

Kevin V. Murphy
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Professional Experience

Liquid Web, Lansing, MI

Oct. 2017 - Present

Windows Enterprise Technician

- Collaborate with internal teams
- Install & Support Microsoft DPM, IIS, SQL, and AD
- Manage Windows Firewall
- Mentor Windows Support Technicians

Liquid Web, Lansing, MI

Dec. 2016 - Oct. 2017

Windows Support Technician

- Collaborate with internal teams
- Troubleshoot Plesk Onyx and Windows Servers
- Manage Windows Firewall
- Customer support via live chats, tickets, and phones

EmploymentGroup, Battle Creek, MI

Apr. 2014 - Dec. 2016

IT Specialist

- Level 1 Technical Support
- Assisted Lead Systems Engineer
- Infrastructure monitoring with Zenoss
- Infrastructure backups with Veeam and BackupPC
- Took an active role in a migration to new recruiting software
- Created standard operating procedures for new software

Calhoun Intermediate School District, Marshall, MI

Mar. 2013 - Sept. 2013

Technology Assistant

- Level 1 Technical Support
- Utilize Windows Deployment Systems
- Configure mobile technical carts for students
- Configure student computer labs

PC Consultants of SW MI, Battle Creek, MI

Jun. 2012 - Dec. 2012

Computer Technician

- Desktop and laptop repair
- Data recovery & Virus removal
- Inventory management
- Salesman of DirecTV and Dish Network products

Education

Kellogg Community College, Battle Creek, MI

2012 - 2014

- Field of Study: Computer Networking

Calhoun Area Career Center, Battle Creek, MI

2010 - 2012

- Computer Networking Program

Marshall High School, Marshall, MI

2008 - 2012

Certifications

- CompTIA A+ (2010) (COMP001020179103)

Awards

- Kellogg Community College Dean's List (four semesters)
- Phi Theta Kappa
- Cyber Foundations award, as the result of a National Security Competition (2012)
 - Ranked 7th in the State of Michigan and top 10% in the nation

Personal Projects

- Personal website
- Homelab utilizing numerous technologies
 - Backblaze B2
 - Google Compute Engine
 - Microsoft Azure
 - Amazon Web Services
 - VMWare ESXi
 - pFSense
 - IPsec VPN Tunnels
- Data analysis of my text messages and dreams
- Technical walkthroughs for FreeNAS, WIM Images, WDS, and Google Compute Engine

References Available Upon Request