# Vikram P

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**Professional Summary:**

* Over **7+ Years** as a **Business Analyst** with the ability to work independently and manage business expectations with a delivery-focused approach to work. Ability to build and maintain strong working relationships with teams, as well technical teams.
* Experience in gathering and analyzing business requirements, translating them into technical designs and developing final solutions. Successfully completed training in Business Analysis.
* Exposure to various methodologies including SDLC, Iterative Software Development Life Cycle as per Agile-SCRUM and Project Management Life Cycle.
* Professional skills in Business Analysis, Data Analysis, Requirement Analysis, Business Modeling and Use Case development using **UML methodology.**
* Experience working as a liaison between business and technical sides to convey the business needs to the system architect.
* Experience in writing Use cases and producing Use Case Model, Analysis model, Behavior diagrams (Sequence diagrams, Collaboration diagrams) and Class diagrams based on **UML Methodology** and Business process flow diagrams using **MS Visio.**
* Experience in conducting **Joint Application Development (JAD)** sessions for requirements gathering, analysis, design and **Rapid Application Development (RAD)** sessions to converge early toward a design acceptable to the customer and feasible for the developers and to limit a project's exposure to the forces of change.
* Successful in translating business requirements and user expectations into detailed specifications employing **Unified Modeling Language (UML**) using **Rational Rose and MS Visio.**
* Excellent Analytical skills to understand the business process and Functionality, Requirements and to translate them to system requirement specifications. Developing functional specifications for business process refinement and automation, data modeling, system architecture, conducting feasibility studies, scope.
* Good at Ad-Hoc Testing, Static and Dynamic testing, Functional and Non-Functional Testing, Regression Testing, Retesting, System Testing, Integration Testing, Cloud Testing, Smoke Testing, Sanity Testing, Soak Testing, Unit Testing, Load, Performance and Stress Testing and User Acceptance Testing.
* Lead **User Acceptance Testing (UAT),** working as liaison between Business teams, QA and development teams to ensure successful UAT and get business sign off
* Knowledge of Business analysis, Risk analysis, GAP analysis, and Change Order Management.
* Knowledge in Elicitation/Gathering, Clarification, and Analysis experience.
* Familiarity of **Use Cases, UML,** & Different Process **Flow Maps.**
* Understanding of relational databases and working knowledge of basic SQL.
* Proficient in writing **SQL queries** for **Data Analysis, Data Validation, and Data Verification.**
* Demonstrated ability to work actively in different phases of **Software Development Life Cycle (SDLC)** using **agile methodologies (SCRUM), Waterfall.**
* A self-starter, result oriented, and able to work as a team member, as well as independently, always willing to work in challenging and cross-platform environment. Ability to concurrently handle multiple project assignments.

# Technical Skills:

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| **Project Methodologies** | Waterfall, Rational Unified Process (RUP), UML |
| **Business Modeling Tools** | MS Visio, Rational Rose, ERWIN |
| **Requirement Management Tools** | Enterprise Architect, Rational RequisitePro |
| **Databases** | SQL Server, Oracle, MS Access |
| **Languages** | SQL, HTML |
| **Quality Assurance** | Software Application Testing Life Cycle |
| **Business Applications** | Microsoft Office Suite- MS Word, Excel, Outlook, PowerPoint |
| **Configuration management Tools** | Visual Source Safe (VSS), Subversion |
| **Operating Systems** | Windows XP/7, UNIX |

**Professional Experience:**

# Client: GATE CORPORATION USA INC. Atlanta GA (Duration: June 2023 – Till Date) Role: Sr. Business Analyst

**Responsibilities:**

* Responsible for eliciting/gathering requirements, developing use cases, user stories and other project deliverables based on the project scope and SDLC methodology.
* Effectively evaluated requirements and create the Business Requirement Documents (BRD) and Requirement Traceability matrices (RTM).
* Planning sprint deliveries as per the requirements and creating epics and stories in Jira for the sprints
* Extensively used MS Visio for developing wire frames, process flow charts and to create Business Use case Diagrams.
* Organized **JAD sessions** to flush out requirements, performed Use Case and **work flow analysis**, outlined business rules, and developed domain object models.
* Performed **Gap Analysis** by doing an in-depth study of the current process, planned implementation actions and change control process and also interacting with business heads to finalize the BRD document for the application by doing the requirement analysis.
* Implementation of **RUP** effort in different iterations and phases of the SDLC.
* Developed High Level Business Flows using **MS Visio**.
* Prepared Test Scenarios and Test Cases for UAT and testing the solution, validating all the functionality, maintaining the UAT status and logging and tracking defects until closure.
* Worked on HP Application Lifecycle Management (ALM) tool for requirement management, test planning, functional testing, and performance testing and defect management.
* Developed ad-hoc reports and interactive automated dashboards to present to senior leadership
* Created User Stories and Acceptance Criteria in Agile method as a Product Owner in JIRA
* Experienced in designing business models using UML diagrams such as Use Case diagrams, activity diagrams, BPMN and Sequence Diagrams using StarUML and Microsoft Visio
* Performed **Gap analysis** by identifying existing technologies, documenting the enhancements to meet the end state requirements.
* Preparation of test data required for build and executing test cases in **SIT** and **UAT** environments before and after releases.
* Designed and developed **Use Cases, Activity Diagrams, Sequence Diagrams, OOD using UML.**
* Assisted with **user testing of systems** (UAT), developing and maintaining quality procedures, and ensuring that appropriate documentation is in place.
* Wrote SQL scripts in **TOAD** for Oracle and Teradata **SQL** Assistant for Teradata.
* Responsible for creating UI mock ups using Axure RP 8.
* Exceptional problem-solving, multi-tasking, and decision-making skills
* Solution driven and organized with exceptionally thorough critical thinking and creative problem resolution talents
* Experienced in working in both Agile and Waterfall methodology.

**Environment:** Gap Analysis, Excel, Word, PowerPoint and MS Project, UAT, SIT, Ms Visio, TOAD, SWOT analysis, Agile, ETL, SQL, Windows.

# Client: CISCO, San Jose, CA. (Duration: June 2022 – Feb 2023) Role: Business Analyst

**Responsibilities:**

* Worked as a Business Analyst in supporting Enterprise Payments & Treasury Operations (EPTO) and Enterprise Consumer & Payments Operations (ECPO)
* Performed business analysis, collected data from different sources, formatted into business models for all the commercial product lines
* Collaborated with IT teams across the enterprise to automate business process and eliminating manual reporting
* Facilitated project meetings to track the project progress and collaborate with development team
* Compared the old versus new business process using activity diagrams to analyze the time and cost savings
* Interacted with client groups to determine **user requirements, Business rules and goals**. Utilized **Rational Unified Process (RUP)** to configure and develop process, standards, and procedures and create a **Business requirement Document (BRD).**
* Interacted with **Subject Matter Experts (SME’s)** and **stakeholders** to get a better understanding of client business processes and gather business requirements.
* Analyzed business requirements and segregated them into high level and low level use cases, **activity diagrams**, and

**sequence diagrams using Rational Rose** according to UML methodology.

* Followed **Agile Iterative development approach** and was involved with all iterations of the development life cycle and

# risk management.

* Analyzed the strategies of **Risk management, Mortgage, Fixed Income and Derivatives** in the investment division and conducted Portfolio Performance measurement: **return, calculation and attribution**.
* Used Rational Clear Case as **Version Control System** for any changes to documents related to project like Use Case documents, **Activity Diagrams, Sequence Diagrams** etc.
* Created and participated in **JAD** sessions to analyze and prioritize competing business needs.
* Involved in reporting the schedule and the plan of the project using Business Intelligence.
* Managed business requirements in **Rational Requisite Pro** while making them available to all team members.
* Examined, analyzed and modeled test plans, test scripts, test procedures and use case scenarios based on **RUP**

methodology.

* Run PL/SQL Packages, Functions and Stored Procedures on **TOAD** in product databases
* Created advanced pivoted reports in **MS Excel.**
* Responsible for extensive level of project documentation.
* Implemented Change Management processes using JIRA Agile tool to track sprint velocity, defects, test results and approvals
* Worked on Process Improvement projects streamlining Project Tracking by creating central Team Sites for tracking progress
* Gathered data from multiple sources into business drivers utilized by senior management for strategic decision making and cutting annual costs.

**Environment:** Agile, UML, Requisite Pro, Rational Rose, Clear Quest, SQL, Windows XP,TOAD, MS Office Suite (Word, Excel, Access, Power Point, Outlook), PL/SQL, Oracle, SQL and Windows.

# Client: CARLSON ANALYTICS LAB, Minneapolis, MN. (Duration: Jan 2021 – May 2022) Role: Analytics Consultant

**Responsibilities:**

* Extensively involved in every phase of the RUP process starting from Inception to Transition.
* Interviewed Business Users to gather Requirements and analyzed the feasibility of their needs by coordinating with the project manager and technical lead.
* Prepared Business Requirement Documents (BRD’s) after the collection of Functional Requirements from System Users that provided appropriate scope of work for technical team to develop prototype, Use Cases, UML diagrams for overall system.
* Interviewed the stakeholders and thoroughly documented the requirements.
* Played a key role in the planning, testing, and implementation of system enhancements and conversions.
* Interacted with users for verifying User Requirements, managing Change Control Process, updating existing Documentation
* Conducted Joint Application Development **(JAD)** sessions with IT groups. Identified the Key Changes, and participated in Stakeholder Management to communicate effectively with them.
* Carried Out **Gap analysis** and was engaged in analysis of the **technical specifications** of the current system and the infrastructure requirements.
* Developed and Documented timelines for Project Delivery, and managed Projects and Resources to successful completion.
* Prepared graphical depictions of Use Cases, Use Case Diagrams, State Diagrams, Activity Diagrams, Sequence Diagrams, Component Based Diagrams, and Collateral Diagrams and creation of technical design (UI screen) using **Microsoft Visio.**
* Worked on Documents for Version Controlling, to maintain up to date changes in the Documents.
* Assisted to develop the Test Plan, Test Cases and Test Scenarios to be used in testing based on Business Requirements, technical specifications and/or product knowledge.
* Conducted performance tuning to primarily focus on writing efficient **SQL Queries** to generate reports.
* Conducted User Acceptance Testing, gathered and documented User Manuals and Business Rules.

**Environment:** Microsoft Office Suite, Rational Rose, Requisite Pro, RUP, UML, Test Director, Load Runner, SQL and Windows.

# Client: DELOITTE CONSULTING Hyderabad, India. (Duration: Aug 2017 – July 2020) Role: Associate Consultant

**Responsibilities:**

* Effectively worked through the SDLC phases of requirement analysis, design and development
* Training customer staff on application security and remediation of application security code defects
* Created User Stories for the functional specifications for user interface and user interaction
* Organizing and managing meetings between clients, conduct **JAD** sessions involving **subject matter experts** (SMEs), development teams and analysts.
* Estimating and Planning BA and project activities using FPA and WBS methodology.
* Performed an in-depth analysis of the system’s organizational structure, services and processes and created **As-Is and To-Be process models.**
* Gathered, analysed and documented **Business Requirements, Use Cases, Use Case Model and Activity Diagrams**.
* Assisted in drafting the **Application Interface Design (AID)**’s with various documentations and diagrams.
* Created UI **mock-ups** and provide **walkthrough** to Business and Technical teams to approval.
* Meeting with business users and defining **Functional and Non-Functional Requirements** and obtaining **Business Sign- Off**.
* Assisting **Marketing, Presales and Sales** with identifying and acquiring clients.
* Identifying and acquiring third party vendors which need to be integrated with the product.
* Worked on **status reporting** on a weekly basis to keep the management up to date on the progress of the projects.
* Worked actively with **Test Support** teams for monitoring the test phases and activities and reported them to PM and leadership.
* Involved in scrum meetings with the development team to resolve technical issues
* Reviewed user stories with business users and got their approval
* Ability to quickly learn new business applications and analytical skills
* Worked with remote and offshore teams and Able to handle pressure and changes effectively

**Environment:** Windows, SQL, MS Visio, HTML, UML, Quality Center, WebLogic, Requisite pro, Rational ClearQuest.

# SECUARK, Hyderabad, India(Cyber Security Solutions Provider) January 2016 - July 2017 Product Management Intern

* Conceived and implemented a digital strategy to optimize paid search, social media and display advertising channels, delivering annual savings of ₹200K and boosting monthly organic traffic by 20%.
* Collaborated on charting product development strategy through market evaluation and competitive analysis, benchmarking features on growth vectors and partnering with stakeholders, accomplishing 15% CAGR in product revenue.
* Supervised a team of 4 and worked cross-functionally with technology and business team for requirement analysis, design, development, debugging and documentation in agile methodology for the State of Kentucky.
* Developed dashboards and reports in Salesforce using SQL for tracking case management system for higher management and performed triage and root cause analysis of defects, eventuating in 20% increase in system efficiency

**References:** Will be provided upon request.