

HealthEase System: Work Breakdown Structure (WBS)

1. Project Management

- **1.1 Project Planning & Scheduling**

- Define the project scope, objectives, and deliverables.
- Develop a project timeline with milestones.
- Allocate tasks to team members.
- Conduct regular project status meetings.
- Track project progress and resolve any issues that arise.

- **1.2 Risk Management**

- Identify potential risks to the project (technical, operational, etc.).
- Develop strategies for mitigating risks.
- Monitor and manage risks throughout the project lifecycle.

- **1.3 Progress Reporting**

- Track the completion of tasks and user stories.
 - Provide regular status updates to the team and stakeholders.
 - Document progress and maintain transparency.
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2. UI Design (Assigned to: Aqsa Malik)

- **2.1 Design Registration Page**

- Layout creation for patient and doctor registration forms.
- Input fields: name, email, phone number, password, etc.
- Add validation for fields such as email format and password strength.

- **2.2 Design Login Page**

- Design user-friendly login page for both patients and doctors.
- Include options for password recovery and "Remember Me" feature.

- **2.3 Design Appointment Booking Page**

- Develop UI for selecting a doctor, date, and time slots.
 - Include real-time availability of doctors.
 - Display confirmation of appointment once booked.
 - **2.4 Design Appointment Cancellation Page**
 - Interface for patients to view and cancel upcoming appointments.
 - Confirmation modal before finalizing the cancellation.
 - **2.5 Design Doctor Availability Page**
 - Allow doctors to set their available/unavailable time slots.
 - Provide an interface for updating availability with a calendar view.
 - **2.6 Confirmation & Notifications UI**
 - Design email confirmation templates for appointment booking and cancellation for both patients and doctors.
 - Display appointment reminders and updates in the user interface.
 - **2.7 User Testing of UI**
 - Conduct usability testing to ensure ease of navigation and functionality.
 - Collect feedback from real users to identify areas for improvement.
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3. Backend Development (Assigned to: Tooba Ali, Sawab Akbar)

- **3.1 Set up Authentication System**
 - Implement secure user registration and login functionality.
 - Include role-based authentication for patients and doctors.
 - Implement secure password storage (e.g., hashing passwords).
- **3.2 Develop Appointment Scheduling Logic**
 - Implement logic for booking, rescheduling, and canceling appointments.
 - Ensure appointments can only be booked in available time slots.
 - Develop logic for conflict resolution when overlapping appointments are attempted.
- **3.3 Implement Doctor Availability Management**

- o Enable doctors to set and update their availability.
 - o Ensure the system correctly reflects the doctor's availability in the appointment booking system.
 - **3.4 Implement Email Notification System**
 - o Integrate an external email service (e.g., Gmail API) for sending confirmation and reminder emails.
 - o Set up automated emails for patient and doctor notifications upon booking, cancellation, and reminders.
 - **3.5 Implement Appointment Cancellation Feature**
 - o Provide functionality for patients to cancel appointments.
 - o Notify doctors when an appointment is canceled.
 - **3.6 Develop Patient Feedback System**
 - o Enable patients to provide feedback after a consultation.
 - o Ensure feedback is associated with the corresponding doctor.
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4. Database Setup (Assigned to: Sawab Akbar)

- **4.1 Design Database Schema**
 - o Design database schema for patients, doctors, appointments, and feedback.
 - o Define relationships between entities (e.g., patients and appointments, doctors and availability).
- **4.2 Create Tables for Patients & Doctors**
 - o Implement tables to store patient and doctor information, including names, contact details, credentials, and roles.
- **4.3 Create Appointment Table**
 - o Design and implement a table to track appointments (appointment time, status, patient, doctor, etc.).
- **4.4 Configure Email Service Integration**
 - o Set up email service configuration for sending automated emails.
 - o Store logs of sent emails for audit purposes.

- **4.5 Database Optimization & Indexing**

- Optimize database queries for faster data retrieval, especially for appointment scheduling.
 - Create indexes on commonly queried columns (e.g., patient ID, doctor ID, appointment status).
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5. Testing (Assigned to: Aqsa Malik, Tooba Ali)

- **5.1 Test Patient Registration**

- Validate patient registration functionality, including proper validation of inputs and email confirmation.

- **5.2 Test Doctor Registration**

- Ensure doctor registration works correctly, allowing them to manage appointments and availability.

- **5.3 Test Login & Authentication**

- Test the login functionality for both patients and doctors.
- Ensure the authentication process is secure and user-friendly.

- **5.4 Test Appointment Booking & Rescheduling**

- Verify that patients can book appointments with available doctors.
- Test rescheduling functionality to ensure it updates correctly in the system.

- **5.5 Test Appointment Cancellation**

- Test appointment cancellation process for both patients and doctors.
- Confirm email notifications are sent when cancellations are made.

- **5.6 Test Doctor Availability Management**

- Verify that doctors can accurately update their availability and that the system reflects these changes in real-time.

- **5.7 Test Feedback System**

- Ensure that patients can submit feedback after appointments and that feedback is stored correctly.

- **5.8 Performance Testing**

- Test the system's performance under high loads (e.g., 100 concurrent users).
 - Ensure there is no performance degradation during peak times.
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6. Documentation (Assigned to: Aqsa Malik, Sawab Akbar, Tooba Ali)

- **6.1 Prepare User Guide**

- Create a user-friendly guide for both patients and doctors detailing how to use the system.

- **6.2 System Architecture Documentation**

- Document the overall system architecture, including front-end, back-end, and database components.
- Describe integrations with external services like email API.

- **6.3 Database Design Documentation**

- Provide documentation for the database schema, tables, and relationships.
- Include instructions for managing and maintaining the database.

- **6.4 Testing Documentation**

- Document all testing processes, including test cases, testing results, and fixes.
- Provide a final report of system tests to ensure functionality and performance.