

TECHNICAL SKILLS

Languages: Python, Java, HTML, CSS, JavaScript, SQL, C

Frameworks: MongoDB, Express, React, Node, Flask, MaterialUI, ChakraUI, NextJS

Cloud: AWS, Google Cloud Platform (GCP), Firebase, Vercel, Netlify

Software: UI/UX Design, Object Oriented Programming & Design, SDLC, Data Visualization, Agile Development

Tools: Git + GitHub Actions, Jest, Linux, RESTful APIs, Jira, Trello, Docker, IATEX

Relevant Experience

Winn Cleaners Boston, MA

Freelance Full Stack Software Engineer

Jan 2024 - Present

Email: hphan6@bu.edu

Mobile: (617) 433-0481

• Designed an inventory system for users to track in-progress and completed orders by implementing custom RESTful API that aggregates 1000+ customer data points into Firebase boosting customer retention by 50% and sales by 30%

• Integrated Express server deployed as a serverless function that utilizes Twilio's API to send SMS alerts notifying

- customers of order completion boosting client satisfaction and streamlining business operations.

  Innovated customer-relations platform into website with modern III increasing business engagement by 90%.
- Innovated customer-relations platform into website with modern UI increasing business engagement by 90% incorporating SEO strategies and performance monitoring via Google Analytics

## Boston University Computer Science Department

Boston, MA

Web Development Teaching Assistant

Sep 2022 - Dec 2022

• Strengthened 100 students' understanding of internet structure and functionality by instructing 5 weekly labs covering JavaScript, HTML, CSS, web development, DOM, computer networks, HTTP, GitHub, deployment

# Natixis Investment Managers

Boston, MA

Software Engineer Intern

Jun 2022 - Sep 2022

- Optimized manager reporting process by building centralized full stack app with detailed documentation that reduces 22 step process down to 1, improving reporting time from 45 minutes to 10 minutes
- Improved load time efficiency by 50% by developing Python script (pandas) that performs downstream data validation in agile environment streamlining ETL processes for data engineers
- Enhanced research workflow by building an automated bot to aggregate data from 15 major business journals and online newspapers every morning decreasing search time from 30 minutes to 5 seconds
- Delivered capstone presentation sharing insights and impacts of ESG investments to the CEO, 20 senior leaders & managers, and 100 employees advising future company investment into ESG vehicles

### Projects

#### Full Stack Spending Analyzer

Tools: Express, React, NodeJS, Firestore, NextJS, Plaid, Vercel

- Implemented Plaid's transaction service and OAuth flow to securely fetch user's transaction data and developed pipeline moving banking data from Plaid into Firestore
- Paginated and tabulated transaction data using React and Chakra UI into tables and charts spending categories to help users understand spending habits and analyze cost-saving strategies
- Accelerated manual organization of monthly spending from spreadsheet into one automated application decreasing processing time by 99% from 1 hour to 10 seconds

### Humanity First & BU Hack 4 Impact

Tools: React, Material UI

- Programmed front-end components: navigation bar, login forms, data tables establishing foundational layout and structure for Non-profit Humanity First's online tutoring service using React and Material UI.
- Tabulated tutor data using MUI data grid showcasing tutor's skills facilitating efficient tutor and tutee matching

# Sample Identification Tool

Tools: React, Flask, Python

• Engineered tool that identifies music samples given titles by leveraging Genius API accelerating analysis for research project about pervasiveness of sampling in music industry

## **EDUCATION**

Boston University May 2023

Bachelor of Arts: Computer Science, GPA: 3.80/4.00

• Coursework: Artificial Intelligence, Software Engineering, Full Stack Development (MERN), Computer Systems, Database Management Systems, Web Development, Algorithm Design + Analysis, Combinatoric Structures, NLP