

HADEN WATNE

SOFTWARE ENGINEER

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ABOUT ME

IT professional specializing in full-stack software development for web applications.

Familiar with Agile, Angular, C#, CI/CD, CSS, Git, HTML, Java, JavaScript, JSON, LEAN, .NET, Node, PWAs, ReactiveX, SCRUM, Splunk, SPAs, SQL, TypeScript, Unit Testing, and XML.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER INFORMATION SYSTEMS

CCU • 2015 - 2019

BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION

CCU • 2015 - 2019

CERTIFICATIONS

SQL SERVER 2016 - DATABASE DEVELOPMENT (MCSA)

Earned in November 2018

PROGRAMMING IN C#

Microsoft Exam 483

Earned in April 2018

PROGRAMMING IN HTML5, JAVASCRIPT, AND CSS3

Microsoft Exam 480

Earned in May 2017

NETWORKING FUNDAMENTALS

Microsoft Exam 98-366

Earned in May 2017

EXPERIENCE

PROGRESSIVE INSURANCE

Software engineer on an Agile development team for a high-traffic multilayered web application, writing code and ensuring stability, quality, and compliance.

Senior IT Apps Programmer

October 2022 – Present

- Led my project's transition over to the new PCI DSS v4.0 compliance standards.
- Guided my team through an experiment to update our code deployment strategy.
- Integrated an IVR system with our API, enabling payment options over the phone.

IT Apps Programmer

February 2021 – October 2022

- Mentored and supported multiple new developers as they joined our team.
- Delivered new system features for our Angular web frontend and C# API backend.
- Created Splunk monitoring tools used widely during on-call production support.

Associate IT Apps Programmer

June 2019 – February 2021

- Designed an automated analytics report read daily by 200+ leaders and developers.
- Presented and demonstrated new feature capabilities to leadership each sprint.
- Invested in new IT interns through the Intern Ambassador program.

IT Intern

May 2018 – August 2018

- Modernized an ASP.NET web application to improve usability for vehicle lienholders.
- Updated internal documentation for multiple applications.
- Completed a 3-month group research project on emerging autonomous vehicles.

CUBEDHOST, LLC

Server Support Specialist

January 2016 – June 2019

- Connected with worldwide clients to troubleshoot server performance.
- Debugged console errors, system behavior, and software dependencies.
- Analyzed systems to determine network congestion, resource usage, and stability.

PASSIONS



Code Quality



End-User Privacy



Usability & Design



Inclusivity