**Kevin V. Murphy**

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https://kvchmurphy.com

**Professional Experience**

*Amazon Web Services*, Dallas, TX Nov. 2018 - Present

* Provide support for various AWS services **Cloud Support Associate**
* Create internal documentation

*Liquid Web,* Lansing, MI Oct. 2017 - Oct. 2018

* Create detail orientated orders for customers **Windows Enterprise Technician**
* Install & Support Microsoft DPM, IIS, SQL, and Active Directory

*Liquid Web,* Lansing, MI Dec. 2016 - Oct. 2017

* Collaborate with internal teams **Windows Support Technician**
* Troubleshoot Plesk Onyx and Windows Servers

*EmploymentGroup*, Battle Creek, MI Apr. 2014 - Dec. 2016

* Provided end-user support **IT Specialist**
* Performed systems administration tasks

*Calhoun Intermediate School District*, Marshall, MI Mar. 2013 - Sept. 2013

* Level 1 Technical Support **Technology Assistant**
* Setup student tech carts and computer labs

*PC Consultants of SW MI*, Battle Creek, MI Jun. 2012 - Dec. 2012

* Desktop and laptop repair **Computer Technician**
* Data recovery & Virus removal
* Inventory management

**Certifications**

* CompTIA A+ (2010) (COMP001020179103)
* Microsoft Certified Enterprise Desktop Support Technician (2012) (E051-9244)
* Microsoft Certified Solutions Associate (2012) (E051-9246)
* Microsoft Certified Technology Specialist - Windows 7, Configuration (2012) (E026-3072)
* Microsoft Certified Technology Specialist - Windows Server 2008 Active Directory, Configuring (2013) (E134-0138)
* Windows Server 2008 Active Directory, Server Administration (2013)

**Awards**

* Kellogg Community College Dean's List (four semesters)
* Phi Theta Kappa
* Cyber Foundations award, as the result of a National Security Competition (2012)
  + Ranked 7th in the State of Michigan and top 10% in the nation

**Education**

*Udacity*, Online Dec. 2017 - Feb. 2018

* Data Foundations Nanodegree

*Kellogg Community College*, Battle Creek, MI 2012 - 2014

* Field of Study: Computer Networking

*Calhoun Area Career Center*, Battle Creek, MI 2010 - 2012

* Computer Networking Program

*Marshall High School*, Marshall, MI 2008 - 2012

**Personal Projects**

* Data analysis of my text messages and dreams using Tableau, Google BigQuery, Google Data Studio, and Excel
* E-mail using Google GSuite, Microsoft Office 365, and postfix/dovecot
* Homelab utilizing
  + Amazon Web Services, Google Compute Engine, and Microsoft Azure
  + Backblaze B2
  + VMWare ESXi
  + pFsense
  + IPsec VPN Tunnels
  + ADFS
* Personal website
* Technical walkthroughs for FreeNAS, WIM Images, WDS, and Google Compute Engine

**References Available Upon Request**