Vishnuraj Rajendran

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SUMMARY

A knowledge driven (ITILv4 Professional and AWS Certified Solution Architect Associate) Analytics Consultant with 9+ years of experience in team collaboration, ideation and innovation for designing, developing and implementing applications to meet new and challenging requirements.

EXPERIENCE

Dec 2020 - Present	**ANALYTICS CONSULTANT** • Perform team management and leading Data analytics team of 5+ members • Independently guide, support and execute Agile ceremonies with business/end users displaying excellent stakeholder management • Support projects for solutioning during RFPs, POC development and CMMi audits	**Accenture**
May 2016 - Nov 2020	**APPLICATION DEVELOPMENT SENIOR ANALYST** • Worked with project client team as a business analyst to gather requirement for new/upgrading of deployed ETL solutions • Functioned as a data analyst for capturing insights for projects spanning different domains using Python (numpy, Pandas – Data wrangling and Matplotlib, Seaborn packages – Visualization and Power BI, MS Excel and Tableau reporting tool • Develop and maintain new analytics tool for the team using Python Tkinter packages combined with ML modules (scikit-learn, TensorFlow, Keras) • Insight generation for client teams and sales teams which have been hugely appreciated. Results showcase more than 30% improvement in customer satisfaction and up to 50% less time consumption in mundane tasks	**Accenture**
Aug 2015 - Apr 2016	**SENIOR IMPLEMENTATION ENGINEER** • Perform Agile based Client end development as part of L3 team and provide support with balanced risk management and high business compliance • Lead the team of QA engineers with significant improvement in sprint cycles and user story generation	**TEOCO**
Aug 2012 - Aug 2015	**TECHNICAL SUPPORT ENGINEER** • Worked as L1/L2 Support Associate for handling customer queries and incidents and resolved up to 70% incidents with 100% SLA • Investigated the root-cause analysis of design issues from production and provide recommendations as part of solution creation	**TEOCO**

EDUCATION

Aug 2008 – Apr 2012	**UNIVERSITY OF MUMBAI** Smt. Indira Gandhi College of Engineering	**Bachelor's Degree in Electronics and Telecommunication**

PROFESSIONAL SKILLS

• Intermediate Python skills with experience on Graphical, Analytical, SciPy modules
• Co-authored a whitepaper on "Realtime Hospital Streaming with Apache Kafka" and presented during GHCI conference Feb' 2021

https://www.linkedin.com/in/vishnurajrajendran   https://github.com/i-vishnuraj   https://www.hackerrank.com/i_vishnuraj