

GSS InfoTech, India Jul’ 2011 – Nov’ 2014

* Led offshore Testing team for Automation- Selenium webdriver using Java.
* Preparing Project Metrics, reports, Closure and Release documents.
* Responsible for removing the impediments for the team.
* Interacting with the Client Product owners, Business users, Business Analysts, Developers and Testers to gather the required information.
* Participating in Design review meetings to understand the technical and functional systems overview of the applications.
* Help Business users in UAT by providing the test data and other required information and responsible to get sprint sign off for release.