

## EDUCATION

Appalachian State 2009 to 2013  
Bachelors of Science in Business  
Administraion Computer Information Systems

## SUMMARY

A technology professional with over 7 years experience at various levels of Corporate IT in addition to experience in Fullstack Web Development. Skilled at communication between cross-functional, technical teams. Able to work collaboratively with clients, management and colleagues to deliver exceptional technical expertise and solution oriented problem solving.

## STRENGTHS

### FRONT-END WEB TECHNOLOGIES

Javascript  
HTML5/CSS3  
React  
AJAX response/request cycle  
Adobe Photoshop

### BACK-END WEB TECHNOLOGIES

Python  
Flask  
Node  
Express  
PostgresSQL  
Restful API Design

### SOFT SKILLS

Technical writing and documentation  
Versatile quick learner  
Effective in written and oral communication  
Strong ownership of assigned tasks  
Adept at fluid prioritization of workload  
Team oriented and coachable

## EMPLOYMENT

### SENTINEL TECHNOLOGIES

Advanced Network Operations Analyst

Downers Grove, IL  
Aug. 2017 to Jan. 2020

- Managed real-time monitoring and triage of customer incident reports and incoming alarms for over 3000 monitored network devices
- Prioritized, managed, and owned numerous simultaneous issues impacting customers from detection to resolution, on a daily basis
- Interacted and Collaborated with over a dozen regional and nation ISP's along with other technology service vendors
- Coordinated with various internal technical teams on high impact alarms for timely and transparent resolutions
- Mentored and trained over 6 junior team members
- Authored technical documentation and procedures for departmental use
- Utilized telnet, SSH, RDP, and CLI interfaces to investigate and troubleshoot incidents spanning numerous levels of the Stack

### BON SECOURS HEALTH SYSTEM

IT Analyst

Richmond VA  
Mar. 2015 to June 2017

- Executed Bon Secours Health System IT support procedures for a network of over 43 hospitals
- Assisted in the planning and rollout of a Citrix based 2 factor authorization system to a base of over 20,000 users and devices
- Wrote numerous technical documents utilized in departmental training
- Provided training on hospital system usage and administration to junior team members

### ESTES EXPRESS LINES

Support Analyst

Richmond VA  
2014 to 2015

- Provided initial contact IT support to all after hour employees for internal systems and hardware
- Fielded network outage reports and coordinated with service providers and affected users towards resolution

### ADVANCED AUTO PARTS

Desktop Support

Roanoke VA  
2013 to 2014

- Provided Tier 2 software and hardware support to a corporate network of over 2000 users

## PROJECTS

News Fight :: <https://newsfight.herokuapp.com/>

Dec. 2020 to Jan. 2021

- A Fullstack web application utilizing python sentiment analysis to quantify attitudinal leanings of current news headlines
- Integrated and combined News API data and Vader sentiment into Flask backend routes
- Reduced API calls by 20% by implementing Postgres database to store news source information
- Employed client side javascript AJAX calls to display news stories and data asynchronously

Personal Portfolio :: <https://www.huntervl.com>

2020 to Current

- My Fullstack personal site developed from scratch served by Flask via 20+ unique routes
- Utilizes a PostgreSQL database to store all user, blog, and project data.
- Implemented a custom content management system to provide CRUD functionality for posts, projects, and tags in the browser
- Designed all front-end components including SVG and CSS animations, typography selection and color pallet

## CERTIFICATIONS

Cisco Certified Network Associate Routing and Switching (CCNA Routing and Switching)

July 2017 to July 2020