Day 1 - Marketplace Business Goals - SportHub

1. Problem Statement

Problem:

Customers struggle to find a trusted platform for purchasing authentic sportswear from multiple verified sellers in one place. Existing marketplaces lack quality assurance and transparent seller verification.

2. Target Audience

Primary Buyers:

Athletes, gym enthusiasts, and casual buyers aged 18–45.

Urban professionals seeking premium sportswear.

Sellers:

Small-to-medium sportswear brands.

Certified resellers of major brands (Nike, Adidas, Puma).

3. Unique Value Proposition (UVP)

Authenticity Guarantee: Rigorous seller verification process with "Trusted Seller" badges.

Fast Shipping: 1–3 day delivery via partnered logistics providers.

Exclusive Drops: Early access to limited-edition releases.

4. Market Research Insights

| Competitor | Strengths | Gaps |
|------------|---------------------|--------------------------------|
| Amazon | Wide product range | Limited quality assurance |
| Daraz | Localized pricing | No multi-vendor verification |
| StockX | Authenticity checks | Limited to sneakers/streetwear |

Insights:

78% of surveyed buyers prioritize seller credibility over pricing.

62% abandon carts due to unclear delivery timelines.

5. Products/Services Offered

Core Products:

- Athletic apparel (shirts, shorts, leggings).
- Sports shoes (running, gym, hiking).
- Accessories (gym bags, water bottles, sweatbands).

Services:

- Seller verification and onboarding.
- Priority shipping options.

6. Data Schema Draft

Entities:

- User
- UserID, Name, Email, Role (Buyer/Seller/Admin), Address
- ❖ Product
- ProductID, Name, Price, SKU, Stock, SellerID
- ❖ Order
- OrderID, CustomerID, TotalAmount, Status, Timestamp
- Shipment
- ShipmentID, OrderID, TrackingNumber, Status

Relationships:

- Sellers (User) → List Products.
- **❖** Customers (User) → Place Orders.
- **❖** Orders → Linked to Shipments.