

To the Parents/Guardians of:

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Important Tips from HuskyTech—Student IT Support

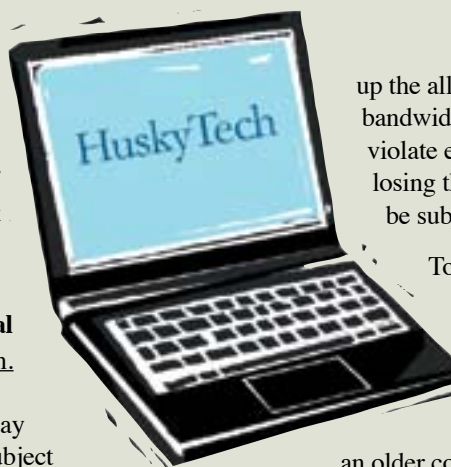
Jonathan Moore, *HuskyTech Coordinator*

HuskyTech is the student computer support group within the Division of Student Affairs. We help students get connected to the University computer network, as well as assist with computer maintenance and repair. We also act as a liaison between the student body and University Information Technology Services (UITS) regarding network policies and violations.

Student downloading & sharing copyrighted material

UITS has set UConn's network policies (itpolicy.uconn.edu). Students need to be aware that downloading and sharing copyrighted materials is illegal if they do not pay for it. Students who violate copyright policy may be subject to a subpoena by the RIAA (Recording Industry Association of America), a group that represents the U.S. recording industry. Currently these lawsuits have resulted in settlements upwards of \$3,000.

Students also have a bandwidth limit (amount of network traffic allowed per user) of 16GB in a seven-day period. Activities such as streaming video and downloading programs can rapidly use



up the allotted amount. Students can track their bandwidth at security.uconn.edu. Students who violate either policy may be in jeopardy of losing their network privileges and/or could be subject to judicial action at UConn.

To ensure that your student's computer remains safe on the network, a few steps should be taken before the student arrives on campus.

Regardless of whether students purchase a new computer or bring an older computer to campus, students should go to huskytech.uconn.edu/before_connecting.html and complete these steps to prepare the machine for use on campus. Tasks include updating, installing anti-virus software (UConn offers a free version of Symantec), and setting user passwords. Taking these steps will ensure that your student will not be blocked from the network; visit huskytech.uconn.edu for assistance with any UConn-related technical difficulties.