

# Big User Stories

## 1. Daily Care Task Management

- a. Scenario: Care tasks must be clearly visible, completed, and tracked across multiple caregivers and shifts.
- b. User Goal: Ensure required care is completed once, on time, by the right person.
- c. Cost: Medium
- d. Relative Importance: Very High

## 2. Medication Tracking & Adherence

- a. Scenario: Medications must be administered at specific times and recorded reliably by different caregivers.
- b. User Goal: Prevent missed or duplicate doses and maintain patient safety.
- c. Cost: Medium–High
- d. Relative Importance: Very High

## 3. Shift Handoff & Care Communication

- a. Scenario: Care is shared among PSWs, nurses, and family caregivers, with no time overlap.
- b. User Goal: Maintain continuity of care through clear, shared notes.
- c. Cost: Low–Medium
- d. Relative Importance: High

## 4. Oversight, Visibility & Boundaries

- a. Scenario: Nurses and family members need visibility into care without disrupting workflows or causing errors.
- b. User Goal: Stay informed, ensure accountability, and respect role boundaries.
- c. Cost: Medium
- d. Relative Importance: Medium