# Tiffany Cote

Taunton, MA tiffanycote7\_73g@indeedemail.com 4016174335

Authorized to work in the US for any employer

# Work Experience

## Receptionist/Manager

Royal executive limosines - Chelsea, MI May 2013 to January 2018

I took care of phone calls, I also took care of pay roll and all documents needing to be put in the system

### Education

Wareham Cooperative Junior/Senior High School - Wareham, MA September 2008 to May 2011

### Skills

- Public Speaking (1 year)
- Phones (7 years)
- Customer Service (7 years)
- Management (4 years)
- Front Desk
- Reception
- Front Office (4 years)
- · Customer Service Skills
- Receptionist (2 years)
- Scheduling

#### Assessments

# Management & Leadership Skills: Impact & Influence — Familiar

January 2019

Measures a candidate's ability to adapt their leadership style to accomplish goals using rational or emotional appeal.

Full results: https://share.indeedassessments.com/share\_assignment/awnobgchwiaugxcq

# Management & Leadership Skills: Planning & Execution — Familiar

January 2019

Measures a candidate's ability to effectively plan and manage resources to accomplish organizational goals.

Full results: https://share.indeedassessments.com/share\_assignment/pgj2nbasy31gxdyn

## **Customer Service Skills — Highly Proficient**

January 2019

Measures a candidate's skill in evaluating approaches to customer service & satisfaction. Full results: https://share.indeedassessments.com/share\_assignment/r7ra66g3h6ujugt9

#### **Verbal Communication — Familiar**

January 2019

Measures a candidate's ability to effectively convey information when speaking.

Full results: https://share.indeedassessments.com/share\_assignment/yqdnhhc1pqcp39-x

### Attention to Detail Skills — Highly Proficient

January 2019

Measures a candidate's ability to use diligence when drafting and editing documents. Full results: https://share.indeedassessments.com/share\_assignment/v2pk-zhndrwpem9n

## Merchandise & Supply Storage Skills — Highly Proficient

January 2019

Measures a candidate's ability to apply systematic processes for managing and storing products and merchandise.

Full results: https://share.indeedassessments.com/share\_assignment/kktwudnk1ooolrtf

#### **Memorization & Recall Skills — Proficient**

January 2019

Measures a candidate's ability to commit product or merchandize information to memory and recall at a later time.

Full results: https://share.indeedassessments.com/share\_assignment/n2gu9-qrnzu7j5gu

### Retail Skills: Shelf Stocking — Highly Proficient

January 2019

Measures a candidate's ability to receive and store merchandise or product.

Full results: https://share.indeedassessments.com/share\_assignment/4xumkiqjhphlt02

### Food Service: Problem-Solving Skills — Proficient

January 2019

Measures a candidate's ability to use logical approaches when solving problems in a restaurant context.

Full results: https://share.indeedassessments.com/share assignment/7pflilgvm0gdnfyu

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