

Somnath Damale

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Professional Summary

Analytical and detail-oriented DevOps Enthusiast with hands-on experience building CI/CD pipelines using Jenkins, Git, AWS, and Bash scripting. Proven ability to troubleshoot systems, and collaborate across teams. Currently building DevOps projects integrating Jenkins, AWS (EC2, S3, EBS), and security tools like OWASP, SonarQube, Trivy and Trufflehog.

Currently transitioning into DevOps, applying past experience in automation & analytics to automate workflows, **secure pipelines**, and deploying **scalable cloud applications**

Social Accounts: [github](#) | [Linkedin](#)

Skills

DevOps & Automation: Jenkins, Git, GitHub, CI/CD, Bash, Shell Scripting, GitHub Actions (Basics)

Cloud & Infrastructure: AWS (EC2, S3, EBS), DNS, Linux Administration.

Monitoring & Security: OWASP, Access Control, SonarQube, Trivy, TruffleHog.

Version Control: Git, GitHub.

***Currently Learning:** Infrastructure as Code (Terraform basics), Monitoring (Cloudwatch Basics).

Projects

[Jenkins CI/CD Pipeline + DevSecOps \(Click to open Github link\)](#)

Tools and technologies used: Linux, AWS (EC2), Git, Jenkins, Docker, Nginx

- **Automation:** Used Jenkinsfile to define multi-stage CI/CD pipeline utilizing Jenkins, GitHub, and AWS EC2 to automate build, test, and deployment.
- **Custom shell script:** to cleanup, manage container and reduce manual maintenance.
- **Security Integration:** Added OWASP, Trivy, SonarQube & Trufflehog scans.
- **Consistent Delivery:** Configured build triggers, environment variables, and post-build notifications with rollback options.
- **Reverse Proxy:** Deployed the application using Nginx as a reverse proxy for stable runtime and load handling.
- **Integrated GitHub Webhooks** with Jenkins to automatically trigger builds on every code commit.
- **Containerized the application using Docker**, improving deployment consistency across environments.

Experience

Business Analyst (Independent Contractor)

Turing • Mumbai

10/2024 - 04/2025

- Trained and fine-tuned large language models (LLMs) by improving model accuracy and performance using SFT and RLHF methods.
- Led a 5-member analytics pod to train LLMs and deliver ahead of schedule.
- Collaborated cross-functionally with stakeholders to define functional requirements and derive insights for strategic recommendations.
- Automated analytics workflows, saving over 30% in manual data handling time.
- Supported data entry automation and administrative coordination.

SPS Associate

Amazon • Mumbai, Maharashtra

08/2022 - 12/2023

- Handled global B2B compliance and resolved escalations through **effective research, cross-functional collaboration**, and in-depth process knowledge.
- Analyzed API logs and dashboards to identify recurring system issues and uncover seller **behavior trends for identifying bad actors**.
- Collaborated with internal teams to maintain **process compliance** and update SOPs based on Kaizen and Gemba process.

CSA

Amazon • Mumbai, Maharashtra

10/2021 - 05/2022

- Performed root cause **analysis** on customer complaints and **chargebacks**, identifying **process gaps** and contributing to a **25% reduction in escalations** through actionable insights.
- Analyzed concession and claims data to **detect patterns and reduce fraudulent claims** to enhance operational efficiency.
- Worked with **process excellence team** to recommend **policy changes based on data insights**, improving customer satisfaction and reducing support costs due to Concessions abuse actors.

Other Analyst and Product Support Roles

Other Work Experience • Mumbai, India

01/2019 - 10/2021

- Managed operational **reports, performance dashboards**, and process documentation using Excel, PowerBi/Tableau.
- Improved workflow efficiency by leveraging **process bottleneck analysis**.
- **Collaborated** with product and development teams to **create tailored automation solutions**.
- Managed social media campaigns, achieving **150K targetted followers** within a month for client.
- Implemented data-driven process optimizations, achieving **25% higher production output**.

Certificates

- [Microsoft Technology Associate: Security Fundamentals](#)
- [Google Data Analytics: Professional Certificate \(Coursera\)](#)
- AWS Cloud Practitioner (compltd via Amazon Internal training)

Education

Engineering (Electronics & Telecommunication)

Sinhgad Institute of Technology • Pune

Graduated: 2018