

# Rainbow Spreadsheet

	Mobile Usability Test	P1	P2	P3	P4	P5	P6	Total	Possible Solutions & Next Steps
	ERRORS – MOST CRITICAL, BASED ON ERROR CLASSIFICATION								
✓	[Error Rating 4] Landing Page: Wants to "click" through swipe-through							5	Make tutorial clickable (with cover sheet?) or offer USPs at a glance
✓	[Error Rating 3] Wants to register via login button (better selection no/new user)							2	Make login access more clear for new/already registered users
✓	[Error Rating 3] Exercise filter: Clicks on audio first (but non-interactive)							2	Make audio button interactive
✓	[Error Rating 3] Doesn't instantly know where the speech bubble arrow points to							2	Enlarge speech bubble arrow (in ratio)
	OBSERVATIONS & QUOTES – WHAT ARE PEOPLE DOING, THINKING, AND FEELING?								
	Landing Page								
✓	Landing page: Irritated by the two same icons in the upper right corner							1	Possibly only one login, then differentiation into patients and doctors
	Notifications (Home screen)								
✓	Notifications: Wants to click directly on news (new consultation, exercise...)							2	Think: where does this theoretically lead? Or delete possibility/arrow
✓	Wants to see in the app that she is logged in (e.g. profile picture filled in)							1	Fill profile picture
	Guide								
✓	Doesn't spontaneously know whether to click on speech bubble in popup							2	Prepare content and visuals better
	Doctors								
✓	Doctors: term "prescriptions" misleading if recommendations meant							2	Rename
	Training								
✓	Exercise more info: Does not recognize icon "heating pad"							3	Complement heat waves
✓	Filter: Has difficulties to separate exercises into "for body" and "for soul"							3	Remove filter option
✓	Filter: Needed suggestions for her topic/complaint/pain area							1	Add filter option by pain area
✓	Expects to see only exercise just activated (or distance/suggestions)							1	Add 2 tabs under search bar: Exercises / activated exercises
✓	Exercise times: Expects "activate + time" in one item (or gray out before)							1	Combine "Activate reminders" and "Reminder time" in a more logical way
✓	Submenu: Thinks "Progress" puts pressure on patient, better: History/Achievements							1	Rename
	Forum								
✓	Notes "Commenting could also backfire, a lot of things very subjective."							2	Remove comment option
✓	Would like quick filter by post type (e.g. below search bar)							2	Add filters by post type under search bar. Additional filters still necessary?
✓	Understands "Your Posts" as comments ("Give Tip" + "Old Feeds" more logical)							1	Think about button naming and structure of giving tips.
-	Irritated when unfolded post does not visually stand out from other posts							1	Let stand out from each other via color? Gray out other tips? Popup?
	Daily Plan								
✓	Notices that icons of consultation and exercise are swapped							2	Swap back
✓	Would find it more logical if all colored dots were permanently "filled"							2	Fill all points (remains logical in structure, but is less confusing)
-	Has difficulties to distinguish some days of the week by only one letter							1	Use the first 2 letters per day
-	Is used to weekend (Sat-Sun) is visually different							1	Differentiate Saturday and Sunday visually from working days
✓	Is missing the year (app as a companion for years)							1	Add year.
✓	Would put reminder time over appointment clock time (timed before)							1	Possibly swap
✓	Diary: Doesn't instantly understand system of entries in the morning/evening							2	Possibly add headlines
✓	Diary: pain impairment better not to the lowest place (psychologically speaking)							1	Put pain impairment at the beginning
✓	Notes: Does not understand check off, then Notes should be called To-Do's							1	Keep name. Possibly provide selection of bullet points or checkboxes.
	POSITIVE QUOTES – ANY POSITIVE SOUNDBYTES								
	"I recognize the app's purpose and value in multiple ways"							6	
	"For pain patients, this app covers all the needs of good aftercare"							5	
	"Menu/Submenu are clear and concise, the tasks were easy for me"							6	
	"I like the friendly speech, you feel comfortable and not alone."							4	
	"The guide on/off function is a great support, but I wouldn't need it permanently.							6	Benefit of guide proven. Leave it switched off for further development.