

# Hunter Van Lear

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## Experience

09/2023 – Present • Remote

### Independent Web Developer & Consultant, *Toola*

- Provide versatile tech consultancy, delivering custom web solutions and IT support.
- Conduct UI/UX audits, advise on strategic design changes, and implement enhancements to improve usability and accessibility.
- Currently revamping a large youth soccer organization's WordPress site, while hardening IT security and resolving infrastructure issues to boost online presence and operational efficiency.

09/2023 – 02/2024 • Remote

### Associate JavaScript Developer, *AJB Apps*

- Developed internal administrative features for a regional insurance platform, creating 6 Vue components and 20+ Express endpoints.

06/2021 – 06/2023 • Hybrid

### UI Designer and Engineer, *ProcessMaker*

- Spearheaded UI design strategy for a \$10MM+ revenue company.
- Implemented a foundational component design system in Figma, increasing design velocity by +20%.
- Coordinated daily design support for 5 development teams across 8+ major platform feature releases.
- Enhanced user journey efficiency across the platform, resulting in a 15% reduction in customer drop-off through path analysis and optimization.
- Improved user satisfaction scores by 80% through HTML/CSS template development for all client banking solutions.

10/2017 – 11/2020 • Chicago, IL

### Senior Network Operations Analyst, *Sentinel Technologies*

- Monitored client networks and triaged incidents for 1,500+ routers/switches, ensuring system integrity for 60,000+ global users.
- Mentored and trained junior NOC team members; 100% six-month retainment rate for all trainees.
- Wrote numerous technical documentation and procedures for departmental use resulting in a 10% improvement in teamwide KPI YOY.

03/2015 – 06/2017 • Richmond, VA

### Senior Support Analyst, *Bon Secours Health Systems*

- Delivered technical support for a health system with over \$9B in annual revenue and over 60,000 users.

## Projects

### Stephen King API

 [Repo](#) | [Live](#)

An *Express* based REST API built from scraped data, attracting 260 global users monthly.

### News Fight

 [Repo](#)

*Python* sentiment analysis for modern news stories.

### Portfolio

 [Repo](#) | [Live](#)

2024 portfolio refresh using *NEXT* and *Typescript*.

## Skills

### Development

Languages: HTML, CSS/SASS, Typescript, Node, Python, SQL

Frameworks: React, NEXT, Vue, Express, Flask, Postgres

### Design

UI Design, A/B Testing, UX Research, Interaction Design, Wireframing

### Tools

Vs Code, Figma, GitHub, GitLab, Miro, Jira, LogRocket  
Agile Management, WordPress

## Certifications

AWS CCP (2024 - 2028)

AWS Certified Cloud Practitioner

CCNA (2017 - 2020)

Cisco Certified Network Associate

## Experience cont.

07/2014 – 03/2015 • Richmond, VA

### Technical Analyst, *Estes Express*

- Managed network analysis and support for 280+ shipping terminals; liaised with network vendors and assisted IT initiatives.

09/2013 – 06/2014 • Roanoke, VA

### Desktop Engineer, *Advanced Auto Parts*

- Supported 2,000+ Windows users in \$10B+ revenue corporate network, achieving 100% on incident resolution KIPs.

## Education

Boone, NC

### Appalachian State University

Bachelor of Science in Computer Information Systems

12/2020 – 06/2021 • Remote

### SpringBoard

Software Engineering Program

- 800+ hours of mentor-led full-stack web development curriculum.