

EDUCATION

Appalachian State 2009 to 2013
Bachelors of Science in Business
Administraion Computer Information Systems

SUMMARY

A technology professional with over 7 years experience at various levels of Corporate IT in addition to experience in Fullstack Web Development. Skilled at communication between cross-functional, technical teams. Able to work collaboratively with clients, management and colleagues to deliver exceptional technical expertise and solution oriented problem solving.

STRENGTHS

FRONT-END WEB TECHNOLOGIES

Javascript
HTML5/CSS3
React
AJAX response/request cycle
Adobe Photoshop

BACK-END WEB TECHNOLOGIES

Python
Flask
Node
Express
PostgresSQL
Restful API Design

SOFT SKILLS

Technical writing and documentation
Versatile quick learner
Effective in written and oral communication
Strong ownership of assigned tasks
Adept at fluid prioritization of workload
Team oriented and coachable

EMPLOYMENT

SENTINEL TECHNOLOGIES

Senior Network Operations Analyst

Downers Grove, IL
Aug. 2017 to Jan. 2020

- Managed real-time monitoring and triage of customer incident reports, incoming alarms for over 1500 monitored routers/switches
- Took ownership of numerous simultaneous issues impacting customers from detection to resolution, on a daily basis
- Interacted and Coordinated with over a dozen regional and national ISP's in addition to other technology service vendors
- Collaborated with various internal technical teams on high impact alarms for timely and transparent resolutions
- Mentored and trained over 6 junior NOC team members
- Authored technical documentation and procedures for departmental use
- Utilized telnet, SSH, RDP, and CLI interfaces to investigate and troubleshoot incidents spanning numerous levels of the Stack

BON SECOURS HEALTH SYSTEM

IT Analyst

Richmond VA
Mar. 2015 to June 2017

- Executed Bon Secours Health System IT support procedures for a network of over 43 hospitals
- Assisted in the planning and rollout of a Citrix based 2 factor authorization system to a base of over 20,000 users and devices
- Wrote numerous technical documents utilized in departmental training
- Provided training on hospital system usage and administration to junior team members

ESTES EXPRESS LINES

Support Analyst

Richmond VA
2014 to 2015

- Provided initial contact IT support to all after hour employees for internal systems and hardware
- Fielded network outage reports and coordinated with service providers and affected users towards resolution

ADVANCED AUTO PARTS

Desktop Support

Roanoke VA
2013 to 2014

- Provided Tier 2 software and hardware support to a corporate network of over 2000 users

PROJECTS

News Fight :: <https://newsfight.herokuapp.com/>

Dec. 2020 to Jan. 2021

- A Fullstack web application utilizing python sentiment analysis to quantify attitudinal leanings of current news headlines
- Integrated and combined News API data and Vader sentiment into Flask backend routes
- Reduced API calls by 20% by implementing Postgres database to store news source information
- Employed client side javascript AJAX calls to display news stories and data asynchronously

Personal Portfolio :: <https://www.huntervl.com>

2020 to Current

- My Fullstack personal site developed from scratch served by Flask via 20+ unique routes
- Utilizes a PostgreSQL database to store all user, blog, and project data.
- Implemented a custom content management system to provide CRUD functionality for posts, projects, and tags in the browser
- Designed all front-end components including SVG and CSS animations, typography selection and color pallet

CERTIFICATIONS

Cisco Certified Network Associate Routing and Switching (CCNA Routing and Switching)

July 2017 to July 2020