

Shawn Yeo

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LINKS

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LINKS

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EDUCATION

Auckland University

BACHELOR'S DEGREE IN
COMPUTER SCIENCE AND
INFORMATION SYSTEM

SKILLS

Languages:

• JavaScript • Typescript • HTML5
• CSS • Python • Bash

Frameworks + Libraries:

• React • Redux • Next • Tailwind
• Framer • MaterialUI

Backend Products:

• Supabase • PlanetScale
• MongoDB • Postgres
• MySQL • Sanity • NodeJS
• Express

Tools and others:

• Git • GitHub • VS Code • Jenkins
• Netlify • Vercel • Vite • Prettier
• Rapid API • REST API • SQL
• Linux

OBJECTIVE

Hard-working and self-driven web developer seeking full-time developer role to gain opportunity to work in larger codebase and work collaboratively with the team to deliver value to the world. Fascinated by the rapidly evolving web development technologies and their adoption, I aim to gain a broader understanding of web development.

EXPERIENCE

Aofrio | Application Support Specialist

Jan 2022 – Feb 2023 | Auckland, Albany

- Responsible for creating customized report using python, REST API and MongoDB for major customers in Aofrio.
- Communicate with sales staff on latest product issues and updates on weekly basis.
- Managing L2 and L3 tickets, delegating responsibility to Firmware, Software or Clouds team.

SKY TV | Technical Operations Engineer

Dec 2019 – Jan 2022 | Auckland, Mt Wellington

- Proactively troubleshoot, monitor, and resolve production incidents and work closely with development team and vendors for various Media Asset Management Applications and Content Management Systems
- Ran SQL queries for ad-hoc reporting at management and client request.
- Unix/Linux administration, web server and network configuration
- Production release and providing Level 2 and Level 3 support
- Vendor communications and escalations – work with Vodafone TV, Globecast, Comcast, Windcave, Endeavour and other clients

SKY TV | OTT Engineer

Dec 2017 – Dec 2019 | Auckland, Mt Wellington

- Querying Datasets to analyse OTT contents for publishing status and create overview of content publish.
- Monitor and check high profile contents to be published on various platforms to provide specialized support for the business.
- Implement automated OTT content publishing process using PowerShell and Python.

CodeCloud | Application Support Engineer

Dec 2016 – Dec 2017 | Auckland, Mt Wellington

- Setting up Payment Gateway for Commercial Web Pages using LimeLight Gateway.
- Communicate with clients for re-branding their commercial websites utilizing front end technologies such as Bootstrap, sass and JQuery.
- Monitor the traffics into website using Google Analytics and provide overview to our clients and offer potential solutions.