

# Hunter Van Lear

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## Experience

09/2023 – Present • Remote

### Owner & Developer, *Toola*

- Founded a web development and design company specializing in using modern tech stacks to create dynamic, user centric web solutions.
- Perform UI and UX audits, advising clients on strategic design changes and implementing UI enhancements that improve usability, accessibility, and user engagement.

06/2021 – 06/2023 • Hybrid

### UI/UX Engineer, *ProcessMaker*

- Conducted UI design for a company with over \$10MM in annual revenue. Driving design strategy on 8 major platform features from inception to launch.
- Implemented a foundational component design system in Figma, increasing design velocity by +20%.
- Coordinated daily design support sessions with five separate development teams focusing on over 8 major platform features.
- Utilized path analysis via LogRocket to identify navigation bottlenecks, successfully reducing customer drop-off by 15% and enhancing user journey efficiency across the platform.
- Designed and developed HTML/CSS templates to the client solutions developers, improving user satisfaction scores by 80%.

10/2017 – 11/2020 • Chicago, IL

### Senior Network Operations Analyst, *Sentinel Technologies*

- Facilitated real-time monitoring, triage of incident reports and incoming alarms for over 1,500 routers and switches, ensuring system integrity for 60,000 + global users.
- Mentored and trained over 6 junior NOC team members, while authoring over 12 technical documentation and procedures for departmental use resulting in a 10% improvement in teamwide KPI YOY.

03/2015 – 06/2017 • Richmond, VA

### Senior Support Analyst, *Bon Secours Health Systems*

- Delivered technical analysis for a health system with over \$9B in annual revenue and over 60,000 users.

07/2014 – 03/2015 • Richmond, VA

### Technical Analyst, *Estes Express*

- Conducted network analysis and support to over 280 shipping terminals, acted as main liaison for Estes with network vendors, assisted with company IT initiatives.

## Projects

### Stephen King API

[Repo](#) | [Live](#)

Express, Python, Postgres  
RESTful API for the horror king, attracting 260 global users monthly.

### News Fight

[Repo](#)

Flask, Python, JavaScript  
Sentiment analysis for modern news stories.

### Huntervl.com

[Repo](#)

Flask, Postgres  
Deprecated Personal blogging site with custom CMS and routes built from scratch.

## Skills

### Development

Languages: HTML, CSS/SASS, JavaScript, Python, SQL

Frameworks: React, NEXT, Vue, Express, Flask

### Design

UI Design, A/B Testing, UX Research, Interaction Design, Wireframing, Analytics

### Tools

Figma, Mirro, Adobe Suite, VsCode, Git, Postgres, Vite, Node, Jira, Agile Management

## Certifications

AWS CCP (2024 - 2028)

AWS Certified Cloud Practitioner

CCNA (2017 - 2020)

Cisco Certified Network Associate

## Experience cont.

09/2013 – 06/2014 • Roanoke, VA

### Desktop Engineer, *Advanced Auto Parts*

- Performed software and hardware support for a corporate network of over 2K Windows users for a company with over \$10B in revenue.

## Education

Boone, NC

### Appalachian State University

Bachelor of Science in Computer Information Systems

12/2020 – 06/2021 • Remote

### SpringBoard

Software Engineering Program

- Over 800 hours of mentor led curriculum, covering front-end and back-end and full stack web development.