

HADEN WATNE

SOFTWARE ENGINEER



linkedin.com/in/haden-watne



hello@hadenwatne.com



hadenwatne.com

ABOUT ME

Senior Software Engineer developing full-stack web applications.

Familiar with Agile, AI, Angular, AWS, C#, CI/CD, CSS, Git, GPT, HTML, Java, JavaScript, JSON, LEAN, MongoDB, ML, .NET, Node, NoSQL, Python, PWAs, React, ReactiveX, RESTful, SCRUM, Splunk, SPAs, SQL, TypeScript, Unit Testing, and XML.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER INFORMATION SYSTEMS

CCU • 2015 - 2019

Magna Cum Laude

BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION

CCU • 2015 - 2019

Magna Cum Laude

CERTIFICATIONS

SQL SERVER 2016 - DATABASE DEVELOPMENT (MCSA)

Earned in November 2018

PROGRAMMING IN C#

Microsoft Exam 483

Earned in April 2018

PROGRAMMING IN HTML5, JAVASCRIPT, AND CSS3

Microsoft Exam 480

Earned in May 2017

NETWORKING FUNDAMENTALS

Microsoft Exam 98-366

EXPERIENCE

PROGRESSIVE INSURANCE

June 2019 – Present

Software engineer on an Agile team for a high-traffic & full-stack web application. Code development, mentorship, impact monitoring, and compliance are key responsibilities.

DIRECT ACQUISITION

Senior IT Apps Programmer

June 2025 – Present

- Delivered full-stack discretionary business features to the Quoting application suite.

POLICY SERVICING

Senior IT Apps Programmer

October 2022 – Present

- Restructured our development team processes to solve planning discrepancies.
- Led a transition project for our application to comply with new PCI compliance rules.
- Prioritized collaboration and mentorship with developers within my project and team.

IT Apps Programmer

February 2021 – October 2022

- Developed new REST API endpoints for IVR users to cancel policies over the phone.
- Refactored and improved the stability of the app's largest customer payment screen.
- Created monitoring tools used platform-wide during on-call production support.

Associate IT Apps Programmer

June 2019 – February 2021

- Designed an automated analytics report read daily by 200+ leaders and developers.
- Invested in new IT interns through the Intern Ambassador program.
- Delivered the Angular components for enrolling customers in automatic payments.

IT Intern

May 2018 – August 2018

- Modernized an ASP.NET web application to improve usability for vehicle lienholders.
- Updated internal documentation for multiple applications.
- Completed a 3-month group research project on emerging autonomous vehicles.

CUBEDHOST, LLC

January 2016 – June 2019

Customer support technician for an online, worldwide, virtual private server hosting service. Investigated software conflicts and bare metal performance to correct problems.

CUSTOMER SUPPORT

Server Support Specialist

January 2016 – June 2019

- Connected with clients to troubleshoot server performance.
- Debugged console errors, system behavior, and software dependencies.
- Analyzed systems to determine network congestion, resource usage, and stability.