

# HADEN WATNE

SOFTWARE ENGINEER



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[hadenwatne.com](http://hadenwatne.com)

## ABOUT ME

Senior Software Engineer  
developing full-stack web  
applications.

Familiar with Agile, AI, Angular,  
AWS, C#, CI/CD, CSS, Git, GPT,  
HTML, Java, JavaScript, JSON,  
LEAN, MongoDB, ML, .NET, Node,  
NoSQL, Python, PWAs, React,  
ReactiveX, RESTful, SCRUM,  
Splunk, SPAs, SQL, TypeScript, Unit  
Testing, and XML.

## EDUCATION

### BACHELOR OF SCIENCE IN COMPUTER INFORMATION SYSTEMS

CCU • 2015 - 2019  
*Magna Cum Laude*

### BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION

CCU • 2015 - 2019  
*Magna Cum Laude*

## CERTIFICATIONS

### SQL SERVER 2016 - DATABASE DEVELOPMENT (MCSA)

Earned in November 2018

### PROGRAMMING IN C#

Microsoft Exam 483  
Earned in April 2018

### PROGRAMMING IN HTML5, JAVASCRIPT, AND CSS3

Microsoft Exam 480  
Earned in May 2017

### NETWORKING FUNDAMENTALS

Microsoft Exam 98-366

## EXPERIENCE

### PROGRESSIVE INSURANCE

June 2019 – Present

Software engineer on an Agile team for a high-traffic & full-stack web application. Code development, mentorship, impact monitoring, and compliance are key responsibilities.

### DIRECT ACQUISITION

#### Senior IT Apps Programmer

June 2025 – Present

- Delivered full-stack discretionary business features to the Quoting application suite.

### POLICY SERVICING

#### Senior IT Apps Programmer

October 2022 – Present

- Restructured our development team processes to solve planning discrepancies.
- Led a transition project for our application to comply with new PCI compliance rules.
- Prioritized collaboration and mentorship with developers within my project and team.

#### IT Apps Programmer

February 2021 – October 2022

- Developed new REST API endpoints for IVR users to cancel policies over the phone.
- Refactored and improved the stability of the app's largest customer payment screen.
- Created monitoring tools used platform-wide during on-call production support.

#### Associate IT Apps Programmer

June 2019 – February 2021

- Designed an automated analytics report read daily by 200+ leaders and developers.
- Invested in new IT interns through the Intern Ambassador program.
- Delivered the Angular components for enrolling customers in automatic payments.

#### IT Intern

May 2018 – August 2018

- Modernized an ASP.NET web application to improve usability for vehicle lienholders.
- Updated internal documentation for multiple applications.
- Completed a 3-month group research project on emerging autonomous vehicles.

### CUBEDHOST, LLC

January 2016 – June 2019

Customer support technician for an online, worldwide, virtual private server hosting service. Investigated software conflicts and bare metal performance to correct problems.

### CUSTOMER SUPPORT

#### Server Support Specialist

January 2016 – June 2019

- Connected with clients to troubleshoot server performance.
- Debugged console errors, system behavior, and software dependencies.
- Analyzed systems to determine network congestion, resource usage, and stability.