

# FlipLaptops

## Terms & Conditions

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Welcome to FlipLaptops (“website,” “we,” “our,” or “us”) ([website URL](#))! We operate our Site through a comprehensive “Terms and Conditions” that govern users’ access to and use of the Website or Online Marketplace. Your access to and use of this platform will imply that you agree to the following Terms and Conditions. Carefully read these Terms and Conditions before using or accessing the Website.

### **General Terms:**

#### Account Creation:

- Users must provide accurate and complete information during the account creation process.
- Users are responsible for maintaining the confidentiality of their account information.

#### User Conduct:

- Prohibit illegal activities, including the sale of unlawful or prohibited items.
- Prohibit harassment, abuse, or any harmful behavior on the Website.

#### Intellectual Property:

- Users reserve the right to sell the items they list on the website.
- Users are restricted to use copyrighted material without proper authorization.

**Seller Terms:**

## Failure to Deliver:

- If a seller fails to deliver an item that a user has purchased, they will be charged a penalty of 100% of the item's value.
- The penalty will be deducted from the seller's account balance or charged through the payment method on file.

## Transaction Disputes:

- In the event of a dispute between a buyer and a seller, both parties agree to cooperate in good faith to resolve the issue.
- The Website reserves the right to mediate and resolve unresolved disputes.

## Payment Release:

- Funds from successful transactions will be held in escrow until the buyer confirms receipt of the item and expresses satisfaction.
- Sellers may request a payout once the transaction is completed, subject to processing times and any applicable fees.

## Refund and Cancellation Policies:

- Sellers have the discretion to set their own return and cancellation policies.
- Buyers are responsible for reviewing and understanding the seller's policies before making a purchase.

## Product Authenticity:

- Sellers must ensure that the items listed are authentic with correct product descriptions, and any claims made about the product must be accurate.

#### Communication with Buyers:

- Sellers should respond promptly to buyer inquiries and communicate clearly throughout the transaction.
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#### Product Descriptions and Images:

- Sellers must provide accurate and detailed product descriptions and images to avoid buyer's misunderstandings.

#### Store Setup:

- Sellers are responsible for setting up and maintaining their store information.
- Sellers are responsible for guiding their clients by clearly mentioning their store names, logos, and descriptions.

#### Product Listings:

- Sellers must provide accurate and truthful information about the listed items.
- The Website prohibits sellers from listing or selling counterfeit or misleading products.

#### Payment and Fees:

- The Website will charge a transaction fee of 2.5% on each product sold.

#### Order Fulfillment:

- Sellers must fulfill orders promptly and accurately.
- Sellers must provide guidelines for shipping, returns, and refunds.

**Buyer Terms:**

## Payment Authorization:

- Buyers authorize the Website to charge their payment method for the total amount of the purchase, including a 2.5% transaction fee.

## Order Cancellation:

- Buyers must have the right to cancel an order within a specified timeframe, subject to the seller's cancellation policy.
- Refunds for cancellations will be processed according to the seller's specified policy.

## Item Inspection Period:

- Buyers have a designated period to inspect the received item and report any issues or discrepancies.
- After this period, the transaction is considered complete, and the funds are released to the seller.

## Refund/Cancellation Policy Review:

- Buyers must carefully read and understand the seller's refund and cancellation policies before making a purchase.

## Dispute Resolution:

- Buyers should attempt to resolve issues directly with sellers before escalating disputes through the Website.

## Review Guidelines:

- Buyers should adhere to guidelines when leaving reviews, ensuring they are fair, truthful, and relevant to the transaction.

**Website Fees and Payments:**

## Transaction Fees:

- A transaction fee of 2.5% will be charged on both the seller and buyer sides.
- These fees are subject to increase over time, with advance notice provided to users.

**Payout Processing:**

- Sellers may request payouts anytime, and processing times for bank transfers are 3-5 business days.
- Payouts are subject to any applicable transaction fees.

**Currency Conversion:**

- This website is not available internationally, and thus, currency conversion is not applicable.

**Compliance and Legal Aspects:**

## Tax Responsibilities:

- Sellers are responsible for complying with local tax regulations and reporting any income generated on the Website.
- Provide information on any tax-related reporting or documentation required.

**Regulatory Compliance:**

- Users agree to comply with all relevant laws, regulations, and industry standards applicable to electronic sales.

**Website Policies:**

## Prohibited Activities:

- Sellers are responsible for clearly outlining prohibited activities on the Website, including fraud, manipulation, or any behavior that could harm the integrity of the marketplace.

#### Content Moderation:

- Sellers are responsible for specifying the Website's right to moderate and remove content that violates terms or community guidelines.

#### Security Measures:

- Sellers are responsible for outlining the security measures in place to protect user data and transactions, emphasizing the commitment to data privacy and security.

#### **Updates and Notifications:**

##### Notification Preferences:

- Allow users to set their notification preferences for alerts, updates, and promotional communications from the Website.

##### Website Changes:

- Inform users about the Website's right to make changes, updates, or discontinuations with notice and communication methods.

##### Special Offers and Promotions:

##### Promotional Activities:

- Specify any rules or conditions related to promotional activities, discounts, or special offers on the Website.

##### Promotion Validity:

- Clarify the validity periods and terms of any promotions or discounts offered on the Website.

#### **Liability and Force Majeure:**

### Limitation of Liability:

- Clearly define the limitations of the Website's liability in the event of unforeseen circumstances or issues beyond its control.

### Force Majeure Clause:

- Include a force majeure clause to address situations such as natural disasters, acts of terrorism, or other events that could disrupt normal Website operations.

### **Indemnification:**

#### User Indemnification:

- Specify that users indemnify the Website, including its owner, directors, employees, partners, and affiliates, against any claims, losses, or damages arising from using the Website or violating the terms and conditions.

### **Termination and Account Closure:**

#### Account Closure Process:

- Outline the process for users to close their accounts and the implications of doing so, including handling any outstanding transactions.

### **Termination for Violations:**

- Clearly state the circumstances under which the Website reserves the right to terminate or suspend user accounts for policy violations.

### **Disclaimers:**

#### Third-Party Services:

- Disclaim any responsibility for third-party services or products linked or integrated into your store. Clearly outline that visiting any third-party link or resource will be the user's responsibility, and the seller and the Website will not be responsible for these links or resources because the seller's store or the Website may contain them to ensure easy accessibility.

