



FLIP TO THE BACK FOR THE  
LATEST FROM SPARK

WORTHY ENTERPRISES ( NZ ) LIMITED  
PO Box 163155  
Lynfield  
AUCKLAND 1443

for help call us on 126  
or visit [www.spark.co.nz](http://www.spark.co.nz)

Your account name:  
WORTHY ENTERPRISES ( NZ )  
LIMITED

Your account number: **241964523**

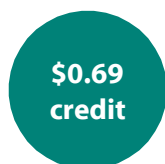
This is a tax invoice and debit/credit note

## Your bill - 10 February 2018

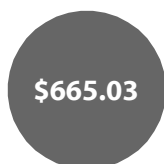
Previous charges

Current charges

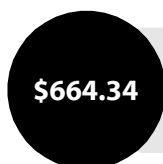
The total you need to pay is:



+



=



A direct debit of **\$664.34** will be processed on **27.02.18**.  
To change this, please contact us at least two days in  
advance of the due date.

### Previous charges

Previous balance	\$763.97
Changes to previous balance	-\$764.57
GST on credit adjustments	-\$0.09
Previous charges are	<b>-\$0.69</b>

### Current charges

Monthly Charges	\$458.82
Usage (eg. Calls, Data, Text)	\$121.64
Subtotal	\$580.46
Plus there's GST of	\$84.57
Current charges are	<b>\$665.03</b>

### The total you need to pay is

**\$664.34**

(This invoice includes GST of \$84.48)



TELAC59241964523066434

Spark New Zealand Trading Ltd Private Bag 4742 Christchurch GST number: 50-852-911

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## EASY WAYS TO PAY YOUR BILL

### SPARK MOBILE APP

Use our Spark Mobile App to pay your bill, download at [spark.co.nz/sparkapp](http://spark.co.nz/sparkapp)

### DIRECT DEBIT

Pay your bill automatically every month from your bank account. Set this up at [spark.co.nz/directdebit](http://spark.co.nz/directdebit)

### INTERNET OR MOBILE BANKING

Most banks already have Spark set-up as a Payee otherwise our account number is 01 1820 0000123 000.

Use your Spark Account number **241964523** as the reference.

### CREDIT OR DEBIT CARD

Pay by Credit/Debit card at [spark.co.nz/payabill](http://spark.co.nz/payabill). Credit/Debit card surcharges will apply.

### OTHER

If paying by cheque or at Post Shop, please remember to include or take your payment slip (overleaf). There is a \$1.50 Over-Counter Fee for every invoice you pay.

Send cheques to Spark New Zealand Trading Ltd, Private Bag 4742, Christchurch. Please allow 7 working days to make sure your cheque is processed by the due date.

### REMEMBER

If you forget to pay by the due date, we may charge a late payment fee - [spark.co.nz/latepayment](http://spark.co.nz/latepayment). For more information on the different ways to pay go to [spark.co.nz/waystopay](http://spark.co.nz/waystopay)

Terms and conditions apply to all Spark products and services. You can get copies at [spark.co.nz/terms](http://spark.co.nz/terms)

We welcome feedback. If you have a complaint, please contact us at [spark.co.nz/complaints](http://spark.co.nz/complaints). If we cannot resolve your complaint, you can contact Telecommunication Dispute Resolution for independent consideration of the matter at [tdr.org.nz](http://tdr.org.nz)



Your account name: WORTHY ENTERPRISES ( NZ ) LIMITED  
Your account number: 241964523  
Bill date: 10 February 2018

## Changes to previous balance

Description	Account / phone number	Reference	Date	Amount (excl. GST)
<b>Payments</b>				
Direct Debit received	241964523	ZD0125351230	25.01.18	-\$763.97
<b>Subtotal for Payments</b>				<b>-\$763.97</b>
<b>Adjustments</b>				
Credit for voicemail call back charges	0241964523	A00000093438	08.02.18	-\$0.60
<b>Subtotal for Adjustments</b>				<b>-\$0.60</b>
<b>Total for Changes to previous balance</b>				<b>-\$764.57</b>

## Monthly Charges

Your monthly plan prices and other monthly charges, plus any one-off charges for new services or plan changes.

The Telecommunications Development Levy (TDL) supports an industry-wide fund, set by the Government, used to invest in better Broadband and Mobile networks and other services across New Zealand. The plan price for each of your eligible Broadband and Pay Monthly Mobile lines below includes a \$0.99 contribution towards this development fund (\$0.85 GST excl. for Business specific plans).

Description	Date(s)	Amount (excl. GST)
<b>021 737 315</b>		
\$25.85 Business Mobile Sharer Plan	08.02.18 - 07.03.18	\$25.85
<b>Subtotal for 021 737 315</b>		<b>\$25.85</b>
<b>021 752 927</b>		
\$120.85 Business Mobile 24 Month Plan	08.02.18 - 07.03.18	\$120.85
Thanks Credit	08.02.18 - 07.03.18	-\$50.00
Instalment 15 of 24 - iPhone 7 128GB	09.02.18	\$16.63
<b>Subtotal for 021 752 927</b>		<b>\$87.48</b>
<b>09 820 0210</b>		
Customer link	08.02.18 - 07.03.18	\$20.85
<b>Subtotal for 09 820 0210</b>		<b>\$20.85</b>



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Description	Date(s)	Amount (excl. GST)
<b>09 820 3337</b>		
Business Bundle Complete - Unlimited Fibre 100	08.02.18 - 07.03.18	\$109.85
Wire Maintenance	08.02.18 - 07.03.18	\$4.30
Static IP charge	08.02.18 - 07.03.18	
	<b>Subtotal for 09 820 3337</b>	<b>\$114.15</b>
<b>09 828 0266</b>		
Business ISDN BRA Unlimited	08.02.18 - 07.03.18	\$119.00
Call Diversion - immediate	08.02.18 - 07.03.18	\$3.99
	<b>Subtotal for 09 828 0266</b>	<b>\$122.99</b>
<b>09 829 2222</b>		
Standard Business Secondary Fibre Landline	08.02.18 - 07.03.18	\$29.95
	<b>Subtotal for 09 829 2222</b>	<b>\$29.95</b>
<b>027 562 7034</b>		
\$5.85 Business Data Sharer Plan	08.02.18 - 07.03.18	\$5.85
	<b>Subtotal for 027 562 7034</b>	<b>\$5.85</b>
<b>027 665 5904</b>		
\$25.85 Business Mobile Sharer Plan	08.02.18 - 07.03.18	\$25.85
	<b>Subtotal for 027 665 5904</b>	<b>\$25.85</b>
<b>027 665 5905</b>		
\$25.85 Business Mobile Sharer Plan	08.02.18 - 07.03.18	\$25.85
	<b>Subtotal for 027 665 5905</b>	<b>\$25.85</b>
<b>Total for Monthly Charges</b>		<b>\$458.82</b>

30 days' notice of cancellation of services is required. You can elect to stop the services earlier, but charges still apply during the 30 day notice period. Early termination fees may also apply if you terminate before the end of any fixed term. Any adjustments (money owed or owing) will show in your final bill. To understand billing go to [spark.co.nz/bill](http://spark.co.nz/bill)

For more information on Spark Terms & Conditions you can get copies at [spark.co.nz/terms](http://spark.co.nz/terms)

## Usage (eg. Calls, Data, Text)

All charges related to usage that aren't part of your monthly plan(s).

IK ISDN voice - 3.1Khz 9B mobile - international  
TN to intl mobile

You'll find more information and other call types and rate codes at [www.spark.co.nz/abbreviations](http://www.spark.co.nz/abbreviations)

Date	Time	Call length/Data	Number called	Destination of call	Type	Rate code	Amount (excl. GST)
<b>021 737 315</b>							
			164 included national mobile calls				\$0.00
			15 included international mobile calls				\$0.00
						<b>Subtotal for 021 737 315</b>	<b>\$0.00</b>
<b>021 752 927</b>							
31.01.18	6:55 pm	1:00	91-942 7607621	MOB/INDIA	9B		\$1.24
			765 included national mobile calls				\$0.00
			8 included international mobile calls				\$0.00



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Date	Time	Call length/Data	Number called	Destination of call	Type	Rate code	Amount (excl. GST)
<b>021 752 927 - continued</b>							
6 Picture Messaging							\$2.06
2 International Text							\$0.34
<b>Subtotal for 021 752 927</b>							<b>\$3.64</b>
<b>09 828 0266</b>							
63:00 31 Included fixed to mobile calls							\$0.00
15.01.18	10:06 am	1:00	689-405 03350	FR POLYNES			\$1.10
15.01.18	10:08 am	5:49	689-404 63899	FR POLYNES			\$6.40
15.01.18	2:12 pm	1:43	685-777 0377	MOB/SAMOA	TN		\$1.89
16.01.18	10:58 am	1:00	168-469 96711	AM SAMOA			\$1.10
16.01.18	11:00 am	1:40	168-425 24788	MOB/SAMOA	TN		\$1.83
16.01.18	11:26 am	1:26	168-469 96711	AM SAMOA			\$1.58
16.01.18	11:28 am	2:35	689-877 29347	FR POLYNES			\$2.84
16.01.18	11:32 am	1:00	689-877 73162	FR POLYNES			\$1.10
16.01.18	11:36 am	9:00	168-469 92875	AM SAMOA			\$9.90
16.01.18	2:21 pm	1:53	168-469 96711	AM SAMOA			\$2.07
17.01.18	10:38 am	2:34	168-469 96711	AM SAMOA			\$2.82
17.01.18	11:40 am	2:13	685- 20345	SAMOA			\$2.44
17.01.18	11:44 am	2:16	679-996 3877	FIJI			\$2.49
17.01.18	12:26 pm	2:23	685- 20345	SAMOA			\$2.62
17.01.18	12:29 pm	2:22	685- 20345	SAMOA			\$2.60
18.01.18	9:12 am	2:08	1-213 6224454	U.S.A.			\$0.53
18.01.18	12:18 pm	1:08	685- 20345	SAMOA			\$1.25
18.01.18	12:19 pm	3:06	685-777 4161	MOB/SAMOA	TN		\$3.41
19.01.18	9:41 am	1:00	689-897 75020	FR POLYNES			\$1.10
19.01.18	9:43 am	1:03	689-404 22766	FR POLYNES			\$1.15
19.01.18	9:45 am	2:13	689-872 38657	FR POLYNES			\$2.44
19.01.18	9:48 am	1:00	689-877 77174	FR POLYNES			\$1.10
19.01.18	2:14 pm	1:05	679-996 5222	FIJI			\$1.19
19.01.18	2:26 pm	1:00	676- 23240	TONGA			\$1.10
19.01.18	4:10 pm	1:56	686-730 88655	KIRIBATI			\$3.38
23.01.18	11:44 am	3:51	686-752 29517	KIRIBATI			\$6.74
25.01.18	2:19 pm	7:00	679-999 3817	FIJI			\$7.70
30.01.18	10:42 am	1:10	679-996 3877	FIJI			\$1.28
01.02.18	8:57 am	1:31	679-999 3787	FIJI			\$1.67
01.02.18	2:14 pm	4:53	685-777 2178	MOB/SAMOA	TN		\$5.37
08.02.18	10:11 am	1:00	679-291 7856	FIJI			\$1.10
10.02.18	163 Calling Numbers Presented - Minimum Charge						\$6.18
09.02.18		356:00	162 local calls		IK	PK	\$0.00
<b>Subtotal for 09 828 0266</b>							<b>\$89.47</b>
<b>027 665 5904</b>							
18.01.18	3:16 pm	2:00	686-730 88655	KIRIBATI	9B		\$2.48
25.01.18	2:28 pm	2:00	91-999 8999720	MOB/INDIA	9B		\$2.48
25.01.18	2:42 pm	3:00	686-730 88655	KIRIBATI	9B		\$3.72



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Date	Time	Call length/Data	Number called	Destination of call	Type	Rate code	Amount (excl. GST)
<b>027 665 5904 - continued</b>							
30.01.18	2:05 pm	4:00	692-625 8089	MARSHALL I	9B		\$4.96
31.01.18	11:15 am	3:00	686-730 68520	KIRIBATI	9B		\$3.72
08.02.18	10:36 am	1:00	686-730 90090	KIRIBATI	9B		\$1.24
08.02.18	10:37 am	1:00	686-730 88346	KIRIBATI	9B		\$1.24
310 included national mobile calls							\$0.00
<b>Subtotal for 027 665 5904</b>							<b>\$19.84</b>
<b>027 665 5905</b>							
13.01.18	4:14 pm	11:00	1-770 8208507	U.S.A.	9B		\$8.69
249 included national mobile calls							\$0.00
<b>Subtotal for 027 665 5905</b>							<b>\$8.69</b>
<b>Total for Usage (eg. Calls, Data, Text)</b>							<b>\$121.64</b>

## Summary of calls - by call category, rate

A breakdown of calls per category to help you manage your calls.

Rate / type of call	Calls	min:sec or units	Average call length	Total (excl. GST)
<b>Local calls</b>				
PK peak	162	356:00	2:12	\$0.00
<b>Subtotal for Local calls</b>				<b>\$0.00</b>
<b>National calls</b>				
other	1,488	5,138:07	3:27	\$0.00
<b>Subtotal for National calls</b>				<b>\$0.00</b>
<b>International calls</b>				
other	68	579:28	8:31	\$113.06
<b>Subtotal for International calls</b>				<b>\$113.06</b>
<b>Other calls</b>				
Caller Display	163	0:00	0:00	\$6.18
Mobile Data	143	1,246,010:00	713:21	\$0.00
Voicemail	5	8:00	1:36	\$0.00
Picture Messaging	6	6:00	1:00	\$2.06
Text Messaging	524	524:00	1:00	\$0.00
Text Service	27	27:00	1:00	\$0.00
International Text	4	4:00	1:00	\$0.34
<b>Subtotal for Other calls</b>				<b>\$8.58</b>
<b>Totals</b>				<b>\$121.64</b>



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## Summary of usage for Call Plans

Call plan	Calls, texts, or data	min:sec or units	Included mins or units	Total (excl. GST)
<b>021 737 315</b>				
Mobile Data	31	95,185:00	95,185:00	\$0.00
Text Messages	5	5:00	5:00	\$0.00
Included Minutes	177	1,177:00	1,177:00	\$0.00
Others	5	36:26	36:26	\$0.00
<b>Subtotal for 021 737 315</b>				<b>\$0.00</b>
<b>021 752 927</b>				
Mobile Data	32	761,139:00	761,139:00	\$0.00
Text Messages	179	179:00	179:00	\$0.00
Included Minutes	768	2,899:00	2,899:00	\$0.00
Others	29	37:08	28:08	\$3.64
<b>Subtotal for 021 752 927</b>				<b>\$3.64</b>
<b>027 562 7034</b>				
Mobile Data	24	25,350:00	25,350:00	\$0.00
<b>Subtotal for 027 562 7034</b>				<b>\$0.00</b>
<b>027 665 5904</b>				
Mobile Data	25	351,998:00	351,998:00	\$0.00
Text Messages	338	338:00	338:00	\$0.00
Included Minutes	308	651:00	651:00	\$0.00
Others	27	151:03	135:03	\$19.84
<b>Subtotal for 027 665 5904</b>				<b>\$19.84</b>
<b>027 665 5905</b>				
Mobile Data	31	12,338:00	12,338:00	\$0.00
Text Messages	4	4:00	4:00	\$0.00
Included Minutes	249	723:00	723:00	\$0.00
Others	2	12:00	1:00	\$8.69
<b>Subtotal for 027 665 5905</b>				<b>\$8.69</b>
<b>Totals</b>				<b>\$32.17</b>

# A HEADS UP ON PRICE CHANGES TO 018

We want to let you know that Yellow Pages are increasing the cost of 018 mobile Directory Assistance calls for all NZ mobile providers. From 1 April 2018, calls to 018 will now be \$1.53 per call.

The good news is **whitepages.co.nz** offers the same service, free. So if you're able to get online, that might be a better way to go.

[spark.co.nz/directoryassistance](http://spark.co.nz/directoryassistance)

Prices include GST.