RESUME







DAXJITSINH JITENDRASINH JADEJA

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[Electronics & Communication Eng..]

CAREER OBJECTIVES

Intend to build a career with leading corporate hi-tech environment industries with committed and dedicated people, who will co-operate to explore myself completely, & realize my potential. Willing to work as a key player in challenging and creative environment and enhance the functional and technical skills.

CERTIFICATIONS

- CCNA, CCNP (Routing and Switching)
- CCIE-Security Written
- ITIL Foundation
- VMware Certified Professional Data Center Virtualization 2019

TECHNICAL SKILLS

- Implementation and troubleshooting of Routing protocols: RIP, EIGRP, OSPF, BGP
- Path Selection, Load balancing, Summarization, Redistribution.
- VLANs, Trunks, VTP, Aggregating Switch Links, Spanning Tree and configuration.
- HSRP, VRRP, Port Security.
- Network Management, Operation, Maintenance & Quality

Firewalls: Address Translation, ACL's, Route Filtering, Failover (Active-Active and Active-Standby), Transparent Firewall, Security Contexts (Administration and Multiple Context)

VPNs: Site to Site VPN (IPSec Site to Site, GRE over IPSec, GET VPN), Remote Access VPN (SSL VPN)

IPS: IPS installation and configuration or IPS signatures, signature engine.

Identity Management: Security Protocols (RADIUS and TACACS+), Cisco Secure ACS, ISE Configuration, Routing protocol Authentication

Devices: Cisco Routers, switches, ASA, Checkpoint Nokia IPSO (R60, R65 and R71) GAiA(R77), Provider 1, Fortigate 1500D, 3040B, Palo Alto PA5020, Kemp LB,

Tools: Zenos, Remedy, Vantive, CA service desk, CA Spectrum, Ipcenter

> Training CCIE-Security (Have attempted lab exam), Juniper SRX, Checkpoint CCSA –self training

WORK EXPERIENCE (Total: 11 yrs. 1 month)

VMware Software India Pvt Ltd (Tenure: 3 yrs. 7 months...)

(1) Location: Bangalore

Duration: Aug 2018 to till date

JOB SUMMERY

- ➤ Working as Technical Support Engineer II in Emerging Products and Solutions team.
- ➤ Providing technical support to the VMware customers on Tanzu Kubernetes Grid-Integrated (PKS), Tanzu Kubernetes Grid (TKG), Tanzu Mission Control (TMC).
- ➤ Have a good knowledge and hands-on on NSX-T, Bosh, Pivotal Ops Manager, Harbor and Kubernetes
- ➤ Provide solution for the technical issues by reproduction, troubleshooting and research.
- Assist customers on Install, configure and manage Tanzu products on VMware vSphere and other cloud platforms like AWS, Google Cloud.
- ➤ Report the product bugs to engineering team and manage all the bugs and changes into a production environment using the Jira tool.
- ➤ Hands on experience in installing, administrating, and upgrading of Kubernetes clusters managed by TKGI and TKG.
- Troubleshoot pods, nodes and network related issues and perform a root cause analysis.
- ➤ Hands on experience with container-based deployments using Harbor as Image repository.
- > Troubleshoot the K8S nodes networking and NSX-T related issues in customer environments.
- ➤ Basic troubleshooting of Logical switching, Routing and Load balancing issues in NSX-T.
- ➤ Document all technical inquiries; draft and publish Knowledge Base Articles for all the issues.
- ➤ Collaborate with engineering team to test the pre-released versions and share the feedback on new features and bugs.

CenturyLink Technologies India Pvt Ltd (Tenure: 3 yrs.)

(1) Clients: Enercare, Delmonte, Nxtradata, NPI, WWL and BEP

Location: Bangalore

Duration: Sept 2015 to Aug 2018

JOB SUMMERY

- ➤ Providing operational support to the data centers of Enercare, Delmonte, Nxtradata, NPI, WWL and BEP
- ➤ Allowing the network access to newly install servers by configuring Firewall rules, switches at Different data centers of clients.
- Addressing client incidents and change request with use of ticketing tool (Remedy) and Change management tool (Vantive).
- ➤ Cable dressing activity at data centers and preparation of diagrams.
- > Onboarding of new sites, device upgrades and scheduled maintenance activity.
- Working on change management platform as per ITIL standard.

Accenture Services Private Limited. BANGALORE (Tenure: 2 yrs 2 months)

(1) Project: Royal Bank of Scotland

Location: Bangalore

Duration: July 2013 to Aug 2015

JOB SUMMERY

- Responsible for configuration changes on firewall devices for production network.
- Allowing the network access to newly install servers by configuring checkpoint devices at RBS data centers. Managing Security Policies of firewall through Checkpoint Provider-1.

- ➤ Managed more than 150 Firewalls deployed across the globe primarily Checkpoint Firewall on Nokia IPSO.
- ➤ Coordinating with different team like server team, data team, IPAM team etc to meet the project requirement.
- ➤ Decommissioning of devices and scheduled power maintenance activities.
- ➤ Worked on change management platform as per ITIL standard.
- ➤ Migrated 1700+ links at branch sites.

CMC LTD. BARODA (Tenure: 2 yrs. 1 month)

(1) Project: Central Bank of India

Location: Baroda

Duration: May 2010 to May 2011

JOB SUMMERY

- Worked as a NAP (Network Aggregation Point) Engineer at Central Bank of India RO (Regional Office).
- Network Monitoring, Troubleshooting of all Baroda Region (100+ branches) Central Bank.
- Configure, verify and troubleshoot Cisco 1841, 2851 Routers and 2960 switches.
- ➤ Responsible for WAN & LAN connection
- ➤ Managing leased lines of all branches under NAP

(2) Project: ONGC Hazira Surat

Location: Surat

Duration: June 2011 to May 2012

JOB SUMMERY

- Worked as a Network Engg. at Ongc Hazira.
- Responsible for All network connectivity of LAN of Hazira campus.
- > Configure, verify and troubleshoot Cisco 4500, D Link Switches and Cisco 3800 Router.
- ➤ Network Monitoring using CA spectrum.
- Ensured connectivity of ONGC Hazira coming through Leased Lines.
- Making asset Inventory reports.

EDUCATIONAL QUALIFICATIONS

- ➤ B.E. (Electronics & Communication) from Charotar Institute of Technology Changa, Gujarat University in 2008 with First Class.
- ➤ H.S.C. from Shree Swaminarayan High school (GSHEB), Bhavnagar in 2004 with 69.08%.
- S.S.C from M. D. Shah Vidyalaya (GSEB), Botad in 2002 with 81.29%.

SECONDARY SKILLS

- ➤ Installing and Troubleshooting Computer Hardware and peripherals and Operating Systems.
- > Structured Cabling and crimping, Network devices and Rack Installation.

PERSONAL INFORMATION

| Date of Birth | 17 th April 1987 |
|-----------------|--|
| Marital Status | Married |
| Nationality | Indian |
| Languages Known | English, Gujarati, Hindi |
| Interest | Movies, Cricket, Music, Travelling to new places |

DECLARATION

I bear the responsibility for the correctness of above-mentioned particulars.

Daxjitsinh Jadeja