

Shivam Thakkar

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Summary

Detail-oriented and reliable fabrication worker with hands-on experience in **metal sanding, inspection, and finishing processes**. Skilled in identifying and correcting surface imperfections, operating sanding machinery, and ensuring compliance with quality and safety standards. Brings strong **customer service and leadership experience** from previous supervisory roles, along with a solid technical foundation from an **IT internship**. Known for maintaining high productivity, teamwork, and consistent attention to detail in fast-paced environments.

Experience

Beta Calco | North York

Fabrication | 02/2025 - Present

- Inspect metal frames and fabricated parts for **scratches, dents, and surface imperfections** before finishing.
- Operate **sanding machines, grinders, and hand tools** to smooth and prepare metal surfaces.
- Ensure **high-quality surface finish** according to production and quality standards.
- Maintain proper **safety procedures** while handling tools and machinery.
- Collaborate with welders and fabricators to ensure **finished parts meet required specifications**.
- Perform **routine maintenance and cleaning** of sanding equipment.
- Record completed work and report any **defects or material issues** to the supervisor.
- Assist in the **final inspection** and preparation of products for painting or assembly.

Circle K | Mississauga

Supervisor, Customer Service | 06/2023 - 02/2025

- Offered strong customer service skills, keeping customers satisfied and increasing sales by an average of 10% annually
- Created a team culture of exceeding customer expectations, exceeding all company performance goals and standards
- I operated the cash register, processed payments accurately, and managed cash and card transactions.
- Additionally, I promoted store loyalty programs and upselling opportunities to enhance customer satisfaction and drive sales.
- My role involved collaborating closely with team members to achieve operational goals and resolve customer complaints with professionalism and empathy.

Transflow Process Systems Pvt. Ltd. | Vadodara, India

IT Internship | 06/2021 - 12/2021

- I gained hands-on experience in various IT functions, including technical support, system maintenance, and network management.
- I was responsible for troubleshooting hardware and software issues, assisting with the installation and configuration of IT systems, and supporting network operations to ensure smooth performance and security.
- My role involved documenting IT processes, maintaining accurate inventories, and contributing to ongoing projects such as system upgrades and technology deployments.
- This experience allowed me to develop strong problem-solving skills, enhance my technical expertise, and work effectively both independently and as part of a collaborative team.

Skills

Metal Sanding & Surface Finishing, Fabrication & Quality Inspection, Safety Procedures & Workplace Compliance, Equipment Maintenance & Cleaning

Education

Centennial College | Scarborough, ON

Software Engineering Technicians | 12/2024

Gujarat Technical University | Vadodara, India

Information Technology | 06/2022