

1 A/B! 3 UX Design(2) UX3 (UX Design(1))(Contexual Inquiry Interview) (Affinity Diagram)) GUI (Big Data) \mathbf{R} 1.1 (Watch) OS(Data Driven Design)

(KPI)

(A/B)

(Lean)

A/B

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2 1-1. UX

UX	A/B	$, \qquad \mathrm{UX}$	UX	Interaction					
Design - bo	eyond Human-Computer ; , , UX UX	, Interaction, 2002	2023 6 .(1)	. Interaction , UX					
2.0.1 Switching to Digital ()									
1990	UX	,	,	,					
. UX	, , ,	, UX	,	,					
2.0.2 from User to People (
UX (Don N ,	(User) , . (People) Norman) 2018 , (People Centered Design , , , , , , , , , ATM	,	resign) .) 'People' (Needs) , , ,	, UX ,					
	, ,	,	()						

2.0.3 Data Driven Design () UX $\mathbf{U}\mathbf{X}$ UXΑI UI UX/UI Generative UI . (2) Generative UI and Outcome-Oriented Design **UX** Design 2.0.4 , UX Design Interaction Design .(1)UX• ch1. What is Interaction Design? 1.1 Introduction Good and Poor Design 1.2 1.3 Switching to Digital 1.4 What to Design 1.5 What Is Interaction Design? People-Centered Design 1.6 1.7 Understanding People 1.8 Accessibility and Inclusiveness 1.9 Usability and User Experience Goals ch2. The process of Interaction Design? 2.1 Introduction 2.2 What Is Involved in Interaction Design?

Some Practical Issues

2.3

- ch3. Conceptualizing Interaction
 - 3.1 Introduction
 - 3.2 Conceptualizing Interaction
 - 3.3 Conceptual Models
 - 3.4 Interface Metaphors
 - 3.5 Interaction Types
 - 3.6 Paradigms, Visions, Challenges, Theories, Models, and Frameworks
- ch4. Cognitive Aspects
 - 4.1 Introduction
 - 4.2 What Is Cognition?
 - 4.3 Cognitive Frameworks
- ch5. Social Interaction
 - 5.1 Introduction
 - 5.2 Being Social
 - 5.3 Face-to-Face Conversations
 - 5.4 Remote Collaboration and Communication
 - 5.5 Co-Presence
 - 5.6 Social Games
- ch6. Emotional Interaction
 - 6.1 Introduction
 - 6.2 Emotions and Behavior
 - 6.3 Expressive Interfaces: Aesthetic or Annoying?
 - 6.4 Affective Computing and Emotional AI
 - 6.5 Persuasive Technologies and Behavioral Change
 - 6.6 Anthropomorphism

- ch7. Interfaces
 - 7.1 Introduction
 - 7.2 Interface Types
 - 7.3 Natural User Interfaces and Beyond
 - 7.4 Which Interface?
- ch8. Data Gathering
 - 8.1 Introduction
 - 8.2 Six Key Issues
 - 8.3 Capturing Data
 - 8.4 Interviews
 - 8.5 Questionnaires
 - 8.6 Observation
 - 8.7 Putting the Techniques to Work
- ch9. Data Analysis, Interpretation and Presentation
 - 9.1 Introduction
 - 9.2 Quantitative and Qualitative
 - 9.3 Basic Quantitative Analysis
 - 9.4 Basic Qualitative Analysis
 - 9.5 Analytical Frameworks
 - 9.6 Tools to Support Data Analysis
 - 9.7 Interpreting and Presenting the Findings
- ch10. Data at Scale, and Ethical Concerns
 - 10.1 Introduction
 - 10.2 Approaches for Collecting and Analyzing Data
 - 10.3 Visualizing and Exploring Data
 - 10.4 Ethical Design Concerns

- ch11. Discovering Requirements
 - 11.1 Introduction
 - 11.2 What, How, and Why?
 - 11.3 What Are Requirements?
 - 11.4 Data Gathering for Requirements
 - 11.5 Bringing Requirements to Life: Personas and Scenarios
 - 11.6 Capturing Interaction with Use Cases
- ch12. Design, Prototyping and Construction
 - 12.1 Introduction
 - 12.2 Prototyping
 - 12.3 Conceptual Design
 - 12.4 Concrete Design
 - 12.5 Generating Prototypes
 - 12.6 Construction
- ch13. Interaction Design in Practice
 - 13.1 Introduction
 - 13.2 AgileUX
 - 13.3 Design Patterns
 - 13.4 Open Source Resources
 - 13.5 Tools for Interaction Design
- ch14. Introducing Evaluation
 - 14.1 Introduction
 - 14.2 The Why, What, Where, and When of Evaluation
 - 14.3 Types of Evaluation
 - 14.4 Evaluation Case Studies
 - 14.5 What Did We Learn from the Case Studies?
 - 14.6 Other Issues to Consider When Doing Evaluation

• ch15. Evaluation studies: from Controls to Natural Settings 15.1 Introduction 15.2 Usability Testing Conducting Experiments 15.3 15.4 In-the-Wild Studies • ch16. Evaluation: Inspections, Analytics and Models 16.1 Introduction 16.2 Inspections: Heuristic Evaluation and Walk-Throughs Analytics and A/B Testing 16.3 16.4 Predictive Models Interaction Design - beyond Human-Computer Interaction 2.0.5 1: 2 . (1 page) (2 page). .(3 page) page 1: Process, Methodology diagram page 2: page 3: (6)3 • () 13 16

2.0.6 1 Check Point!

- (1) Yvonne Rogers, Helen Sharp, Jennifer Preece, Interaction Design: Beyond Human-Computer Interaction 6th edition, Wiley. Kindle Edition, (2023)
- (2) Kate Moran, Sarah Gibbons, "Generative UI and Outcome-Oriented Design", https://www.nngroup.com/articles/generative-ui/, (2024)