Abdullah Kassas

Lead Data Architect & Engineer

Key Competencies

• Data Architecture

• Data Strategy

• Cloud Infrastructure

• DevOps

• Data Engineering

• Data Governance

• Business intelligence

• MLOps

Experience

Gore Mutual Insurance

Feb 2024 - Present

Lead Data Engineer

Toronto, Canada

- Architected a modern data platform leveraging Databricks lakehouse architecture and Azure data services (ADF, SQL Server, ADLS, Event Hubs) to enable InsurTech data products and AI models.
- Developed reliable data pipelines using PySpark for data ingestion, transformation, and modeling, based on the medallion architecture, with enforcement of data quality and adherence to data engineering best practices.
- Designed and implemented full automation of the data platform's CI/CD build, release, testing and production deployment cycles, significantly reducing time-to-insight by 30% and minimizing human error.
- Led agile project management for data deliverables, mentoring a team of junior data engineers while orchestrating sprints, scrums, retrospectives, backlog grooming, and sprint planning to ensure timely product releases.

Avenue One Dec 2022 – Nov 2023

Senior Data Engineer

New York, USA (Remote)

- Established a comprehensive process mining framework and strategy and implemented a technical solution that enabled data-driven decision-making and operational efficiency improvements of key real-estate processes.
- Collaborated with Six Sigma experts to optimize and enhance multiple real estate processes driven by data analytics.
- Created a series of BI dashboards to monitor and visualize key performance indicators (KPIs) of the investment platform and marketplace, incorporating alerts when thresholds are exceeded.
- Spearheaded a data analysis initiative to identify root causes of inefficiencies in homes renovation costs, resulting in targeted enhancements that improved house valuation model accuracy by 25% and more than \$1M of savings.

 $\mathbf{BizzyCar} \qquad \qquad \mathbf{Feb} \ \mathbf{2022} - \mathbf{Nov} \ \mathbf{2022}$

Founding Data Engineer

St Louis, USA (Remote)

- Engineered a modern end-to-end cloud data solution and data analytics architecture from the ground up on AWS.
- Built ETL/ELT pipelines to extract data from multiple SaaS apps and APIs into a central data lake & data warehouse.
- Created Reverse ETL pipelines to update HubSpot CRM and Slack with key business metrics, saving 100s of hours.
- Developed BI dashboards for executive leadership to track key SaaS metrics (MRR, ARR, LTV, CAC, Cohort Analysis) and generate quarterly and annual investors and board reports.

FGF Brands Jun 2021 – Feb 2022

Senior BI Developer

Toronto, Canada

- Managed and optimized the company data marts, data models and the enterprise data warehouse.
- Created impactful operational reports and visualization dashboards for Supply Chain and Finance departments.
- Engineered ETL/ELT pipelines to process IoT data coming from sensors, cameras and manufacturing systems to automate monitoring factory production lines, reducing manual inspection by more than 50%.
- Architected a modern cloud-based data warehouse and data lake solution for the company on Microsoft Azure.

Tamkeen Technologies

Aug 2019 - May 2021

Senior BI Specialist

Riyadh, Saudi Arabia

- Developed a data product to parse and transform data from log files generated by 7 security tools and developed analytical dashboards to visualize the insights, built with Python, Spark and Unix.
- Designed a data warehouse for the internal Odoo ERP system for : HR, Procurement and Finance departments, which allowed monitoring of several business processes and transactions.
- Built and automated dashboards and operational reports for the company executives that saved 100s of hours.
- Oversaw a number of data warehouses related to governmental national products serving millions of users.

SABIC (Saudi Basic Industries Corporation)

Oct 2011 - Jul 2019

Senior Data Consultant

Riyadh, Saudi Arabia

- Implemented business process mining using Celonis for key workflows including order-to-cash and procure-to-pay, enhancing operational visibility and efficiency of SABIC's operations.
- Delivered over 20 analytical dashboards focusing on master data, order fulfillment, and order-to-cash measures, significantly improving the supply chain center of excellence team performance.
- Developed a monitoring dashboard that improved shipment delivery accuracy by 25% and substantially elevated customer satisfaction levels (NPS score).
- Increased SABIC's B2B E-Commerce platform usage from 20% to 80% within one year by analyzing usage data and managing the delivery of tens of data-driven features.
- Led a data migration project, transforming and transferring data from legacy systems into a centralized SAP ERP platform as part of a global business transformation program.
- Created dozens of data quality monitoring and reconciliation dashboards to monitor the consolidation of data from several legacy systems, ensuring data integrity throughout the migration process.
- Led the implementation of SABIC's first comprehensive data governance & data quality program, covering Finance, HR, and Manufacturing domains. Scope included data profiling, rules management, quality scorecards, business data glossary and lineage & impact analysis following the DAMA framework.

Saudi Aramco Jun 2011 – Sep 2011

Software Engineer

Dhahran, Saudi Arabia

• Developed ESRI map-based software solutions for the eMap division, integrating business data to optimize workflows and decision-making, and conducted data analysis on geolocation and maps data.

Education

King Abdullah University of Science and	Technology (KAUST)	Aug 2010 – Sep 2011
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M.Sc in Computer Science (Data Mining & AI) (Scholarship Award)

Thuwal, Saudi Arabia

King Fahd University of Petroleum and Minerals (KFUPM)

B.Sc in Computer Engineering (Honors)

Feb 2006 – Aug 2010 Dhahran, Saudi Arabia

Texas A&M University

Student Exchange Program, Computer Engineering

GCP | Google Cloud Professional Data Engineer, Google

Aug 2008 – Dec 2008 Texas, USA

Certificates

CBIP Certified Business Intelligence Professional, TDWI	Oct 2020
CDMP Certified Data Management Professional, DAMA	Nov 2019
TOGAF Enterprise Architecture, The Open Group	Mar 2020
PMP Project Management Professional, PMI	Jul 2020

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Dec 2024

 $\textbf{ITIL} \mid \textit{Information Technology Infrastructure Library, Axelos}$

May 2017

Tableau | Certified Tableau Desktop Specialist

Aug 2020

DA-100 | Analyzing Data with Microsoft Power BI, Microsoft

Jul 2021

Technical Skills

Data Platforms & Warehousing: Redshift, Snowflake, Databricks, SAP HANA, PostgreSQL, SQL Server, SSAS

BI & Visualization: Power BI, Tableau, Sigma Computing, SAP Lumira, Hex, SSRS Data Analysis & Processing: Pandas, Spark, Celonis Process Mining, PM4PY Data Management: SAP Information Steward, Atlan, SSIS, SAP Data Services

Programming: Python, C#, Java, VBscript, SQL, OOP

AWS: Lambda, S3, EventBridge, CloudWatch, DynamoDB, RDS, QuickSight

Azure: ADF, Web Apps, Event Hubs, ADLS, DevOps

ERP: SAP, Odoo

Personal Details

Languages: Arabic, English Nationality: Canadian