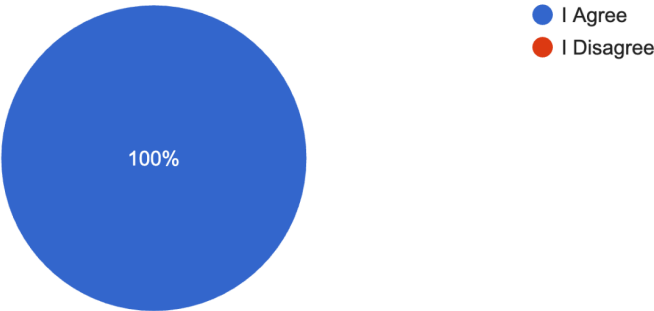


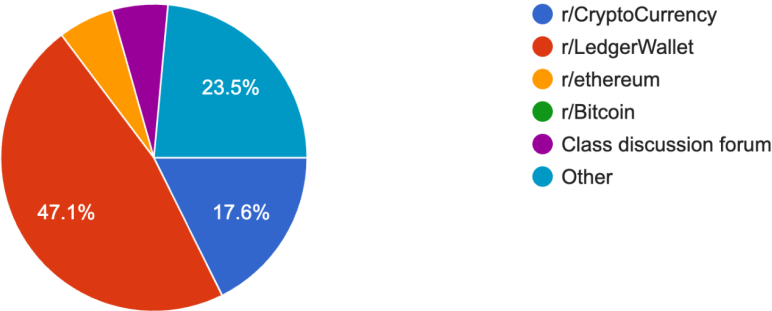
The purpose of this research project is to gather user experience feedback for the Ledger hardware wallet. This is a research project being conducted f...participation by clicking on the "disagree" button.

17 responses



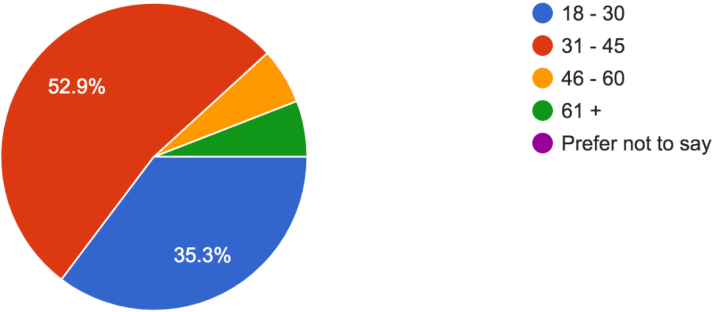
Where did you hear about this survey?

17 responses



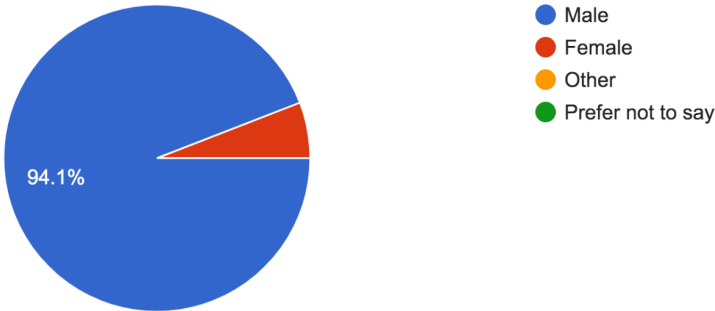
What's your age?

17 responses



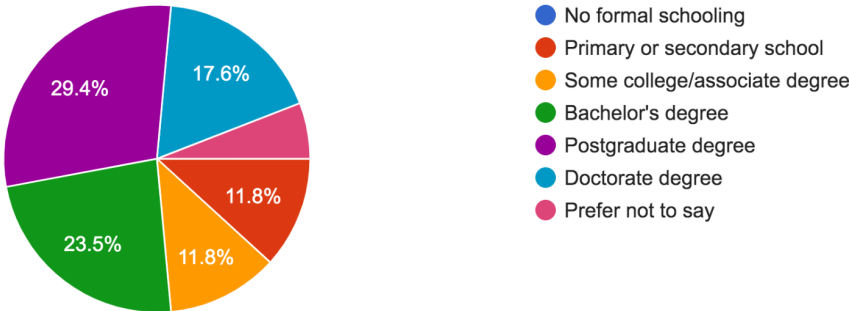
What's your gender?

17 responses



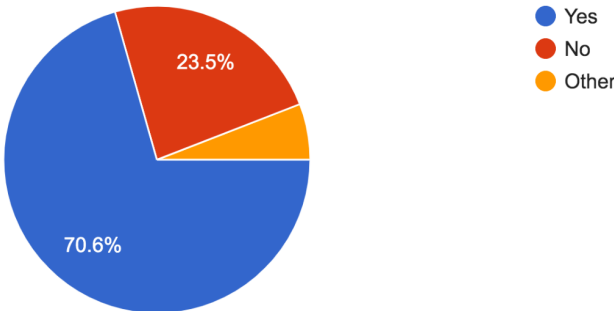
What's your highest level of education obtained?

17 responses



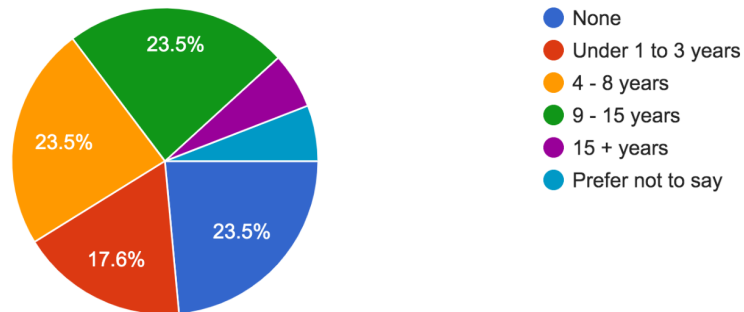
Do you have a technical background or work in a technical field?

17 responses



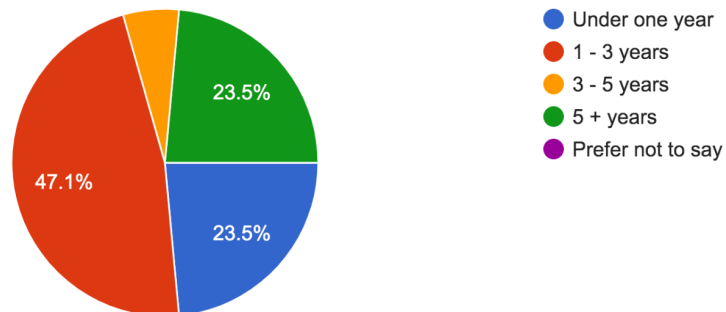
How many years of technical experience do you have?

17 responses



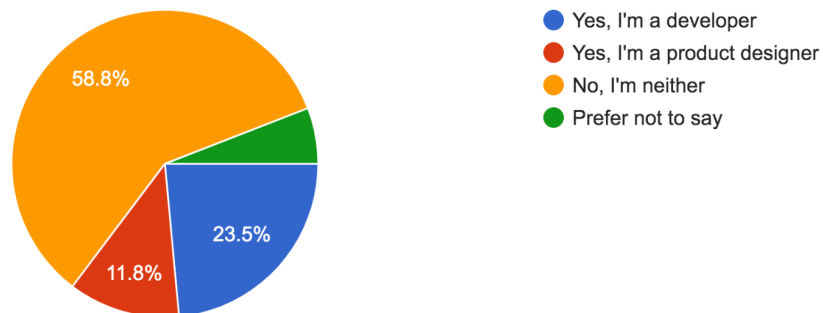
How many years have you been active in the cryptocurrency space?

17 responses



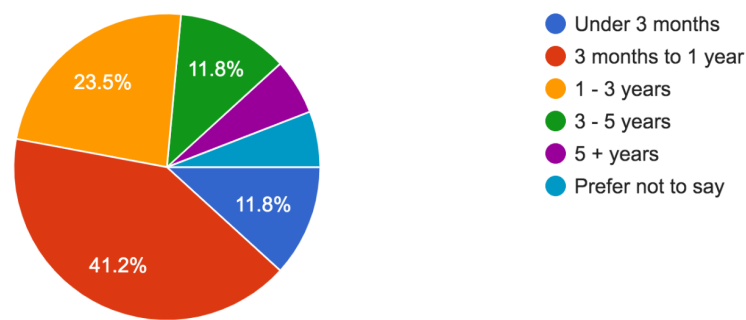
Are you a developer or product designer?

17 responses



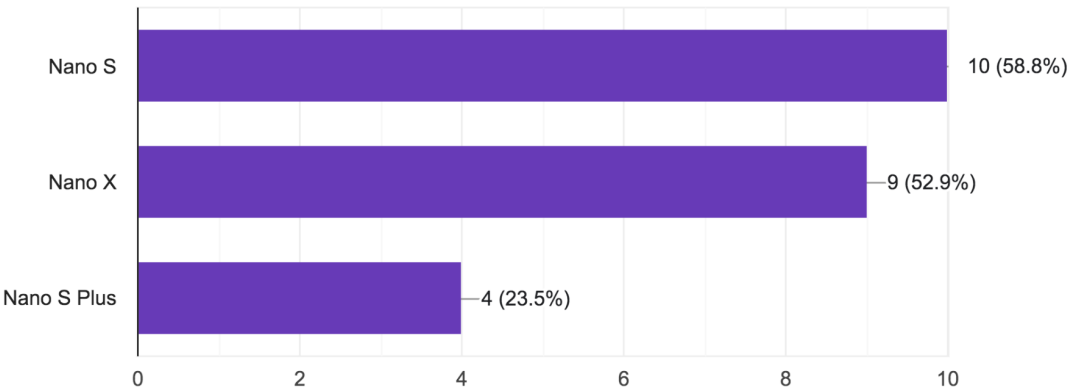
How long have you owned a Ledger device?

17 responses



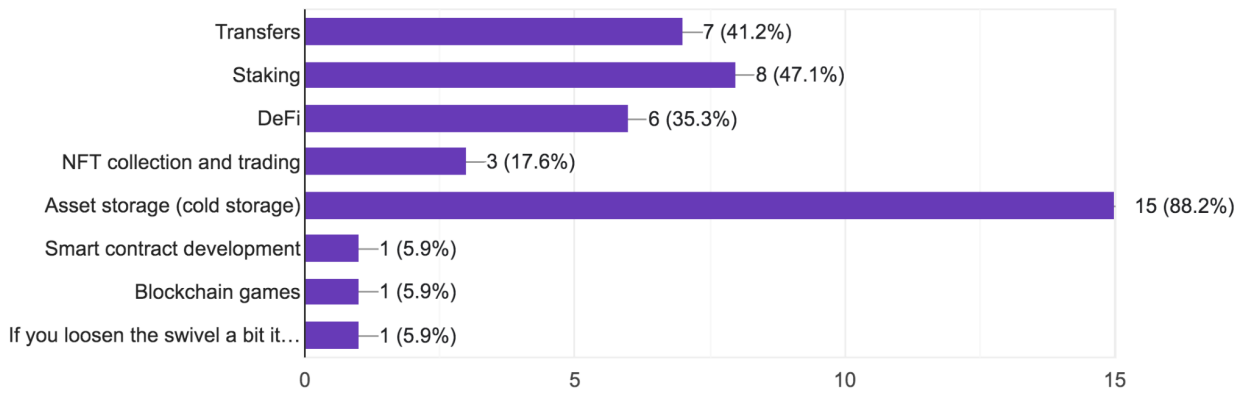
Which model(s) of the Ledger wallet do you own? Select all that apply.

17 responses



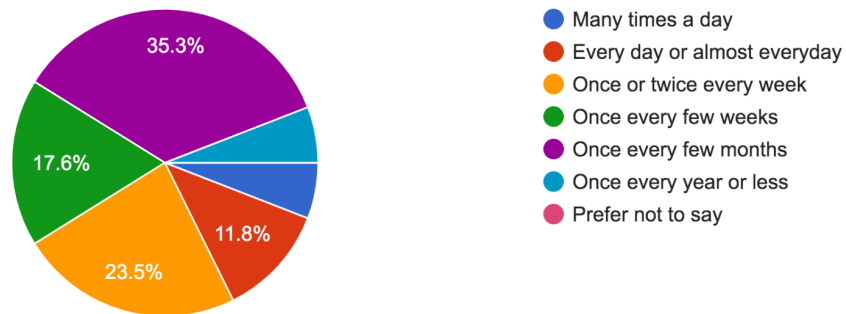
What are the main things that you use the Ledger for? Select all that apply.

17 responses



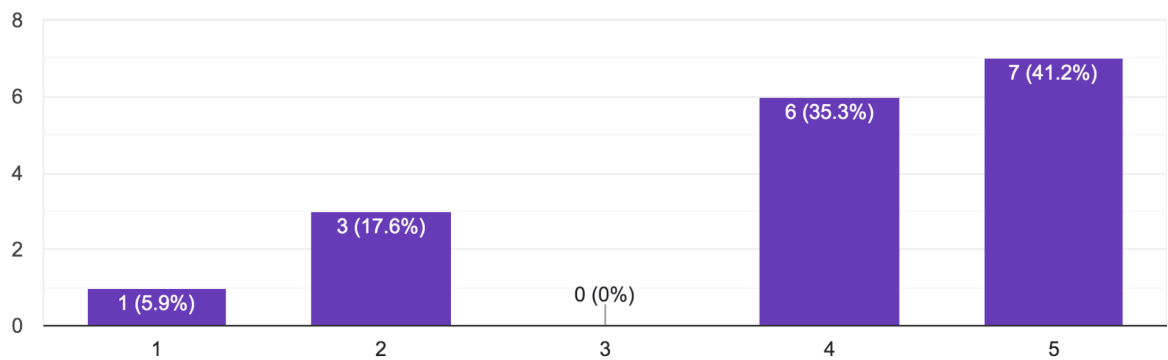
How often do you use the Ledger wallet?

17 responses



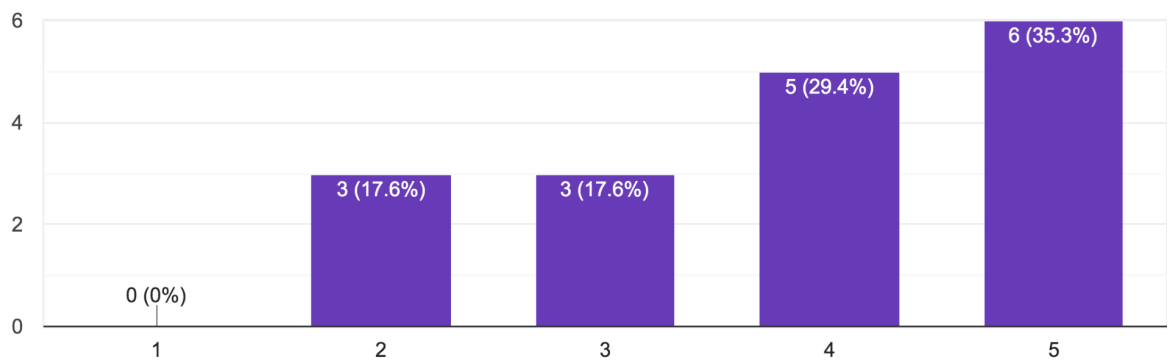
The Ledger is easy to set up initially.

17 responses



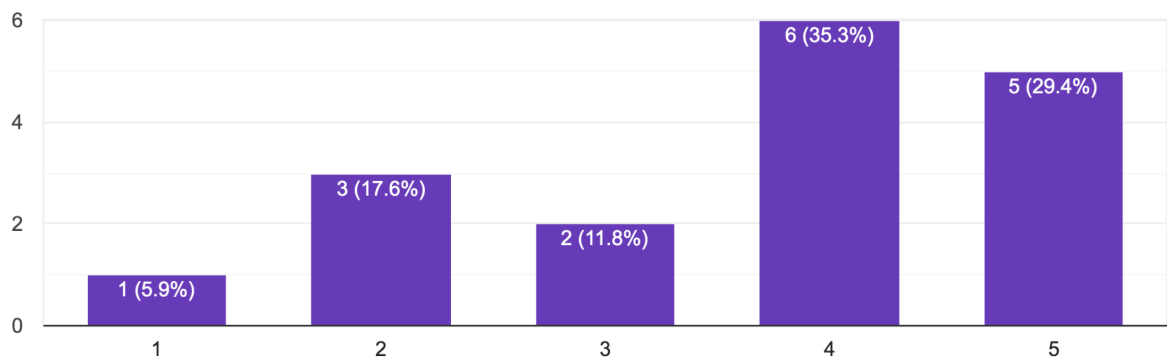
The physical buttons on Ledger are easy to use and control.

17 responses



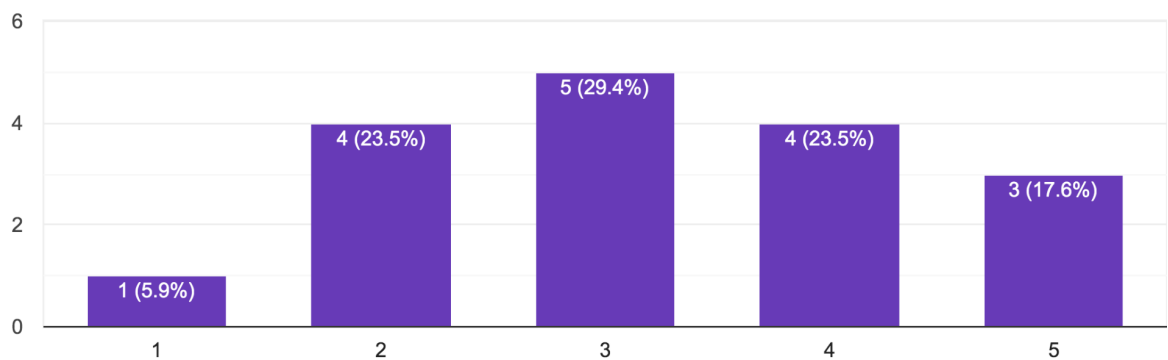
The Ledger is easy and quick to unlock.

17 responses



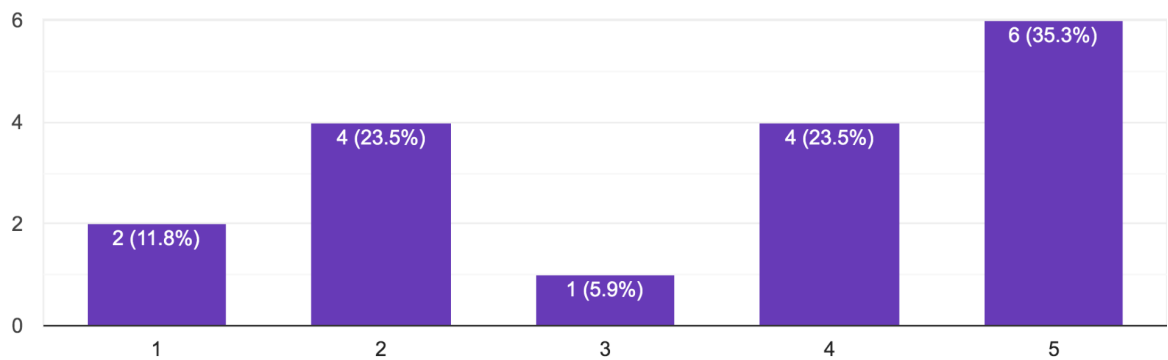
I can read the transaction details displayed on the Ledger screen clearly before signing a transaction.

17 responses



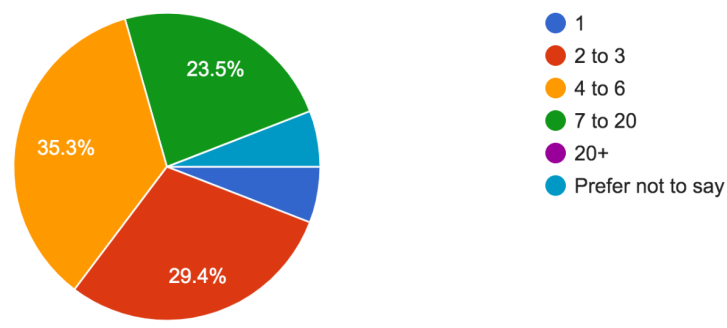
Ledger (or Ledger Live) displays confirmation to me clearly after sending out a transaction.

17 responses



How many Ledger apps do you have installed?

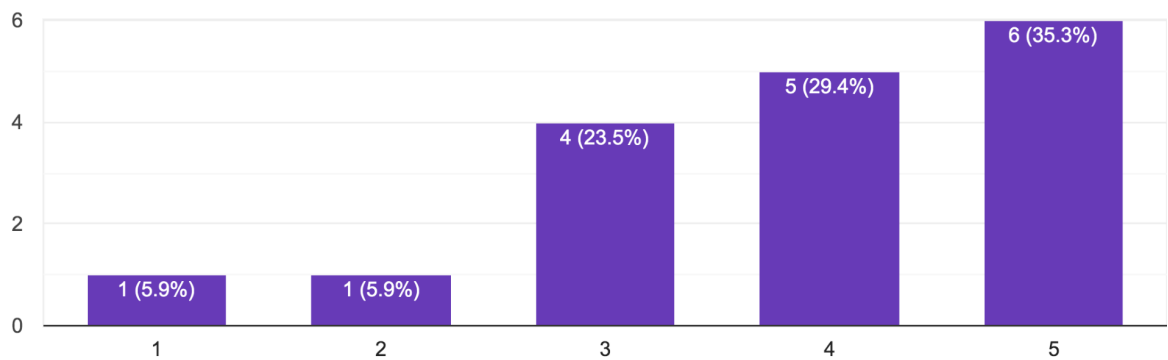
17 responses





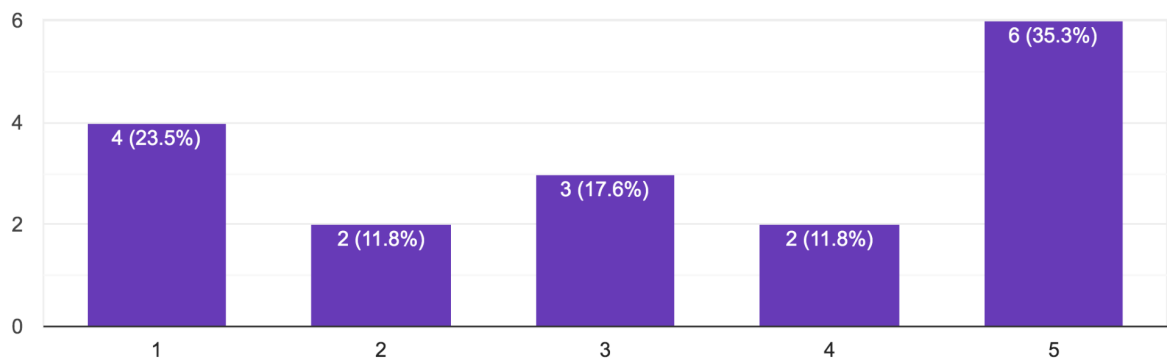
Ledger apps are easy to open and operate.

17 responses



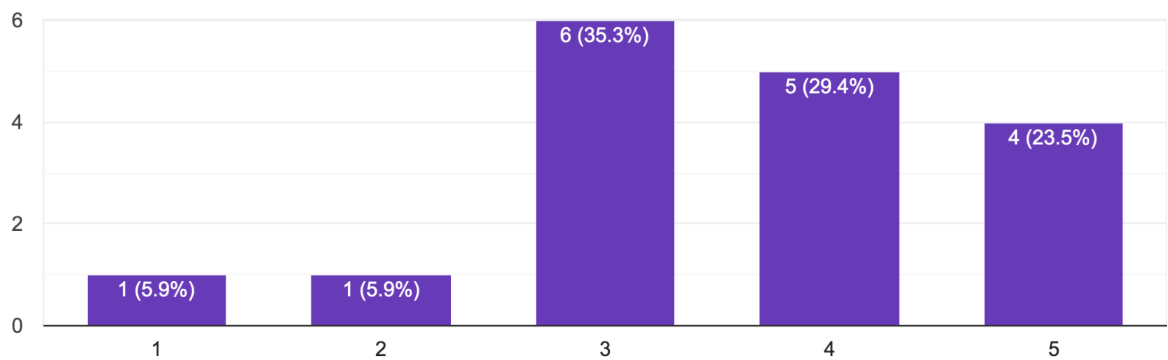
I use Ledger frequently with third party wallets such as MetaMask or WalletConnect.

17 responses



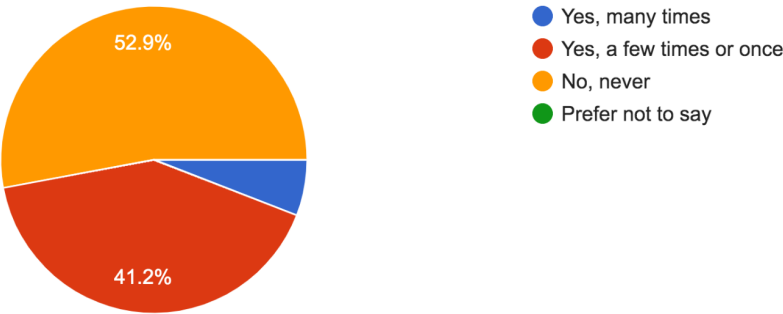
Ledger is easy to use with third party wallets such as MetaMask or WalletConnect.

17 responses



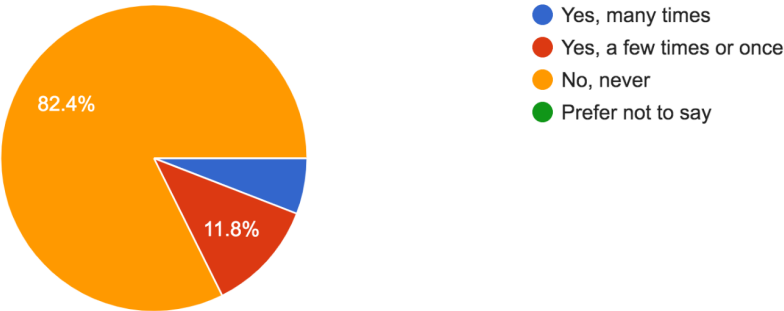
Have you missed executing or mistimed a transaction due to the Ledger interface?

17 responses



Have you ever made an error or a mistake in creating a transaction (such as wrong amount or wrong address), but did not catch it and still sent it while using the Ledger?

17 responses



What are your biggest pain points or concerns while using the Ledger to sign transactions?

17 responses

