**Name: Sid Meel**

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**Title: Sr. Business Analyst**

**PROFESSIONAL SUMMARY**:

Solution-Oriented and Innovation Driven **Business System Analyst with around 10+ years** of **Professional IT experience** in all phases of **SDLC**. Well-versed in bringing clarity to complex situations in any challenging environment with a diverse skill set in **managing**, **designing** and **implementing** integrated **Business Systems**, translating **business processes** into requirements and system solutions utilizing **Waterfall** and **Agile** methodologies. Well experienced and knowledgeable in the fields of **Telecom** **Industry**, **HealthCare, Pharma Industry**, **Finance Industry (payments & Billing)**.

* Experienced and well versed in Software Development Methodologies like Waterfall, Scrum, Kanban, and Waterfall-Scrum Hybrid. Profound knowledge of Extreme Programming, RUP and Spiral Methodologies.
* Experienced in **Azure SQL** Services - Created **Azure SQL** database, performed monitoring and restoring of **Azure SQL** database. Performed migration of Confidential **SQL** server to **Azure SQL** database.
* Adept in the Workflows of Insurance Industry with solid knowledge about **Property & Casualty, Life Insurance, Health Insurance** and **Reinsurance concepts** with **CRM (Salesforce), ETL tools (Informatica), Content Management Systems, Master Data Management (MDM)** andmanagement of **Metadata Repositories**.
* Expertise in **Claims Processing**, **Payment** **Billing**, **Quote** and **Bind operations**, **Quality Management** and **Risk Management**. Hands on experience in working with project management techniques like **PERT** and **CPM**.
* Managed **Azure DevOps** for project life cycle including identifying **Epics, Features, Stories** and **Tasks**.
* Worked in Pharma/ Supply Chain, WMS, Stores, Logistics & Distribution, inventory controlling, materials planning, warehouse, and operations management. **SAP, ERP, Tally, Oracle** software**, WMS** system implementation & Inventory accuracy, stock controlling.
* Experienced in Financial industry, **Credit Card, Investment Banking (GL, Check Payments, Billings and Point of Sales).**
* Experience in analyzing, designing, managing, implementing, and testing software products/projects. Involved in **Business Process Re-engineering**, **Business Process improvement**, **elicitation**, **requirement analysis**, **planning**, **monitoring**, **change management** and **validation** using various management tools and techniques.
* Experienced with Medicare and Healthcare insurance, as well as medical standards (HIPPA and HL7).
* Expertise in **GAP** Analysis, Impact Analysis, **SWOT** analysis, Cost Benefit Analysis and Project Feasibility study.
* Skillful in networking with individuals at various levels while organizing elicitation sessions like Interviews, Brainstorming, Focus groups, Requirement workshops, and **Joint Application Development (JAD)**sessions.
* Installed a Manhattan WMS (Warehouse Management system) in the DC to handle all the across-docking messaging from Trends.
* Elicited requirements using techniques like Surveys/ Questionnaires, Document Analysis and Interface Analysis.
* Worked with **Subject Matter Experts** to understand **Key Performance Indicators** (KPIs’) and **Service Level Agreements** (SLA) to enhance application performance through data exchange between external Web services.
* Skilled in converting requirements gathered to standard documents like **Business** **Requirement Documents** and **Functional specification Documents (FSD)**, **Use Case Models**, **User Stories**, and **Data Flow Models**.
* Adept in the agile scrum framework and implementation of tools like **Jira, Confluence, RTC** and other tools for **DevOps.**
* Expertise in creating prototypes like **Screen Mockups** and **Wireframes,** and developing **UML models** like **Use case diagram, Activity diagram,** and **Sequence diagram** with a solid understanding of **Class diagrams**.
* Analyzed and maintained triple constraints in a project. Skilled in handling Change requests and analyzing impact of the change, creating **Impact Analysis Report**, and processing it through **Change Control Board (CCB).**
* Experience working with database environments like **Oracle SQL Server**, **MS Access** and **MySQL**. Worked on **SQL Profiler** acquiring performance data. Worked on Backup and restore databases, **code promotion**, **grant user access** by determining the **Atomicity, Consistency, Isolation** and **Durability (ACID) properties**.
* Extensive hands-on and HealthCare management experience in a variety of projects involving the **customization, design, development, implementation, and testing** of automated systems to support day-to-day business operations.
* Involved in **performance tuning** of **SQL procedures** for execution-using **Indexing, Oracle Hints, Materialized views**, and also used aggregate and analytical functions. Created and maintained objects including **tables, views, synonyms, indexes, Table Partitioning** and **sequences** and extensively used **select statements.**
* Frequently used Data Definition Language, Data Modeling Language, and Data Requirement List in SQL to perform **Create-Read-Update-Delete (CRUD)** operations on DBs including joins, triggers and stored procedures.
* Adept in **Data Warehousing** concepts like **OLTP, OLAP, Conceptual modeling, logical modeling, Star Schema, Snowflake schema, Facts, Dimensions, Measures, Top-down** and **bottom-up approaches.**
* Proficient in creating Data Mapping Specification document, **Entity Relationship (ER) models**, and dimensional models. Worked on **data profiling, data cleansing** and **data validation**in **Data Warehouse projects.**
* Data Processing experience in **designing** and **implementing Data Mart applications**, mainly transformation processes using **ETL tools Microsoft SSIS, Informatica PowerCenter** and **Informatica DVO**.
* Skilled in **Quality Control (QC)** activities like developing and reviewing **Test plans, Test Scripts** and **Test Cases**. Created **Requirement Traceability Matrix (RTM)**to make sure that all the requirements are tested. Involved in **Test Execution, Test Automation, Issue tracking, Issue Resolution and Report Generation.**
* Experienced in supervising and assisting in **Black Box Testing, Functional Testing, Integration Testing, System Testing, Regression Testing, Performance Testing (Load/Stress)** and **User Acceptance Testing (UAT)** using **Load Runner, Bugzilla, JIRA, cucumber, Test Director, Selenium, HP ALM/QC** and **HP QTP.**
* Experience in preparing and documenting the **User Acceptance test (UAT) plan**, **UAT test cases**and obtaining the necessary sign offs from **Subject Matter Experts (SME)** and other concerned business units.
* Expertise in developing documents for different **web services** like **SOAP (WSDL, XML)** and **REST (XML & JSON)** under various architectures like **Three-Tier Architecture** and **Service Oriented Architecture (SOA).**
* Proficient in **SDLCs** best practices in **Extreme Programming (XP)** such as **Test-Driven Development (TDD)**, **Behavior Driven Development (BDD)** and **Acceptance Test Driven Development (ATDD).**
* Excellent understanding of **Scaled Agile framework (SAFe)**and **Scrum** framework including Scrum Roles and Scrum Artifacts. Facilitated Scrum ceremonies like **Daily Scrum, Sprint planning, review** and **Retrospective**. Used several **Prioritization** **(MoSCoW, Kano)**and **Estimation** techniques in **backlog grooming sessions.**
* Involved in training of end users and documenting and drafting of **training manuals** for end users.
* Experience handling multiple projects in a fast-paced cross functional environment, efficient **team player** with strong leadership skills, excellent interpersonal skills and strong verbal and written **communication skills**.

**Technical Skills:**

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| Methodologies | Waterfall, Agile-SCRUM, Scrum-Waterfall Hybrid, Kanban, SAFe |
| Business Modeling Tool | MS VISIO, Mock-up Screens, Lucid Chart |
| Project Management | Azure DevOps, Rally, JIRA, SharePoint, TFS, HP ALM, Trello, Confluence |
| Operating Systems | Windows, Mac OS, Ubuntu |
| Data Warehousing | Data Modeling, Data Marts, OLTP, OLAP, Data Mining, Slicing/Dicing, Roll Up/Drill Down, Pivot |
| Database/ETL | MS Access, Oracle DB, SQL Server, Informatica- Power Center and Data Quality, SSIS, Erwin. |
| Reporting/BI | Tableau, Oracle’s Business Intelligence Enterprise Edition (OBIEE),  SSRS, IBM Cognos, Microsoft Power BI, Talend. |
| Language | Java, C++, HTML, XML, SQL version 2014, VB Script |
| Defect Tracking/ Testing Tools | HP QC, Load Runner, Bugzilla, JIRA, Test Director, Soap UI, Cucumber, Gherkin, Selenium, HP ALM, HP QTP, XSLT |
| Miscellaneous | Microsoft Office, NetMeeting, Adobe Photoshop, SSH, Salesforce, Google Sketchup, Ansible, RedHat JBoss BPM suite, draw.io, Zoom, HipChat, Guidewire, Wareshouse Management System, Duck creek |

**Professional Experience:**

**Client: Alaska Credit Union, Anchorage, AK Jan 2022 – Present  
Role: Sr. Business Systems Analyst   
  
Roles and Responsibility:**

* Responsible for Requirement gathering, Business **Process flow**, Business Process Modeling and Business Analysis with **Document and Records Management**.
* Guided multiple Branch Managers in best practices for utilizing the MS Teams platform and prepared **guidebooks** for multiple teams.
* Created **Porting Reports** for multiple departments and collaborated with PureIP on **weekly ports**.
* Prepared and presented Business Requirement Document **(BRD)** andFunctional Requirement Document **(FRD)** .
* Managed day-to-day project activities and coordinated tasks with other teams.
* Performed **Gap analysis** by identifying existing technologies, documenting the enhancements to meet the end state requirements.
* Worked with the business Stakeholders and **SMEs** to define business requirements and analyze the functional requirements.
* Scripting in the **ServiceNow** platform using **JavaScript** including Business Rules, Client Scripts, UI Actions, UI Pages, etc.
* Assisted the **Service Catalog** and Request Fulfillment Process Owners in the end-to-end process of reclassifying the catalog items in the record producers on the portal and classic view for improved user visibility and easy navigation.
* Involved in all phases of Software development life cycle (**SDLC**) using **Agile Scrum** methodology.
* Coordinated relationships with business & technical teams to detail user stories (**requirements**) to be approved for Sprint & Release planning.
* Worked on implementation of Warehouse Management system (WMOS) for my clients e-commerce warehouse as product business.
* Review existing IT processes in **ServiceNow** to identify areas of improvement and enhancement.
* Experience developing stories and grooming backlogs.
* Extensively interacted with both subject matter experts and business stakeholders to create Business process diagrams for the **as- is** process and the to-be process.
* Experienced in working projects including Credit Cards/ Gift Cards Test, Enterprise Payment foundation. Billing and check payment histories over the client maintenance frame.
* Managed and tracked change control process of requirements and design changes.
* Functional knowledge and experience with IT Service Management (**ITSM**) processes: Incident, Problem, Change, Release, **SLM**, Service Catalog, **CMDB**, Asset, and Knowledge Management.
* Documented the changes, issues and their impact on the system design and delivery.
* Created and Maintained Test Plans, Test Scenarios, Test Cases and collected Test Data for successful completion of **Functional Testing**.
* Defined and created filter conditions, tables and new **KPI** source for performance metrics relating to incidents, problem, catalog task metrics, change and met response/resolution **SLA**.

**Environment**: Microsoft PowerPoint, User Stories, Microsoft Word, Software Development Life Cycle (SDLC). Elicitation, Functional Testing, Process Engineering, Warehouse Management system – WMS, Cross-functional Team Leadership, Requirements Gathering, Analytical Skills, Asset Management, Continuous Improvement, Microsoft Excel, Business Analysis, Agile Methodologies, ServiceNow Administration, IT Service Management, Agile & Waterfall Methodologies, Technical Writing, Project Planning.

**Client: Optum Health, Eden Prairie, MN**  **Jul 2020 to** **Dec 2021  
Role: Sr Healthcare Business Analyst   
Roles and Responsibility:**

* Extensively involved in implementation of effective requirements practices, including gathering User Requirements, and analyzing User Requirement Document (URD), and functional specification document (FSD), use and continuous improvement of a requirement gathering processes.
* Applied RUP methodology with its various workflows, artifacts and activities to manage life cycle from inspection to transition phase.
* Acted as liaison between external clients and SMEs to generate and standardize product requirements specification documents such as URS/FRS/Use Cases.
* Employed UML methodology in creating UML Diagrams such as Use Cases, Sequence Diagrams, State Diagrams, Activity Diagrams and business process and workflows.
* Involved in implementing Six Sigma practices to systematically improve processes and standards and by eliminating defects.
* Solid understanding in detecting, analyzing and Rectifying the Issues in WMS (Wareshouse management system).
* Assisted JAD sessions to identify the business flows and determine whether any current or proposed systems are impacted by the EDI X12 Transaction, Code set and Identifier aspects of HIPAA.
* Involved in GAP analysis, mapping, implementation, and testing for processing of Medicaid Claims. Worked on EDI transactions: 270, 271, 835, and 837 to identify key data set elements for designated record set.
* Experienced on various software and customer relationship management (CRM) packages and integration of Merchandising systems with Warehouse Management Systems.
* Involved in designing & determined 3-tier architecture for the claim processing system. Assisted team lead in developing Requirements Traceability Matrix (RTM) to trace the relationship between business and functional requirements to test cases.
* Prepared and executed different Test Cases and Test Scripts.
* Involved in conducting Functionality testing, Integration testing, Regression testing and User Acceptance testing (UAT). Provided analysis and insight to QA Team in defects and bugs tracking.

**Environment:** Waterfall-Scrum Hybrid, Azure DevOps, Rational Rose, Rational Respro, data mapping, Microsoft Word, OMS, Power Point, Excel, Word Perfect, WMS – Warehouse management Systems, Agile, SQL, Microsoft Word, Power Point, Excel, Outlook, PSP Studio, Word Perfect, RUP, MS Office, Business Objects, XML, ClearQuest, SQL/Excel, PowerBI

**Client: AT&T, Denver, CO Nov 2018 - Jun 2020**

**Role: Sr. Business Systems Analyst**

**Roles and Responsibility:**

* Gathered Business Requirements, defined the scope of the project, analyzed and prioritized requirements, performed data mapping from source to target.
* Developed customized business strategies and identified high potential business opportunities.
* Responsible for collecting and documenting the business and technical requirements for the Network applications which interface with the OSS/BSS applications.
* Manage all aspects of launching a new contact center such as testing of new capabilities and cutting over from old call centers to new contact centers.
* Planned, coordinated analysis, design and extraction of encounter data from multiple source systems into the data warehouse relational database (Oracle) while ensuring data integrity.
* Worked on Order Management Systems (OMS), ERP systems and Customer Relationship Management (CRM).
* Participated in functional design sessions, creates and executes SQL test scripts, and aids in the solution of data issues.
* Collaborated with stakeholders / subject matter experts to gather and document business requirements for various technical systems managed by DW Operations
* Identify integration needs and drive integration design to assure that contact center technologies have access to required data.
* Analyzed the complete supply chain, from receiving and order OMS (Order management system), WMS (Warehouse management Open system) and completing processing till final delivery to customer.
* Created context and workflow models, information and business rule models, Use Case and Object Models during the analysis using Rational tools.
* Created correlation and regression statistical analyses in MS Excel on the relationship that crude oil prices have on other oil commodities.
* Utilized Right Fax, MS Office Suite, Sales Contract Management System (SCM) and Avaya call management system to document, test, train and perform daily responsibilities.
* Taken care of working on implementation of Warehouse management system (Manhattan WMOS) for end user production server.
* Has technical expertise in SQL, MS Access, Tableau, SAS, SSRS, SSIS, Jira, MS Excel, Power BI, Crystal Reports, Database Design, Data Warehouse Design, Salesforce.com, Salesforce Marketing Cloud and Visio.
* Strong Understanding of Enterprise OSS/ BSS architectures for billing system and Customer service.
* Acting as a subject-matter expert in the Contact Center Domain for IVR and Call Routing.
* Provided consultations and support to the BSS (Business Support Systems) and OSS (Operations Support Systems) platforms. Worked on the Order Management and Revenue Management modules.
* Required to support Interactive Intelligence Contact Center initiative and applications.
* Responsible for site readiness for MCC Multi Channel Contact Center technology click to chat, voicemail, email, click to talk, video chatting.
* Involved in designing the ETL testing strategies for functional, integration and system testing for Data warehouse implementation.
* Conducted JAD sessions with stakeholders, end users and SME, to determine the critical business processes and identification key functional requirements.
* Tools used include SQL Server 2016, SSMS, SSRS, SSIS, Power BI, MS Access, Visual Basic and SharePoint.
* Part of the technical leadership team managing the overall end to end implementation of OSS/ BSS from system integration to COTS product deployment & to liaise between the customer, development team and system integrator regarding software functionality throughout SDLC.
* Created Excel spreadsheet analyses to track spend by business units.
* Created detailed mapping documents and technical specification documents mapping the fields between multiple databases and the reporting data warehouse.
* Manage all aspects of launching a new contact center such as testing of new capabilities and cutting over from old call centers to new contact centers.
* Responsible for handling the production environment onsite and by leading the team in delivering solutions to our customers in the communication sector.
* Validated the test data in DB2 database on Mainframes using SQL queries.
* High level OSS/ BSS solution design mainly around the service delivery for various Convergent Services.
* Extensively used T-SQL queries to analyze the data and write test cases as part of UAT.
* Helped implement JIRA Safe methodologies in the project.
* Maintained and reviewed the test cases with testers.

**Environment:** Waterfall-Scrum Hybrid, Azure DevOps, Rational Rose, Rational Respro, data mapping, Microsoft Word, OMS, Power Point, Excel, Word Perfect, Warehouse Management System – WMS, Agile, SQL, Microsoft Word, Power Point, Excel, Outlook, PSP Studio, Word Perfect, RUP, MS Office, Business Objects, XML, ClearQuest, SQL/Excel, PowerBI

**Client: Bank of America, Kansas City, MO Sep 2017 - Oct 2018**

**Role: Business Systems Analyst**

**Roles and Responsibilities:**

* Worked closely with Managers and Development Teams primarily in an Agile software development environment to ensure that new feature requirements are clearly documented, communicated, and delivered.
* Performing business analysis including workflow analysis, business information requirements and mode.
* Analyzed User Requirement Document, Business Requirement Document (BRD), Technical Requirement Specification and Functional Requirement Specification (FRS).
* Prepared and analyzed AS IS and TO BE in the existing architecture and performed Gap Analysis. Created workflow scenarios, designed new process flows and documented the Business Process and various Business Scenarios and activities of the Business from the conceptual to procedural level.
* Used the guidelines and artifacts of the Rational Unified Process (RUP) to strategize the Implementation of RUP effort in different iterations and phases of the Software Development Life Cycle.
* Involved with all the phases of Software Development Life Cycle (SDLC) methodologies throughout the project life cycle.
* Performed Data Analysis and created Data Mapping template and assisted in creating Data modeling.
* Developed Conceptual and Logical ER diagrams for the database. Created Data Dictionary for the data models.
* Worked on Various online banking projects like setup check payment, Point of sales, Billing issues, Browser variations, keep the change, online banking mail communication with live customers, authentication flow, Alerts mails to customer etc.
* Worked with QA team to design and develop Test Plan and Test Cases to perform User Acceptance Testing (UAT), Functional Testing and Regression Testing.
* Assisted in Designing data models and conducted normalization and denormalization of data to fit OLTP and OLAP frameworks, slicing and dicing of data marts for analytical decision-making support.
* Identified Source systems for financial data profiling of Billing and Budget processes.
* Gathered Knowledge on Home Loans Point of Sale and Loan Origination System, Product guidelines.
* Integrated various OLTP to the OLAP by using SSIS/SSAS as an ETL tool and using SSRS as reporting tool.
* Assisted in increasing Data Integrity by performing Data Normalization and adding Data Verification and Validity to maintain accuracy and effectiveness of data.
* Successfully implemented automation of Oracle Revenue Management and Billing (ORMB) workflow using Selenium as per requirement.
* Understood core processes of the departments to provide input on re-engineering or streamlining opportunities.
* Performed Data Mining to find correlation and pattern in existing data and constructed SQL queries.
* Played a key role in the planning, testing, and implementation of system enhancements and conversions.
* Used ETL to map data and assemble data repositories and create data marts.
* Used Data Center for Integrating Legacy systems and supporting decision making.
* Assisted in increasing Data Integrity by performing Data Normalization and adding Data Verification and Validity.
* Assisted in the implementation of Enterprise Data Warehouse with individual data marts to address areas of business.
* Assisted with SNOW-flake schemas in the Dimensional model architects to provide business rules.
* Maintained Bill Inman and Ralph Kimball Paradigms.
* Understand the Software Development Life Cycle and experience in system architecture mapping.
* Designed and developed all Use Cases and UML models using MS Visio.
* Proficient in creating Use Cases, Sequence Diagrams, Collaboration Diagrams, Activity Diagrams, and Class Diagrams.
* Developed timelines for project delivery, and managed projects and resources to successful completion.
* Managed and coached consultants about the department’s processes.
* Authored progress and completion reports, which were submitted to the program manager on a weekly basis.

**Environment:** Waterfall – SCRUM Hybrid, MS project, MS Office (Word, Excel, PowerPoint and Visio), MS Project, MS SQL 2008, SSIS, SSRS, SSAS.

**Client: Molina Healthcare, Long Beach CA Oct 2016 – Aug 2017**  
**Role: Business Analyst   
Roles and Responsibilities:**

* Review electronic claims and processes data as required into the claims system, resolved computer generated correct conditions, and determined right payment
* Exercised excellent judgment, interpreted medical claim data and contracts
* Coded denied claims depending on the complexity involved.
* Also worked on multiple 837s and multiple Eligibility (270/271) and healthcare claim status (276/277). Responsible for the development and implementation of HIPAA EDI Map sets 270, 271, 276, 277, 820, 834, 835, 837
* Managed the EDI implementation of a Key Automotive 837/835 change-only enrollment transaction.
* Involved in mapping Warehouse EDI documents such as 837, 820, 270, 277 and 276.
* Developed an implementation guide for Partners for EDI X12 transactions such as 834, 835,837,270 and 271.
* Review patients' billing statements to ensure accuracy of information
* Co-ordinate and ensure all the appropriate reviews are completed for the test scenarios and test scripts. Involved in Automation and test data management activities.
* Processed Medicaid claims and worked on X12 format of EDI 837 and EDI 835 for Medicaid claims.
* Accessed Diagnosis Master File and Crosswalk Mapping file to use ICD Diagnosis and Surgical Procedure Codes.
* Performed GAP Analysis to make sure that all requirements were covered by test cases.
* Denial claims are coded to different alphabets depending on the complexity involved and team members are allocated to follow on the, assigned queue for successful payment.
* On Claims Support Process - The team is responsible for updating all the provider information in the database.
* The process involves enrolling the provider in various managed care plans and updating the contract information.
* Working remotely with offsite team to understand the processes, identify gaps & provided a process solution based on the requirement.

**Environment:** Waterfall, Wireframes, Java, Apache Tomcat, JavaScript, Eclipse, SOAP UI, MS Office Suite, MS Visio, MS Project Professional, HP LoadRunner, Mockup screens, UML, V model, HP ALM, GAP Analysis, Tableau, Informatica Power Center, D&B direct API, Web Services, IBM-MDM, XML.

**Client: Automatic Data Processing (ADP), Pasadena, CA (Onsite) Jan 2015 – Sep 2016**

**Client: ADP India Pvt Ltd, Hyderabad, India (Off-shore) Feb 2013 – Dec 2014**

**Role: Business Analyst**

**Roles & Responsibilities:**

* Involved in various phases of Software Development Life Cycle (SDLC) of the application like Requirement gathering, Design, Analysis and Code development.
* Generated Use case diagrams, Class diagrams, and Sequence diagrams using Rational Rose.
* Worked on enhancing functional and non-functional aspects of Point of Sale (POS) application based on the requirements received from business Store Operations, Loss Prevention business, and Compliance teams.
* Build Platform features, user stories, and maintain backlog with priorities, using Rally and JIRA platforms; Drive HLD, Low Level, and Integration (SOAP, REST, JSON, XML, etc) Designs.
* Documented detailed workflows illustrating the enhancements made to POS and data exchange between POS and other in-scope systems.
* Responsible for end of day modules and system set-up modules for the detailed design of application in UML with 5 other teams working on different parts.
* Worked as a Salesforce Chatter App with the organization and regularly participated in the meetings and chatter community.
* Tracked, analyzed and interpreted trends in sales and inventory and created reports to track inventory.
* Held functional specification document FSD walk-through with stakeholders and also organized follow-up sessions to review revisions and clarify questions that surfaced during review sessions.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
* Designed and developed client-side graphical user interfaces using HTML, JavaScript, JQuery, and CSS.
* Used Firebug for application webpage troubleshooting and Eclipse debugger for the bug fixes.
* Evaluated and solved defect tickets by coordinating with DBAs, Help Desk and my junior Java team.
* Implemented and managed SQL database for use in background for security and internal proprietary processes.
* Created dynamic XSL to transform XML to target platform language such as HTML.
* Developed Notification and Customer Classes.
* Developed server-side code for internal and external web applications.
* Write unit tests, automated regression tests and tracking defects as they occur.
* Achieved 100% testing coverage within given critical deadlines.
* Documented manual testing procedures for the entire application with emphasis on Regression and Integration Testing.
* Performed Data-Driven Tests by using different sets of data and checked whether the information entered is updated into the database.
* Reported the defects in HP Quality Center and coordinated with the QA Lead and Business Analyst.
* Participated in triage calls to better understand the architecture of the system.

**Environment:** Waterfall, Wireframes, Java, Apache Tomcat, JavaScript, Eclipse, SOAP UI, MS Office Suite, MS Visio, MS Project Professional, HP LoadRunner, Mockup screens, UML, V model, HP ALM, GAP Analysis, Tableau, Informatica Power Center, D&B direct API, Web Services, IBM-MDM, XML.

**Education:**Bachelor’s in Computer Science from Delhi University – Graduated in May 2012.