# Myles J Bulla

## Objective

Seeking a position of Infrastructure Data Analyst where I can utilize my expertise in application development, information management and data analysis. I believe technology is key to a company's progress, efficiency and security.

## Work experience

### > Rush Oak Park Hospital

## // Information Systems Engineer | January 2020 - Present

- Manage SharePoint site access and permissions for 1,000+ users while creating content as requested
- Design batch scripts to automate PC deployment process
- Facilitate networking infrastructure upgrades to support POE devices

### > Palos Community Hospital

# // Business Intelligence Developer | March 2019-December 2020

- Provided analysis, design, and implementation for enterprise data projects and tasks
- Worked with analysts, executive leadership, physicians, nurses, project teams to plan, design, develop, and implement analytics and Business Intelligence applications
- Built over 10 dashboards, hosting actionable data as well as comparing long-term trends in your key performance indicators
- Experienced with both normalized and dimensional databases
- Developed complex T-SQL queries, stored procedures and CTE's
- Constructed metrics and visuals using dashboards through Qlik Sense

### // Field Support Tech | Nov 2018-March 2019

- Performed troubleshooting, hardware installations and maintenance on a variety of office equipment and medical technology
- Innovated, developed and implemented an internal program that reduced duplicate records
- Based on complexity and need, closed between 5-10 tickets per day using Samanage/SolarWinds

#### > Telcom-Data

## // IT Consultant | 2017-2018

- Network maintenance and upkeep
- Update workstations and software
- Management of Active Directory
- Train staff to use software more efficiently

### Skills

{ Languages }

Python | SQL | Ruby | Bash

{ Systems }

// Linux

Docker

Apache configuration

management

Ansible

// Windows

Active directory management

Basic network configuring/

troubleshooting

OS imaging process

{ Certifications }

Cogito proficiency

Clarity data model proficiency

{ Data Analysis software }

Microsoft SSMS

Excel

Qlikview

{ Other skills }

Ability to work collaboratively

Strong interpersonal

communications

Technical customer support

#### Education

Morgan Park Academy HS

Moraine Valley

Community College —

2014-2015

UIC — 2016-2017

UNC, Chapel Hill — 2017