***Syed Inamul* Ph.no.** **(832)-749-8822**

**Sr. Salesforce Developer/Administrator Email: syed.inamul14@gmail.com**

***Summary***

* Around 9 years of experience in **Software development** in **Salesforce** Professional with experience in **SFDC** **Salesforce.com CRM platform** using **Lightning**, **Visual force**, **Apex** **Technologies as Developer & Admin**. & experience in **Java** **Development.**
* Experienced in all phases of **Software development life cycle (SDLC),** quality management systems and **project life cycle processes.**
* Experience in Administration, Configuration, Implementation, **Lightning**, and support experience with **Salesforce** **platform.**
* Good working experience in various capacities such as **Salesforce** developer, **Salesforce** Administrator, **Force.com** developer and business analyst and involved in various phases of entire project from requirement gathering, architecture development, implementation, training the end users. Rich experience in Administration and Development of **Sales**force.com CRM using Force.com, **Visual force**, and **APEX**.
* Strong Knowledge about Sales cloud, **Service cloud**, Community Market Configuration, and Customization and good understanding with Client/Server architecture, Object oriented design techniques and web application design
* Experience in security and sharing model, SSO, **Salesforce** Configuration, desktop/mobile integrations. Expertise in developing **Salesforce** **Lightning** Apps, Components, Controllers and Events. Experienced in **JAVA**/**J2EE technologies, Oracle and SQL.**
* Expertise in designing of Custom Objects, Custom Fields, Pick List, Role based page layouts, Workflow Alerts & Actions, Validation Rules, Approval Processes, Custom Tabs, Custom reports, Report folders, Report extractions to various formats, Design of **Visual Force** Pages, Record Types, Dashboards, and Email generation according to application requirements.
* Experience in developing **Visual force** pages and Custom Objects using **Apex** Programming on **Force.com Platform.**
* Expertise in developing **Apex** classes, Controller and Triggers on **Force.com** platform to customize application according to the functional needs and strong understanding with **Force.com** MVC Structure. Created Custom objects for Quote and Quote lines and captured quote information for CPQ Expertise in Data Migration from Traditional Applications to **Salesforce** using Import Wizard and Data Loader Utility.
* Extensive experience in customizing the User Interface of **Salesforce** CRM using **Apex** Programming, Custom Controllers, **Visual force**, **CSS** and Omni **script**, **JavaScript**. Experience in integrating **SFDC** with Legacy applications **(SAP, ACT) using Web Services API.**
* Experience in customizing Data model of **Sales**force.com CRM using Workflows, Triggers, Validation Rules, and Approval Processes.
* Experience with APPTUS CPQ for subscription, billing, invoicing and can take control of sales process from Quote to Cash.
* Closely worked with **Sales**force.com consultants for implementing the business solutions for their client requirements, using APPTUS CPQ within the exclusively developed framework. Extensive experience using **Salesforce.com Administration**, Creating Roles, profiles, Page layouts. Delivering service everywhere through Field service **lightning**, **Omni Routing**, Social Customer Service.
* Worked in all phases of **Software Development Life Cycle** (SDLC) of **Sales**force.com implementations.
* Interacted with Customers in requirements gathering, brainstorming sessions, preparing, BRD, Technical Solution Design (TSD) for **Sales**force.com implementations. Extensive experience in customization, configuration, Eclipse IDE, **Apex**, **Visual force** pages.
* Configured various channels such as Voice (IVR call flow setup), Chat, Email, and SMS, Open CTI integration with CIC 4.0 and **Salesforce** **CRM** application. Proficient in using tools like **Force.com IDE on Mac and PC environment**. Worked on both **lightning** frameworks Aura and LWC.
* Experienced in defining custom formulas and creating validation rules to suit the needs of the data model and ensure data quality.
* Configured the Mule process for fetching the data from topic and makes web service calls to the middle tier Mule ESB for processing. Worked on **MULE API** manager and **RAML (RESTful API modeling Language).** Performed deployment through Change set and ANT.
* **Full SDLC** designing and implementing **Salesforce** or other **CRM platforms (Siebel, Oracle, Microsoft), and/or CPQ, Apttus, Steel brick** technologies. Hands on experience in using the Aura framework and **Salesforce** **lightning** Design System (SLDS).
* Experience in using client side and server-side controllers in **Lightning** Design. Working experience with computing Cloud.
* Technical Knowledge about **Salesforce** **lightning** schema builder, process builder, app builder, components and **lightning** connect.
* Creating **lightning** pages using Web Component, controller, helper, style, documentation, render, design, SVG. Experience in building re-usable **Lightning** **web components** and using **Lightning** Framework. Good exposure on Design Patterns (Creational, Structural and Behavioral).
* Involved in developing **Salesforce** Lightening Apps, **Lightning** **Web Components**, Controllers and Events.
* Good experience in developing **Salesforce** **Lightning** Apps, **Lightning** **Web Components**, Controllers and Events.
* Implemented **Salesforce** **Lightning** **Web Components** for small set of users within the organization.
* Technical Knowledge about **Salesforce** **lightning** schema builder, process builder, app builder, components and **lightning** connect.
* Experience with the integrating **SFDC** and **App Exchange** partners such as **MARKETO, CPQ/APTTUS (Configuration, Price & Quote)**
* Experience in Apttus CPQ Configuration and involved in quoting and pricing, order management, product configuration.
* Hands-on Experience working across various **SFDC** implementations that are covering Sales cloud, and CPQ with Steel Brick.
* Worked with client side developers and business analysts in developing configuration models in the CPQ workflow.
* Experience with Apttus CPQ for subscription, billing, invoicing and can take control of sales process from Quote to Cash. Generated Revenue recognition status automatically with CPQ. Experienced in creating and activating the Marketing Campaigns in **Salesforce**.com.
* Involved in end to end QA and UAT testing and validation of CPQ including Products, Pricing, and Quoting etc.
* Design, develop and implement solutions for the **Salesforce** CPQ system deployed on the **Salesforce** platform.
* Extensive experience in developing enterprise applications using **Java** and J2EE technologies such as JSP, Servlets, Tiles, Struts, Spring, **XML**, XSL, **HTML**, **JavaScript**, JDBC and **CSS**. Good exposure to RDBMS, SQL and PL/SQL, writing SQL scripts for efficient report generation.
* Experienced in full life cycle application development from requirements gathering and design to UAT (User Acceptance Testing).
* **Salesforce** consultant who includes both administrator and developer work in sales and **service cloud**s
* Good knowledge on **Apex** development in creating custom Objects, custom Tabs, Triggers, **Apex** Classes, **Force.com** API, Standard Controllers, Custom Controllers and Controller Extensions. Experience with tools like **Apex** Data Loader, Eclipse IDE and **Force.com** IDE.
* Designed junction objects and implemented various advanced fields like picklist, Controller/dependent picklist Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, sharing rules and Approval Processes for automated alerts, field updates, and Email generation according to application requirements Experience with **Sales**force.com Sales Cloud, **Service cloud**, Community, and **Force.com** platform.
* Developed **Visual force** pages, Visual flow and Custom Objects using **Apex** Programming on **Force.com** Platform.
* Experienced in building Custom Applications that includes administration, configuration, implementing and support experience with **Sales**force.com platform. Used version controlling tool and leveraged the same for deployments through **Jenkins**.
* Excelled in working with various **sales**force.com standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Forecasts, Reports and Dashboards. Experienced in scripting languages like **HTML**, **XML** and **Java** **Script**.
* Experience creating Database design, Constraints, functions, Stored Procedures and SQL queries on SQL Server
* Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment. Versatile team player with excellent analytical and presentation skills. Experience on migrated VF Pages to LWC component and displayed in record pages.
* Strong understanding of fundamental business processes, excellent Communication and inter-personal skills with ability to work well in a dynamic team environment. Experience with Adobe Flash, **Service Cloud**, Sales Cloud and Chatter.
* Worked on Build record pages, home pages for different apps and given conditional rendering of dashboards for different profiles.
* Developed **Lightning** Component Framework and also built **Lightning** component using aura framework.
* Work Experience as a Software/**Salesforce** Developer in Analysis, Design, Data Modeling (Logical and Physical), and Implementation of Business Applications and coding. Worked with **SOQL**, **SOSL**, **APEX**, ETL, REST and SOAP API **Force.com** and **Web services** API.
* Experience with **Software Development Life Cycle** (SDLC) process, performing detailed analysis, collecting requirement, coding and unit testing, integration and system testing. Experience in Sales Computing Cloud & community cloud App Exchange products
* Experience in development of applications using **Salesforce**, **Apex**, **Visual force**, Aura, **Lightning**, **JavaScript**.
* Experience with Client interaction, adherence to client specifications, system enhancements, understanding business data flow, data relations and production system support. Experienced in debugging the code and Analysis the data for various reporting and analysis purpose.
* Experience in Scrum/**Agile** for project execution using Jira/Story Board tools for user story handling.
* Experience in implementation &Integration on **Sales**force.com using **Apex** (Classes, Controllers and Triggers), Batch **Apex**, **Apex** **Web Services**, and **Visual force** Pages. Integrated **Apex** with External services by making callouts that used SOAP and REST API.
* Experience in working with Visual Studio with **Force.com** Plug in environment for writing Business logic in **Apex** Programming Language.
* Strong Knowledge about Sales cloud, **Service cloud**, Community Market Configuration, and Customization and good understanding with Client/Server architecture, Object oriented design techniques and web application design
* Implemented **Salesforce** Development Cycle covering extensively in Sales Cloud, **Service Cloud** and Call Center
* Created many **Lightning** Components and server-side controllers to meet the business requirements. Experienced in migrating the standard and custom objects in standard experience to **lightning** experience.

***Education***

Bachelor of Computer Science, Andhra University Visakhapatnam, India - 2000

***Technical Skills***

|  |  |
| --- | --- |
| **Salesforce Technologies** | **SalesForce**.com, Force.com, Sales Cloud, **Service Cloud**, LWC, Lighting components, CPQ, Apttus CPQ, **Apex** Language, **Apex** Classes/Controllers, **Apex** Triggers, **SOQL**, **SOSL**, **Visual Force** Pages/ Component, s-Control, **Apex** **Web Services**, Partner WSDL & Enterprise WSDL, Work Flow and Approvals, Dashboard, Analytic Snapshots. |
| **Salesforce Tools** | **Force.com** IDE (Eclipse), **AJAX** Tool Kit, **Force.com** API tools (Data Loader), **Force.com** Explorer, **Force.com** Platform |
| **ETL Tools** | Data Loader, **Salesforce**-to-**Salesforce**, **Apex**- Explorer, Informatica. |
| **Languages** | **Apex**, C/C++, **Java**, J2EE, **HTML**, **XML**, **CSS**. |
| **Database** | SQL Server 2008, Oracle, My**SQL.** |
| **Web** | **HTML**, **XML**, **CSS**, JSP, **JavaScript**, WSDL, SOAP. |
| **Tools** | MS Office, Adobe Photoshop, MS Excel, Silverlight, Eclipse IDE. |
| **Web Servers** | IBM WebSphere 4.x/5.x, Apache Web Server, Tomcat 6.x |
| **Platforms** | UNIX and Windows (NT/2000/XP/Vista/7) |

***Work Experiences***

**Client ABB Motors and Mechanical Inc, Fort Smith, Arkansas March 2021-Present**

**Role: Sr. Salesforce Developer/Administrator**

* Developed **Lightning** components and **Lightning** apps to provide better and more interactive interfaces to end users, which help in sales enhancements. Developed the **Lightning** App, **Lightning** App Builder, **Lightning** Utility Bar, and **Lightning** Components.
* Added **Lightning** Component to Lighting Pages and Record Pages. Have worked on **Apex** classes, **Visual force** Pages, Controller classes and **Apex** Triggers for various functional needs in the application. Migrating the pages from classic to **lightning**.
* Developed various **Visual force** Pages, **Apex** Triggers to include extra functionality and wrote **Apex** Classes and Controller to provide functionality to the visual pages. Worked on Integrating SAP and **Salesforce** systems using SOAP and REST API's.
* Implemented Email to lead, Web to lead functionalities and Data Loader to bulk load leads data into **Sales**force.com from other databases and CSV files. Implemented Angular promises to handle asynchronous communication with our Rest API for various requirements.
* Used Email to Case, Web to Case features and created a community where the customers can create, update and manage their cases.
* Reengineered **APEX** code already in production to optimize trigger-based transactions for performance and speed as well as to work seamlessly with governor limits. Deployed applications from **sandbox** to **sandbox**/production using ant migration tool, Eclipse and Change Set.
* Integrated the **web services** by generating the necessary stubs from the WSDL files for extracting the data from the home-grown applications by using the home grown **web services**. Written **apex** REST web service classes for inbound calls to sales force.
* Used **SOQL** & **SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Help users with Chatter teams/groups and follow application as well. Provided ongoing **sales**force.com maintenance and administration services including periodic data cleansing, custom objects, workflows. Developed Sales Cloud to improve forecasting, campaign and partner portal. Involved in **Salesforce** Application Setup activities and customized the apps to match the functional needs of the organization.
* Created the email templates to be used in Workflows, Assignment Rules and Auto Response Rules related to Lead Management module in Sales Cloud. Experience working in **service cloud**, supporting cases, developed workflows and triggers for automated case resolution
* Experienced using **Salesforce** **Lightning** UI. Created **Lightning** Apps combining **Lightning** Design System, **Lightning** App Builder and **Lightning** Component features. Developed batch interfaces and processes to integrate **Sales**force.com with external systems.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in **Lightning** Applications.
* Created various profiles and configured the permissions based on the organizational hierarchy requirements, created an app Call Center in sales force and assigning users to Call Center application. Configured **Service Cloud** features and done service automated.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements. Designed the solution by customizing various standard objects of **Salesforce** (**SFDC**). Developed applications using **Force.com** CRM.
* Interacted with various business team members (JAD Sessions) to gather the requirements and documented the requirements.
* Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules, Components and **Visual force** Pages.
* Created workflow rules and defined related tasks, Time-triggered tasks, email alerts, field updates to implement business logic.
* Developed **apex** REST **web services** classes for external applications accessing **sales**force.com data with restricted access.
* Experience in modifying **Visual force** pages to be supported in **Lightning** Experience and good understanding of **lightning** mode and its features. Created Web-Lead, Big Deal Alerts, Custom Forecasting, Territory Management, Multiple Currency scrum
* Built **Lightning** components using Controllers, Handlers and using these components in **Visual force** pages and integration using **Lightning** Out. Used **Salesforce** **Lightning** Components for building customized components replacing the existing one.
* Upgraded some Apps from **Salesforce** Classic to **Lightning** Experience to develop rich user interface and better interaction of page.
* Involved in **Test** configuration Apttus within **Sandbox** environments to ensure that once users are granted access, all the aspects are fully functional. Experience in Data Migration from Traditional Applications to **Salesforce** using Import Wizard and Data Loader Utility.
* Deployed many applications on sales cloud, **service cloud** which includes the call center and marketing applications.
* Worked on **Service cloud** console application to create a new VF view of different cases at a time inform of tabs.
* Used **SOQL** **SOSL** with in Governor Limits for data manipulation needs of the application using **Force.com** Explorer.
* Used Sales Cloud integration solution between Inforce ERP applications and the Sales Cloud of force.com.
* Responsible for deployments to Production environment using Ant tool, change sets and **Force.com** migration tool.
* Worked on various **Sales**force.com standard objects like Case Management, Accounts, Contacts, Content, Reports and Workspaces.
* Proactively created **Apex** Triggers and **Apex** classes and also developed and managed complex workflows, approvals, validation rules, assignment rules and system triggers. Implemented wave analytics to track overall business which increased 20% of entire sales.
* Created Email Templates and Mail Merging Templates and was involved in doing the mail merge for different standard and custom objects.
* Creating a sync of contacts, email alerts, events and tasks between **Salesforce** to Outlook and Outlook to **Salesforce** successfully.
* Implemented **Web services** using REST API for integrations with internal systems as well with external third-party vendors.
* Responsible for writing **SOQL** & **SOSL** queries with consideration to Governor Limits for data manipulation needs of the application using platform database objects. Delivered ACV targets consistently every quarter, to hit annual targets and to grow Analytics Cloud.
* Proactively created **Apex** Triggers and **Apex** classes and also developed and managed complex workflows, approvals, validation rules, assignment rules and system triggers. Involved in Unit Testing, for the customizations and developments done during the project.
* Communicating regularly with the **SFDC** designated super users to support them in their role and Provide information and training on new features and functionality. Deployed the code developed in the Dev **Sandbox** to the **Test** **Sandbox** and the Production **sandbox**.
* Used sales force platform to automate the process and track the records of patients that is being stored.
* Managed users, Public Groups, Profiles, and Roles within the **Salesforce** CRM, this involved designating access to the applicable user within the user hierarchy. Working with **Salesforce** data tools such as Data Loader and Eclipse **Force.com** IDE for data migration.
* Developed **Apex** classes and Triggers, **Visual Force** pages and various Controllers like Standard and Custom Controllers.
* Implemented **Service Cloud** components like Service Console, Email to Case, Web to Case, Agent Scripting.
* Developed Custom debugger to catch all the transaction exceptions and log in custom log object.
* Designed various Webpages, Survey Documents in **Visual force** for capturing various customer enquiries and Implemented logic for migrating cases to different queues based on the type of customer enquiry. Worked on Web-to-Case and lead conversion.
* Involved in Designing **Visual force** pages with **JavaScript** Remote using client-side technologies like **JavaScript**, **AJAX** and **CSS**.
* Hands-on experience using Data loaders and S-controls and deployment and migration using Change sets.
* Worked on customization of Sales Cloud schema by customizing standard objects like Leads, Accounts, Contact, Opportunity and Products
* Own and manage **Sales**force.com **Service Cloud** related technology stack. Written **apex** REST web service classes for inbound calls to sales force. Created Workflows and Process builders to automate the process and developed Visual Workflows.
* Designed, Implemented and deployed the **Service Cloud** with various custom-built Page layouts, Custom tabs, Custom Apps to suit to the needs of the application also created various Profiles to enable the **Service Cloud** specific to them.
* Diagnose client issues with email sends from within the Marketing Cloud Application. Worked on Rotating and expiring the ads for different products in marketing cloud. Created Custom Objects, Fields, Validation rules, Permission Sets, Sharing Rules, and Rollup Summary Fields.
* Using **JavaScript** on the client side and **Apex** on the server side.

**Environment: Saleforce.com platform, Lightning, Apex Language, Visual Force Pages, Custom Component, Custom Controllers, Workflow & Approvals, Custom Tabs, Page Layouts, Email Services, sales cloud, service cloud, Security Controls, HTML, Web Services, WSDL, SOAP, Reports, Sandbox, ETL tools, Eclipse IDE Plug-in, sandbox, Ant, change point**

**Client: Alcon Inc. Fort Worth, Texas January 2019-Febuary 2021**

**Role: Salesforce Lighting Developer**

* Interacted with various business user groups for gathering the requirements for **Salesforce** implementation and documented the Business and Software Requirements. Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.
* Worked on **Salesforce** **Lightning** (**Lightning** Design Systems, App Design and **Lightning** Components).
* Involved for creating the Validation Rules, Workflow rules, Approval Process and Process Builder.
* Used **Service Cloud** to get the customer information together in an integrated platform that incorporates marketing, lead generation, sales, customer service and provides access to applications through the App Exchange. Developed component using **Lightning** Aura Framework.
* Created multiple **Lightning** Components, added **CSS** and Design Parameters that makes the **Lightning** component look and feel better.
* Worked on Service Console **Lightning** application, which contains multiple number of **Lightning** **web components** (LWC).
* Created multiple **Lightning** **Web Components**, added **CSS** and Design Parameters from LDS (**Lightning** Design System) that makes the **Lightning** component look and feel better. Developed multiple number of **Lightning** **web components** (LWC) regarding service case console page. Build **lightning** components, **lightning** apps, record pages, home pages and use events for dynamic use cases.
* Experience in **Force.com Apex** Classes, **Apex** triggers Integration, **Visual force** and **Force.com** API. Development using custom **lightning** **web components** (Aura and LWC). Customized existing **Visual force** to align with **Salesforce** new **Lightning** UI experience.
* Created **Lightning** **web components** (LWC) and apps combining **Lightning** Design system, **Lightning** App Builder and **Lightning** Component features. Used field level security along with page layouts in **Lightning** to manage access to certain fields.
* Implemented **Salesforce** **Lightning** **web components** (LWC) for small set of users within the organization, developed **Lightning** components and server-side controllers to meet the business requirements. Familiar with Apttus admin settings, Apttus custom settings and DocuSign settings. Worked with External objects in **Salesforce** which is another feature introduced with **Lightning** components.
* Migrating existing Aura Components and **Visual force** page to **lightning** **web components** (LWC) to improve application performance by following web standards, shadow DOM, custom elements, templates, ECMA **Script**, events.
* Implemented Quote to cash solution using Apttus CPQ and **Salesforce** integration for automating quoting, contracting and billing process.
* Involved in CPQ design and mapped to the **Salesforce** custom objects and involved in Apttus Advanced workflow approvals.
* Developed solutions on the **Force.com** platform, strong understanding of Apttus Contract **Lifecycle** Management and Apttus Configure Price Quote (CPQ). Experience in Apttus CPQ, LDAP and Integration with Share point. Developed component using **Lightning** Aura Framework.
* Developing CPQ Merge Service, Configuration and Pricing APIs (Apttus customization). Involved in end to end testing and configuration enhancements for the CPQ and CLM functionalities. Developed Web Service Callouts from **Salesforce** to External Applications using REST API.
* Created integration with Apttus CPQ and CLM applications and automating processes on **Salesforce** platform.
* Developed Custom objects, customizing tabs, **Apex** Triggers, **Test** classes for unit testing and code coverage.
* Implemented **Salesforce** **Lightning** Components for small set of users for customizing reports and dashboards.
* Created many Email Templates and Mail Merge Templates and was involved in doing the mail merge for different standard and custom objects in **lightning** experience.  Worked on Reports and Dashboards in **Salesforce** Classic and **Salesforce** **Lightning**.
* Used **SOQL** & **SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Used Visual Studio to develop the classes and triggers. Configured Chatter for the Users in the Organization for collaboration.
* Responsible for requirements gathering from business users and prepare technical requirement specification document Implemented **Agile** Methodologies in developing SDLC. Experience working across various **SFDC** implementations that are covering Sales cloud.
* Implemented **CSS** for **Visual Force** pages and experience working with Partner portal system and Add methods that can be called from **Visual Force** pages to Controller Extensions. Implemented Email-to-Case, Web-to-Case for automation of the case creation.
* Created Custom **Visual Force** components and attributes to override the look and feel of standard **Visual Force** components.
* Worked on Service Console **Lightning** application which contains multiple number of **Lightning** **web components** (LWC).
* Created multiple **Lightning** **Web Components**, added **CSS** and Design Parameters from LDS (**Lightning** Design System) that makes the **Lightning** component look and feel better. Deploy changes between different environments and work on **sandbox** refresh process.
* Experience in **Force.com Apex** Classes, **Apex** triggers Integration, **Visual force** and **Force.com** API. Development using custom **lightning** **web components** (Aura and LWC). Developed multiple number of **Lightning** **web components** (LWC) regarding service case console page.
* Created **Lightning** **web components** (LWC) and apps combining **Lightning** Design system, **Lightning** App Builder and **Lightning** Component features. Designed and customized **visual force** pages using controller extensions, custom controllers and standard controllers.
* Implemented **Salesforce** **Lightning** **web components** (LWC) for small set of users within the organization, developed **Lightning** components and server-side controllers to meet the business requirements. Performed Unit, Integration, Regression and User Acceptance Testing
* Created custom Dashboards for manager’s home page and gave accessibility to dashboards for authorized people.
* Migrating existing Aura Components and **Visual force** page to **lightning** **web components** (LWC) to improve application performance by following web standards, shadow DOM, custom elements, templates, ECMA **Script**, events. Implemented Single Sign-On with SAML on force.com.
* Worked with Approval processes that use Email Approvals and parallel Approval steps.
* Created Many-to-Many relationships and created Junction objects to implement Roll-up Summary fields to aggregate data from child records on the parent. Working with Administration activities like Users, Profiles, Permission Set Role, OWD settings and Sharing Rules.
* Used Tabular, Summary and Matrix reports to create Standard reports and Custom reports.
* Experienced in setting up Environment by enabling My Domain, Decompose the App in Components and build the **Lightning** App.
* Formatting and migrating user data into LE, Implemented **Salesforce** **Lightning** Components for small set of users within the organization.
* Developed Quote documents using X-Author for word, also developed customized login screen for community user and functionality to redirect user from **Salesforce** to Apttus CPQ Quote creation using APTTUS API's, **Apex**, **Visual force** and Triggers.
* Shared perspective and knowledge of Community Cloud Practice initiatives with team members. Integrated **Sales**force.com with external systems like Oracle and SAP using SOAP API and REST API. Deployed **Apex** using Visual studio IDE, **Force.com** Migration Tool and **Web Services** API. Migrating Metadata from one **sandbox** to another **sandbox** using visual studio and **Force.com** IDE tool.

**Environment: Salesforce.com Platform, Aura, Lightning Experience, Lightning Web Components, CPQ, Apttus CPQ, Apex classes and Controllers, Data Loader, REST, SOQL, SOSL, Scrum, Service Cloud, Custom objects, Custom fields, Web Services, Oracle, Visual Studio, Change Sets, Windows**

**Client: Good Leap, Roseville, California May 2016-December 2018**

**Role: Salesforce Developer**

* Worked closely with sales team and business analysts to perform detailed analysis of business and technical requirements and to design the solution by customizing various standard objects of **Sales**Force.com (**SFDC**). Worked on **Lightning** for creating custom pages for lookup screens on **Salesforce**. Developed **SFDC** Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Developed **Salesforce** **Lightning** applications using **Lightning** Components, Controllers and Events and used custom **CSS** in the components.
* Implemented **Service cloud**, Service console, configured Email-to-Case, and enabled communities in cases. Involved on creating **Lightning** Pages inside **Lightning** Community Builder. Validated **Sales**force.com - sales, service and community including salesforce1 (mobile).
* Developed re-usable user interface components with the **lightning** component framework. Involved in **Salesforce** customized reports and dashboards on real time. Executed workbench and data loader to verify Product/Pricing staging data in **SFDC**/CPQ.
* Created layouts tailored to Business needs and partner programs by customizing portal layout, lead forms, data fields and tabs.
* Hands-on Experience working across various **SFDC** implementations that are covering Sales cloud, **Service Cloud** and Apttus CPQ.
* Experience with APPTUS CPQ for subscription, billing, invoicing and can take control of sales process from Quote to Cash.
* Integrated the REST API based **Web Services** and Informatica on Demand for extracting the data from external systems.
* Closely worked with **Sales**force.com consultants for implementing the business solutions for their client requirements, using APPTUS CPQ within the exclusively developed framework. Implemented the requirements on **Sales**force.com platform and Visual Studio.
* Involved in CPQ (Configure, Price& Quote) design, mapped to the **Salesforce** custom objects, and involved in Apttus Advanced Workflow Approvals. Worked on **lightning** design system to create pixel perfect designs and applications.
* Closely worked with **Sales**force.com consultants for implementing the business solutions for their client requirements, using APPTUS CPQ within the exclusively developed framework. Experience in configuring price quote (CPQ) with Apttus.
* Involved in CPQ (Configure, Price& Quote) design, mapped to the **Salesforce** custom objects, and involved in Apttus Advanced Workflow Approvals. Created CPQ process using Apttus CPQ and CL App Exchange tool in Quote. Developed Unit **test** class for **Apex** class and worked for improving code coverage. Developed Web Service Callouts from **Salesforce** to External Applications using REST API.
* Developed **SOQL** and **SOSL** queries to get data from different related objects. Used Visual Studio for writing business logic in **Apex** programming language. Involved in data mapping and migration of data from legacy systems to **Sales**force.com Objects and fields.
* Created email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Used Sales Cloud to get the customer information together in an integrated platform that incorporates marketing, lead generation, sales, customer service and provides access to applications through the App Exchange.
* Used HTTP Call out using JSON to fetch records/data from other system and display them on the fly in the **Visual force** Page each time the page opens. Developed Custom objects, customizing tabs, **Apex** Triggers, **Test** classes for unit testing and code coverage.
* Designed Custom objects, Custom tabs, validation rules, Workflow Rules, Page layouts, Components, **Visual force** Pages and Approval Process to suit the needs of the application. Deployed changes between different environments and work on **sandbox** refresh process.
* Used **SOQL** & **SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Created custom Dashboards for manager’s home page and gave accessibility to dashboards for authorized people.
* Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs, Components and **Visual force** Pages. Implemented “Email to Case”, "web to lead" and "web to case" for Lead and Case automation.
* Designed and developed SFA based Application on **Force.com** platform in **Sales**force.com environment with **Apex** programming language as backend and **Visual force** Pages as user interface. Thoroughly worked with consolidating code in **GitHub** for continuous integration.
* Involved in data mapping and migration of data from legacy systems to **Sales**force.com Objects and fields.
* Involved in various stages of **Software Development Life Cycle** (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing. Involved on creating **lightning** Pages inside **Lightning** Community Builder.
* Designed, developed and deployed **Apex** Classes, Controller Classes and **Apex** Triggers for various functional needs in the application.
* **Lightning** Experience - Formatting and migrating user data into LE, Implemented **Salesforce** **Lightning** **Web Components** for small set of users within the organization. Replaced all the **JavaScript** buttons with Quick Actions or **Lightning** **Web Components** in **Lightning**.
* Created multiple **Lightning** **Web Components** added **CSS** and Design Parameters from LDS (**Lightning** Design System) that makes the **Lightning** web component look and feel better. Created various Custom Objects, Tabs, Components, **Visual force** Pages, and Controllers.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in **Lightning** Applications.
* Created modern Enterprise **Lightning** Apps combining **Lightning** Design System, **Lightning** App Builder and **Lightning** Component features.
* Design, develop and implement solutions for the Apttus CPQ system deployed on the **Salesforce** platform.

**Environment: Salesforce.com, Apex, Lightning (components and controllers), Communities, Force.com, Visual Studio, REST API Web Services, Service Cloud, Pages, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Data Migration, SOQL, SOSL, Windows.**

**Client: Independent Bank Corporation, Grand Rapids, Michigan September 2013-April 2016**

**Role: Java Developer**

* Application was developed using **Agile** **SCRUM** Methodology that included iterative application development, weekly Sprints, **SCRUM** ceremonies, daily stand-up meetings, followed Version One for tracking processes and streamlining **agile** planning and refinement.
* Developed the application using Angular, Node-JS, Express-JS, HTML5, Bootstrap, CSS3 and **JavaScript**.
* Designed UML diagrams like Use Case, Class and Activity diagrams based on the requirements.
* Extensively worked on UI front-end layer using the HTML5, CSS3, **JavaScript**, **jQuery**, Angular2/4/7, NPM, JSON, **AJAX**, Bootstrap, SAAS, Web pack, Widgets. Developed the application using Spring MVC, Spring Web flow and added asynchronous features using **AJAX**.
* Coded **Web Services** with JAX-WS (SOAP) and JAX-RS (Restful). Used Apache Tomcat as application servers to handle the deployments of different applications. Developed **web components** using Servlets, JSPs, Tag libraries, **XML**, XSL, Tiles framework, Struts, and UML.
* Applied the core principles of Object-Oriented Programming like Polymorphism, Inheritance, Abstraction and Encapsulation to develop efficient and stable code. Worked with design patterns like Factory pattern, Singleton pattern and Structural design patterns.
* Application integration with Spring **Web Services** to fetch data from external Benefits application using SOA architecture, configuring WSDL based on SOAP specifications and marshalling and un-marshalling using JAXB. Implemented Log4j tool to log the entire application.
* Worked on the databases of the Amazon RDS and carried out functionalities for creating instances as per the requirements.
* Used GIT as source control management giving a huge speed advantage on centralized systems that must communicate with a server.
* Created SQL queries and Stored Procedures for CRUD (Create, Read, Update and Delete) operations on database. Used Eclipse as IDE and Apache Tomcat as Application Server. Testing and debugging project for proper functionality and documenting modules.
* Used **Ajax** in one of modules to do asynchronous changes to pages. Developed application code using Core **Java** and J2EE (Servlets, **XML**) in Eclipse tool. Involved in conducting meetings with Pfizer business users for understanding gaps in CTO applications.
* Used JNDI realms to authenticate users in web application. Actively participated in weekly and monthly status& business user meetings.
* Creating programs to use JMS and message queuing to process requests. Developed GUI related changes using JSP, **HTML** and client validations using **JavaScript**. Used Application Assembly Tool for generating War and Ear files and for deployment to Application servers.
* All **java** components are ported into a Web Logic Application server running on Linux. Also ported on Windows NT/IIS server with Servlet Exec 3.1 as JSP Engine. Used JDBC to communicate with database. Developed front-end form validations using **JavaScript**.

**Environment: Java 8, Spring, spring Boot, Spring MVC, Spring Web flow, Hibernate Angular, Node-JS, Express-JS, HTML5, Bootstrap, CSS3, JavaScript, Ajax, Oracle, Junit, GIT, Log4j, Jira, JAXB, JAX-WS, JAX-RS, Agile, Windows**