**Yohith Gummadi**

**Business Analyst**

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**Professional Summary:**

# Efficient **Business Analyst** offering **10 years of IT industry success**. Expert on business and systems requirements, user acceptance testing and end-user training. **Creative solutions architect** with real-time problem-solving flexibility. Diligent worker with **strong communication** and task **prioritization skills**. Effective driver of **product development lifecycle** from concept to delivery. Communicative and collaborative with proven history of improving business operations to support corporate growth and revenue. I am seeking an opportunity to apply my skills and expertise for creating user-centric, innovative products as a **Business Analyst.**

**Career Summary/Achievements:**

* Successfully launched **120 new features**, resulting in a **200% increase** in monthly active users.
* **Certified Scrum Master** with **PSM-1 certification** and experience in migrating companywide projects from waterfall to Agile within 1 quarter.
* Identified and resolved **15 critical issues in existing processes**, improving overall **efficiency by 90%.**
* Technical expertise in working on projects Based on **Java, Angular** and **AWS cloud** platforms.
* Strong skill sets in stakeholder/customer engagement like PowerPoint presentations, product demo, feedback gathering and roadmap planning.
* Strong understanding of **EDI processes** like **Oracle** and **BaaN,** for data interchange and company logistics.
* Played an anchor role in ensuring **PCI DSS** compliance for **CVPro** applications involving Credit card, Google Pay, Apple pay payment processing.
* Collaborated with **STRIPE IT** team to integrate payment gateway for **EMEA** region applications.
* Hands-on experience of creating Project vision, plans, Dashboards and status reports for visibility and transparency.
* Budget planning, team allocation and people management experience.
* Won Employee of the quarter for **FY23 Q4** at Solvencia Technologies.
* Winner of time-to-ﬁx Q3 2021: Fastest to rectify and ﬁx user issues
* Received the "Strongest link award" for CI/CD/CT transition.
* Winner of time-to-deliver Q1 2019: Fastest to deliver an estimated work.

**Business Transformation and Modernization Experience:**

* Managed and led organization wide migration to **Agile** **from** **waterfall**. Conducted **training**, **coaching** for team members for better understanding of Agile.
* Handled the **migration** of 4 legacy applications from **On**-**premises** data **servers** to **AWS** **cloud** servers.
* Handled systems to eliminate credit analysis accuracy deviation by 37% to better rate companies and produce accurate credit rating.
* Managed the project of **migrating** **systems** to **Denodo** **platform** for efficient **data** **governance** and **data** **visualization** for efficient business **analysis**.
* Managed and led projects **onboarding** to **Datadog** for better **monitoring** and application **analytics**.
* Managed the **conversion** of key applications **functions** into a **FaaS** service to **cut** application hosting **costs** on AWS Cloud by 40%.
* Managed and led the project initiation, execution and closure of applications hosted on GCP services.
* Played a pivotal role in the organization’s digital transformation journey in the CVPro, Credit Ratings and Insurance outreach applications by **integrating innovative technologies** and processes to **modernize operations** and stay **competitive** in the market.
* Applied **lean principles** to **eliminate waste** in the product **development** process, resulting in increased efficiency and **reduced time-to-market**.
* Collaborated with DevOps teams to implement **CI/CD/CT** practices, **reducing** post-production release **sign-off time** and resulting in **decreased time-to-market**.

# **People and Processes:**

# **Built** a **cohesive** **environment** among teammates to encourage **Agile** **mindset** and ensure team **collaboration**.

* **Onboarded** and **grew** the start-up company **size** from **10** members to **53** members while ensuring **high-skill** and high-collaboration.
* **Trained** team members to understand **HIPAA** **regulations** so that **Legal** **policies** and processes are adhered to.
* Successfully **resolved** team **conflicts** and challenges with a **positive team dynamic** and fostering a collaborative culture of transparency and proactiveness.
* Facilitated collaboration between development team, design team, market team and customer support team, encouraging a cohesive and **goal-oriented cross-functional environment**.
* **Initiated** a **performance recognition program**, acknowledging and celebrating team achievements, resulting in a 100% increase in **motivation** and **job satisfaction**.
* Promoted a culture of **continuous learning** by encouraging team members to attend training sessions, workshops and conferences, holistically contributing to professional growth of the team
* Demonstrated strong **strategic decision**-**making** skills by prioritizing features and initiatives that directly contributed to the achievement of **business goals**.

# **Certifications:**

1. Google Project Management
2. PSM 1
3. AWS cloud Practitioner

**Skills (Tools and Technologies):**

|  |  |
| --- | --- |
| **Product and Project Based** | **Technical** |
| * SAFe * Agile Scrum * Waterfall * Six Sigma * Microsoft Azure DevOps * JIRA * Confluence * Microsoft Office * Lucid Chart * Miro Boards * Service Now * User Acceptance Testing * KPI Tracking * Customer Feedback Integration * Road mapping * Stakeholder engagement * User Story mapping and Acceptance criteria writing | * Java 8 * Python * Angular 7 Typescript 3.0 Spring Framework Postman * MySQL v5.8 Cosmo DB v3.2 * Datadog Monitoring and Analytics * Oracle and BaaN EDI Filezilla (SFTP) * Azure Cloud AWS Cloud * Google Cloud * FaaS * Denodo Platform * Functional Testing * Gecko Platform * Jenkins |

# **Professional Experience:**

**BCBS, Chicago, IL Jan 2022 - Present**

**Business Analyst**

* Performed requirement gathering, project estimation, resource allocation and user story acceptance.
* Prioritized user stories and features every sprint to align with the project path while collaborating with BAs and POs.
* Wrote User stories with detailed Acceptance criteria with 100% chance of developers understanding the deliverable.
* Devised and implemented project roadmaps and milestones, led key stakeholder engagement and communicated project status with a board of directors on a weekly basis.
* Conducted market analysis identifying key trends and user needs to make informed product decisions improving project cycle time by 47%.
* Orchestrated an international project planning conference for NA region.
* Broke project into epics and implementable value adding user stories that are easily understandable by the development team.
* Defined and tracked key performance indicators (KPIs) such as user conversion rates, customer retention rates, and revenue impact, contributing to a minimum of 70% increase in overall product performance.
* Improved product usability through user feedback, resulting in an 80% decrease in time taken for user onboarding.
* Enhanced product scalability, contributing to a 70% increase in system efficiency and an 80% reduction in hosting costs.
* Analyzed defects existing in the system, analyzed how the defects originated, and collaborated with several departments to deduce a fix for the defects.

**The Permanente Medical Group, Oakland, CA Jan 2018 – Jan 2022**

**Business Analyst/Scrum Master**

* Collaborated with product owners, team members, technologists, and other Scrum Masters to define solutions and drive progress.
* Owned and prioritized product backlog to improve project value by 78%.
* Wrote User stories with detailed Acceptance criteria with 100% chance of developers understanding the deliverable.
* Managed product backlog and supported Scrum framework for monthly sprint releases.
* Spearheaded the development of Health Care innovation applications resulting in a 100% increase in user engagement within the first 2 quarters.
* Developed dashboards to view team utilization and available working hours.
* Discussed project progress with customers, collected feedback on different stages and directly addressed concerns.
* Collaborated with the marketing team to optimize product reach, leading to a 50% improvement in new customer onboarding.
* Implemented data-driven product improvements, resulting in a 70% increase in customer satisfaction and an 80% decrease in user-reported issues.
* Broke product into epics and small implementable value adding user stories that are easily implemented by the development team.
* Defined and tracked key performance indicators (KPIs) such as user onboarding rates, customer retention metrics, and revenue impact analysis, contributing to an 80% increase in overall product performance and 70% increase in product acquisition.
* Successfully led the implementation of User Access roles and Access hierarchy, resulting in a 100% reduction in unauthorized accesses and hierarchy breaches.

**Solvencia Technologies, Hyderabad, India Nov 2016 – Dec 2017**

**Scrum Master/Business Analyst**

**Client: CooperVision INC.**

* Analyzed key aspects of business to evaluate factors driving results and summarized into presentations.
* Analyzed open orders, backlog, and sales data to provide sales team with insights.
* Improved business direction by prioritizing customers and implementing changes based on collected feedback.
* Conducted interviews with key business users to collect information on business processes and user requirements.
* Collaborated with stakeholders to define project objectives and criteria.
* Generated business intelligence reports to inform strategic decision-making.
* Created functional specification documents with in-depth domain knowledge.
* Analyzed functional requirements, incorporated development and business objectives, and used the information to develop detailed comprehensive test strategies to verify system changes that met the needs of the client
* Gathered data, analyzed to fill the Gap between ERP and Business Rules.

### **S&P Global, Hyderabad, India Nov 2013 – Oct 2016**

### **Senior Software Developer/Scrum Master**

### Monitored ongoing operation of assigned programs and responded to problems by diagnosing and correcting logic and coding errors.

* Migrated 3 legacy applications from physical servers to AWS cloud in a span of 2 months and cut cost by 67% and improved disaster recovery by 100%.
* Trained new developers and programmers on company standards for design and review.
* Developed unit test cases, databases, programs and processes for integration and implementation across enterprise.
* Met with stakeholders to provide detailed project reports and milestone updates.
* Supported organization wide transition from Waterfall to Agile.
* Facilitated Scrum Ceremonies and ensured 100% participation by creating a conducive environment.
* Championed change control process formulated impact of recommended changes to initial timeline, and overall project expenditure, and communicated these projections to stakeholders.
* Streamlined several analytical epics that achieve the company's business goals to completion.
* Gathered and Prioritized Business User feedback/requirements while tracking backlog that adheres to burndown metrics.
* Practiced Product Oriented decision making through insights gathered via data and analytics.
* Enhanced applications’ data virtualization through Denodo platform for enterprise-wide data governance.
* Contributed to end-to-end automation: Testing, deployment and ticket creation triggered by a click.

**Education:**

# **University of Illinois, Springfield, IL** *- Master of Science, Computer Science*

# **Jawaharlal Nehru Technological University, Hyderabad, India** *- Bachelor of Technology, Computer Science*