Resume of Taylor Brooks  
  
Summary:  
Results-driven IT Support Specialist with hands-on experience in enterprise system troubleshooting and stakeholder communication. Adept at problem-solving and delivering end-to-end IT solutions in fast-paced environments.  
  
Technical Skills:  
- Programming: Java, Python, SQL  
- Database Systems: Oracle Database, MySQL  
- Tools: JIRA, Confluence, Git  
  
Professional Experience:  
  
IT Solutions Analyst – Celestica Technologies (2022–Present)  
- Provided IT support for Celestica’s Enterprise Quality Management Solutions System.  
- Collaborated with multiple stakeholders to identify and resolve systemic issues.  
- Delivered full-cycle technical solutions and conducted stakeholder training sessions.  
  
Education:  
Bachelor of Information Technology – University of Toronto