Kevin V. Murphy
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https://kvchmurphy.com

Professional Experience

Amazon Web Services, Dallas, TX   Nov. 2018 - Present
- Provide support for various AWS services   **Cloud Support Associate**
- Create internal documentation

Liquid Web, Lansing, MI   Oct. 2017 - Oct. 2018
- Create detail orientated orders for customers   **Windows Enterprise Technician**
- Install & Support Microsoft DPM, IIS, SQL, and Active Directory

Liquid Web, Lansing, MI   Dec. 2016 - Oct. 2017
- Collaborate with internal teams   **Windows Support Technician**
- Troubleshoot Plesk Onyx and Windows Servers

EmploymentGroup, Battle Creek, MI   Apr. 2014 - Dec. 2016
- Provided end-user support   **IT Specialist**
- Performed systems administration tasks

Calhoun Intermediate School District, Marshall, MI   Mar. 2013 - Sept. 2013
- Level 1 Technical Support   **Technology Assistant**
- Setup student tech carts and computer labs

PC Consultants of SW MI, Battle Creek, MI   Jun. 2012 - Dec. 2012
- Desktop and laptop repair   **Computer Technician**
- Data recovery & Virus removal
- Inventory management

Certifications
- CompTIA A+ (2010) (COMP001020179103)
- Microsoft Certified Enterprise Desktop Support Technician (2012) (E051-9244)
- Microsoft Certified Solutions Associate (2012) (E051-9246)
- Microsoft Certified Technology Specialist - Windows 7, Configuration (2012) (E026-3072)
- Microsoft Certified Technology Specialist - Windows Server 2008 Active Directory, Configuring (2013) (E134-0138)
- Windows Server 2008 Active Directory, Server Administration (2013)

Awards
- Kellogg Community College Dean's List (four semesters)
- Phi Theta Kappa
- Cyber Foundations award, as the result of a National Security Competition (2012)
  - Ranked 7th in the State of Michigan and top 10% in the nation

Education

Udacity, Online   Dec. 2017 - Feb. 2018
- Data Foundations Nanodegree

Kellogg Community College, Battle Creek, MI   2012 - 2014
- Field of Study: Computer Networking

Calhoun Area Career Center, Battle Creek, MI   2010 - 2012
- Computer Networking Program

Marshall High School, Marshall, MI   2008 - 2012

Personal Projects
- Data analysis of my text messages and dreams using Tableau, Google BigQuery, Google Data Studio, and Excel
- E-mail using Google GSuite, Microsoft Office 365, and postfix/dovecot
- Homelab utilizing
  - Amazon Web Services, Google Compute Engine, and Microsoft Azure
  - Backblaze B2
  - VMWare ESXi
  - pFsense
  - IPsec VPN Tunnels
  - ADFS
- Personal website
- Technical walkthroughs for FreeNAS, WIM Images, WDS, and Google Compute Engine

References Available Upon Request