



VOYAGER iSMS

TEXT MESSAGE COMMUNICATION SOLUTION

Engage with your customers and employees in real-time.

Voyager's iSMS solution allows you to send single or bulk text messages via email, a web portal, or through world-class API's.

Reliably reach people the way they prefer

70% of consumers prefer SMS as a contact method. People check their phones an average of 47 times a day, and 90% of texts are read within 90 seconds.

Reduce the cost of no-shows

Ensure customers keep appointments by sending them a reminder and asking them to confirm their attendance.

Sales & marketing, competitions, loyalty programs

Engage with customers by sending them SMS messages for special offers, discounts, events, competitions and loyalty status/rewards. Measure the success of your message with reporting and analytics.

Overdue payments and debt collection

Reduce accounting and collection costs by using SMS for debt collection reminders.

Emergency planning and business continuity

Keep staff informed during times of crises or emergencies with quick, reliable communications.

Alerts and notifications

Keep customers and employees updated reliably in real-time with messages that get through when you need them to.

- Scheduled sending
- Message templates
- Quick contact list upload
- Replies arrive back via email or web portal
- Delivery reports available
- Pricing to suit low or high usage
- Dedicated shortcode to increase brand identity
- Local support, 7 days a week from 8am - 10pm

To discuss how Voyager iSMS can deliver results for your business, contact us on:

SMS FOR INDUSTRY VERTICALS

Retail	Automotive	Insurance	Healthcare/Pharma
<input checked="" type="checkbox"/> Product Announcements <input checked="" type="checkbox"/> In-store Pickups <input checked="" type="checkbox"/> Sales Promotions <input checked="" type="checkbox"/> Loyalty Rewards <input checked="" type="checkbox"/> Customer Service <input checked="" type="checkbox"/> Price Information	<input checked="" type="checkbox"/> Maintenance Notifications <input checked="" type="checkbox"/> Appointment Scheduling <input checked="" type="checkbox"/> Recall Alerts <input checked="" type="checkbox"/> Service Specials <input checked="" type="checkbox"/> Pick-Up Notifications <input checked="" type="checkbox"/> Registration Renewals	<input checked="" type="checkbox"/> Quotes <input checked="" type="checkbox"/> Claim Submissions <input checked="" type="checkbox"/> Product Updates <input checked="" type="checkbox"/> Policy Changes <input checked="" type="checkbox"/> Short-Term Policies <input checked="" type="checkbox"/> Due Invoice Reminders	<input checked="" type="checkbox"/> Appointment Reminders <input checked="" type="checkbox"/> Schedule Openings <input checked="" type="checkbox"/> Emergency Requests <input checked="" type="checkbox"/> Health Alerts <input checked="" type="checkbox"/> Translation <input checked="" type="checkbox"/> Field Sales Management
Finance	Real estate	Media & Entertainment	Religious & Not For Profit
<input checked="" type="checkbox"/> Transaction Alerts <input checked="" type="checkbox"/> 2-Factor Authentication <input checked="" type="checkbox"/> Payments <input checked="" type="checkbox"/> Balance Updates <input checked="" type="checkbox"/> Market Updates <input checked="" type="checkbox"/> Pin & Password Resets	<input checked="" type="checkbox"/> Property Listings <input checked="" type="checkbox"/> Home Updates <input checked="" type="checkbox"/> Open Homes <input checked="" type="checkbox"/> Property Info <input checked="" type="checkbox"/> Home Open Alerts <input checked="" type="checkbox"/> Agent Comms	<input checked="" type="checkbox"/> Daily Mobile Content <input checked="" type="checkbox"/> Content Sales <input checked="" type="checkbox"/> Registration/Access Codes <input checked="" type="checkbox"/> Viral Campaigns <input checked="" type="checkbox"/> Event Details <input checked="" type="checkbox"/> Password Notifications	<input checked="" type="checkbox"/> Prayer Requests <input checked="" type="checkbox"/> Daily Motivations <input checked="" type="checkbox"/> Volunteer Coordination <input checked="" type="checkbox"/> Crisis Hotline Messages <input checked="" type="checkbox"/> Donation Requests <input checked="" type="checkbox"/> Faith & Support Group Chats
Food & Beverage	Utilities	Transport & Logistics	Education
<input checked="" type="checkbox"/> Order Confirmation <input checked="" type="checkbox"/> Delivery Update <input checked="" type="checkbox"/> Nutritional Information <input checked="" type="checkbox"/> Receipt Link <input checked="" type="checkbox"/> Reviews & Feedback <input checked="" type="checkbox"/> Vending Sales	<input checked="" type="checkbox"/> Usage Updates <input checked="" type="checkbox"/> Service Termination <input checked="" type="checkbox"/> New Invoice Alerts <input checked="" type="checkbox"/> Service Call Reminders <input checked="" type="checkbox"/> Equipment Automation <input checked="" type="checkbox"/> Black Out Alerts	<input checked="" type="checkbox"/> Fleet Management <input checked="" type="checkbox"/> Container Tracking <input checked="" type="checkbox"/> Delivery Updates <input checked="" type="checkbox"/> Merchandise Tracking <input checked="" type="checkbox"/> Staff Comms <input checked="" type="checkbox"/> Staff Scheduling	<input checked="" type="checkbox"/> Lockdowns <input checked="" type="checkbox"/> Emergency Comms <input checked="" type="checkbox"/> Assignment Due Dates <input checked="" type="checkbox"/> Truancy Alerts <input checked="" type="checkbox"/> Class Cancellations <input checked="" type="checkbox"/> Temp Staff Scheduling
Manufacturers	Technology	Travel & Hospitality	Government
<input checked="" type="checkbox"/> Malfunction Alerts <input checked="" type="checkbox"/> Remote Monitoring <input checked="" type="checkbox"/> Inventory Updates <input checked="" type="checkbox"/> Field Work Comms <input checked="" type="checkbox"/> New Product Launches <input checked="" type="checkbox"/> Emergency Comms	<input checked="" type="checkbox"/> Web Access Passwords <input checked="" type="checkbox"/> Computer Virus Alerts <input checked="" type="checkbox"/> Maintenance Notifications <input checked="" type="checkbox"/> Server Downtime Alerts <input checked="" type="checkbox"/> Manage Remote Equipment <input checked="" type="checkbox"/> Short Surveys	<input checked="" type="checkbox"/> Arrival & Depature Updates <input checked="" type="checkbox"/> Cancellation Notifications <input checked="" type="checkbox"/> Weather Updates <input checked="" type="checkbox"/> Travel Preference <input checked="" type="checkbox"/> Refund Requests <input checked="" type="checkbox"/> Travel Offers	<input checked="" type="checkbox"/> Surveys & Polling <input checked="" type="checkbox"/> Voter Comms <input checked="" type="checkbox"/> Lotto Information <input checked="" type="checkbox"/> Mobile Town Hall <input checked="" type="checkbox"/> Crime Alerts & Tips <input checked="" type="checkbox"/> Hearing Impaired Comms