CSC 131 SP2020

Business Use Case Name: Airline check-in process for an international flight.

Trigger: When a passenger come in.

Preconditions: When a passenger show the ticket.

Post conditions: The right passenger, flight, and destination.

Actors: The passenger and the check-in agent.

Basic Flow:

- 1. Ask for a ticket or record locator.
- 2. Check that this is the right passenger, flight, and destination.
- 3. Check that the status of the passenger.
- 4. Ask for a situatable seat for the passenger.
- 5. Ask for how many bags the passenger is checking and verify the carry-on limit.
- 6. Ask security questions about bags. If they are all set, print out the security tag and attach for the passenger.
- 7. Print the boarding pass.
- 8. Conform the information on the boarding pass.
- 9. Wish the passenger a good flight.