

CREWBELLA CONTRACT
TERMS & CONDITIONS

1) Company Terms:

1. This Contract is a Legal Entity which can be used as a proof for your association with the Client/Crew and the Company
2. It is an integral service provided to the “Registered users” of the Website, to Provide them Security and Trust over their Job.
3. The service comes with a constant commission fee of
20% on a contract of 30,000 INR (Thirty Thousand) INR or less
18% on a Contract more than 30,000 (Thirty Thousand) INR and less than 3,00,000 (Three lakhs) INR
15% on a contract of 3,00,000 (Three lakhs) INR or more
4. The Commission fee is applicable to both Client and Crew; as Security and Customer Services are being provided to both the signed parties without any Biases.
5. Every Contract will be supervised by the company appointed Proctor .
6. The company is not liable for any loss or damage happened during the contract period, if such a situation arises ,the signed parties should come to mutual terms by themselves.
7. It is advised to both parties to state each and every term carefully in the contract and mention all possible scenarios that can take place during the tenure of work.
8. Any party, can choose the option “Report Contract” in case of any misfortunate events like:
 - 1) The fellow party is not following the terms of contract or Violating them.
 - 2) The fellow party has given false information about itself or it’s organization
 - 3) The fellow party is condescending on modifying the payment
 - 4) The fellow party has failed to fulfill the requirements mentioned in the contract signed by them.
 - 5) The fellow party is involved in the activities of harassment/assault/bullying with you
 - 6) The fellow party has added extra requirements which are not mentioned and signed in the contract
 - 7) The fellow party is missing/has missed the deadline(s).
9. In case, any of the party chooses to "Report Contract", the company will assign one of its employees to supervise the situation.
10. No changes are allowed once the contract is signed by both the parties.
11. The Contract will be considered “Completed” only in the following Condition(s):
 - 1)The Client has made the final payment to the company and The Crew has completed and transferred it’s work to the client
12. The contract will be considered "Terminated" only under following Condition(s) :
 - 1) Either of the party “Reports” the contract and has provided proof to the **Crewbella’s** contract supervisor who examines the case and approves to “Terminate” the contract.
 - 2) If any or both the parties do not respond to the “ Complete Contract” function within 30 Days after the Deadline date of the contract.

13. CREWBELLA does not take any responsibility for any communication or deal between the parties outside the contract feature.
14. It is compulsory for both the parties to upload their Government Id's and contact information while making the contract.
15. The contract registration takes 3-4 Business days (Excluding weekends and Government Holidays) for approval from the Administration Department.
16. All the changes suggested in the contract should be done within 48 hours. Exceeding the deadline will terminate the process.
17. The Copyright/ownership /Credit of the content /service/ work will be equally shared by both the parties unless stated otherwise by any one of the two parties.
18. The Copyright/ownership/Credit of the content/Service/work provided by the Crew is only given to the client after full payment is made for that Content/Service/Work. If a client claims credit/ownership/Copyright on the content/service/work without making the complete payment to the Crew, The Crew has the right to take strict legal action against the client.

2) Crew Terms:

Do's

1. Mandatory to Ask for Advance payment. Failing to do so would risk your chances of securing the final payment.
2. Be Clear about all your requirements.
For Eg. Purchasing Stock footage, Providing Equipment, Accomodation (if the job requires you to travel) , Shoot Permissions etc...
3. Describe clearly about your services and how you will deliver them.
4. Keep Track of all the Activities , Conversations between you and the client.
5. Make concrete terms about deadlines, Re-dos and working hours.
6. Giving 100% to your work and providing quality Services to the client results in promotion of your profile on CREWBELLA . With high ratings we will show your profile to more clients in the future.

Don't

1. Do not provide fake details about yourself and your work. If found out, the client has the right to take strict legal action against you.
2. Do not plagiarize , if found of such misdeed, the client and the company have the right to blacklist your profile and take strict legal actions against you.
3. Do not miss deadlines, The client has a right to make a payment cut or report and terminate the contract.
4. If the quality of the content is not up to the mark as suggested in the crew's profile, the client has the right to make a pay-cut or report and terminate the contract.

3) Client Terms:

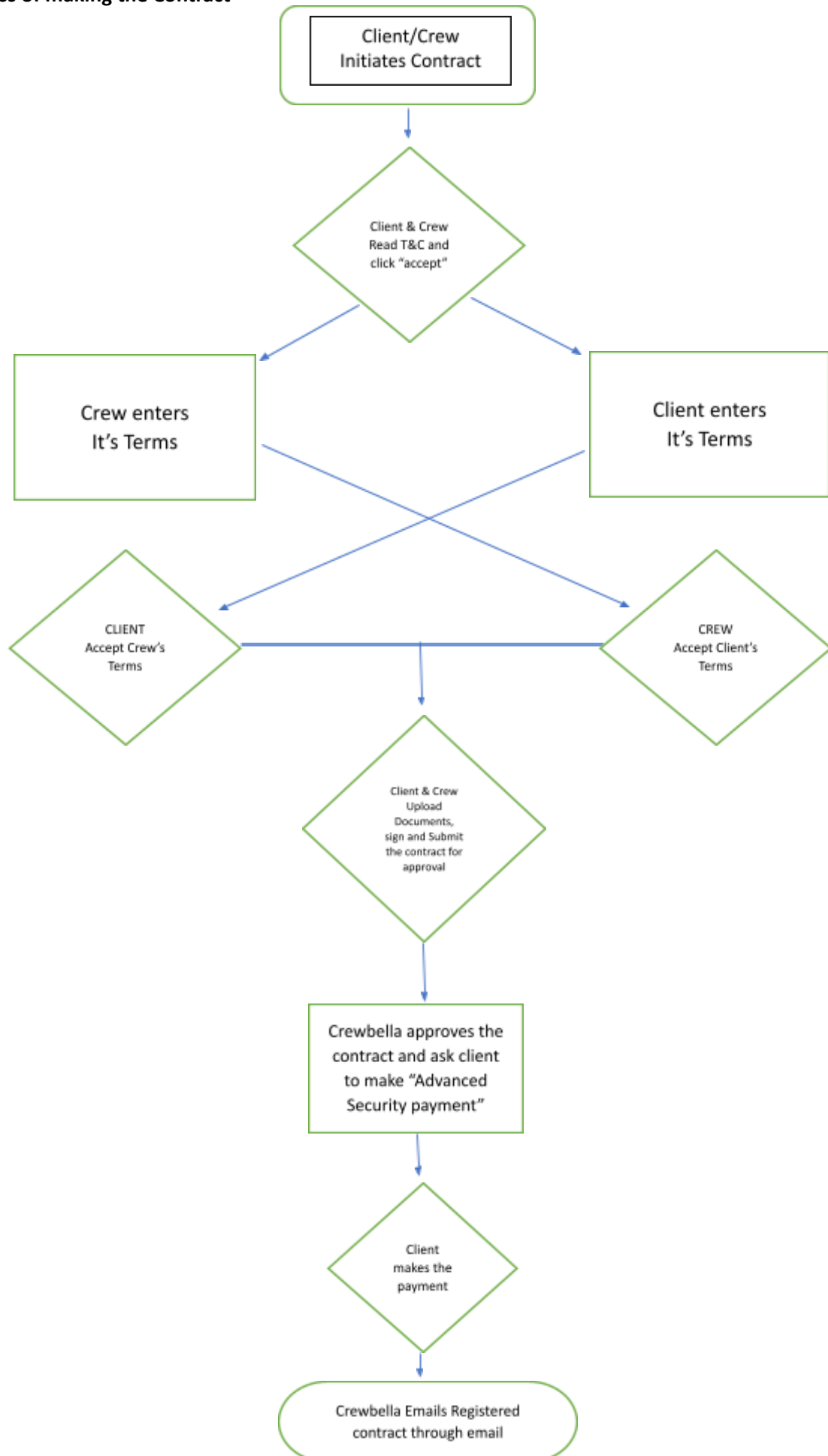
Do's

1. Make sure to go through the portfolio of the Crew and ask for desired proofs to ensure the quality of their work
2. Describe clearly about your services and how you will deliver them.
3. Keep Track of all the Activities , Conversations between you and the Crew.
4. Giving 100% to your work and providing quality Services to the crew results in promotion of your profile on CREWBELLA . With high ratings we will show your profile to more crew in the future, and guess what? You get a discount too!
5. Make concrete terms about deadlines, Re-dos and working hours. Once the contract is signed you can not make changes to it .

Don'ts

1. Do not influence extra terms that are not mentioned in the contract. Doing so might lead to the Crew "reporting" contract and "terminating" it.
2. Do not modify the payment amount after signing the contract. Doing so you are choosing to end the contract by violating company's terms and conditions. This will lead to losing your "Advance Security Deposit" to the company. The Crew has a right to take strict legal action against you in such a case.

Process of making the Contract



1) What if Client Does not pay after the work has been finished?

Then the Crew has to report the contract, A company supervisor will review the complaint and Terminate the contract. The Security Deposit will be transferred to the Crew's account and the Client won't be allowed to claim Ownership/Copyright/Credit for the Content/work/Service provided by the Crew. furthermore The crew and the Company CREWBELLA both will take legal action against the said Client.

2) What if Crew does not provide quality content/Service/work as Promised in the contract?

We recommend every client to examine the crew's profile and portfolio for quality before engaging into a contract. If the crew degrades the quality by an extreme measure then the client can choose to report the contract, Further he can choose to make a payment cut or terminate the contract. In case of termination of contract ,The Company supervisor will decide among the two options:

- The Security Deposit Amount is transferred to the crew's account and the client is given the ownership/credit/copyright of the content/service/work.
- The security Deposit amount Is transferred to the Client's account and the Ownership/credit/copyright of the content/service/work remains with the Crew

3) What if any of the party does not follow the contract or enforce new terms or modify the existing terms in the contract?

In Such case, The other party can choose to report the contract . Our Company will assign a supervisor to examine the issue. The supervisor will further decide the future of the contract and Security Deposit .

4) What if The client introduces extra demands outside of the contract but also pays for them?

Crewbella is not responsible for such acts.This type of situation has to be dealt by the client and the crew mutually. Only The official payment mentioned in the contract will be taken care of by the Company.

5) What if any of the signing parties face Unfair means/Harassment/Assault?

Crewbella takes such events and acts very strictly. We advise the Victim to repost any such events as soon as possible by "Report Contract" option. We would immediately freeze the contract operation and would investigate the allegations made. We request the Victim to collect some proofs for the case.The victim can then take legal action against the other party.