



## Welcome aboard

# Have an enjoyable break at sea – with Scandlines

A crossing on a Scandlines ferry will be a unique experience for your customers – inhaling the bracing sea air, gliding over the waves of the Baltic Sea or Öresund and enjoying the maritime atmosphere of the harbour towns and cities. Your guests have time on board for eating, relaxing and shopping.

The Onboardshop and perfumery on board provide your guests a huge and attractive assortment of perfumes and cosmetics of well-known brands. Further, they can purchase wine, spirits, beer, soft drinks, sweets, accessories – or popular Scandinavian specialities as souvenirs.

Our different meal outlets on board offer carefully selected delicacies. For Scandlines, the quality of the dishes and satisfied guests are a key priority. For this reason we are pleased that our customer surveys show a high level of satisfaction with the food on board among our bus groups.

On both the Puttgarden-Rødby and the Rostock-Gedser crossings we offer the popular Scandlines Buffet all inclusive - eat and drink all you can! During the day we offer breakfast, lunch and dinner buffets. At the Helsingør-Helsingborg crossing your guests can stay on board the ferry "M/S Aurora" during a number of crossings while eating in the maritime Waves Restaurant and enjoying the beautiful view to Kronborg Castle. Please note that the bus will stay in the harbour during these crossings.

At all three crossings the cafeteria foodXpress also offers a wide range of freshly prepared sandwich products, hot and cold meals and drinks.

#### **Group menus**

gruppen@scandlines.com.

At the Puttgarden-Rødby and Rostock-Gedser crossings we offer a selection of group menus which can be ordered in advance. Special menus for groups of children and young people are also available. With a wide range of delicious breakfast, lunch and evening meals, our group menus include something for everyone! If you prebook the group menu, we will not only reserve tables for your guests on board, but also offer favourable prices (compared to list prices on board).

At the last page of this price list you will find an overview of the different group menus offered on board.

See more details at www.scandlines.com/groups in the section of the website accessible for bus operators only.

To order group menus, please contact our Service Centre by email:

#### The Environmentally Conscious Scandlines

Scandlines has the world's largest fleet of hybrid ferries which combines traditional diesel power with electric battery power. On the ferry crossing Puttgarden-Rødby the ground-breaking hybrid system reduces CO2 emissions by up to 15 percent. The hybrid system is combined on all ferries with closed-loop scrubbers which clean the engine, exhaust streams and reduce sulphur emissions by at least 90 percent.

The vision of Scandlines is to deploy emission-free ferries on the ferry crossing Puttgarden-Rødby. Therefore, we invest in technology and are at the same time moving towards an environmentally friendly future.

#### **News!**

In 2016, a new world opens on the ferry crossing Rostock-Gedser. With the deployment of our new hybrid ferries M/V Berlin and M/V Copenhagen, we are providing double capacities and improved logistics on this route.

The design and interior of all passenger areas on board the new ferries are inspired by nature and landscape. From the large and bright areas on board the guests will have a fantastic view of the Baltic Sea. The Scandlines Buffet in the ferry's front area gives room for 300 guests and the same goes for the cafeteria foodXpress that is located in the middle of the ship. From here, the guests have direct access to the large and modern Onboardshop. On the upper deck the café Berlin Xpresso is arranged with colours inspired by the beach and with access to the outer deck.

All passengers receive a maritime experience in a class of its own! The new ferries offer an exceptional variety for bus groups that are using this popular ferry crossing to and from Scandinavia.

We are looking forward to welcome you and your guests on board our ferries in 2017!

Your Scandlines Team



## **Trips to Denmark & Combination Tickets to Sweden**

#### Germany - Denmark - Sweden

All prices in EUR excl. fuel surcharge and N	MARPOL surcharge.	Low s	eason	High season					
01.01.2017-31.12.2017		Single Crossing	Day trip	Single Crossing	Day trip				
Puttgarden-Rødby	Up to 8 m length	223,-	360,-	253,-	375,-				
	8 up to 14 m length	300,-	425,-	345,-	450,-				
	Over 14 m length	335,-	476,-	375,-	500,-				
Rostock-Gedser	Up to 8 m length	259,-	370,-	289,-	385,-				
	8 up to 14 m length	349,-	450,-	395,-	476,-				
	Over 14 m length	390,-	500,-	435,-	527,-				
Sweden-Ticket	Up to 8 m length	329,-	-	354,-	-				
Puttgarden-Rødby + Helsingør-Helsingborg	8 up to 14 m length	464,-	600,-	499,-	624,-				
	Over 14 m length	495,-	649,-	529,-	670,-				
Sweden-Ticket	Up to 8 m length	355,-	-	389,-	-				
Rostock-Gedser + Helsingør-Helsingborg	8 up to 14 m length	505,-	610,-	555,-	634,-				
	Over 14 m length	550,-	660,-	594,-	694,-				
Öresund–Ticket*	9 up to 14 m length	543,-	-	588,-	-				
Puttgarden–Rødby + Öresund Bridge	Over 14 m length	578,-	-	618,-	-				
Öresund–Ticket*	9 up to 14 m length	592,-	-	638,-	-				
Rostock–Gedser + Öresund Bridge	Over 14 m length	633,-	-	678,-	-				

**Price details:** The bus ticket price includes the crossing for the bus, all passengers and the driver.

The above-mentioned ferry ticket prices are excluding fuel surcharge and MARPOL surcharge. Ferry prices are not subject to VAT.

\* The Öresund-Ticket includes VAT on the partial amount for the Öresund Bridge.

**Fuel surcharge:** The fuel surcharge will be adjusted every 3 months. It will be charged per bus per single trip on the Rostock-Gedser and Puttgarden-Rødby crossings. The current fuel surcharge will be stated in the booking confirmation.

The current fuel surcharge is published on our web page www.scandlines.com/groups under "bus rates".

**MARPOL surcharge:** A MARPOL surcharge is charged for ferry crossings on the Rostock-Gedser and the Puttgarden-Rødby routes. In 2017 the MARPOL surcharge for busses amounts to **EUR 4,50** per single crossing.

Scandlines' entire fleet will meet the new emission requirements of IMO (International Maritime Organization) that came into effect 1st January 2015. Therefore Scandlines invests several million euros in sustainable technology on the ferry routes Puttgarden-Rødby and Rostock-Gedser. The hybrid propulsion system marks the start of a series. Scandlines is investing in environmental technologies.

In order to continue the innovative initiatives towards emission free ferries we through the MARPOL surcharge distribute a smallest possible amount on all shoulders, thus aiming at a more sustainable ferry service.

**Day ticket details:** The price is valid for a round-trip journey made by the same bus and passengers on one calendar day. It is not valid if the vehicle is empty or for line bus services. On Saturdays in June, July and August day ticket availability is subject to spare capacity being available.

**Booking:** Bookings can only be accepted in writing to the Scandlines Service Centre or via email to gruppen@scandlines.com.

Since our ferries have limited capacity for busses and passengers, please inform our Service Centre about the total length of the bus incl. any trailers etc. when booking. Please also confirm the final passenger numbers at least one week before departure by sending an email to gruppen@scandlines.com or by phone +49 (0) 381 77 88 77 66.

Please notice that in case the total vehicle is longer, or if the bus arrives with more passengers than booked, Scandlines might not guarantee the bus space on the booked departure.

	January							February					March					April						May			June				
Week	52	01	02	03	04	05	05	06	07	08	09	09	10	11	12	13	13	14	15	16	17	18	19	20	21	22	22	23	24	25	26
Мо		02	09	16	23	30		06	13	20	27		06	13	20	27		03	10	17	24	01	08	15	22	29		05	12	19	26
Tu		03	10	17	24	31		07	14	21	28		07	14	21	28		04	11	18	25	02	09	16	23	30		06	13	20	27
We		04	11	18	25		01	08	15	22		01	08	15	22	29		05	12	19	26	03	10	17	24	31		07	14	21	28
Thu		05	12	19	26		02	09	16	23		02	09	16	23	30		06	13	20	27	04	11	18	25		01	08	15	22	29
Fri		06	13	20	27		03	10	17	24		03	10	17	24	31		07	14	21	28	05	12	19	26		02	09	16	23	30
Sa		07	14	21	28		04	11	18	25		04	11	18	25		01	08	15	22	29	06	13	20	27		03	10	17	24	
Su	01	08	15	22	29		05	12	19	26		05	12	19	26		02	09	16	23	30	07	14	21	28		04	11	18	25	

	July							August					September					October						No	veml	oer		December				
Week	26	27	28	29	30	31	31	32	33	34	35	35	36	37	38	39	39	40	41	42	43	44	44	45	46	47	48	48	49	50	51	52
Мо		03	10	17	24	31		07	14	21	28		04	11	18	25		02	09	16	23	30		06	13	20	27		04	11	18	25
Tu		04	11	18	25		01	08	15	22	29		05	12	19	26		03	10	17	24	31		07	14	21	28		05	12	19	26
We		05	12	19	26		02	09	16	23	30		06	13	20	27		04	11	18	25		01	08	15	22	29		06	13	20	27
Thu		06	13	20	27		03	10	17	24	31		07	14	21	28		05	12	19	26		02	09	16	23	30		07	14	21	28
Fri		07	14	21	28		04	11	18	25		01	08	15	22	29		06	13	20	27		03	10	17	24		01	08	15	22	29
Sa	01	08	15	22	29		05	12	19	26		02	09	16	23	30		07	14	21	28		04	11	18	25		02	09	16	23	30
Su	02	09	16	23	30		06	13	20	27		03	10	17	24		01	80	15	22	29		05	12	19	26		03	10	17	24	31



### **Timetables**

#### **Rostock-Gedser**

Crossing time: ca. 1 hour 45 minutes

Check-in time for busses with reservation: until 30 minutes prior to departure in Rostock and until 15 minutes prior to departure in Gedser.

Schedule valid from 2<sup>nd</sup> January to 22<sup>nd</sup> December 2017.

#### From Rostock-Überseehafen

06:00 09:00 11:00 13:00 15:00 17:00 19:00 21:00

**From Gedser** 

07:00 09:00 11:00 13:00 15:00 17:00 19:00 21:00

The night departure times and the schedule valid from 23<sup>rd</sup> to 31<sup>st</sup> December 2017 will be published at www.scandlines.com/groups.

#### **Puttgarden-Rødby**

Crossing time: 45 minutes Check-in time for busses with reservation: until 15 minutes prior to departure.

#### From Puttgarden to Rødby and vice versa

Daily departures every 30 minutes (minute 15 and minute 45). At night between 22:15 pm and 04:15 am a different schedule may apply.

#### Helsingør-Helsingborg

Crossing time: 20 minutes Check-in time for busses with reservation: until 15 minutes prior to departure.

Daily departures every 15 minutes. Night departures every 30 minutes.

#### **General information:**

The check-in time indicates the time where all official check-in procedures (customs and border control) as well as the check-in for the ferry crossing must have been completed.

Detailed information can be obtained from www.scandlines.com.

The mentioned timetables and the check-in times are subject to mistakes and changes



# Group Menus on the Baltic Sea and Öresund

We are looking forward to welcome you and your guests to our buffet restaurants and the foodXpress on board. Book your meals in advance so that your guests have more time to eat, relax on board and shop in the Onboardshop.

#### **Group menus**

We offer a selection of attractive group menus on the Puttgarden-Rødby and Rostock-Gedser crossings which can be ordered in advance. Special menus for groups of children and young people are also available. With a wide range of delicious breakfast, lunch and evening meals, our group menus include something for everyone! If you prebook the group menu, we will not only reserve tables for your guests on board, but also offer favourable prices (compared to on board prices).

#### **Enjoy our appetising buffets**

Our buffets offer a good selection of Danish ingredients prepared with great care and presented in a simple and delicious way.

With our Scandlines buffets you can also treat yourself with the exquisite flavour of our speciality coffee. Our coffee is freshly brewed with coffee beans. The coffee beans are Rainforest Alliance Certified.



#### **Scandlines Breakfast Buffet**

The Scandlines Breakfast Buffet includes freshly baked bread, a selection of fresh fruit, cultured dairy products and fruit juices as well as classics such as bacon and scrambled eggs. Of course, all coffee specialities are included as well.

The Scandlines Breakfast Buffet is served on the Rostock-Gedser crossing: from Rostock at 06:00 am and 09:00 am from Gedser at 07:00 am and 09:00 am

on the Puttgarden-Rødby crossing: between 07:45 am and 10:45 am

#### Scandlines Buffet all inclusive\*

The Scandlines Buffet is inspired by Nordic cuisine. Our chefs serve a delicious buffet of cold and hot dishes and fresh homemade salads with a delightfully tasty dessert to finish.

The buffet spread changes throughout the day from famous Danish lunch dishes to a carvery buffet in the evening.

\* Including beer, wine, soft drinks and coffee specialities.

The Scandlines Buffet all inclusive is served

on the Rostock-Gedser crossing:

Lunch buffet: 11:00 am | 13:00 pm | 15:00 pm Dinner buffer: 17:00 pm | 19:00 pm | 21:00 pm

on the Puttgarden-Rødby crossing:

from Puttgarden between 11:15 am and 19:45 pm from Rødby between 11:15 am and 20:45 pm

#### Group menu prices 2017

Rostock-Gedser: Breakfast buffet EUR 15,30 per person Lunch buffet EUR 20,00 per person

Dinner buffet EUR 22,68 per person

Puttgarden-Rødby: Breakfast buffet EUR 14,63 per person

Lunch buffet EUR 19,33 per person
Dinner buffet EUR 19,33 per person

#### **Group menus for young passengers**

For our young passengers (aged 12-18) we offer a choice of reasonably priced hot dishes incl. a soft drink served from our foodXpress.

#### Group bookings for the crossings Rostock-Gedser and Puttgarden-Rødby

See more details at www.scandlines.com/groups on the section of the website accessible for bus operators only.

Phone: +49 (0) 381 7788 7766 Email: gruppen@scandlines.com

We can always offer customised solutions according to specific agreement. Ask us!

#### Free meals for bus drivers and guides at the Rostock-Gedser and Puttgarden-Rødby crossings

- with 15-25 paying guests: 1 x free meal for one driver or guide.
- with 26-35 paying guests: 2 x free meals for drivers or guides.
- with 35+ paying guests: 3 x free meals for drivers or guides.

No free meals for guests.

#### Groups at the Helsingør-Helsingborg crossing

At the Helsingør-Helsingborg crossing your guests can stay on board the ferry "M/S Aurora" during a number of crossings while eating in the maritime Waves Restaurant and enjoy the beautiful view to Kronborg Castle.

Please note that the bus will stay in the harbour during these crossings.

Waves Restaurant: open all days from 12:15 am to 22:00 pm

Booking for groups in Waves Restaurant by phone +46 4218 6130 (Mon-Fri).

The opening hours stated are only intended as a guide. Prices are valid for the period 1/1-31/12 2017 and are subject to changes.



# 70-15968\_Busprisliste\_2016\_ENG · Juni 2016

## Scandlines Route Map



## **Cancellation conditions**

# Cancellation terms for single crossing tickets on the route Puttgarden-Rødby, Sweden-Ticket and Öresund-Ticket via Puttgarden

Up to 3 calendar days prior to departure: No cancellation charge

From 2 calendar days prior to departure: 75 % of the confirmed ticket price is charged No show / cancellation after departure: 100 % of the confirmed ticket price is charged

## Cancellation terms for single crossing tickets on the route Rostock-Gedser, Sweden-Ticket and Öresund-Ticket via Rostock

Up to 8 calendar days prior to departure: No cancellation charge

From 7 calendar days prior to departure: 75 % of the confirmed ticket price is charged No show / cancellation after departure: 100 % of the confirmed ticket price is charged

#### Cancellation terms for daytrip tickets on the routes Puttgarden-Rødby, Rostock-Gedser and Sweden-Tickets

Until 12:00 am 2 calendar days prior to departure: No cancellation charge

From 12:00 am 2 calendar days prior to departure: 75 % of the confirmed ticket price is charged No show / cancellation after departure: 100 % of the confirmed ticket price is charged

#### **Cancellation of bus reservations**

We draw your attention to the fact that any cancellations of bus reservations must be received by Scandlines before 12:00 am if our group department shall handle the cancellation the same day.

All cancellations must be made in writing and send per email to gruppen@scandlines.com.

## **Booking Information**

Bookings can only be accepted in writing to the Scandlines Service Centre or per e-mail to gruppen@scandlines.com.

Since our ferries have limited capacity for busses and passengers, please inform our Service Centre about the total length of the bus incl. any trailers etc. when booking, latest one week before departure. All lengths should include bicycle and ski containers or any other trailers or similar.

Please also confirm the final passenger numbers at least one week before departure by sending an e-mail to gruppen@scandlines.com or by phone +49 (0) 381 77 88 77 66.

Please notice that in case the total vehicle is longer or if the bus arrives with more passengers than booked, Scandlines might not guarantee the bus space on the booked departure.

When placing a booking, you recognize and agree to be bound by Scandlines Deutschland GmbH's general terms and conditions of carriage.

A booking becomes binding on both parties when the party placing the booking receives a confirmation of the booking in writing.

#### **Emergency phone number and SMS-service**

We kindly ask you to inform our Service Centre about your emergency phone number every time you book a ferry ticket. The phone number will be registered in the booking concerned so that Scandlines always will be able to get in contact with your company should special circumstances occur – also outside normal office hours. At the same time we suggest that you sign up for Scandlines SMS-service. By signing up you will receive all updates regarding Scandlines ferry crossings such as changes in the sailing table or ferry cancellations. You can sign up for the SMS-service here: www.scandlines.com/customer-service/sms-service

Subject to changes in prices and surcharges as well as to other modifications and errors. Last update: June 2016.

#### **Booking and Contact:**

#### **Scandlines Service Centre**

**Phone**: +49 (0) 381 77 88 77 66

**Email**: gruppen@scandlines.com · **Homepage**: www.scandlines.com

