Hunter Van Lear

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Experience

09/2023 - Present • Remote

Independent Web Developer & Consultant, Toola

- Led end-to-end website redesign and development, implementing modern UI/UX best practices including responsive layouts and dynamic component sizing, resulting in Google Lighthouse score improvements of 50% across performance and accessibility.
- Provided real-time technical troubleshooting, including critical security incident response for a sports organization serving 40K+ monthly visitors.
- Executed full-scale hosting migration resulting in 20% improvement in site load times while implementing robust security protocols.

09/2023 - 02/2024 • Remote

Associate JavaScript Developer, AJB Apps

- Developed and implemented customer-facing administrative features using Vue.js and Express.
- Built and documented RESTful APIs to support client applications.

06/2021 - 06/2023 • Hybrid

UI Designer and Engineer, ProcessMaker

- Spearheaded UI design strategy for a \$10MM+ revenue company.
- Implemented a foundational component design system in Figma, increasing design velocity by +20%.
- Coordinated daily design support for 5 development teams across 8+ major platform feature releases.
- Enhanced user journey efficiency across the platform, resulting in a 15% reduction in customer drop-off through path analysis and optimization.
- Improved user satisfaction scores by 80% through HTML/CSS template development for all client banking solutions.

10/2017 - 11/2020 • Chicago, IL

Senior Network Operations Analyst, Sentinel Technologies

- Monitored client networks and triaged incidents for 1,500+ routers/switches, ensuring system integrity for 60,000+ global users.
- Mentored and trained junior NOC team members; 100% six-month retainment rate for all trainees.
- Wrote numerous technical documentation and procedures for departmental use resulting in a 10% improvement in teamwide KPI YOY.

Projects

Stephen King API

O Repo | Live

An *Express* based REST API built from scraped data, attracting 260 global users monthly.

News Fight

O Repo

Python sentiment analysis for modern news stories.

Portfolio

O Repo | Live

2024 portfolio refresh using *NEXT* and *Typescript*.

Skills

Development

<u>Languages</u>: HTML, CSS/SASS, Typescript, Node, Python, SQL <u>Frameworks</u>: React, NEXT, Vue, Express, Flask, Postgres

Design

UI Design, A/B Testing, UX Research, Interaction Design, Wireframing

Tools

Vs Code, Figma, GitHub, GitLab, Miro, Jira, LogRocket Agile Management, WordPress

Certifications

AWS CCP (2024 - 2028)
AWS Certified Cloud Practitioner
CCNA (2017 - 2020)
Cisco Certified Network Associate

Experience cont.

03/2015 - 06/2017 • Richmond, VA

Senior Support Analyst, Bon Secours Health Systems

• Delivered technical support for a health system with over \$9B in annual revenue and over 60,000 users.

07/2014 - 03/2015 • Richmond, VA

Technical Analyst, Estes Express

 Managed network analysis and support for 280+ shipping terminals; liaised with network vendors and assisted IT initiatives.

09/2013 - 06/2014 • Roanoke, VA

Desktop Engineer, Advanced Auto Parts

• Supported 2,000+ Windows users in \$10B+ revenue corporate network, achieving 100% on incident resolution KPIs.

Education

Boone, NC

Appalachian State University

Bachelor of Science in Computer Information Systems

12/2020 - 06/2021 • Remote

SpringBoard

Software Engineering Program

• 800+ hours of mentor-led full-stack web development curriculum.