

Perrin Le

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SKILLS

▪ Soft Skills

- Customer Service
- Attention to detail
- Works well in a team
- Empathetic and patient
- Conversational in Cantonese

▪ Technical skills

- Python
- C/C++
- SQL
- Microsoft Word, Excel, PowerPoint

EDUCATION

Nipissing University

Begins September 2022

Bachelor of Education: Junior/Intermediate division (mathematics)

Seneca College

September 2021 – April 2022

Ontario College Advanced Diploma: Computer Programming and Analysis

University of Toronto

May 2021

Honours Bachelor of Science: Specialist Statistical Machine Learning and Data Mining

WORK EXPERIENCE

McDonalds

May 2018 – Present

Crew

- Efficiently serve customers in a high volume, fast-paced environment while working in teams of 4 to 8 people
- Processed drive-thru orders in a timely manner with minimal errors by communicating clearly and verifying the orders with the customer
- Interacted politely with customers and resolve problems to give an exceptional experience
- Maintained cleanliness in line with company standards to reduce the risk of contamination and ensure the safety of customers

High Park Nature Centre

June 2021 – August 2021

Volunteer Summer Camp Counselor Assistant

- Engaged with and supervised groups of 9 - 13 children ages 10 – 12 during hikes and various activities
- Lead fun and engaging camp activities whilst always ensuring the safety of everyone

Toronto Island Bike Rental

July 2020 – September 2020

Attendant

- Increased efficiencies in bike sanitization and distribution while working in a team of 3
- Performed crucial tasks in systematic manner, minimizing the potential loss of company assets
- Ensured clear, concise communications with customers to verify their understanding of the rules and safety measures while using company equipment