# **Eric Hwang**

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#### Education

## HARVARD UNIVERSITY

Cambridge, MA

A.B. in Computer Science and Government. GPA 3.984.

May 2025 (Anticipated)

Relevant Coursework: Data Structures and Algorithms, Systems Programming & Machine Organization, Abstraction and Design in Computation, Introduction to Algorithms and Their Limitations

## **Relevant Experience**

TIKTOK Software Engineer Intern San Jose, CA

May 2024 - August 2024

- Improved accuracy of a large language model (LLM) tool by using Java to enable users to easily customize LLM responses with their own retrieval augmented generation, multi-agent reasoning, and more
- Reduced load time on code editor extension by 96% (10 seconds to < 0.4 seconds) using Java
- Allowed for code simplification in 22 projects by adding support for DELETE and PUT HTTP methods to a
  tool that accelerates creation of REST APIs. Utilized React, Typescript, Go, Flask, and Gin

#### FAIR OPPORTUNITY PROJECT

Remote

## **Software Engineer Intern**

February 2023 - August 2023

- Programmed on and served as leader of an engineering team that built web apps offering 3000+ underprivileged students free college advising
- Provided hundreds of users with 24/7 personalized assistance on completing complex financial aid forms by developing a generative AI chatbot with retrieval augmented generation using Flask and React
- Increased mentorship capacity by 275% (175 more students mentored per year) by launching Fair Opp's primary web portal that saves hundreds of volunteer hours annually by automating repetitive tasks

#### HARVARD TECH FOR SOCIAL GOOD

Cambridge, MA

#### **Senior Software Engineer**

August 2022 - August 2024

- Led a cross-functional team each semester by programming hardest tasks, planning system architectures, teaching technical skills, and communicating with clients to build tech solutions for social impact groups
- Automated delivery of customized carbon-reducing feedback to corporations by creating an API and training a LLM tool with Python and LangChain for a climate non-profit
- Increased government transparency by creating a Django and React data visualization web app for the City of Boston that summarizes over 1,500,000 municipal spending data points

#### **Skills and Projects**

## **Homeless Shelter Bed Waitlist Management Portal**

- Saved a local homeless shelter 400+ hours annually by creating a web app that automates managing shelter bed requests and synchronizes data. Built with React, Next.js, and Typescript
- Implemented Google OAuth user authentication and managed corresponding Google Cloud

## **Rezzy: Reservation Automation Webapp**

- Created web app to automatically notify users of cancellations for fully-booked reservations using Typescript, React, Next.js, Tailwind CSS, Selenium, and Flask
- Ran asynchronous logic on the cloud using Docker, AWS Elastic Container Service, and AWS Lambda

**Programming**: Python, Javascript, Typescript, C++, Java, OCaml, Go, C, SQL, CSS/HTML, MATLAB **Frameworks and Tools**: React, Next.js, Flask, Tailwind CSS, Django, AWS, Docker, Postgres, LangChain **Foreign Languages**: Native English, Professional Working Proficiency Korean, Elementary Chinese **Soft Skills:** Learning Quickly, Problem Solving, Communication, Teamwork, Teaching