

Somnath Damale

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Professional Summary

Analytical and detail-oriented DevOps Enthusiast with hands-on experience building CI/CD pipelines using **Jenkins, Git, AWS, and Bash scripting**. Proven ability to troubleshoot systems, and collaborate across teams. Currently building DevOps projects integrating Jenkins, AWS (EC2, S3, EBS), and security tools like **OWASP, SonarQube, Trivy** and **Trufflehog**.

Currently transitioning into DevOps, applying past experience in automation & analytics to automate workflows, **secure pipelines**, and deploying **scalable cloud applications**

Social Accounts: [github](#) | [Linkedin](#)

Skills

DevOps & Automation: Jenkins, Git, GitHub, CI/CD, Bash, Shell Scripting, GitHub Actions (Basics)

Cloud & Infrastructure: AWS (EC2, S3, EBS), DNS, Linux Administration.

Monitoring & Security: OWASP, Access Control, SonarQube, Trivy, TruffleHog.

Version Control: Git, GitHub.

***Currently Learning:** Infrastructure as Code (Terraform basics), Monitoring (Cloudwatch Basics).

Projects

[Jenkins CI/CD Pipeline + DevSecOps \(Click to open Github link\)](#)

Tools and technologies used: Linux, AWS (EC2), Git, Jenkins, Docker, Nginx

- **Automation:** Used Jenkinsfile to define multi-stage CI/CD pipeline utilizing **Jenkins, GitHub**, and **AWS EC2** to automate build, test, and deployment.
 - **Custom shell script:** to cleanup, manage container and reduce manual maintenance.
 - **Security Integration:** Added OWASP, Trivy, SonarQube & Trufflehog scans.
 - **Consistent Delivery:** Configured build triggers, environment variables, and post-build notifications with rollback options.
 - **Reverse Proxy:** Deployed the application using **Nginx** as a **reverse proxy** for stable runtime and load handling.
 - **Integrated GitHub Webhooks** with Jenkins to automatically trigger builds on every code commit.
 - **Containerized the application using Docker**, improving deployment consistency across environments.
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Experience

Business Analyst (Independent Contractor)

Turing • Mumbai

10/2024 - 04/2025

- Trained and **fine-tuned large language models (LLMs)** by improving model accuracy and performance using SFT and RLHF methods.
- **Led a 5-member analytics pod** to train LLMs and deliver ahead of schedule.
- Collaborated cross-functionally with stakeholders to **define functional requirements** and derive insights for strategic recommendations.
- **Automated analytics workflows**, saving over 30% in manual data handling time.
- Supported **data entry automation** and administrative coordination.

SPS Associate

Amazon • Mumbai, Maharashtra

08/2022 - 12/2023

- Handled global B2B compliance and resolved escalations through **effective research, cross-functional collaboration**, and in-depth process knowledge.
- Analyzed API logs and dashboards to identify recurring system issues and uncover seller **behavior trends for identifying bad actors**.
- Collaborated with internal teams to maintain **process compliance** and **update SOPs** based on **Kaizen** and **Gemba** process.

CSA

Amazon • Mumbai, Maharashtra

10/2021 - 05/2022

- Performed root cause **analysis on** customer complaints and **chargebacks**, identifying **process gaps** and contributing to a **25% reduction in escalations** through actionable insights.
- Analyzed concession and claims data to **detect patterns and reduce fraudulent claims** to enhance operational efficiency.
- Worked with **process excellence team** to recommend **policy changes based on data insights**, improving customer satisfaction and **reducing support costs** due to Concessions abuse actors.

Other Analyst and Product Support Roles

Other Work Experience • Mumbai, India

01/2019 - 10/2021

- Managed operational **reports, performance dashboards**, and process documentation using **Excel, PowerBi/Tableau**.
- Improved workflow efficiency by leveraging **process bottleneck analysis**.
- **Collaborated** with product and development teams to **create tailored automation solutions**.
- Managed social media campaigns, achieving **150K targetted followers within a month for client**.
- Implemented data-driven process optimizations, achieving **25% higher production output**.

Certificates

- [Microsoft Technology Associate: Security Fundamentals](#)
- [Google Data Analytics: Professional Certificate \(Coursera\)](#)
- AWS Cloud Practitioner (complted via Amazon Internal training)

Education

Engineering (Electronics & Telecommunication)

Sinhgad Institute of Technology • Pune

Graduated: 2018