# Hyeonjeong Byeon

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#### RESEARCH INTERESTS

Human-AI Interaction, Social Computing, Conversational Agents, Health Communication

#### **EDUCATION**

## University of Washington

Seattle, WA

Ph.D., Human Centered Design & Engineering

2023 - Present

Advised by Prof. Gary Hsieh & Prof. Sean A. Munson

## Ewha Womans University

Seoul, Korea

B.S., Computer Science & Engineering, Minor in Statistics

2019 - 2023

#### University of Toronto

Toronto, Canada 2021 - 2021

Undergraduate Exchange Program

#### RESEARCH EXPERIENCES

## Intentional Traces Collective Lab, University of Washington

Jan 2024 - Present

Graduate Research Assistant (PI: Prof. Sean A. Munson)

- Client–Clinician Match: Explored opportunities to support clinical communication and decision-making.
- AI & Bibliotherapy: Investigated identity-matching interventions, focusing on the role of personal narratives and storytelling.

## Prosocial Computing Group, University of Washington

May 2023 - Present

Graduate Research Assistant (PI: Prof. Gary Hsieh)

- AI Journalism & Credibility: Working on automated journalism and credibility frameworks to support scientific communication.
- Chatbot Personas & Credibility: Examining the effects of conversational agent design on search results.

## Dynamic Graphics Project Lab, University of Toronto

Sep 2021 - Sep 2022

Undergraduate Research Assistant (PI: Prof. Khai N. Truong)

• Music Accessibility: Investigated opportunities for accessible music experiences for d/Deaf individuals using song signing.

#### Human-Computer Interaction Lab, Ewha Womans University

Jul 2020 - Sep 2023

Undergraduate Research Assistant (PI: Prof. Uran Oh)

- Voice Personas: Developed a search engine for labeled voice persona directories and a voice customization system.
- Language Models & Patient Data: Applied bidirectional language models to classify electronic patient text data.

#### **PUBLICATIONS**

## Conference Papers

- [c.2] Suhyeon Yoo, Georgianna Lin, **Hyeonjeong Byeon**, Amy Hwang, and Khai Truong. 2023. Understanding tensions in music accessibility through song signing for and with d/Deaf and Non-d/Deaf persons. In *Proceedings of the CHI Conference on Human Factors in Computing Systems (CHI '23)*. [paper]
- [c.1] **Hyeonjeong Byeon\***, Chaerin Lee\*, Jeemin Lee, and Uran Oh. 2022. "A Voice that Suits the Situation": Understanding the Needs and Challenges for Supporting End-User Voice Customization. In *Proceedings of the CHI Conference on Human Factors in Computing Systems (CHI '22)*. [paper]

#### Posters and Extended Abstracts

- [p.4] Hyeonjeong Byeon, Seungjin Ha, and Uran Oh. 2023. AVOCUS: A Voice Customization System for Online Personas. In Extended Abstracts of the 2023 CHI Conference on Human Factors in Computing Systems. [paper]
- [p.3] **Hyeonjeong Byeon**. 2021. Voice Creator: Giving Customized Voice to the Voiceless for Online Communication. In *Proceedings of the 23rd International ACM SIGACCESS Conference on Computers and Accessibility Student Research Competition (ASSETS' SRC 21)*. [paper]
- [p.2] **Hyeonjeong Byeon**, and Uran Oh. 2021. Comparing Performance of Pre-trained Bidirectional Language Models. In *Proceedings of HCI Korea Conference 2021*. [paper]
- [p.1] Hyeonjeong Byeon, Soohyun Yeo, and Uran Oh. 2021. Voice Creator: A Vocal Customization Web Application Prototype. In 2021 Korea Information Processing Society Spring Conference No. 28, Vol. 1. [paper]

#### Grants & Awards

## Social Entrepreneurship Fellow

April 2025

Population Health Initiative, Leading the Virtual Study Assistant for Potential Research Participants Project

#### Principal Candidate, Fulbright Graduate Student Program Award

Sep 2023

Korean-American Educational Commission, awarded up to \$80,000 for graduate studies (declined)

## Finalist, Doctoral Study Abroad Scholarship

Aug 2023

Korean Foundation for Advanced Studies (KFAS), selected as a finalist

#### ITRC Student Creative Research Project

March 2022 - Dec 2022

South Korean Ministry of Science and ICT, awarded \$7,600 of research grant

## Capstone Poster Session Presentation

Dec 2022

Ewha Womans University, 2nd place in Computer Science department, co-awarded \$570

#### SW Entrepreneurship Competition

Nov 2022

Ewha Womans University, 4th place, co-awarded \$75

#### Google Student Travel Grants

May 2022

Google, awarded \$2,820 for attending ACM CHI 2022

## Ewha Future Design Scholarship

Dec 2022, April 2022

Ewha Womans University, awarded \$3,240 for excellence in career path planning

#### 3rd place (Bronze Medal), Student Research Competition

Oct 2021

ACM SIGACCESS Conference on Computers and Accessibility (ASSETS' 21)

Student Research Competition, awarded \$200

#### Presidential Science Scholarship

June 2021

Korea Student Aid Foundation (KOSAF), awarded cost of attendance for 2 years Additional \$2,200 per semester for academic excellence

Best Paper Award
Proceedings of HCI Korea Conference 2021, Seoul, South Korea

Jan 2021

## Undergraduate Research Opportunity Program Research Grant

April 2022, June 2020

Ewha Womans University, awarded \$250, \$450 respectively

## **HOKMA Career Path Exploration Scholarship Grant**

Oct 2019

Ewha Womans University, co-awarded \$1,100 for excellence in CS career path exploration activities

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Systems and Methods for Customizing Voices for Personas in Virtual Spaces Uran Oh, Hyeonjeong Byeon, Seungjin Ha, 10-2022-0179981. Patent pending.	Dec 2022
AVOTAR: A Voice Customization System for Online Personas Uran Oh, Hyeonjeong Byeon, Seungjin Ha, South Korea, P2022-0160KR. Patent pending.	Nov 2022
Teaching Experience	
Designing For Behavior Change (HCDE 538) Graduate Teaching Assistant; facilitated design sprints	Spring 2025
Usability Studies (HCDE 517) Graduate Teaching Assistant; mentored 10 project groups through a quarter-long usability study	Winter 2025
Introduction to User Research (HCDE 313) Graduate Teaching Assistant; guided students in planning user research and writing research repe	Autumn 2024 orts
User Experience Prototyping Techniques (HCDE 451) Graduate Teaching Assistant; created tutorial videos on prototyping techniques and provided feedback on prototyping reports	Spring 2024
Service	
Review Service ACM CHI (2025), ACM CHI Late-Breaking Work (2024, 2025)	2024 -
Student Admission Reviewer Participated as a student reviewer for UW HCDE Ph.D. admission	Dec 2023
Student Volunteer, The Blue Tree Foundation (NGO) Researched and translated articles about school violence and cyberbullying for campaigns	Feb 2022 - Feb 2022
Member, EDOC (Ewha DO Coding) Prepared for ACM-ICPC and participated in group study sessions focusing on data structures and algorithms	Jan 2020 - Jun 2020
Student Volunteer, Seoul Metropolitan Office of Education Taught programming to North Korean defector students as part of the "Unplugged Coding" program	Sep 2019 - Nov 2019
Member, Like Lion Completed a year-long full-stack development course.  Back-end development of the university festival web application [Web Demo] (closed)	Mar 2019 - Dec 2019

## ${\rm Skills}$

Research: Empirical studies, Statistical modeling, Inferential Statistics, Survey, Prototyping

**Programming**: Python, C/C++, Java, HTML/CSS, JavaScript

Data analysis: R, SAS, SQL