## Ian Mwaura Gichachi

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### **SUMMARY**

Full-stack Web Developer and dynamic IT-oriented graduate with over 4 years of experience in technology solutions and software development. Expertise in creating robust and user-friendly websites, with a proven track record in security, networking, and operating system software. Holds a Bachelor of Science in Information Technology, demonstrating a keen understanding of front-end and back-end development. Eager to apply these skills and my passion for web development in a challenging and innovative environment.

### **EDUCATION**

Moringa School - Software Development (Jun 2023-Dec 2023)

KCA University - Bachelor of Science in Information Technology (Sep 2018 - Apr 2022)

KCA University - Cisco Networking Course (May 2021- Aug 2021)

Njiiri Boys' High School - KCSE (Feb 2014 - Nov 2017)

### EXPERIENCE

## Trade Development Representative YDX Agency Ltd | Nairobi, Kenya | December 2022-May 2023 Roles and Responsibilities:

- Enhanced Safaricom product availability by fostering strong partnerships with key retailers.
- Delivered comprehensive training on new products and services, ensuring retailer proficiency.
- Enforced KYC and regulatory compliance among partners, maintaining high standards.
- Provided exceptional support to partners and retailers, enhancing cluster operations.
- Bolstered Safaricom's brand presence through strategic marketing initiatives in trade areas.

#### **Assistant Teacher**

## Mountain View School | Nairobi, Kenya | May 2022 - July 2022 & Feb 2018 - Aug 2018 Roles and Responsibilities:

- Managed and maintained the school's ERP software, ensuring smooth operational functionality.
- Offered IT support and assistance, resolving hardware and software issues efficiently.
- Led the deployment of PCs for student use, enhancing educational technology access.
- Conducted examination invigilation, upholding academic integrity and order.

#### **Census Enumerator**

# Government of Kenya | Nairobi, Kenya | August 2019 Roles and Responsibilities:

• Executed data collection effectively, managing survey information output with precision.

## **SKILLS**

Full-stack Development, JavaScript, HTML5, CSS3, ReactJS, Network Management, Software Diagnostics, ERP Systems, Data Analysis, Microsoft Office, Brand Strategy, Regulatory Compliance.

## REFEREE

AVAILABLE UPON REQUEST