IKBOLJON ZOKIROV

JAVASCRIPT DEVELOPER

CONTACT ME

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EXPERTISE

- Frontend Development: React & Redux, Material UI, Bootstrap, Chakra UI and HTML, CSS, JS
- Backend Development: Nodejs & Express, Socket.io
- Chatbot Development: Dialogflow ES & CX
- API Development & Integration
- Database Design: MongoDB, BigQuery, Cloud Datastore
- Google Cloud Platform: App Engine, Compute Engine, Cloud Functions and more

AWARDS RECEIVED

🏷️ Recognized as an outstanding employee of the quarter multiple times

🏷️ Recipient of Excellence in Education EU Funded scholarship

OBJECTIVE

Seeking a career opportunity as a Fullstack JavaScript Developer that allows me to apply and enhance my analytical and programming skills.

PERSONAL COMPETENCIES

- Exceptional communication, listening, networking, and team collaboration skills.
- Successfully working in a team environment, as well as independently.
- Dedicated to continuous learning and self-improvement.

PROFESSIONAL SKILLS

- Fluent with React & Redux, Nodejs & Express, Socket.io as well as other popular javascript frameworks and libraries.
- Hands-on experience in designing database schemas and data structures. Worked with both relational and non-relational databases such as MongoDB, BigQuery, Cloud Datastore/Firestore, Cloud Storage, and BigTable.
- Competent in developing full-stack web applications and microservices in a number of Google Cloud Platform products and services: Compute Engine, App Engine, and Cloud Functions.
- Gained professional and authentic business communication skills by working in various Agile teams in an Enterprise level environment.
- Familiarity with popular version control systems: GitHub, BitBucket, GitLab.

WORK EXPERIENCE

React & Node.JS Developer | Business Process Automation at Capgemini

Katowice, Poland | February 2022 - present

- Developed and planned architecture for full-stack web applications with React and Nodejs.
- Created exceptional digital experiences.
- Created and integrated new and/or existing RESTful web APIs.
- Developed microservices in the Nodejs environment for chatbot orchestration and various business process automation projects.
- Designed and maintained conversation design flows in Dialogflow NLP tool for various types of bots (chat, voice, action).

Major Incident Manager at Capgemini
Katowice, Poland | April 2021 - January 2022

- Managed virtual teams to facilitate Major Incident investigations and worked cross-functionally with a number of vendors and resolving teams from various countries.
- Provided non-technical administrative support for Major Incident Response Teams (MIRTs).
- Took responsibility to ensure the timely provision of agreed regular reports and documents, and coordination, escalation, communication, and resourcing during Major Incidents.

Incident Manager at Capgemini
Katowice, Poland | May 2020 - March 2021

- Monitored and managed the progress of incidents and service requests of internal and external teams as required.
- Monitored resolver group queues and escalated when incidents were not being resolved within predefined service level agreements.
- Maintained incident logs and created incident reports for review with senior management.
- Developed procedural manuals for various incident management tasks.
- Took responsibility to ensure the correct flow of the overall incident management and efficiency.

Customer Service Advisor at Capgemini
Katowice, Poland | September 2019 - April 2020

- Handled incoming chats/ phone calls/ e-mails from customers regarding technical issues related to everyday usage of a computer and various software
- Took ownership of users' issues and identified appropriate solutions to resolve service incidents and requests
- Provided end-users with regular communication on the progress of investigations and planned solutions to the reported incidents

EDUCATIONAL HISTORY

WSB University
Bachelor in Politics and Administration Sciences
Oct 2018 - Jul 2021 | Dabrowa Gornicza, Poland

Studied International Relations with specialization in International Business, Trade & Marketing and graduated with 4.5+ GPA