Content Moderation in Presence of Fringe Platforms

Iván Rendo (TSE)



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 - e.g. 20% of terrorists radicalized exclusively online
 - bullying, food disorders, pornography...

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Broad question: consequences of content moderation?

Platforms' competition model to analyze the **net effect** of

Content Moderation on the level of Content Unsafety

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- → How users choice is affected by content moderation policies
- → How the level of unsafe content is determined by users choice
- → What incentives do platforms have to self-regulate?
- **→** Characterize the optimal regulation to minimize unsafe content

Preview of the Main Results

1. More content moderation

→ Less unsafety

2. W Large network effects, platform over-self-moderates

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 Mainstream doesn't internalizes what happens on the fringe

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- User i in platform j **reads** a random sample of the content, of avg type $\bar{\theta}_j$

$$\bar{\theta}_j = \int_{i \in j} \theta_i^C di$$
 = average type of content in platform j

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Rk: No outside option!

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...platform (2) just exists with $K_2 = 1$

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- 3. Profits and payoffs are realized

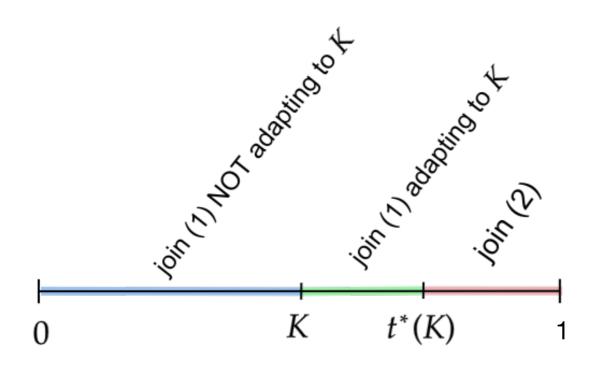
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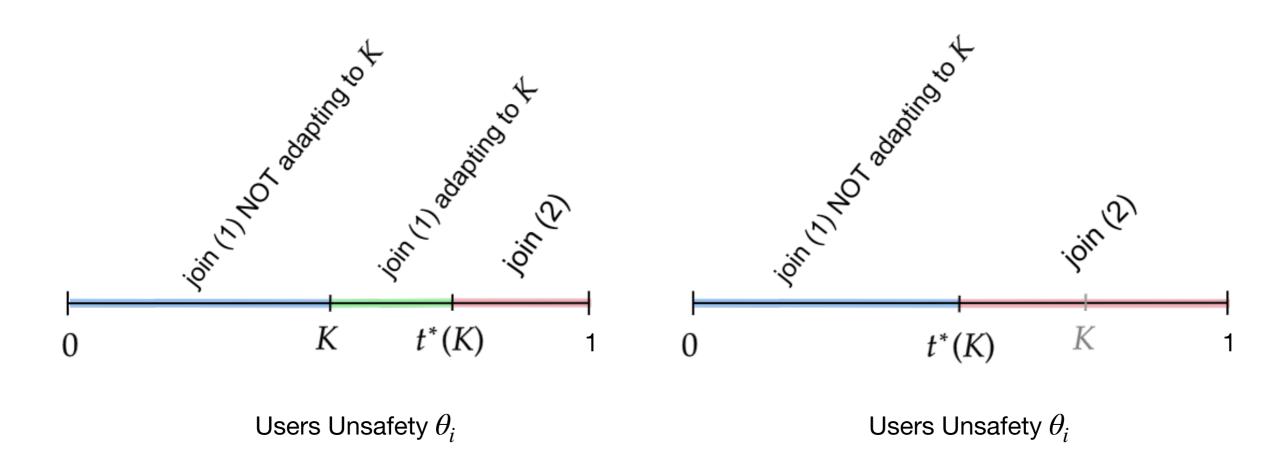
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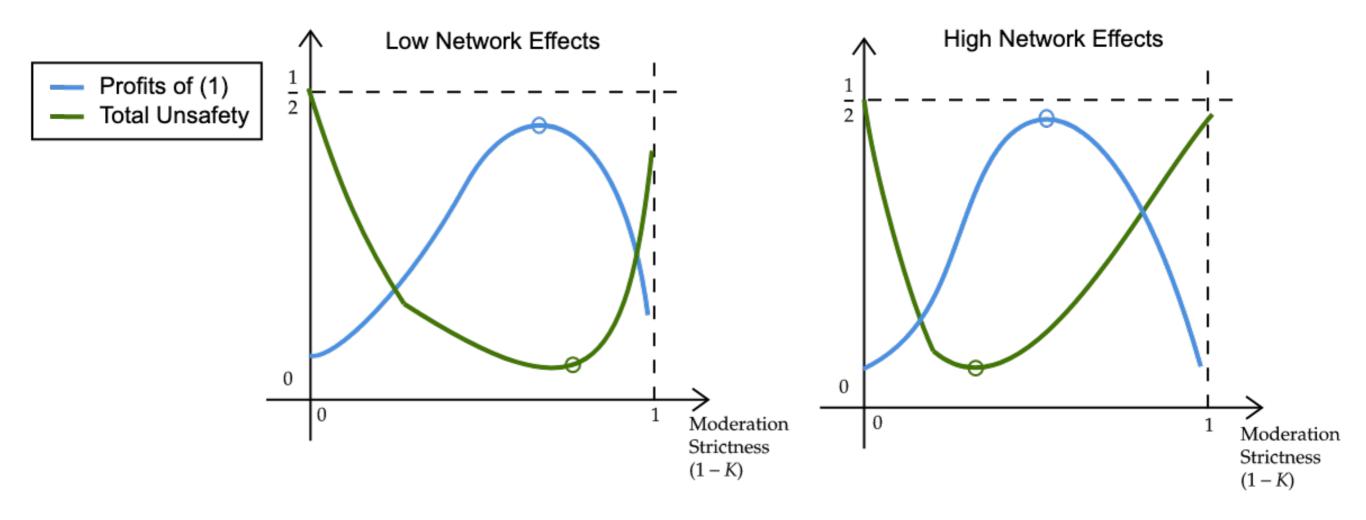


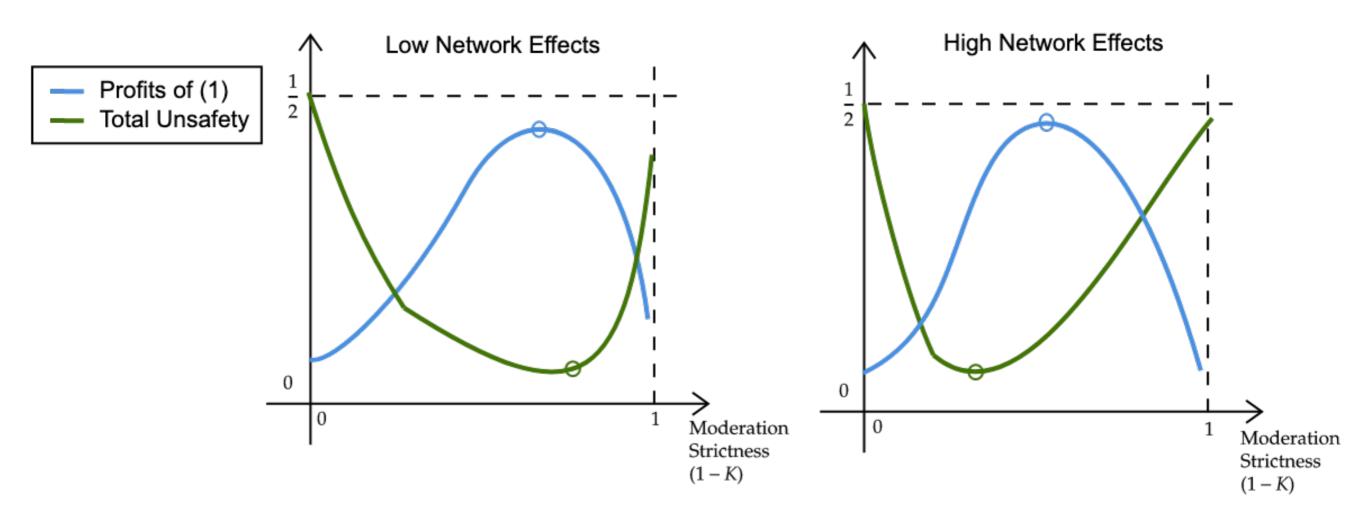
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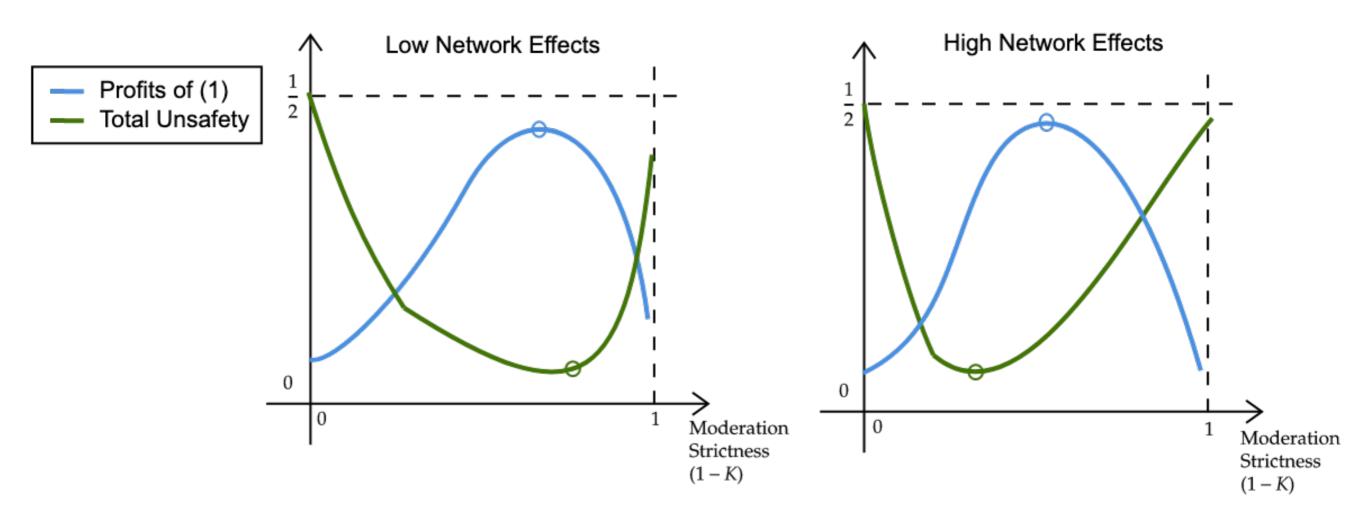
If policy lenient enough...





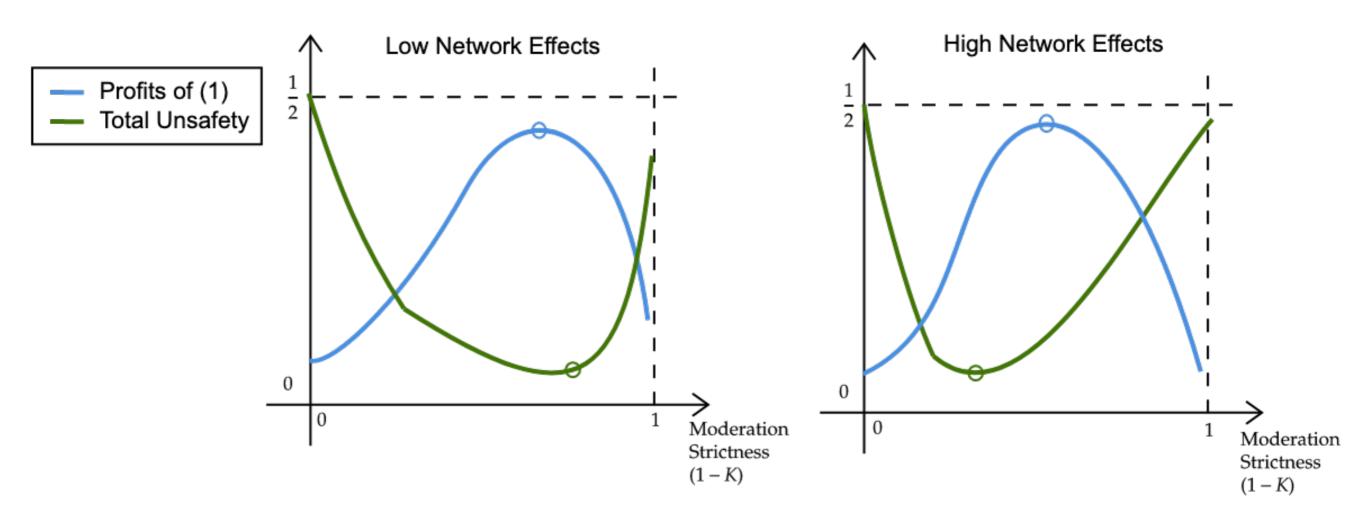


Comparative statics: (excluding corner solutions)



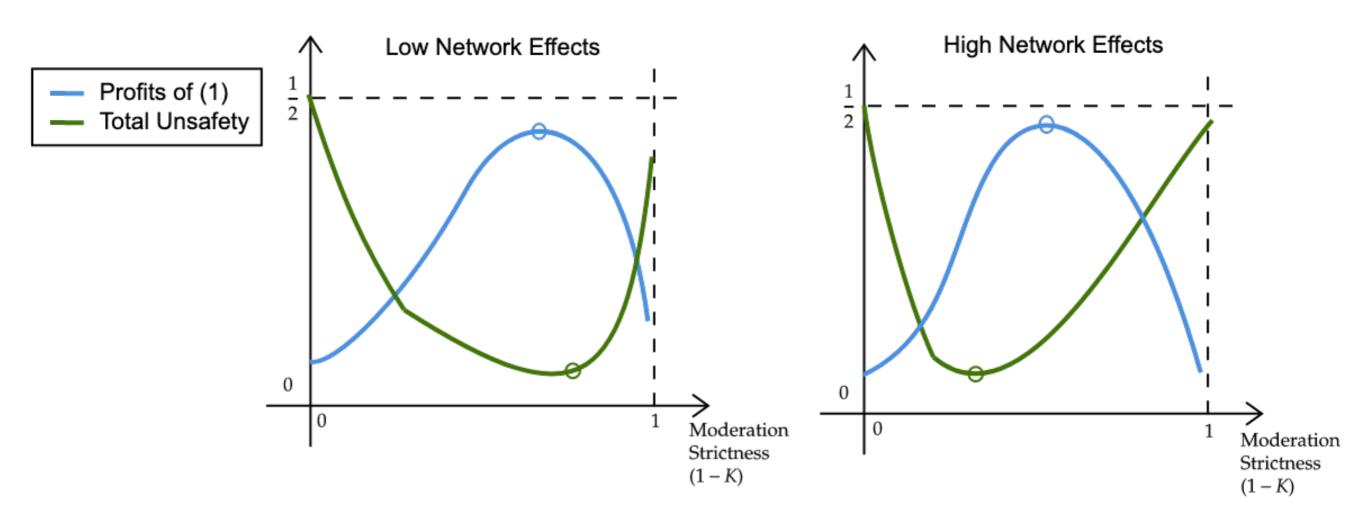
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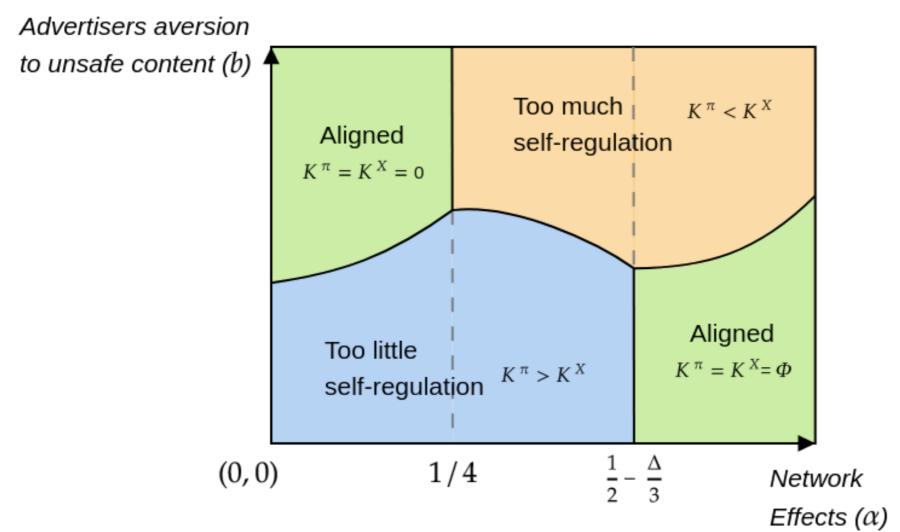
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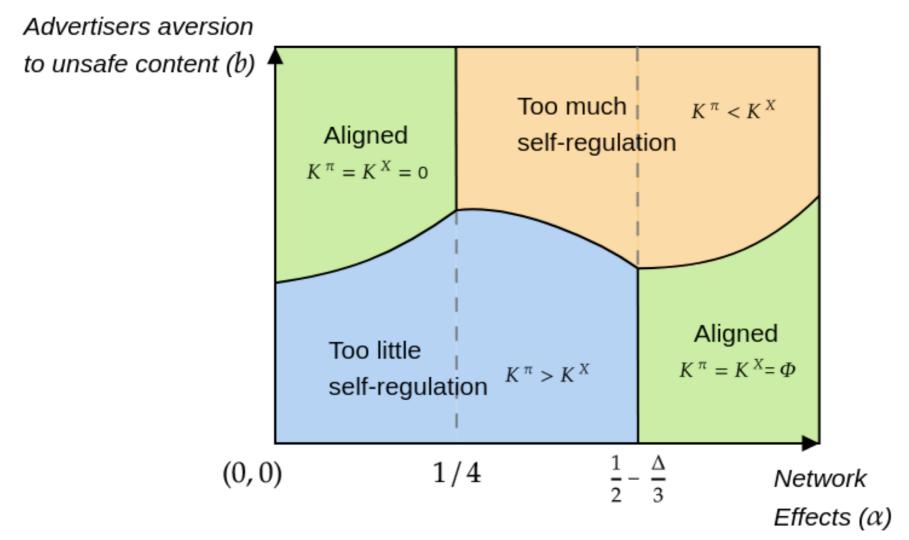
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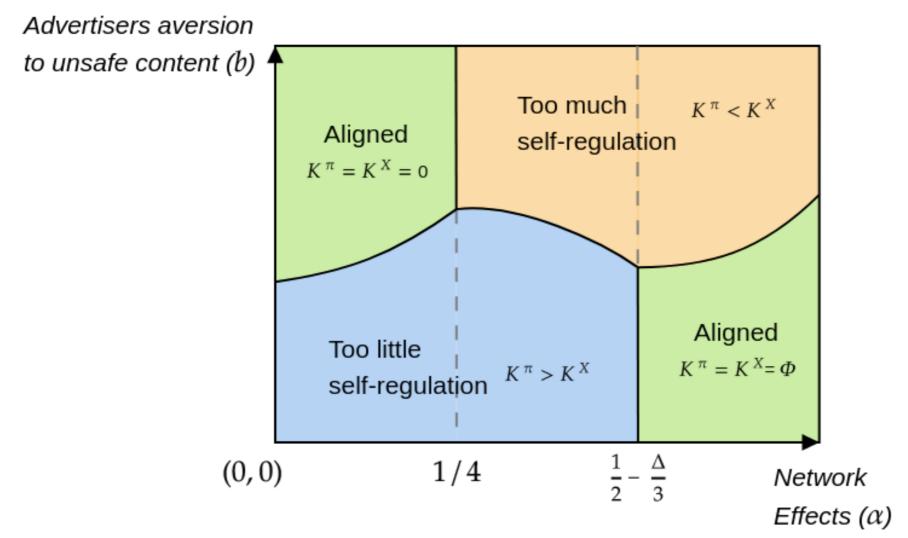
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- I) As N.E. ↑, moderation strictness ↓ for platform and regulator
- II) It decreases more for the regulator
- III) As quality prem ↑, strictness ↑ for platform but ↓ for regulator





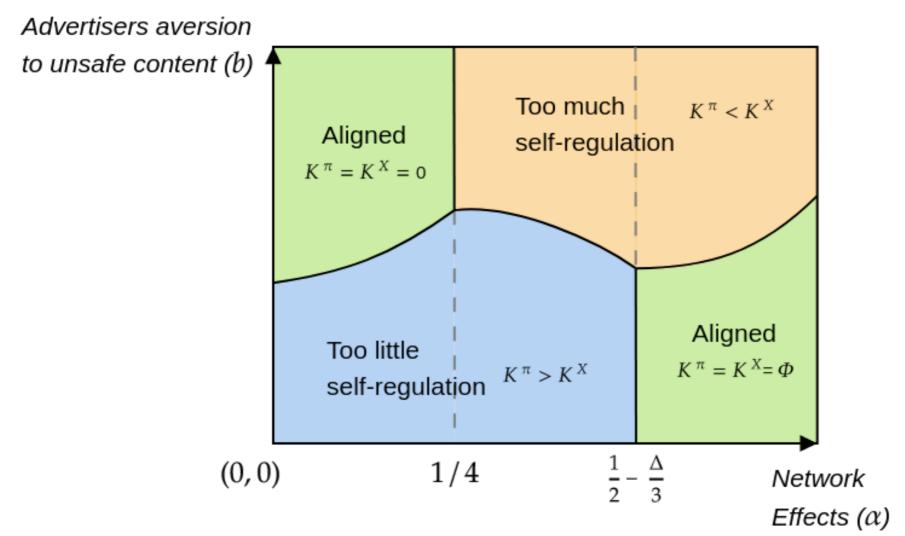
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Beneficial for the regulator to impose a minimal moderation policy



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Orange Area: such a policy wouldn't bind. Regulators would like to impose a maximal moderation policy to attract users from the fringe platform.

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Model Extension:

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Main Result:

Moderate content moderation can reduce (increase) offline violence

Users are attracted to safer platforms and converge to the safer content they find there

THANKS!

P.S. Working on a **Structural** Empirical Model Feel free to reach out!