

SUN CYCLE SDN. BHD.

KL Branch

T3-20-01, Tower 3 Menara 3, Jalan Ampang 50450, Kuala Lumpur, Malaysia.

Headquarter

No. 86, Hala Perusahaan Menglembu 15, Kawasan Perindustrian Menglembu, 31450 Menglembu, Ipoh, Perak, Malaysia.

Tel: 605-285 0649 E-mail: sun@cycle.com.my

RMA REQUEST FORM #C21-EU-00132

RMA Request Submitted On 02/07/2021 11:35:04



CONTACT INFORMATION

Name	Wan Ismat	Address	B2-2-3, Pangsapuri Bukit
			Beruang Utama, Jalan Bukit
			Beruang
			75450, Bukit Beruang,
			Melaka
Email	ismatazmy10@gmail.com	Country, State	Malaysia, Melaka
Contact Number	+6017-217 8319	Postcode, City	75450, Melaka

PRODUCT INFORMATION

Brand	Product Name & SKU	Serial Number	Date of Purchase
TECWARE	TECWARE PHANTOM TKL 2020 RGB MECHANICAL KEYBOARD (BLUE SWITCH)	P87ZOBL20081453	2020-10-22
	TW-KB-P87-ZOBL		

REASON

Certain switch is not functioning. If it is functioning but it will give a long delay for the switch to register to computer.