



InstantPods

此图片侵权 需要被替换成动画
请开发者提供：
1.动画尺寸 像素
2.动画格式： 比如GIF
3.动画要求： 比如透明底

**Having your faulty AirPods instantly replaced.
The ultimate repair experience is here.**

How it works? ⓘ

[Start a repair request](#)

[Track the status of an existing repair >](#)

此图片侵权 需要被替换



Faulty battery? Nasty sound? Connection issue?

We are here to help. We will send you a replacement pair, and you return yours later. Our refurbished replacements are equivalent to new products in performance and reliability



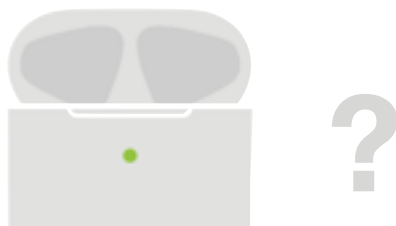
Charging Case Issue?

We take care of it. Start a repair request now and your replacement charging case will be on its way



Accidental Damage?

AirPods not working due to water or catastrophic damage? We can send you a replacement part and our expert team will take care of the rest.



Bud Missing?

Missing AirPods or charging case? Request one now! We offer it at a competitive price.

How it works?

Request your service online



*We will charge service fee and a deposit for the replacement value of your product. **We will refund the deposit once we received your faulty part and it matches your request.**



We will send out your replacement AirPods as soon as possible



Return your faulty part with our pre-paid shipping label



We will diagnose your product with professional tools and finalize your service request



***Our replacements are refurbished by trusted experts who use genuine parts. The replacements you receive are equivalent to new products in performance and reliability**

InstantPods

How it works

FAQs

Local Customer

Service Help

Shipping & Delivery

After Repair

**Contact Us**

92 Corporate Park, C388

Irvine, CA 92606

Hours: M-F 10am-5pm PST

FAQ

-How do I know that my AirPods has a faulty battery?

If you feel the battery is not as long-lasting as it was before, your battery is probably worn out.

-How long does the service process take?

You should receive your replacement within 5 business days and we expect to finalize your service request within 2 business days once we received your returned product.

-When will the replacement deposit be refunded?

We will inspect and diagnose your returned product once we receive it, and finalize your service order within 48 business hours. Refunds will be sent to the card-issuing bank within five business days of receipt of the returned item. Please contact the card-issuing bank with questions about when the credit will be posted to your account.

How long is the warranty period of the refurbished replacement?

We are confident with our refurbished products, and we cover it for 120 days, excludes accidental damages and unauthorized modifications.

-What if I am not happy with my replacement?

Please reach out to us and we will try our best to fulfill your request.

What will happen to the faulty AirPods I returned?

We will repair, reuse and recycle every part of the products you returned to us.

What’s happening with your AirPods?



Battery & Charging



Audio & Sound



Physical or Liquid
Damage



Lost or Missing
AirPods

