Eric Hwang

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Education

HARVARD UNIVERSITY

Cambridge, MA

A.B. in Computer Science and Government. GPA 3.984.

May 2025 (Anticipated)

Relevant Coursework: Data Structures and Algorithms, Systems Programming & Machine Organization, Abstraction and Design in Computation, Introduction to Algorithms and Their Limitations

Relevant Experience

TIKTOK Software Engineer Intern San Jose, CA

May 2024 - August 2024

- Improved accuracy of a large language model (LLM) tool by using Java to enable users to easily customize LLM responses with their own retrieval augmented generation, multi-agent reasoning, and more
- Reduced load time on code editor extension by 96% (10 seconds to < 0.4 seconds) using Java
- Allowed for code simplification in 22 projects by adding support for DELETE and PUT HTTP methods to a
 tool that accelerates creation of REST APIs. Utilized React, Typescript, Go, Flask, and Gin

FAIR OPPORTUNITY PROJECT

Remote

Software Engineer Intern

February 2023 - August 2023

- Programmed on and served as leader of an engineering team that built web apps offering 3000+ underprivileged students free college advising
- Provided hundreds of users with 24/7 personalized assistance on completing complex financial aid forms by developing a generative AI chatbot with retrieval augmented generation using Flask and React
- Increased mentorship capacity by 275% (175 more students mentored per year) by launching Fair Opp's primary web portal that saves hundreds of volunteer hours annually by automating repetitive tasks

HARVARD TECH FOR SOCIAL GOOD

Cambridge, MA

Senior Software Engineer

August 2022 - August 2024

- Led a cross-functional team each semester by programming hardest tasks, planning system architectures, teaching technical skills, and communicating with clients to build tech solutions for social impact groups
- Automated delivery of customized carbon-reducing feedback to corporations by creating an API and training a LLM tool with Python and LangChain for a climate non-profit
- Increased government transparency by creating a Django and React data visualization web app for the City of Boston that summarizes over 1,500,000 municipal spending data points

Skills and Projects

Homeless Shelter Bed Waitlist Management Portal

- Saved a local homeless shelter 400+ hours annually by creating a web app that automates managing shelter bed requests and synchronizes data. Built with React, Next.js, and Typescript
- Implemented Google OAuth user authentication and managed corresponding Google Cloud

Rezzy: Reservation Automation Webapp

- Created a web app to automatically notify users of cancellations for fully-booked reservations using Typescript, React, Next.js, Tailwind CSS, Selenium, and Flask
- Ran asynchronous logic on the cloud using Docker, AWS Elastic Container Service, and AWS Lambda

Programming: Python, Javascript, Typescript, C++, Java, OCaml, Go, C, SQL, CSS/HTML, MATLAB **Frameworks and Tools**: React, Next.js, Flask, Tailwind CSS, Django, AWS, Docker, Postgres, LangChain **Foreign Languages**: Native English, Professional Working Proficiency Korean, Elementary Chinese **Soft Skills:** Learning Quickly, Problem Solving, Communication, Teamwork, Teaching