# Henry Keyser - Full CV

# Narrative Technologist, Product Manager

2828 N Cambridge Ave, 518, Chicago IL. 60657

Phone: (+1) 321-438-7673 E-mail: <a href="mailto:hwkeyser@gmail.com">hwkeyser@gmail.com</a> Website: <a href="mailto:hwkeyser.com">hwkeyser.com</a>

Nationality/Citizenship: United States of America



#### **OBJECTIVE**

Seeking role intersecting immersive technologies, UX research, new products and explanatory communications. Primarily seeking Journalism, Media or Tech companies. Open to management, teaching or VC roles.

#### SUMMARY OF QUALIFICATIONS

- Former CEO of VR social connectivity startup; designed based on interviews with hundreds of VR devs as clients and testers, as well as players, social users and streamers finding UX and pain-point insights.
- Masters degree which focused on VR media innovation and journalism.
- Managed analysts and programmers to R&D suite of productivity tools.
- Multimedia-immersive theater career provides audience-centered approach to 3- and 6-dof experience design.
- Very first job involved producing sports programming.

#### **SUMMARY OF SKILLS**

- CG-VR: 3D UX; VR prototyping and usability testing. Avatar design, social connectivity. Photogrammetry research.
- Media Production: Field and studio producer, pre-production planning, composition, mixing and video editing, photoshop.
- Narrative Design: Linear, multi- and non-linear storytelling, focus on first-person design mechanics. Written, visual or experiential.
- Code Development: HTML/CSS/JS/Bootstrap, Unity experience, Excel wizard, various prototyping tools.
- **Design management:** Interviewing, Sprint planning, Persona development and user stories, Roadmapping, post-mortem analysis.
- Team Management: Lots of communication, skills management, collaborative problem solving, cross-training, timeline scheduling.

## **PROFESSIONAL EXPERIENCE (Page 1)**

#### **XR for Decision Makers** - Freelance UX VR Contractor

APRIL 2017 - PRESENT

- Consulting on VR, AR and Game UX for 2 active clients.
- Preparing a series of insight articles for VR greenlighters.

#### PrydeVR - Co-Founder and CEO

JANUARY 2017 - MAY 2018

- Discovered & iterated solution for sharing video of CG-VR to YouTube.
- Managed solution design, roadmap, customer and stakeholder relations, website, pitches, events, testing, legal and accounting.

#### Outsell Inc. - Product Intern

SEPTEMBER 2016 - DECEMBER 2016

- Post-mortem a failed product launch.
- Present recommendations to CEO, CTO and Dir. of Product for design-sprint/user-research driven product development process.

#### LAZ Parking / Chicago Meters Operation - Operational Data Mgr.

JANUARY 2011 - JUNE 2016

- Led data science, analysis, visualization and reporting.
- Managed development of dozens of internal productivity, tracking and machine learning applications.
- Managed direct reports, cross-departmental staffing, and project resource allocation.

#### American Theater Company - Chronicle Team Mgr, Playwright

OCTOBER 2011 - MAY 2012

- Lead 8 direct-report playwrights to design theatrical narrative from a series of exploratory documentary interviews.
- Tutor 7th grade students in creative writing, interviewing, critical thinking, collaboration and time management.

#### **EveryOtherDayPlays.com** - Playwright, Editor

JULY 2011 - AUGUST 2012

- Published new 10-12 page open-license plays every 48 hours. (hiatus during ATC job)
- Wrote 100+ plays. 60+ used immersive/multimedia staging mechanics.
- Managed website, workshops, and guest playwright contributions.

### PROFESSIONAL EXPERIENCE (Page 2)

#### Creative Marketing Resources - Qualitative User Researcher

JULY 2010 - OCTOBER 2010

- Interview, measure and synthesize tourist feedback for a new immersive video product at Chicago's Navy Pier.
- Recommended changes to core product, UX, and business model to improve product market fit.

#### [Various theater companies] - Director/Playwright

OCTOBER 2008 - OCTOBER 2014

- Wrote or Directed 11 full-length immersive, multimedia theater productions produced or workshopped in Chicago, London, Atlanta, NY, and Tallahassee.
- Focus on non-proscenium, experiential design mechanics.
- Manage actors, designers, stakeholders, technicians and marketers.

#### **NUlink TV** - Seasonal TV Producer, Intern trainer

MAY 2007 - OCTOBER 2008

• Manage Production, editing and graphics for 6 weekly TV programs.

#### Access Osceola TV - Exec. Prod - AO Sports; Producer

MAY 2003 - OCTOBER 2005

- Exec. Produce a weekly SportsCenter-style show of local sports, managing 6 production and 3 editing teams.
- Plan the broadcasting student-content from local schools.
- Direct coverage of local government meetings.
- Covered the 2004 elections, and 2004-05 hurricane seasons.

#### **TEACHING EXPERIENCE**

**Northwestern University** - *Product Management teaching assistant*JANUARY 2018 - PRESENT

- Assist teaching conducting User Interviews, Persona development, UX design, scoping and slicing, prototyping and usability testing, road-mapping, market research and human-centered product iteration.
- Conduct lectures, workshops, exercises and grade assignments.

# Osceola School District, Gateway HS - Interim TV Production Teacher AUGUST 2004 - JANUARY 2005

- Teach the intermediate- and advanced-level TV production course.
- Reorganized coursework to reflect TV station assignments.
- Broadcast coursework on local AO-TV station, where I also worked.

#### RESEARCH EXPERIENCE

VR UX and UI. VR Prototyping (including paper-prototyping). Non-verbal communication in VR. VR NPC performance and tutorialization. Photogrammetry. 360-video composition. 360-narrative design and performance. Communicating immersive mediums on flat mediums.

#### **EDUCATION**

Northwestern University Medill School of Journalism, Media - MSJ

Media Innovation and Entrepreneurship specialization

JUNE 2016 - JUNE 2017

1st-class of new specialization developing media product managers, innovators and strategists.

Florida State University - B.A. Theatre

SEPTEMBER 2006 - MAY 2010

#### CONTENT

- <u>PrydeVR.com</u> I created all code, content and assets on this website.
- <u>Closing PrydeVR</u> [preview link] article running May 14, 2018.
- Photojournalism in 3D for VR and Beyond photogrammetry research.
- YouTube Featured Videos playlist a selection of recent videos.
- [XR for Decision Makers insight articles series coming June 2018.]
- [3 Knight Fellowship Journalism-360 articles coming June 2018.]
- <u>EveryOtherDayPlays.com</u> archive copy from Dec. 2011

#### PRESS/PUBLIC TALKS

- WGN/Technori interview about VR
- <u>ChiVR Developer Event Panelist</u> April, July 2017
- Other ShareVR/PrydeVR press

#### **AWARDS**

- G.D. Crain Jr. Foundation Entrepreneurship and Management Award
- Medill MSJ Leadership Award
- Inducted into Kappa Tau Alpha "Excellence in Journalism Scholarship"