Support Services **Policies**

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In order to provide equitable, secure, and reliable Internet connectivity for all our customers, Residential Computing applies the policies detailed

File Sharing & Copyright

Minimum Security Requirements

Wireless Routers

Computer Use Policy

Be Informed - Know the Campus Network Policies

Penalties for violating the campus computer use policies may include having your network connection temporarily disabled or an incident report filed with the Office of Student Development. Avoid these risks by reviewing the policies below.

- · UC Berkeley Computer Use Policy
- Copyright Policy
- · Minimum Security Standards for Networked Devices

Using Bandwidth

Although ResComp does not currently enforce a per-person bandwidth limit, we do reserve the right to protect the campus network from abuse. If your bandwidth usage is excessive to the point of causing network degradation, your Internet connection may be temporarily disabled while we work with you to investigate the cause of the problem.

Copyright Violations

As noted in our copyright policy, it is against the law to use your network connection to share copyrighted materials. This includes sharing music, movies, TV shows, games, or software files over BitTorrent or other peer-to-peer file sharing programs. Copyright holders actively look for users who share files without permission, and if your computer is found to be the source of file sharing, you are susceptible to legal action from copyright holders in the industry.

Liability Release

You must accept this liability release before an Residential Computing Consultant can physically access your computer's hardware:

By accepting technical support from Residential Computing staff, I expressly waive all claims against Residential Computing and its agents for any damages to my computer system or data that are incidental to the technical support rendered by Residential Computing. I understand that technical support I receive from Residential Computing may void manufacturer warranties and I understand that Residential Computing offers no verbal or written warranty, either expressed or implied, regarding the success of this technical support. I understand that I have the right not to accept support from Residential Computing staff and to seek technical assistance elsewhere.