

HADEN WATNE

SOFTWARE ENGINEER

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ABOUT ME

IT professional specializing in full-stack software development for web applications.

Familiar with Agile, Angular, C#, CI/CD, CSS, Git, HTML, Java, JavaScript, JSON, LEAN, .NET, Node, PWAs, ReactiveX, SCRUM, Splunk, SPAs, SQL, TypeScript, Unit Testing, and XML.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER INFORMATION SYSTEMS

CCU • 2015 - 2019

BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION

CCU • 2015 - 2019

CERTIFICATIONS

SQL SERVER 2016 - DATABASE DEVELOPMENT (MCSA)

Earned in November 2018

PROGRAMMING IN C#

Microsoft Exam 483

Earned in April 2018

PROGRAMMING IN HTML5, JAVASCRIPT, AND CSS3

Microsoft Exam 480

Earned in May 2017

NETWORKING FUNDAMENTALS

Microsoft Exam 98-366

Earned in May 2017

EXPERIENCE

PROGRESSIVE INSURANCE

Senior IT Apps Programmer

October 2022 – Present

- Built a new web application for customers and agents to service insurance policies.
- Successfully led my team through an experiment to update our deployment strategy.
- Introduced several website design changes to improve usability and accessibility.

IT Apps Programmer

February 2021 – October 2022

- Monitored our Production environments as part of an on-call rotation.
- Created a Splunk dashboard used by multiple project teams to view feature stability.
- Supported annual Payment Card Industry (PCI) assessment and compliance efforts.

Associate IT Apps Programmer

June 2019 – February 2021

- Designed an automated analytics report read daily by 200+ leaders and developers.
- Prototyped the project's on-call monitoring process and briefed teams on the details.
- Leveraged Agile on a newly-formed team to build Production monitoring tools.

IT Intern

May 2018 – August 2018

- Modernized an ASP.NET web application to improve usability for vehicle lienholders.
- Updated internal documentation for multiple applications.
- Completed a 3-month group research project on emerging autonomous vehicles.

CUBEDHOST, LLC

Server Support Specialist

January 2016 – June 2019

- Connected with worldwide clients to troubleshoot server performance.
- Debugged console errors, system behavior, and software dependencies.
- Analyzed systems to determine network congestion, resource usage, and stability.

PASSIONS



Code Quality



End-User Privacy



Usability & Design