HALEY LEE

Instructional Designer | Digital Learning Developer Portfolio: https://hyeinhaley.github.io/portfolio/

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KEY ACHIEVEMENTS

Gamified Compliance Training for Healthcare Teams: Built an xAPI-integrated, Python-based radiation safety game targeting DOT/NRC compliance—designed for nuclear medicine technologists and radiopharmaceutical drivers.

EPIC EHR Enablement Videos to Accelerate Clinical Adoption: Designed just-in-time instructional video suite for EPIC rollout, reducing workflow friction and improving clinical confidence post-implementation.

Rapid-Response PET/CT Troubleshooting Manual: Authored site-specific guides that reduced scanner downtime by 80% and optimized mobile unit transitions across GE and Siemens platforms.

WORK EXPERIENCE

Independent Instructional Designer

Remote | Sep 2022 - Present

- Designed and deployed healthcare-focused eLearning modules specializing in compliance, clinical operations, and radiation safety training.
- Integrated SCORM/xAPI tracking to collect engagement and performance data.
- Partnered with SMEs to develop clinical simulations aligned with regulatory standards, increasing learner engagement by 50%.
- Created scenario-based Storyline modules and gamified learning experiences, improving projected learner engagement rates and training satisfaction.

Instructor, Continuing Education

Remote | June 2021 - Aug 2022

- Designed and taught asynchronous and synchronous curriculum in a fully remote environment.
- Created LMS-based video content and scenario-based exercises.
- Maintained perfect learner feedback (5/5 average) through differentiated support.

Medical Technologist | Clinical Training Specialist

Akumin, HCS Group, WRH, RVH, HSN | Nov 2018 - Present

- Built and maintained strong client relationships with imaging center stakeholders, facilitating training needs assessments and education solution proposals.
- Delivered on-the-job clinical training and workflow optimization for new technologists and staff.
- Developed radiation safety and compliance education modules in collaboration with clinical leadership and nuclear pharmacy partners.
- Created gamified and scenario-based digital learning solutions to enhance clinical adoption, safety practices, and workflow efficiency.
- Reduced scanner downtime by 80% through proactive documentation and education initiatives.
- Performed independent research to initiate a protocol improvement

EDUCATION

University of Toronto | Toronto, Ontario | **Master's in Education**GPA 4.0/4.0 | Focus: Digital Learning & Education Technology

Relevant Coursework: Instructional Design, Gamification, Curriculum Development, Multimedia

Development, HTML for Educators

University of Toronto | Toronto, Ontario | **Bachelor of Science**Medical Radiation Sciences and Nuclear Medicine and Molecular Imaging Technology

2018

Awards: Ron Bentley Faculty Memorial Award, SNMMI-TS Top Poster Award

CORE COMPETENCIES & TECHNICAL FLUENCY

- Instructional Systems Design (ISD) | ADDIE | Scenario-Based Learning | Gamification Strategies
- Articulate | Rise | Vyond | Adobe Captivate | HTML/CSS/JavaScript
- Python (Pygame) for Gamified eLearning Development
- SCORM/xAPI Compliance | LMS Administration | Learning Analytics
- Facilitator Guides | Process Documentation | Educational Content
- Healthcare Compliance Training | EMR | Clinical Workflow Optimization
- Adult Learning Theories | SME Collaboration | Multimedia Development
- AI Integration in ID Workflows | Accessibility/508 Compliance Standards
- EMR System Training (EPIC) | Healthcare Technology Systems (GE, Siemens)

SELECTED PROJECTS

- Compound Interest Simulation: Adaptive, gamified decision path for financial literacy.
- Radiation Safety Game (Python): Interactive compliance training for nuclear medicine professionals.
- CT Radiation Reduction Module (Rise): Workflow-specific scenario with built-in feedback loops.