

THE MIDDLE EARTH TILE COMPANY LIMITED
Level 1
194 Great North Road
Grey Lynn
AUCKLAND 1021

for help call us on 126
or visit www.spark.co.nz

Your account name:
THE MIDDLE EARTH TILE COMPANY
LIMITED

Your account number: **709699091**

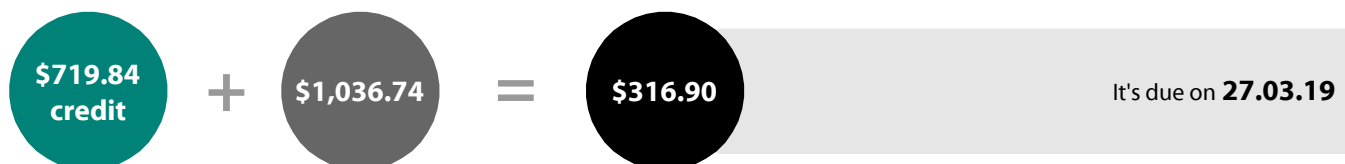
This is a tax invoice and debit/credit note

Your bill - 12 March 2019

Previous charges

Current charges

The total you need to pay is:



Previous charges

Previous balance	\$390.07
Changes to previous balance	-\$1,016.60
GST on credit adjustments	-\$93.31
Previous charges are	-\$719.84

Current charges

Monthly Charges	\$897.81
Usage (eg. Calls, Data, Text)	\$3.70
Subtotal	\$901.51
Plus there's GST of	\$135.23
Current charges are	\$1,036.74

The total you need to pay is

\$316.90

(This invoice includes GST of \$41.92)

Thank you for your payment. Paying
on time means you avoid late fees.



TELAC59709699091031690

Spark New Zealand Trading Ltd Private Bag 4742 Christchurch GST number: 50-852-911

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EASY WAYS TO PAY YOUR BILL

SPARK MOBILE APP

Use our Spark Mobile App to pay your bill, download at spark.co.nz/sparkapp

DIRECT DEBIT

Pay your bill automatically every month from your bank account. Set this up at spark.co.nz/directdebit

INTERNET OR MOBILE BANKING

Most banks already have Spark set-up as a Payee otherwise our account number is 01 1820 0000123 000.

Use your Spark Account number **709699091** as the reference.

CREDIT, DEBIT CARD OR POLI PAY

Pay by Credit/Debit card or POLi Pay at spark.co.nz/payabill. Credit/Debit card surcharges will apply. No surcharges with POLi Pay.

OTHER

If paying by cheque or at Post Shop, please remember to include or take your payment slip (overleaf). There is a \$1.50 Over-Counter Fee for every invoice you pay. **NZ Post will increase this fee to \$1.80 from 1 April 2019.**

Send cheques to Spark New Zealand Trading Ltd, Private Bag 4742, Christchurch. Please allow 7 working days to make sure your cheque is processed by the due date.

REMEMBER

If you forget to pay by the due date, we may charge a late payment fee - spark.co.nz/latepayment

For more information on the different ways to pay go to spark.co.nz/waystopay
Terms and conditions apply to all Spark products and services. You can get copies at spark.co.nz/terms

We welcome feedback. If you have a complaint, please contact us at spark.co.nz/complaints. If we cannot resolve your complaint, you can contact Telecommunication Dispute Resolution for independent consideration of the matter at tdr.org.nz

Your account name: THE MIDDLE EARTH TILE COMPANY LIMITED
Your account number: 709699091
Bill date: 12 March 2019

Changes to previous balance

Description	Account / phone number	Reference	Date	(e)
Payments				
Payment Received	709699091	IC1902190111	18.02.19	-
Subtotal for Payments				-\$3,000.00
Adjustments				
Spark Fibre Modem HG659b credit 25/02/2019 25/02/2019	09 360 2638	1EQ11679SG	11.03.19	-
Fibre Broadband & Landline Installation Credit 25/02/2019 25/02/2019		1EQ11679SG	11.03.19	-
Business Fibre Setup Credit 25/02/2019 25/02/2019		1EQ11679SG	11.03.19	-
Subtotal for Adjustments				-\$3,000.00
Total for Changes to previous balance				-\$1,000.00

Monthly Charges

Your monthly plan prices and other monthly charges, plus any one-off charges for new services or plan changes.

The Telecommunications Development Levy (TDL) supports an industry-wide fund, set by the Government, used to invest in better Broadband and Mobile networks and other services across New Zealand. The plan price for each of your eligible Broadband and Pay Monthly Mobile lines below includes a \$0.99 contribution towards this development fund (\$0.85 GST excl. for Business specific plans).

Description	Reference	Date(s)	(e)
021 734 540 - Jeff Roberts			
Mobile \$99.99 Rollover Plan		07.03.19 - 06.04.19	
Thanks Credit		07.03.19 - 06.04.19	
Business Bundle Credit		07.03.19 - 06.04.19	
Spotify Premium		07.03.19 - 06.04.19	
Spotify Premium Discount		07.03.19 - 06.04.19	
10GB Bonus Data - 24 months		08.03.19 - 07.04.19	
2GB bonus data for 12 months		08.03.19 - 07.04.19	
Subtotal for 021 734 540			\$3,000.00

Please include this section with your payment



TELAC5970969909

Your account name: THE MIDDLE EARTH TILE COMPANY LIMITED

Your account number: 709699091

The total you need to pay is \$3,000.00

Fill in how much you've paid

\$

Turn over for ways to pay

50591 0970969909100 000000000000 000000316

Your account name: THE MIDDLE EARTH TILE COMPANY LIMITED
 Your account number: 709699091
 Bill date: 12 March 2019

Description	Reference	Date(s)	Amount (excl. GST)
09 360 2638			
Business Bundle Complete - Unlimited Fibre 100	1EQ11679SG	11.03.19	
25/02/2019 06/03/2019			\$39.23
Business Bundle Complete - Unlimited Fibre 100	1EQ11679SG	11.03.19	
07/03/2019 06/04/2019			\$109.85
Spark Fibre Modem HG659b	1EQ11679SG	11.03.19	
25/02/2019 25/02/2019			\$173.04
Hardware postage & packaging fee	1EQ11679SG	11.03.19	
25/02/2019 25/02/2019			\$13.00
Fibre Broadband and Landline Installation	1EQ11679SG	11.03.19	
25/02/2019 25/02/2019			\$299.00
Subtotal for 09 360 2638			\$634.12
09 425 7172			
Business Bundle Unlimited - VDSL		07.03.19 - 06.04.19	\$114.20
wire maintenance contract		07.03.19 - 06.04.19	\$4.30
\$10 Loyalty credit		07.03.19 - 06.04.19	-\$10.00
Subtotal for 09 425 7172			\$108.50
139-431 965 - Efax for 093602639			
eFax Line Charge		07.03.19 - 06.04.19	\$15.00
Subtotal for 139-431 965			\$15.00
022 014 5132 - Joy			
Mobile \$29.99 Family Sharer		07.03.19 - 06.04.19	\$26.08
Subtotal for 022 014 5132			\$26.08
022 687 8311 - Roy			
Mobile \$29.99 Family Sharer		07.03.19 - 06.04.19	\$26.08
Subtotal for 022 687 8311			\$26.08
027 225 1409 - Data 1			
Data Only Sharer		07.03.19 - 06.04.19	\$8.69
Data Only Sharer 24 Months Free		07.03.19 - 06.04.19	-\$8.69
Subtotal for 027 225 1409			\$0.00
027 225 4908 - Data 2			
Data Only Sharer		07.03.19 - 06.04.19	\$8.69
Data Only Sharer 24 Months Free		07.03.19 - 06.04.19	-\$8.69
Subtotal for 027 225 4908			\$0.00
027 263 6575 - Matt			
Mobile \$29.99 Family Sharer		07.03.19 - 06.04.19	\$26.08
Subtotal for 027 263 6575			\$26.08
Total for Monthly Charges			\$897.81

30 days' notice of cancellation of services is required. You can elect to stop the services earlier, but charges still apply during the 30 day notice period. Early termination fees may also apply if you terminate before the end of any fixed term. Any adjustments (money owed or owing) will show in your final bill. To understand billing go to spark.co.nz/bill

For more information on Spark Terms & Conditions you can get copies at spark.co.nz/terms

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Bill date: 12 March 2019

Usage (eg. Calls, Data, Text)

All charges related to usage that aren't part of your monthly plan(s).

VX Msg Exchange call answering

You'll find more information and other call types and rate codes at www.spark.co.nz/abbreviations

Date	Time	Call length/Data	Number called	Destination of call	Type	Rate code	(e
021 734 540 - Jeff Roberts							
2 Picture Messaging							
						Subtotal for 021 734 540	
09 360 2638/7							
		22:00	22 answered		VX	OPK	
						Subtotal for 09 360 2638/7	
09 425 7172							
		120:00	50 Included national calls				
		68:00	28 Included fixed to mobile calls				
11.03.19		35:00	35 local calls		DD	OPK	
11.03.19		105:00	89 local calls		DD	PK	
						Subtotal for 09 425 7172	
022 014 5132 - Joy							
		1 Text Service					
		2 International Text					
						Subtotal for 022 014 5132	
022 687 8311 - Roy							
		5 Picture Messaging					
						Subtotal for 022 687 8311	
Total for Usage (eg. Calls, Data, Text)							

Summary of calls - by call category, rate

A breakdown of calls per category to help you manage your calls.

Rate / type of call	Calls	min:sec or units	Average call length	(e
Local calls				
OPK offpeak	35	35:00	1:00	
PK peak	89	105:00	1:11	
				Subtotal for Local calls
National calls				
other	456	1,227:47	2:42	
				Subtotal for National calls
International calls				
other	1	19:00	19:00	
				Subtotal for International calls

Your account name:

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Your account number:

709699091

Bill date:

12 March 2019

Rate / type of call	Calls	min:sec or units	Average call length	Total (excl. GST)
Other calls				
miscellaneous	22	22:00	1:00	\$0.00
Mobile Data	69	36,530:00	529:25	\$0.00
Voicemail	27	48:00	1:47	\$0.00
Picture Messaging	7	7:00	1:00	\$3.01
Text Messaging	17	17:00	1:00	\$0.00
Text Service	45	45:00	1:00	\$0.17
International Text	2	2:00	1:00	\$0.52
Subtotal for Other calls				\$3.70
Totals				\$3.70