

Mobile-First Design Plan

Feature	Device	Content	Persona	Notes
Landing PageContent freely accessible to all website visitors.				
Therapy structure	  	Text, Image, Video	[New Users]	Basic information on the design and structure of the multimodal therapy program makes it easier for new users to overcome their skepticism.
Institutions list	  	Text	[New Users]	A list shows all institutions in the user's area offering the multimodal program, as well as their contact options, by entering a postal code.
Case studies	  	Text, Image	[New Users]	Short articles of former pain patients make the therapy program more approachable and activate a sense of group belonging for new users.
Sign Up/Login	  	Text	 	Both user groups, patients & doctors/therapists, will be able to easily access or create their account and start using the application. From here: focus on user group patients.
Onboarding	  	Text, Image, Animation		Short walkthrough of the app's key features and functions to help new users get started.
Home/NewsDashboard base for users who have signed up. Intuitive navigation center with access to all areas and functions.				
Profile/Settings	  	Text	 	A way for users to manage and edit personal information (what they want to be shown to other members etc.) as well as how they use the app (kind of reminder etc.).
Notifications	  	Text	 	Lets users know when something requires their attention (time to practise, messages, friend requests etc.)
Calendar/Diary	  	Text, Icon	 	Allows users to enter appointments, also shows set exercises. Integration of timetable during therapy. (Pain) diary function. Preset daily view, possibility to zoom out/switch between days/weeks/months.
Progress/Badges	  	Text, Icon	 	Shows users their exercise progress and rewards them for achieving goals they set for themselves. If applicable, shows other notable successes for motivation, e.g., support provided to others.
Doctors				
Doctors overview	  	Text, Image	 	Provides overview of all treating doctors/therapists in the user's therapy group.
Video consultation	  	Text, Video	 	A calendar helps scheduling follow-up appointments. Afterwards, medical video calls can be conducted. Invitations to group video calls can be issued by doctors.
Medication	  	Text, Image	 	Shows users which medications at what dosage are currently prescribed and stores their history. Entries can also be added by users themselves. Reminders can be set.
File Documents	  	Text, Image, PDF	 	Chronological filing of letters/reports for users by doctors/therapists. Old/new documents of other doctors (without platform access) can be added to the structure independently via photo/scan/upload.
Export Documents	  	Text, Image, PDF	 	Allows users to print or forward documents to other doctors as needed.
Questionnaires	  	Text, Graphics	 	Enables users to fill in repeatedly on request. Saves previous status to avoid retyping and to make the process more transparent. Transmission to the medical team, saved as PDF in the document file.
Training				
Exercises	  	Text, Image, Video	 	Here users will find all exercise contents, divided into the categories physical and mental. Every exercise will be labeled with type/subject, duration, difficulty, equipment needed, guiding doctor etc.
Search/Filter	  	Text	 	Within the exercises, users can search for specific content using keywords or by selecting various filters (corresponding to labels).
Favorites	  	Text, Image, Video	 	Exercises marked as favorites can be viewed in one place. Users can activate exercise days/times, which are then also visible in the Calendar.
Recommendations	  	Text, Image, Video	 	Users can also be given exercises as individual recommendations by doctors/therapists (single or compiled as editable daily/weekly plans). Activation and view in the Dashboard like favorites.
Reminders	  	Text, Image, Video	 	For active exercises, reminders with short-link to the file can be set via in-app-notification, SMS or E-Mail.
Forum				
Chat/Video with therapy group	  	Text, Image, Video	 	Allows users to get in touch with members of own therapy group by single or group chats and video calls.
Organize dates with therapy group	  	Text		Function for easily scheduling common dates for joint activities.
Search/Make friends	  	Text, Image	 	Ability to connect with other like-minded users e.g. by searching for location or pain type (only users willing to get in touch shown) and sending friend requests.
Chat/Video with friends	  	Text, Image, Video	 	Allows users to get in touch with other pain patients by single chats and video calls.
Tips & Tricks	  	Text, Image	 	Database where users can support each other with helpful tips & tricks by experience (simple input mask and organization by categories).
Search/Filter	  	Text	 	Within the tips & tricks, users can search for specific content using keywords or by selecting various filters.
Like & Comment	  	Text	 	Possibility to give likes (causes ratings) and comments on tips & tricks.
Doctor list	  	Text	 	Register of recommended doctors/therapists by discipline, as well as relevant self help groups, all sorted by postal code. Users can help each other by expanding the register, adding experiences and reviews.
Help				
Video Tutorials	  	Video		Allows non-experienced users to repeatedly watch video tutorials on individual functions.
Data Security	  	Text		Informs users about the security and, where applicable, use of their data in a transparent and simple way.