

# DESTINY JORDAN

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## OBJECTIVE

Hard working and motivated Software Engineering student with a strong foundation in programming (Python, C++, C#) and game development. Experienced in customer service, multitasking, and small game development projects, with excellent problem-solving and communication skills. Seeking an entry level opportunity to apply my programming skills and gain experience to develop innovative software while continuing to learn and explore software development.

## EDUCATION

<b>University of Michigan-Flint</b>	<b>Flint, MI</b>	<b>May 2020 - Present</b>
<b>Bachelor of Science in Software Engineering</b>		
<ul style="list-style-type: none"><li>• BS/MS program for Software Engineering</li></ul>		

## RELATED COURSES

- **CSC 175 - Problem Solving and Programming I in C++**
- **CSC 279 - Problem Solving and Programming II in Python**

## KEY SKILLS

- Programming (Python, C#, C++)
- Visual Studio
- Unity
- Writing documentation (SRS)
- Critical Thinking & Communication Skills
- Multi-Tasking & Customer Service
- Flexibility

## WORK EXPERIENCE

<b>University of Michigan - Flint</b>	<b>Flint, MI</b>	<b>August 2024 - Present</b>
<b>DESK ASSISTANT</b>		
<ul style="list-style-type: none"><li>• Assisted residents and visitors with inquiries and services.</li><li>• Managed resident check-ins/outs, mail, and package distribution.</li><li>• Addressed and resolved resident concerns and conflicts.</li><li>• Ensured building security by following established procedures.</li></ul>		
<b>McDonald's</b>	<b>Flint, MI</b>	<b>June 2024 - August 2024</b>
<b>CREW MEMBER</b>		
<ul style="list-style-type: none"><li>• Assisted customers with orders and inquiries.</li><li>• Followed food safety guidelines and procedures.</li><li>• Maintained store cleanliness and hygiene standards.</li><li>• Operated cash registers with accuracy.</li></ul>		
<b>Tim Hortons</b>	<b>Flint, MI</b>	<b>May 2022 - June 2024</b>
<b>CREW MEMBER</b>		
<ul style="list-style-type: none"><li>• Processed cash transactions accurately and efficiently.</li><li>• Provided excellent customer service, ensuring satisfaction.</li><li>• Managed drive-thru operations, maintaining speed and accuracy.</li></ul>		

- Maintained a clean and organized work environment.